



Incident handler's journal

Instructions

As you continue through this course, you may use this template to record your findings after completing an activity or to take notes on what you've learned about a specific tool or concept. You can also use this journal as a way to log the key takeaways about the different cybersecurity tools or concepts you encounter in this course.

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| Date: 2024-06-07 | Entry: 001 |
| Description | Ransomware attack on US Health Clinic, rendered it un-operatable |
| Tool(s) used | Phishing Mail, Ransomware |
| The 5 W's | <p>Capture the 5 W's of an incident.</p> <ul style="list-style-type: none">● Who caused the incident? An organized group of unethical hackers● What happened? A security incident which severely disrupted business operations.● When did the incident occur? On Tuesday at 9:00 a.m.● Where did the incident happen? At a small U.S. health care clinic● Why did the incident happen? Some employees might have downloaded the ransomware malware and ran it on their business devices. |
| Additional notes | This group of hackers are known for targeting healthcare & transportation industries. So, from their previous campaigns, info regarding their identities or the decryption keys can be obtained. |

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| The 5 W's | Capture the 5 W's of an incident. <ul style="list-style-type: none"> ● Who caused the incident? ● What happened? ● When did the incident occur? ● Where did the incident happen? ● Why did the incident happen? |
| Additional notes | Include any additional thoughts, questions, or findings. |

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Need another journal entry template?

If you want to add more journal entries, please copy one of the tables above and paste it into the template to use for future entries.

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| Reflections/Notes: Record additional notes. |
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