MAI NGUYEN

UX METHODS

- Usability Testing
- Persona & Scenario
- Prototyping
- User Research
- Wireframing
- User Interviews

SOFTWARE

- Adobe Illustrator / Photoshop
- Sketch
- Invision
- MyBalsamiq
- Prott
- SPSS
- Adobe Effects
- Adobe Lightroom

PROGAMMING

- HTML5
- CSS

LANGUAGES

- English
- French (Native)

INTERESTS

- Photography
- Vector Sketching
- Videography
- Graphic Design

EDUCATION

CareerFoundry

Certificate, UX Design with UI Specialization. May 2018 - Dec 2018 Completed 400+ hours of an immersive UX Design Master Course.

San Jose State University

Bachelor of Business Administration, GPA: 3.5. Aug 2012 - Dec 2016 Honors: Dean's Scholar Award for three years.

WORK EXPERIENCE

AMAX Engineering Corporation

Credit Analyst | Fremont, CA | Jan 2019 - Present

- Communicate with Sales and Product Management teams to understand customer's financial history to perform risk assessment.
- Present credit reviews for new and existing customer for management approval.
- Make outbound calls to customers for additional information needed and provide excellent customer service for any financial inquiries.

Peloton Technology, Inc.

Jr. Accountant | Mountain View, CA | Feb 2017 - May 2018

- Collaborated closely with Engineering team to solve invoice billing discrepancies.
- Presented insight relating to deliverables, invoicing, and payments during financial close and made appropriate changes and reclassifications if needed.
- Partnered with Hardware & UX team for reviewing actual vs budgeted costs on projects and meet deadlines.

Apigee Corporation, Inc.

Accounting Intern | San Jose, CA | June 2015 - Feb 2016

- Responsibled for processing and coding invoices to proper GL account on NetSuite.
- Organized purchase orders and employees reimbursements expenses for check runs.
- Maintained all of Accounts Payable files updated monthly revenue tracker.
- Followed up closely with vendors in a timely manner for all payment related issues.

San Jose State University (CEE Dept.)

Office Assistant | San Jose, CA | May 2014 - June 2015

- Used Excel and Microsoft Word to create graphs and tables of student statistics.
- Prepare curriculum files for professors to print out at the beginning of the semester.
- Created brochures that reflect the CEE Dept.'s culture and goals for incoming students.

PROJECTS

Ink Tank | UX Designer

- Designed an iOS app that allows you to explore inspiration for tattoo designs and search for tattoo artists. (Tools: Sketch & Invision | Prototype Link: https://invis.io/SENTE3DP46W)

Fitted | UI Designer

- Fitted is an iOs app that helps you search for exercise routines, guides, and fun daily challenges. (Tools: AI & Marvel | Prototype Link: https://marvelapp.com/1g2dd3hg)