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Board of Revenue

Avneesh Gupta

1. Key Performance

The department is working for farmers of the state and is committed to uplift their day-to-day needs by making land reforms policies. The department has adopted technology in all the areas related to that. Board of Revenue has implemented several e-Governance projects to enhance the efficiency, to reflect transparency in its working. BHULEKH is the project in which all the Land Records of the state in each 312 *tehsils* of 71 districts have been computerized. Farmers are getting extracts of their land records from the single window at grass-root level. The benefit of e-Governance project has reached to the level of grass root class of rural masses. The 2.5 crores farmer's account has been entered into computers and on Internet server to enable access of the records from any geographical location. The stakeholders like Banks, Sugar mills and agricultural agencies are gaining benefit of e-Governance approach of Board of Revenue. Banks are verifying the records while sanctioning loans to farmers. A great impact has been reflected on the masses. Board of Revenue has successfully implemented Revenue SOFT a web-based MIS for all types of information needed on a monthly basis. The paper-based system of sending and receiving data has been abandoned. The project system is working since the last 2 years. This has removed lagging in the data transmission. The department has launched a project for verification of all types of certificates like income, domicile and caste. These certificates are being issued from Tehsils and are important for various stakeholders. So far, verification of these certificates was a tedious process. Through this e-Governance project, anybody can verify these certificates from the website of the Board of Revenue. The department has launched the project to scan and digitized old settlement records

of the revenue record room in all the districts of the state. These records are valuable and need to be preserved for a long time. It's one kind of new technology. The department has computerized all the court cases pending currently. The monitoring of these cases through automated cause list enable litigants to get the justice-in-time, related to their land disputes. E-patravali is the e-Governance project in the department, where, all the files are stored on computer. The tracking of each file is through computer. Each official is answerable for the timely disposal of files. Many other projects include building network of all the 312 Tehsils through 2 mbps link, Data warehousing and mining for various types of analysis.

2. Citizen and Business Centric

- Land Records Computerization—2.5 crores farmers of the state are taking benefit of the system. This has reached the common rural masses while other e-Governance projects have not reached even one level up. These records which have been out on the Internet server, enable the stakeholders like National Banks, Sugar mills and the individual land owner to check the records from remote locations

- Verification of certificates—The flux of 1,00,000 certificates—Income, domicile and caste are being put on web server daily, from where the common citizen can check the authenticity of the issued certificates. Employers, Government, Schools and many more are now verifying these certificates from the Board of Revenue site. It is a pure citizen-centric application working in the state.

3. Government and Employee Centric

- **Karmchari:** The web-based PIS, caring for 70,000 revenue officials for their service, matters. This project is centralized and decentralized both at the same time where appointing authorities, apex level and individuals are taking part to make this system workable. Each individual revenue official is now able to access his/her personal matters like annual entries, GPF, service book, time scales, pensions etc., through the web and can lodge a complaint if any discrepancy is found in the records, leading to great satisfaction among the revenue employees.

- **E-Patravali—The file and paper tracking system working in the department.** The officials are now responsible/answerable for the disposal of each paper which is under consideration. The matters are being disposed in a time bound manner. Efficiency has been increased in the department.

4. Integrated Government

The department has developed a common web portal relating to personal matters of the employees of other departments. The common web portal is working for other departments like Local Bodies, NEDA Sachivalaya Prashashan, IG Registration etc. This is a good example of integrating government. The portal is working at *http://Karmchari.up.nic.in*

5. Government Efficiency

e-patravali is the project where the department has shown the increased efficiency of the employees. The timely disposal of each paper is creating a good impact on the working of the department.

6. Innovation and Best Practices

Three dimensional centralized and decentralized simultaneous development of KARMCHARI application is the new innovation. File tracking system is the best practice in the department.

7. Policy & Strategy

Board of Revenue while implementing e-Governance projects, adopts all sorts of policy-framing, training, security mechanism etc. The major project by which 2.5 crore farmers are taking benefits is based on the ISO certified software, workshops at various level, onsite training of the Revenue officials, operational manuals etc.

8. Infrastructure

The department has 100 computers at the apex level and 2000 computers upto grass-root level to fulfil the requirement. All the levels of this department are networked with ISDN lines and State project of 2MPBPS line (SWAN). Each district has a District data center to pool the data in the form of data warehouse. Very soon, the data mining at the state level through SAN system

will work for state level queries/data analysis. A monitoring cell is working to control all the levels.

9. Technologies

The department follows ISO certification in software development and the guidelines given by NIC time to time, for security in implementing of the system.

10. People & Leadership

Chairman, Board of Revenue UP is the senior most IAS officer who takes care of all the e-governance projects in the department. He himself monitors the progress of all the projects and has a clear-cut vision of the IT projects.

11. Self-Assessment

The Board of Revenue is working for farmers, common citizens and rural masses and serving to these with more efficiency, transparency, making officials answerable through e-Governance projects. When a poor farmer gets the computerized copy of ownership of land in time, with correctly entered area etc., he finds a supportive revenue administration, which is working for him exclusively. The efforts made by the Board of Revnue are remarkable and have left a great impact on the common citizen and other departments too.

Project Contact Details

Avneesh Gupta, Technical Director, Officer In-charge Computers, Board of Revenue, NIC, Kaiser Bagh, Lucknow, Uttar Pradesh, avneeshg786@rediffmail.com, borlko@up.nic.in