

# Jonathan Alba Videira

github.com/ajvideira

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## EDUCATION

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- **Federal University of Rio Grande do Sul (UFRGS)** Porto Alegre, BR  
*MBA in IT Management* Sep. 2016 – Sep. 2018
- **Federal Institute of Science and Technology of Rio Grande do Sul (IFRS)** Porto Alegre, BR  
*Degree in Systems for Internet* Sep. 2010 – Jul. 2013

## EXPERIENCE

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- **Procempa** Porto Alegre, BR  
*Tech Lead/Software Engineer* May 2015 - Present
  - **Integration with the Brazilian National Payment Method (PIX):** Integrated PIX into the municipal tax system, reducing a three-day payment delay to instant processing, enabling immediate access to services and scaling to process over 800,000 tax debts in two hours.
  - **Digitalization of Customer Services:** Migrated 80% of in-person services to automated channels like WhatsApp, self-service kiosks, and Jira Service Desk integrations.
- **NTT DATA** São Paulo, BR  
*Tech Lead* Mar. 2022 - Sep. 2022
  - **AB/InBev Client:** Led a development team, proposed scalable architectural designs, and ensured high-quality solutions aligned with client requirements, driving the successful evolution of their B2B platform.
- **CTA Smart** Porto Alegre, BR  
*Software Engineer* Jul. 2013 - Apr. 2015
  - **System Refactoring:** Led a system refactoring that reduced performance-related support requests, improved user experience, and enabled the system to scale from 20 to over 100 clients, supporting rapid business growth.
- **Federal University of Rio Grande do Sul (UFRGS)** Porto Alegre, BR  
*Developer* Nov. 2012 - Jul. 2013
  - **Digital Management Platform for University Programs:** Developed a digital portal for managing extension programs, transforming a paper-based system into an efficient, automated web interface that improved transparency and reduced errors.
- **Fator** Porto Alegre, BR  
*Web Developer* Feb. 2012 - Oct. 2012
  - **SEO Performance Analysis Tool:** Developed a search engine performance analysis tool using web crawlers to optimize client keywords, improving their search rankings and enhancing company's digital strategies through technical SEO and automation.
- **Federal Institute of Science and Technology of Rio Grande do Sul (IFRS)** Porto Alegre, BR  
*Developer* Dec. 2010 - Feb. 2012
  - **Student Enrollment Digitalization:** Developed an online platform that reduced processing time by 60%, streamlined enrollment, and cut administrative workload, enhancing user experience.

## PROJECTS

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- **Pescar Project Volunteer:** Teach notions of software engineering to young people in situations of social vulnerability.

## PROGRAMMING SKILLS

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- **Languages:** Java, JavaScript, SQL      **Technologies:** Spring, JSF, Struts, GWT, React, Angular, Node.js, Apache Kafka, RabbitMQ, ActiveMQ, Docker, Kubernetes, Elastic Stack (ELK), New Relic, Oracle, PostgreSQL, MongoDB, Redis, Azure

## OTHER SKILLS

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- Team Management, Project Management, Technical Leadership, Agile Methodologies, Software System Analysis, System Design, Focus on Results