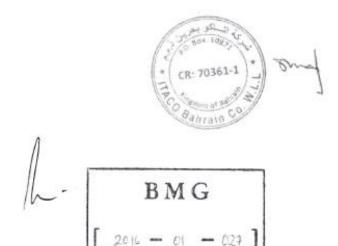


## 2. COMMERCIAL PROPOSAL

## 2.1 FINANCIAL SUMMARY

This commercial Offer in USD to ITACO shall be kept confidential

ITACO Contact Centre (Jan. 18th, 2016)	оту	Total Price (USD)	Disc.	USD	Total Price to ITACO
SERVICES	10.50		MES.	Note to the second	
Agent Script implementation with the new layout & information cars.	25	34.500	5P	16 100	18.400
Adding Application integration for (Dialing, Liftking Assistance to a call Pushing Calls & Email Interaction information & Voice Recording link to Adding)					
Email Campaign setup and configuration					
QA & UAT Assistance					
Roll Out & Support					
VR UPDATE					
TOTAL Man Days	21				
Credit (2 days horn thical Project)					.2.400
/VR UPDATE - Not Ghieged					1.600
TOTAL (USD)		USD 34,500		USD 16,100	USD 14,400



ti Alive Mono Group-2016

Commercial Proposal 1- VZ C dated Jun. 18th 2016

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