

Studio Policy

Lesson schedule and yearly total

- 1. Students sign up for weekly lessons for the whole academic year.
- 2. The teacher makes him- or herself available for 36 weeks at the agreed upon day and time. In the case that extra lessons are desired, they will be billed separately.
- 3. The teacher, following the holidays of the academic calendar as much as possible, sets the teaching weeks. Since the Dutch, American, French, International and British schools all have different holidays, the holiday periods chosen by the teacher are not guaranteed to align with school holidays. Students will receive the calendar at the beginning of the academic year.
- 4. For students beginning during the academic year, the fee will be prorated based on the weeks remaining.

Absences, cancellations and rescheduling

- 5. Requested by the teacher
 - a. Absences by the teacher will always be made up.
 - b. Two weeks are planned for make-up lessons caused by teacher absences (see calendar).
 - c. Should teacher absences exceed two weeks, a refund will be given or a substitute teacher will be found.

6. Requested by the student

a. Rescheduling the normal weekly lesson time is possible by agreement between teacher and student. One-time rescheduling of lessons is generally not possible (due to the complicated nature of the teacher's schedule, and to the unmarketable gap left in the teacher's schedule). A one-time exchange of

- lesson times for students with the same teacher is possible when it is arranged between the two families, and with the approval of the teacher.
- b. Long-term absence (more than two weeks) caused by sickness or other unavoidable reason will be refunded.
- c. Absences caused by sickness up to a maximum of 2 per year can be used as credit towards a guest masterclass. In this case the value of the lesson in euros (not including the in-home fee) is counted. If this is not used by the end of the academic year, the lesson is forfeited.

Billing

- 7. Lesson fees are calculated yearly.
- 8. Payment can be made by one of these billing options:
 - a. Monthly invoice over 10 months (default)
 - b. Monthly invoice over 12 months
- 9. Invoices are set up at the beginning of the year and go out automatically every month. Payment is possible by iDeal, direct debit, or bank transfer. In the case of bank transfer, please be sure to include the correct identifying information provided on the invoice. Also, please note that the bank account number has changed as of Sept. 12017.
- 10. Adults over the age of 21 must add 21% BTW to the lesson fees.

Termination of lessons

11. Lessons can be ended at any time with one-month notice. For new students (less than six months of lessons), lessons can be ended at any time without advance notice. Students are requested to end lessons by email, mail or telephone. To prevent misunderstandings, in-person requests to end lessons will not be accepted.

Student recitals and other activities

- 12. Participation in student recitals is included in the tuition fee and is encouraged for all students, with the approval of the teacher.
- 13. Participation in in-school exams is included in the tuition fee for students, with the approval of the teacher.
- 14. Guest masterclasses are open for participation for all students, but usually require an extra fee that will be billed separately.

Tuition fee*

15. Basic tuition (lessons at studio or at teacher's location).

Time	Per lesson	Yearly	Monthly (10 months)	Monthly (12 months)
30 min	22	792	79,20	66
45 min	33	1188	118,80	99
60 min	44	1548	154,80	132

^{*}The prices for lessons with Dr. Wright are different. Please, contact us for more information.

16. Tuition plus in-home fee (7 euros per family per lesson)

Time	Per lesson	Yearly	Monthly (10 months)	Monthly (12 months)
30 min	29	1044	104,40	87
45 min	40	1440	144,40	120
60 min	51	1836	183,60	153

17. Scholarships may be given for students with unusual financial need and/or unusual talent.