AKASH KADAM

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Dedicated to optimising processes, I am a seasoned Application Support Engineer with a relentless focus on enhancing application performance. Passionate about technology and committed to delivering reliable solutions, I bring a robust skill set tailored to meet the demands of your team.

PROFESSIONAL EXPERIENCE

AGS TRANSACT TECHNOLOGIES, NAVI MUMBAI

Application Support Engineer   March 2022–Preset

- Collaborated with the development team to optimise SQL database queries, enhancing overall application performance and reducing customer-reported errors by 20%.
- Established and executed a training program on advanced SQL techniques for the support team, resulting in a 25% increase in team efficiency and improved handling of complex database-related issues.
- Implemented proactive SQL database monitoring, reducing query response time by 25% and minimising downtime incidents by 30%.
- Utilised SQL queries to streamline incident management, leading to a 15% improvement in problem resolution rates.

EDUCATION

JSPM Bhivrabai college of Engineering, Pune   **AUG 2017–JUNE 2021**
Electrical Engineering
CGPA - 6.63

A.C.PATIL College of Engineering,Kharghar   **JUNE 2015–JUNE 2017**
Diploma in Electrical Engineering - Percentage- 63.60%

ADDITIONAL SKILLS

Programming Language

- HTML
- CSS
- PHYTON
- MYSQL

Soft Skills

- Collaboration: Experience working effectively in cross-functional teams
- Adaptability:Quickly adapt to new technologies and methodologies.
- Analytical Thinking:Ability to analyse and improve system performance.

CERTIFICATIONS & OTHER

- Quantitative Aptitude Basics - Grate Learning