# Corporate Profile

**Our Solution Offerings** 



# YOMA Business Solutions Pvt. Ltd (A BYLD Group Company)



# **Our Brands at BYLD Group**



YOMA Dusiness Solutions



Business Today Simulations



Jensen8



Blanchard India



Tirian



Eagle's Flight™



Five Behaviors



TalentSmart EQ Assessments



Crucial Life Changing Skills:

# INTRODUCTION



We are a rapidly growing HR and outsourcing solutions provider in India. With cutting - edge technology and leading suite of HR solutions, we have created a strong position as one of the influential companies in this sector, and have won prestigious long-term contract as against our local and international competitors. Headquartered in Gurugram, we provide employment to approx 20,000+ people who serve 160+ Clients across 330+ locations through our branch network.



Access to **40000+** Profiles



**6000+** Offers given this year



Served 160+ Clients



Deployment location **330+** 



**8000+** Interviews lined up this year

# OUR ACCOLADES —









# **OUR STRENGTHS**







Pioneers of end-to-end employee management in India



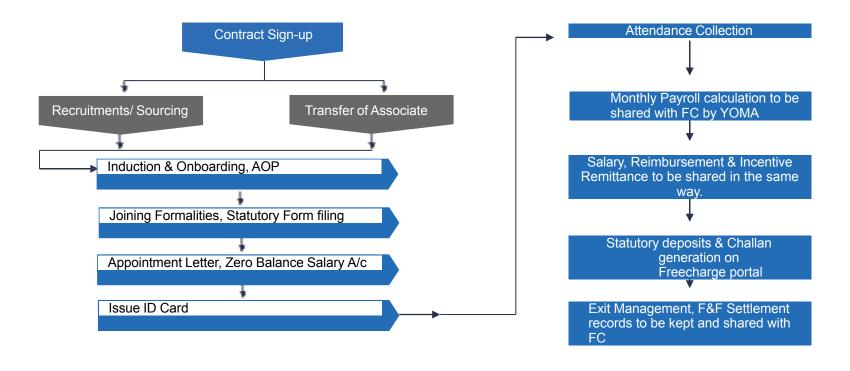
The only company in India to offer tech-based staffing and managed solutions



India's fastest growing staffing solutions company

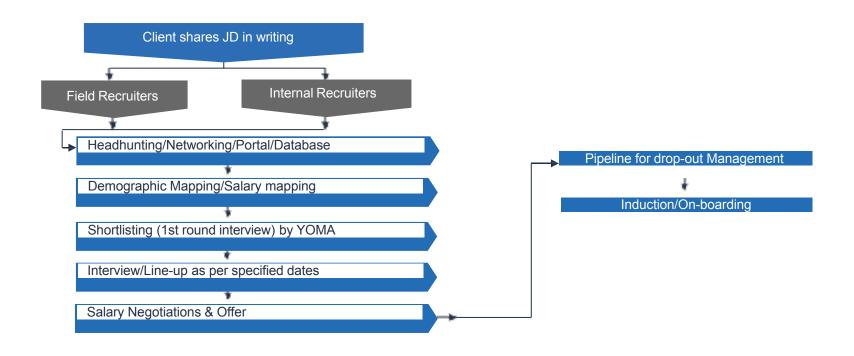
# Process Flow OF Freecharge STAFFING (ENTRY TO EXIT)





# RECRUITMENT CYCLE —





# **BENEFITS TO CLIENTS**





Single window contact



Client panel can check the real time status of Associate's data - their Documents, joining status, ESI cards, offer letter, Invoices, PF, PT, ESI, challans, TDS utilization. Support section for associates query management.



Implementation of minimum wages



Manpower availability at all times anywhere



Help Client to concentrate on core areas



Reduce internal hiring cost



Health Insurance & Accidental Policy



Maintenance of the statutory compliance like PF and ESI



PT, IT, and TD (100% compliance)



Implant to handle client & associate queries

# **BENEFITS FOR ASSOCIATES**





Induction program



ESS login ID to every associate to check their Salary slip, increment letter, ESI card, Medical card, Offer letter



Associates can raise tickets for their queries, call at our Toll-free number, send query email through our YOMA Staffing Application.



Appointment letters



Issue of E-mail Ids



Insurance Coverage – Mediclaim/ Personal Accident



Single window contact



Local ESI sub-codes and ESI cards ensuring full benefits



Personal records for individual associate



Zero Balance Salary Account

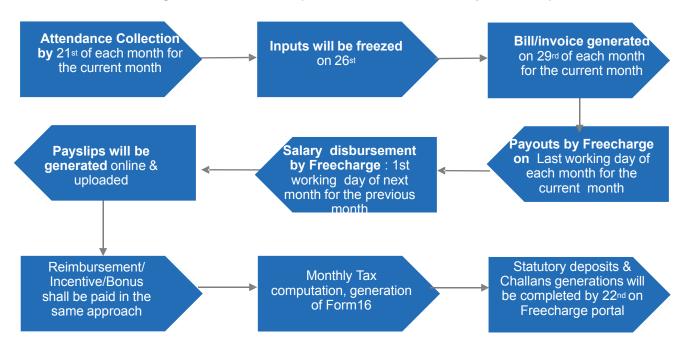


Associate homepage

# **SALARY AND ATTENDANCE CYCLE**



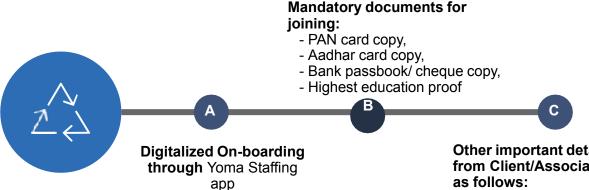
# Attendance Cycle: 21st – 20th (Can be customized as per Client)



# **ON-BOARDING & JOINING**



# **On-boarding and Joining Process:**



NOTE: All these details need to be provided in an excel sheet/Google sheet.

# Other important details required from Client/Associate end are as follows:

- -Complete name of the associate
- Mobile number
- email ID
- current net take home salary
- Working Location
- Aadhar card number

# **ON-BOARDING PROCESS SCREENS DEMO**





Select Joining Formalities – till this is complete other uses are blocked



View all the required tabs for e-KYC



Select Personal Details and fill all required information



Select Family Details and fill in the information

# **BANK & OTHER DETAILS**





Add Bank & Financial Details



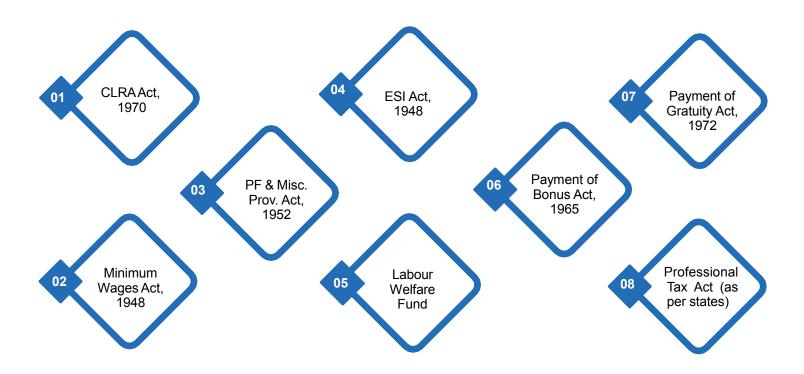
Add Qualification Details



Upload resume and other work experience details

# **COMPLIANCE MANAGEMENT**





# COMPLIANCE MANAGEMENT \_\_\_\_\_



PF & Mis	Monthly	PF No. generation   Processing/ collecting wage data to generate contribution Challan   PF computation & preparation of monthly ECR & Challan deposition   Declaration & Nomination Form check & submission
c. Pro visi	As & when	Transfer-in, transfer-out and claims of EPF accounts   Processing & Submission of Form 19,10C, 31, 13, 10D, 20 after certification
ons Act	Yearly	Preparation of annual returns

ESI AC T	Monthly	Employee Register   ESI computation & details updation in ESIC server and generation of challans   Preparation & Deposition of ESI Challans
	As & when	Employee registration, declaration & nomination, Form 1 to be filled by employee   TIC and Medical Card generation from online ESIC server   Processing of claims   Issuance of certificate for continuity in service
	Half-yearly	ESI return preparation & submission

P.Tax Act	Monthly	Challan generation & deposition
	Quarterly	Return preparation & submission

# **COMPLIANCE ACTIVITIES**





Processing/collecting wage data for generating contribution Challan



Timely remittance of statutory contributions, Filing of statutory returns as per statutory timelines (on or before 15th of every month) Proper maintenance of statutory registers & other records



Transfer-in, transfer-out & Claims of EPF accounts



Compliance under various ESI sub-codes





Generation of customer specific data & MIS



Assistance to the employeesprocessing benefit application



Facilitate clients in handling inspections by authorities



SPOCs to assist for payroll related compliances



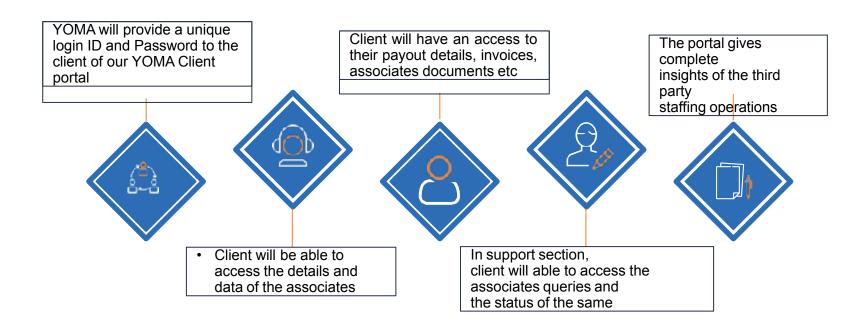


- PF and ESI remittances are done on or before 15th of every month and individual client challans and ECR are provided to the client.

All the challans and ECR copies are uploaded as well in the client panel of our YOMA Client portal. These are downloadable files.

# **CLIENT DASHBOARD**

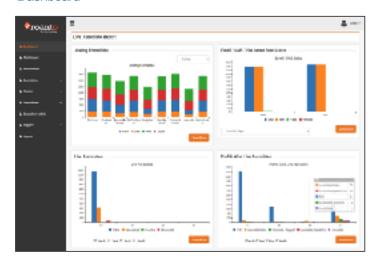




# CLIENT DASHBOARD \_\_\_\_\_



#### Dashboard



#### **FEATURES:**

- » Get real time insights on your Joining status and their pendency for associates.
- Compliance updates with challan copies.
- Live associates headcount across geographies, profiles with completeon- boarding details and pendency's Complete visibility on system generatedand manual
- communication done by the YOMAteam across various channels (SMS, Email, ODB and App).

#### **BENEFITS:**

- » Dashboards give you complete visibilityof the entire employee lifecycle (joining to exit).
- System generated & custom communication alerts can lead to providing proactive information to associates. Hence increased employee satisfaction

# CLIENT DASHBOARD \_\_\_\_



#### **OPERATIONS** >> My Associates



#### **FEATURES:**

- Easy access to documents like salary breakup, offer letter, salary slips, ESIC cards, extension/renewal letter, PF withdrawal guidelines.
- Complete history of broadcasts and custom messages/ alerts sent to associates via SMS, email and OBD calls.

#### **BENEFITS:**

- » All HR ops related information at an employee level is provided at fingertips for easy access in the client panel. Associate is provided the same documents in the app and web based ESS as well.
- Increased employer-employee connect and greater transparency.



## OPERATIONS >> Associate Birthdays



#### **FEATURES:**

- Associate birthday and anniversary details. Email and SMS greetings sent to employees on their birthdays and anniversary.

#### **BENEFITS:**

Drive employee engagement activities with associates based on this information.



#### FINANCE >> My Invoices





#### **FEATURES:**

- » Complete access to entirebilling history along with supporting documents.
- » Patters and trend analysis on financial pay-outs to the vendor.
- » Entire TDS reconciliations at fingertips.

#### **BENEFITS:**

» Invoice and supporting documents provide easy access and total transparency in billing records. This helps during internal audit and reconciliation process.

# **CLIENT DASHBOARD**



# COMPLIANCE >> Statutory Challans





#### **FEATURES:**

- » Access to all Statutory challans like PF, ESIC and PT.
- » Copies of ESIC cards issued to all eligible employees.
- State wise breakup of minimum wages which is regularly updated

#### **BENEFITS:**

- » Complete control and transparency on statutory compliances.
- Information at the fingertips for internal audits and reviews.

# CLIENT DASHBOARD



#### SUPPORT & ESCALATION MATRIX >> Client and Associate Tickets



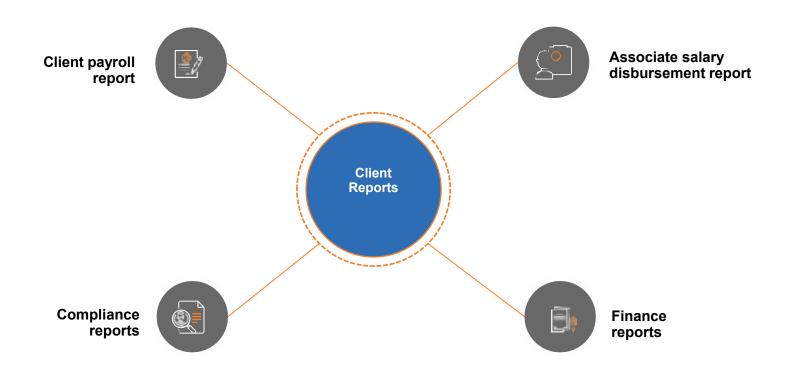
#### **FEATURES:**

- » Raise tickets directly viasystem.
- » Entire escalation matrix at YOMA are mapped along with their contact details.
- Complete logs of all the tickets raised by the associates via app and toll free number along with live ticket status and call log summary (with voice recordings:optional).

#### **BENEFITS:**

- » Total transparency in entire associate operations and their query resolutions.
- » SLA and hierarchy based system ensures that every.
  query gets attention and is closed in a timehous
  - query gets attention and is closed in a timebound manner.





# COMMUNICATION THROUGH WHATSAPP

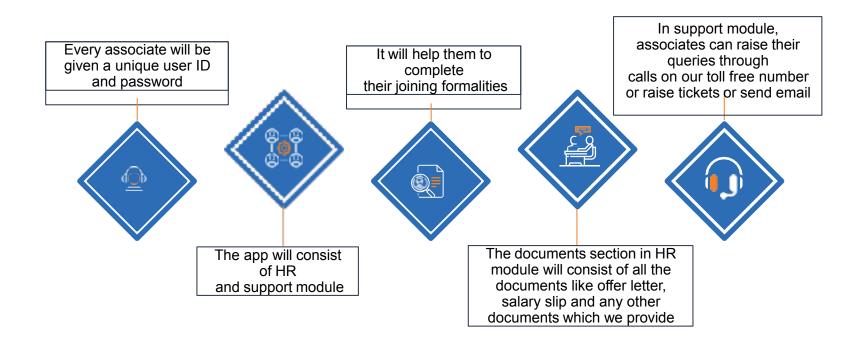








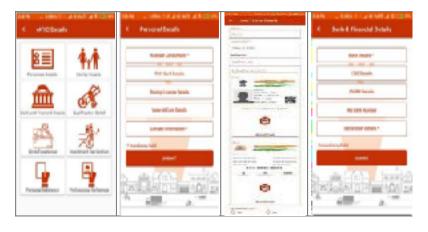




# **ASSOCIATE LOGIN**



### Associate ONBOARDING >> App



#### **FEATURES:**

- » Associates can login via app/ web using their login ID (default user credentials is employee ID mentioned in the offer letter) and complete all the joining formalities.
- System based alerts (emails, SMS and OBD calls) keep providing alerts and reminders to associates till their joining formalities are uploaded and approved in the system.

#### **BENEFITS:**

- » Digital onboarding ensures seamless and paperless onboarding across the length and breadth of the country.
- » Removes typing errors and brings scale, transparency and continuity to HR operations.

# **ASSOCIATE LOGIN**



# MY DOCUMENTS >> App





#### **FEATURES:**

» Associates can access all their documents like offer letter, salary slips, ESIC card etc. seamlessly at their finger tips.

#### **BENEFITS:**

- » Reduces the quantum of queries generated in the system for most commonly asked questions like Offer letter, salary slips, ESIC cards etc.
- » Pro-active information helps in improving employee experience and satisfaction.

# EMPLOYEE SUPPORT AND QUERY MANAGEMENT













- All the queries initiated by the associates will be recorded and captured in YOMA's system and will be accessible by the client in the client panel.
- Toll free number available for the associates, in case they want to speak to our customer care executives.

# OUR CLIENTS —



































WHY YOMA?



## **PEOPLE + TECH MODEL**

Only Technology driven staffing company in India



#### **IN-APP SOLUTIONS**

Associate self-help App Client App



#### **CUSTOMIZED REPORTS**

Customized Dashboard as per client needs



#### **DEDICATED SUPPORT STAFF**

Providing custom tailored & result oriented solutions



# **COMPLIANCE ADHERENCE**

100% Compliance adherence with the clients



#### **SPEED & ACCURACY**

By using technology as an enabler, we deliver with speed & accuracy

# **COMMERCIAL PROPOSAL**



Service	Charges	Remarks
One Time Sourcing Fees	Rs 1200 for each associate joining	60 days Replacement
	Upto 1000 Rs 450 per person	
Associate HR Management Charges	1001-1500 Rs 400 per person	Per head count, per month
	1501-2000 Rs 375 per person	
Incentive/Reimbursement Management fees (if applicable)	3% on invoice amount	Per head count, per month
BGV Charges	Rs 900 per person	One Time

# COST ANALYSIS ———



# Freecharge in-house cost

Total

Particular	Count	Cost (Monthly)	Cost (Yearly)
Filed Recruiters	10	INR 30000	INR 3600000
Team Leader	1	INR 50000	INR 600000
Onboarding & Compliances Team Member	4	INR 110000	INR 1320000
Payroll Team Member	1	INR 40000	INR 480000
Recruitment Tool	Naukri, Work India, etc.	INR 50000	INR 600000
Training Cost			INR 100000
Hiring & Retention			INR 100000
App Development & Maintenance	Associate & Freecharge Portal		INR 600000

INR 7400000



# YOMA's cost

Particular	Management Fees (Monthly)	Management Fees (Annually)	Remarks
Sourcing of 1000 employees		INR 1200000	One time fees per associate which is not applicable on direct hiring
Associates Management Fees (Onboarding, Payroll, Compliances, HRMS, Training and Induction for 1000 employees)	INR 450000	INR 5400000	Management fees will lower on headcount basis as proposed in the commercials
Total		INR 6600000	





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#### **Connect With Us**

