

InsideOut COACHING[™]

More Leaders Coaching, More Often, For More Impact



Coaching Snapshot Report

by DTCI, a BYLD Group Company

For

Abdelkader Benhamou

Your survey responses provide a snapshot, or data from a point in time, about how you and others perceive your coaching. This is a unique opportunity to gain insights into how you see your effectiveness as a coach.



SUMMARY:

Your overall coaching effectiveness as measured on a 7-point scale is 5.2

Understanding your ratings summary

 $Ratings \, on \, the \, current \, Coaching \, Snapshot \, are \, shown \, by \, the \, source \, of \, the \, rating: \, constant \, and \, constant \, const$

■ Self
■ Others

Competency	Sub-Competency	Self	Direct Report s	
TRUST	Establishing trust and respect	6.0	5.0	
INUST	Acting with integrity	6.7	5.5	
	Keeping conversation focused on a goal	6.0	5.3	
	Encouraging alternative ways to view and define problems	5.3	5.4	
EFFECTIVE COMMUNICATION	Valuing the individual's perspective	6.0	5.3	
	Listening and being fully present	5.0	5.0	
	Asking good questions	6.0	5.3	
	Focusing on action	6.5	5.0	
PERFORMANCE FOCUS	Aligning with the business	6.5	5.3	
	Enhancing performance	5.5	5.1	
	Following up on progress	5.0	5.0	
	Providing ongoing support	6.0	5.0	
COACHING ROUTINE	Reinforcing accountability	6.0	5.1	
	Structuring time for conversation	7.0	4.9	
	Promoting self-discovery	7.0	5.3	

Score	Interpretation	Action				
Loss than 4.5	Area that peods attention	Prioritise to manage and learn the skills to minimize				
Less than 4.5	Area that needs attention	the negative impact on others.				



4.6 to 6.0	Area of strength	Build it further and focus on select behaviours to make them even better
6.1 +	Area of Commanding Excellence	Keep building on the strengths.

WILL OTHERS RECOMMEND YOU AS A COACH?

Opinion	% of direct reports
Yes	87.50%
No	12.50%

Reason for recommending or not recommending you as coach

- thank you
- my manager helps me a lot in achieving my mission by giving me advises every time he can so I can drive my work.
- · Because his acting
- C'est quelqu'un de compétent et de professionnel et qui n'hésite pas à partager ces connaissances avec les autres
- La raison de ce qui précède est l'environnement hostile et impropre et impartiale de travail. Je passe des journées très difficiles depuis que Mr Benhamou est manager. Le non respect de ma personne et le harcèlement morale que je vis quotidiennement explique mon ressentiment par rapport a son management et son coaching. Je suis chez cipla depuis plus de 17 ans et je n'est jamais vécu ce sentiment d injustice et de maltraitance que sous le règne de Mr Benhamou alors que Cipla tant au respect des principes nobles de Cipla. J ai vécu avec toute l'équipe cipla lors lors d'un CBM (business meeting de l'équipe) la pire des réunions ou Mr Benhamou s'est comporté d une manière impartiale et m'as minimiser et cela devant toute l'équipe et arriver même a me crier dessus.
- Very respect and good manager he is very talented in his field Freindly
- Engagement et envie de réussir



CONVERGENCE AND DIVERGENCE AREAS

Top 10 Converging Statements

Statements with less variance between self & other's ratings

Competency	Statement	Self	Direct Reports
COACHING ROUTINE	Regularly makes time to help me explore work- related challenges	5.00	5.00
EFFECTIVE COMMUNICATION	OMMUNICATION summarizing what was said FECTIVE My Manager's body language demonstrates a high		5.13
EFFECTIVE COMMUNICATION			4.88
EFFECTIVE COMMUNICATION	Spends more time listening and less time talking	5.00	5.13
PERFORMANCE FOCUS	FORMANCE I achieve better results because of the coaching I		4.88

Top 10 Diverging Statements

Statements with more variance between self & other's ratings

Competency	Statement	Self	Direct Reports
COACHING ROUTINE	Reminds me of the commitments I have made	7.00	4.88
PERFORMANCE FOCUS	Supports me in setting specific dates for follow-up actions and commitments	7.00	5.13
PERFORMANCE FOCUS	Helps me set priorities based on our organization's business needs	7.00	5.25
COACHING ROUTINE	Encourages me to take responsibility for my own development	7.00	5.25
TRUST	Makes it clear when commitments can't be met	7.00	5.38



QUESTION DETAILS: HOW OTHERS ASSESSED YOU

Competency: TRUST

Establi	shing trust and respect	Averag e	1	2	3	4	5	6	7
1	Creates a safe environment for talking about sensitive or personal topics	4.9	0	1	1	1	1	3	1
2	Keeps the conversation focused on my agenda	4.8	0	1	0	2	2	3	0
3	Communicates openly and honestly at all times	5.5	1	0	0	1	0	3	3

Acting	with integrity	Averag	1	2	3	4	5	6	7
		е							
	Commitments relating to each coaching								
4	conversation are always made clear to	5.5	0	0	1	1	0	5	1
	me								
5	Consistently follows through on	5.6	0	0	_	2	1	3	2
	commitments	3.0	0	U	U		1	3	
6	Makes it clear when commitments can't	E /1	_	0	_	1	3	4	0
6	be met	5.4	0	U	U	1)	4	U

Competency: EFFECTIVE COMMUNICATION

Keepin	g conversation focused on a goal	Averag e	1	2	3	4	5	6	7
7	Sets a clear goal for every coaching conversation	5.3	0	0	1	1	1	5	0
8	Keeps every coaching conversation focused on achieving agreed upon goals	5.3	1	0	0	1	0	5	1

	raging alternative ways to view and problems	Averag e	1	2	3	4	5	6	7
9	Helps me think of alternative ways to view a problem or solution	5.4	1	0	0	0	0	7	0
10	Helps me think of as many ideas or options as I can to solve a problem	5.4	1	0	0	0	1	5	1
11	Listens to new ideas without jumping in to judge or evaluate them too soon	5.5	0	1	0	1	1	2	3

Valuin	the individual's perspective	Averag e	1	2	3	4	5	6	7
12	Stays objective during coaching	5.4	1	0	0	1	0	4	2



	conversations								
13	Communicates in a way that makes me	E /	1	0	0	1	0	4	2
13	want to share my ideas or perspective	5.4							
	Helps me draw my conclusions when								
14	considering different perspectives or	5.0	1	0	0	1	2	3	1
	approaches								

Listeni	ng and being fully present	Averag e	1	2	3	4	5	6	7
15	Demonstrates understanding by reflecting or summarizing what was said	5.1	1	0	0	1	0	6	0
16	My Manager's body language demonstrates a high level of engagement in each conversation	4.9	1	0	0	1	3	2	1
17	Spends more time listening and less time talking	5.1	1	0	0	2	1	1	3

Asking	good questions	Averag e	1	2	3	4	5	6	7
18	Asks helpful questions during conversations	5.4	1	0	0	1	1	2	3
19	My Manager is willing to ask tough questions when needed	5.1	0	0	0	2	3	3	0

Competency: PERFORMANCE FOCUS

Focusi	Focusing on action		1	2	3	4	5	6	7
		е							
20	Always ends a coaching conversation by clarifying actions or commitments	4.9	0	1	1	1	1	3	1
21	Supports me in setting specific dates for follow-up actions and commitments	5.1	1	0	0	1	1	4	1

Alignin	ng with the business	Averag e	1	2	3	4	5	6	7
22	Helps me set priorities based on our organization's business needs	5.3	1	0	0	1	0	5	1
23	Makes a clear link between our coaching conversations and job priorities	5.3	1	0	0	1	0	5	1

Alignin	g with the business	Averag e	1	2	3	4	5	6	7
24	Provides the coaching I need to be more effective on the job	5.3	1	0	0	1	1	3	2



25	I achieve better results because of the	4.0	1	0		1	_	4	
25	coaching I get from my Manager	4.9	1	U	U	1	2	4	0



Competency: COACHING ROUTINE

Follow	Following up on progress		1	2	3	4	5	6	7
		е							
26	Regularly makes time to help me explore work-related challenges	5.0	1	0	0	1	1	5	0

Provid	ing ongoing support	Averag e	1	2	3	4	5	6	7
27	Takes time with me to check on my progress	5.0	1	0	0	1	2	3	1

Reinfo	rcing accountability	Averag e	1	2	3	4	5	6	7
28	Provides the support I need to stay on track	5.1	1	0	0	1	1	4	1

Struct	uring time for conversation	Averag e	1	2	3	4	5	6	7
29	Reminds me of the commitments I have made	4.9	0	0	1	2	2	3	0

Promo	ting self-discovery	Averag e	1	2	3	4	5	6	7
30	Encourages me to take responsibility for my own development	5.3	1	0	0	1	1	3	2



ADDITIONAL COMMENTS

What's the	What's the one thing that you do well when coaching?									
Self	 ask questions that can help the other person broaden his or her perspective on a situation that needs improvement 									
Direct Reports	 support Il s'adapte aux différentes situations la seule chose est de crier et de faire peur . Mr Benhamou n 'aime pas qu on discute sa vision et son point de vue. Il faut toujours dire oui . Communication Ras 									

What's the one thing that you could do differently to provide more effective coaching?	
Self	 Avoid giving my own solution to the problem to be solved even when it seems obvious to me.
Direct Reports	 N/A Je ne sais pas De respecter autrui et de laisser les autres s'exprimer. Je pense que c 'est sa nature d 'être : il n 'a pas l habitude d 'accepter les avis d 'autrui .Mr Benhamou a un problème de communication . Je ne recommande à aucune société comme manager Nothing Ras

Using this report to continue developing as a coach

The best coaches are always looking for ways to do better. This report is a powerful tool to help you continue developing your coaching effectiveness.