

# Andrew JW Beard

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## Core Competencies

Problem Solver | Adaptive | Interpersonal | Analytical | Cooperative

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JavaScript | C | MySQL | PHP | Apache Cordova | React Native | IoT | Java

## Professional Experience:

**IMT Support Center Phone Representative** at Azusa Pacific University (Sept. 2021 - Aug. 2022)

- *Assisted call-in and walk-in customers with tech issues using a positive attitude*
- *Troubleshooted various common network, software, and browser issues*
- *Created, allocated, and solved tickets using Zendesk*
- *Coordinated with different departments under IMT using Slack*
- *Altered APU account information using Active Directory*
- *Connected to devices using Teamviewer*

**Recreation Staff** at Thousand Pines Christian Camp (June 2021 - July 2021)

- *Led energetic recreation games for campers*
- *Made food and drinks in a coffee shop*
- *Operated a rockwall and zipline*

**Teaching Assistant for Database Management Systems** at Azusa Pacific University (Sept. 2020 - May 2021)

- *Helped students learn about relational databases*
- *Assisted students with MySQL*
- *Graded homework*

**Barista** at Starbucks Coffee, located at Azusa Pacific University (Aug. 2019 - Mar. 2020)

- *Made Starbucks drinks, sandwiches and pastries*
- *Served customers with a positive attitude*

## Relevant Projects

**Postmastr:** Cross-platform tool designed to facilitate the flow of package recipient notifications through our campus mail services department.

**Weather Comparator:** React Native mobile app which displays and compares temperature and humidity data from a DHT sensor and a public weather API.

## Education:

**BS: Computer Science**, Azusa Pacific University (Aug 2019 - May 2022)