



*This document is to be used to define the base project details to gain business approval to move forward.*

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## UW Results Frequency Project

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### Solution Goals:

- Ability to send daily lead and reporting results to the University of Wisconsin
- Reduce Sales Support effort within the Send Results process by 80% (220 minutes to 44 minutes) through automation and process efficiency gains

Current timings:

- Tabulate Results = 125 minutes
- Format Results (file) = 35 minutes
- Place File on SFTP = 8 minutes
- Format Results (report) = 45 minutes
- Send Reports = 7 minutes

TOTAL = 220 minutes

**Time Goals:** Completed by Sept 28, 2018

**Cost Goals:** < \$100,000

### Approach/Assumptions/Outcomes:

- Develop a piece of custom software to track UW leads and their statuses
  - The custom software shall have the ability to generate the necessary lead file and reports in their proper formats for UW
  - If the solution is not in place by Oct 1, 2018, Centron will need to generate the file and report manually each day until the project is complete
  - Based on experience of the development staff at Centron; the custom software will be built with C#, the database will be MSSQL, and the reporting tool will be SSRS
  - Past leads and lead statuses will not be entered into the system - the system will only hold leads and their statuses for those received after system implementation
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