18F

Thanks Healthcare.gov!

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18F

HISTORY

- · On October 1, 2013 Healthcare.gov launched
- · Estimated that only 1% of traffic was able to access the site
- · From the failings of the privatization of healthcare.gov, 18f was formed
- Most of the starting staff was taken from the Presidential Innovation Fellows
- · March 19, 2014 18f was started

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WHAT IS IT?

- Underneath the United States Digital Service (USDS)
- · Work with clients much like an advertising firm
- Clients = Dept. of Labor, Treasury, Social Security Administration, US Navy Reserve
- · When working with clients they only work with Open Source practices and push their clients to FOSS as well

INTERNAL STRUCTURE

18F functions off a system of small **working-groups**, which can become **guilds**.

A Working Group is an ad hoc group that spins up or down depending on current needs to solve a problem.

Anyone on the 18F can launch a working group at any time.

PROJECTS AND REPOSITORIES

MAJOR PROJECTS

- my.usa.gov An easier way for Americans to sign in to and manage their interactions with federal websites.
- analytics.usa.gov A lightweight system for publishing analytics data from Google Analytics profiles.
- · midas-dev.18f.us Connects people from across and within government agencies to collaborate on projects.
- C2 Making government acquisition more efficient by empowering P-Card holders and GSA Advantage users.
- openFEC An experiment in taking data from the Federal Election Commission and harmonizing/cleaning it up to make it easier for external developers to use and analyze.

REPOSITORIES

18f holds 214 repositories on github

- · github.com/18F/openFEC
- · github.com/18F/midas
- · github.com/18F/C2
- · github.com/18F/analytics-reporter
- · github.com/18F/myusa
- · github.com/18F/18f.gsa.gov
- · github.com/18F/hub
- · github.com/18F/api-standards

IN COMPARISON TO USDS

United States Digital Services (USDS)

- · Launched on August 11th 2014
- · First Head: Mikey Dickerson
- · Created a digital services playbook list of software "Plays" to do
- Created a TechFAR handbook, on federal contracting and procurement

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DIFFERENCE BETWEEN USDS AND 18F

Geeks vs. Suits

18f:

- · Creating new technologies and software
- · Looking to enhance and spread technical savvy
- · Consultant in "Hitch" new modern advice

USDS:

- · Fixing the old software, started with Healthcare.gov
- · Looking to keep everything running while 18f replaces it
- · Men In Black working behind the scenes

STRUCTURAL DIFFERENCES

18f: Bottom Up

- · Developers come up with ideas
- · Managers organize groups of developers
- · Presidential Innovation Fellows offers new positions

USDS: Top-Down

- · Government points out what doesn't work
- · Managers organize groups of developers
- · Developers maintain software and provide support



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