

Creating A Healthier Future

Tackling Mindset Issues In Healthcare Today





Mr. Amar Vijay Tandur

Principal Consultant, Consulting Practice, BYLD cp.aad@byldgroup.com

The healthcare industry in India today is facing many challenges, including a lack of skilled professionals, inadequate infrastructure, and a lack of access to quality care. To address these challenges, a culture shift is necessary to ensure that healthcare professionals have the necessary skill sets and mind set to provide quality care to their patients.

One of the key changes that should be made is to focus on developing a culture of continuous learning and improvement. Healthcare professionals should be encouraged and supported to take part in regular training and development initiatives, as well as to develop a culture of self reflection and self improvement. This will help them to stay up to date with the latest advances in healthcare and to develop the skills necessary to provide effective and quality care Another key change that should be made is to focus on improving patient provider relationships. Healthcare professionals should be encouraged to build trust and rapport with their patients, and to foster a collaborative environment that is focused on providing the best care possible. This will help to improve patient outcomes, as well as create a positive and welcoming environment for patients.

Finally, healthcare professionals should be encouraged to embrace a culture of innovation and collaboration. By working together, healthcare professionals can develop new approaches to providing care, as well as identify areas where improvements can be made. This can help to ensure that healthcare professionals are providing the best care possible and that patients are receiving the highest level of care.

By addressing these issues, the healthcare industry in India can begin to develop a culture that is focused on providing quality and effective care. This will help to ensure that healthcare professionals have the necessary skill sets and mindset to provide quality care to their patients.

Top three strategies to address mindset shift in the healthcare industry in India today

Promote a Culture of Quality:

Encourage healthcare professionals to focus on the quality of care and outcomes instead of speed and efficiency. Foster an environment of continuous improvement and accountability to ensure that patients receive the best care possible.

Embrace Technology

Leverage technology to streamline processes and improve patient outcomes. Invest in digital health solutions, such as Electronic Health Records (EHRs), wearable technologies, and telemedicine, to transform the healthcare delivery system.

Cultivate a Patient-Centric Approach

Reorient healthcare providers to focus on patient needs, preferences, and outcomes. Encourage healthcare professionals to take an active role in helping patients understand their diagnosis and treatment plans. Prioritize engagement to improve patient satisfaction and health patient education and outcomes.