

CM Monitoring Programme

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ABSTRACT

Outlays in the Government budget reflect a commitment of the government towards realizing goals in the financial year. It is important to convert financial outlays in the Budget to tangible assets with monitorable targets to carryout mid course corrections, if necessary, for timely completion of programmes/development works. Hence, the Chief Minister Monitoring Programme is introduced in the State. This has enabled the State to effectively monitor various Departmental activities and thus helping in the implementation of various Welfare Schemes and completion of various Projects in time.

1. Introduction

Project conceptualization

Budgetary Provisions of any Government are usually made for implementing the various schemes of development and to incur the expenditure to maintain the level of development reached in the previous plan.

Departments supply the budget proposals to the department of Finance. On this basis, the Finance department prepares the annual budget. The Planning department lays down the financial outlays and approves the schemes on the basis of which the plan budget is incorporated in the budget estimates by the Finance department. It is important to convert outlays to tangible assets with monitorable targets to carryout mid course corrections, if necessary, for timely completion of programmes/development works.

Chief Minister Monitoring Programme is conceptualized in terms of a comprehensive monitoring system for realizing the targeted goals in a time bound manner using the Information and Communications Technology in the Governance. The project envisages capturing the information on the Departmental activities of each of the Department.

2. Project Vision, Stakeholders, Objectives and Services

Thus with the purpose of realizing the targeted goals in a time bound manner using the Information and Communications Technology in the Governance, a Regular

review and Monitoring mechanism ‘Chief Minister Monitoring Programme (CMMP)’ is introduced. The system is extensively used by Chief Minister, Chief Secretary, Departmental Secretaries and others for various purposes.

3. Objectives

- 1. To implement various Schemes/Programmes meant for the welfare of the Public effectively
- 2. To complete various Projects well in time

Fig. 1



- 3. To create an exhaustive database pertaining to all the activities of the Department to enable monitor and take effective decisions. For example, recruitment of teachers by school education department, status of roads and its maintenance by public works department, generation of power by energy department, lifting of stock in all the districts pertaining to food and civil supplies department, creation of irrigation potential by water resources department, clearance of project for setting up of industries by industries department, etc.
- 4. To bring in transparency and accountability in the functioning of the government

The Schemes/Projects/Activities which are being monitored are as follows:

Table 1

Department	Activities Monitored
Farmer Welfare and Agriculture Development	Construction of tanks/percolation tank/Khet Talab/stop Dams

Table 1 (Continues...)

Department	Activities Monitored
Backward Classes and Minorities Welfare	Distribution of various Agricultural Inputs
	Farmers training
	Kharif cropping
	Promotion of jaivik kheti
	Rabi cropping
	Construction of hostels
Commerce and Industries	Removal of encroachment from WAKF property
	Samuhik Kanya Vivah
	Scholarship/Stipend
	Compliance of decisions of PCIB
	Mega project details
	Status of projects coming under apex level investment promotion empowered committee
	Status of projects coming under project clearance and implementation board
Commercial Taxes	Status of the schemes
	Excise
	Stamp duty
Cooperation	Value Added Tax (VAT)
	Agriculture loan (MP State Cooperative Bank Maryadit, Bhopal)
	Agriculture loan (MPSCA and RDVB Maryadit, Bhopal)
	Akikrat sahkari vikas pariyojana
	Kisan credit card
Energy	Distribution losses
	Generation from existing plants
	Revenue realization through distribution
	Rural electrification (RGRES)
	Status of new projects for generation
	System strengthening for distribution
	Transformer failure
	Transmission lines
Fisheries	Transmission - sub-stations
	Fish production
	Fish production - federation
	Fish seeds stocking
	Fish seeds stocking - federation
	Increase in fisheries area
	Increase in fisheries area - federation
	Increase in production of fish seeds
Food and Civil Supplies	Increase in production of fish seeds - federation
	Action taken under Essential Commodities Act. 1995
	Applications registered in Food and Civil Supplies Department
	Inspections

Table 1 *(Continues...)*

Department	Activities Monitored
Forest	Lifting against allotment at fair price shops
Higher Education	Purchase of kerosene drums
	Scheme wise status
	Construction works
	Distribution of scholarship
	Distribution of stationary and books
	Gaon ki Beti Scheme
	Recruitment Of Assistant Professors
	Recruitment Of Professors
	Research work
	University Grant Commission
	Valuation of college from NAAC
Medical Education	Vivekananda Carrier Guidance Scheme
	Construction works
	Establishment of private institutions
	Establishment of Sagar Medical College
	Filling up posts of Assistant Ayurvedic/
	Homeopathic Medical Officer
	Filling up posts of Ayurvedic/Homeopathic
	Medical Hospitals
	Plan-Budget allocation and expenditure
	Purchase of equipments/medicines
	Recruitment Of Assistant Professors
	Recruitment Of Associate Professors
	Recruitment of Demonstrators
Mining	Recruitment of Professors
	Chemical analysis
	Drilling
	Pitting and trashing
	Revenue realization
	Survey and mapping
NVD	Creation of irrigation potential
	Status of New Projects for Generation
Panchayat and Rural Development	DPAP - Rajiv Gandhi Watershed Mission
	DPIP - District Poverty Elevation Programme
	Indira Awas Yojna (IAY)
	IWDP - Rajiv Gandhi Watershed Mission
	Madhya Pradesh Gramin Rojgar Guarantee Yojna (MPGRGY)
	MDM - Mid Day Meal
	MPRLP - Madhya Pradesh Rural Livelihood Project
	Prime Minister Gramin Sadak Yojna (PMGSY)
	Rastriya Sam Vikas Yojna (RSVY)
	Sampoorna Gramin Rojgar Yojna (SGRY)
	Swajal Dhara
	Swarna Gayanti Gramin Swarojgar Yojna (SGSY)

Table 1 *(Continues...)*

Department	Activities Monitored
Planning, Economics and Statistics	Jan Bhagidai Scheme
Public Health and Family Welfare	M.L.A. Local Area Development Scheme M.P. Local Area Development Scheme Building construction CemONC/BemONC Accreditation Eye operations Family Planning operations Filling up of Doctors/Nurses/ANM posts Institutional delivery Leprosy Malaria TB Cases Vaccination
Public Health Engineering	Change in Habitation Status to FC Category Construction of latrines and sanitary complex Drinking water arrangements in rural schools National River Conservation Programme (NRCP) Pipe Water Supply Schemes (PWSS) Urban water supply schemes
Public Works	Construction of buildings Construction of roads by Directorate Construction of roads by RDC Maintenance of buildings Maintenance of roads Status of roads (maintained by Directorate)
Revenue	Revenue cases under different categories Status of land records Status of revenue collection
SC Welfare	Construction works Distribution of cycles Electrification of SC Basti/Majara/Tola Energization of Electric Pumps Kanya Saksharata Prothasan Rahat Distribution under POA1989 Saubhagyavati Kanyah Vivah SC Bastion ka Vikas Scholarship/Stipend Vimukt Ghummakad avam Ardh Ghummakad Jati Vikas Abhikaran
School Education	Book bank Books distribution Construction works Distribution of cycles Distribution of cycles (RSK) ICT@School Kasturba school

Table 1 *(Continues...)*

Department	Activities Monitored
Social Justice and Empowerment	Scholarship/Stipend
	Teachers recruitment - Category SSS-1, SSS-2, SSS-3
	Teachers training
	Uniform distribution
	Audit of Gram Panchayat
Sports and Youth Welfare	Distribution of Scholarship
	Distribution of artificial body parts
	Kanya Vivah
	Old Age Pension
	Operations performed
Transport	Rastriya Parivar Sahayata Yojna
	Tricycle distribution
	Competitions
	Construction of stadiums and grounds
	Encouragement to players
Tribal Welfare	Training to players
	Denationalisation of routes
	Fees
	Motor Vehicle Tax
	Other activities
Urban Administration and Development	Penalties (Enforcement)
	VRS to employees of MPRTC
	Anusuchit Janjati Bastion Ka Vikas
	Construction works
	Distribution of Cycles
	Samuhik Kanya Vivah
	Scholarship/Stipend
	Student's training
	Teachers recruitment - Category SSS-1, SSS-2, SSS-3
	Uniform distribution (15 Districts PTG Dominated)
	Uniform distribution (33 Blocks out of SSA)
	Ekikrat Vikas and Malin Basti Vikas Programme (GOI)
	Ekikrat Vikas and Malin Basti Vikas Programme (STATE)
	Environmental reforms ADB - Jan Bhagidari and Community Development
	Environmental reforms ADB - Sewage Works under Basic Infrastructure
	Environmental reforms ADB - Solid Waste Management under Basic Infrastructure
	Environmental reforms - ADB - Water supply works under basic infrastructure
	Golden Jubilee Urban Employment Scheme

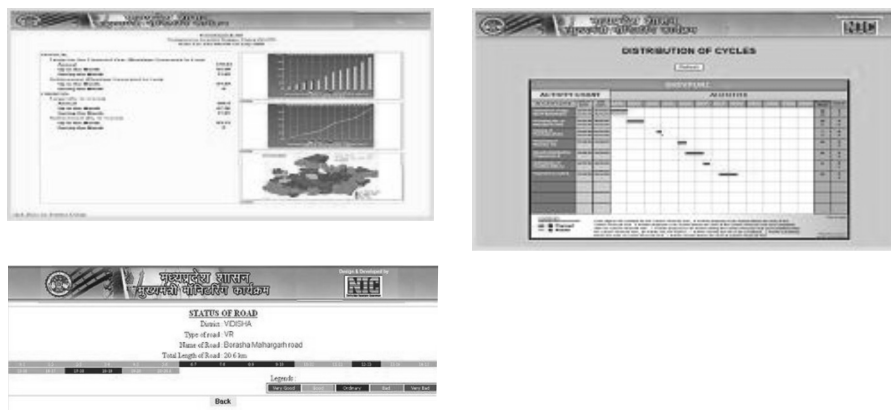
Table 1 (Continues...)

Department	Activities Monitored
Veterinary	JLNNUR Programme - Construction of house for poor families
	JLNNUR Programme - Other Schemes
	JLNNUR Programme - Rehabilitation of poor slum colonies
	JLNNUR Programme - Road construction
	JLNNUR Programme - Water supply schemes
	Breed improvement
	Dairy Federation : Financial indicators
	Dairy Federation : Physical indicators
	Immunization of animals under animal health care programme
	Induction of milk producing animals
	Production of milk, eggs and meat (by survey)
	Treatment of animals under animal health care programme
Water Resources	Creation of irrigation potential
	Kharif - irrigation potential utilized
	M.P Water Sector Restructuring Programme
Women and Child Development	Rabi - irrigation potential utilized
	Distribution of nutritious food
	Female awareness camp
	Ladli Lakshmi Scheme
	Opening of Anganwadies
	Pre delivery help to poorest of the poor pregnant women
	Weighing of children

The computerized system provides

1. Creation of master directories specific to department
2. Entry of targets by the administrative departments
3. Entry of achievement details from the district level
4. Provides for in-depth analysis through
 - Statistical reports at different levels
 - Detailed reports
 - PERT chart
 - Graphical analysis
 - Thematic maps

Fig. 2



4. Public Private Partnership (PPP) – roles and responsibilities, audit, SLA, business model; If not PPP, funding process

The project is implemented by the State Government with the technical support of National Informatics Centre, M.P, which is a premier Information Technology organization under the Ministry of Information and Communications Technology. The Software support is provided by the NIC whereas it is implemented by the State Government using its own resources.

No direct capital investment is made for the implementation of the project. The web based system developed by the NIC, M.P. is hosted on the NIC web server at Integrated Data Centre (IDC), NIC State Centre. The computer system along with internet connectivity which was already available at all the user locations is used in implementation of the system.

5. Necessity/Needs

Bringing in the transparency and accountability in the functioning for improving the overall performance of the Department has always been the top priority of the State Government. The advent of Information and Communications Technology has made it feasible to collect and analyze the data even from the remotest corner in a shortest possible time. It has made possible effective monitoring at all levels. It has made possible better planning and improves the overall performance of the Department.

Some of the inherent benefits of this project are:

- Creation of information system
- Better monitoring and planning
- Timely Completion of Projects and effective implementation of Schemes/Programmes
- Improvement in the performance of the Department

8. Milestones

- Study of the functioning of the Departmental Activities for identifying the areas for monitoring
- Design of appropriate forms
- Development of System for entering/updating the data and for its analysis

9. Project Management Structure

Project Management → Project Policy Level → Change Management

10. Implementation

Strategy for pilot to roll out

After the development of the appropriate module pertaining to the Department, the same is to be hosted on the web server for entry/updation and for Data Analysis for about 10 days. The module is to be fine tuned to the satisfaction of the Department. This will enable the concerned Department to adopt the new system.

11. Capacity Building

Governance structure, Project management teams, Exit management team, Change management and training

The Officials at the District and the State level are very well aware on how to handle the Computers. They are also very well aware of their functioning. Hence, no formal training is required. Only the system is demonstrated to all the concerned directly at the State level whereas for the District Officials through the Video-Conferencing.

Evaluation and measurement

The state implemented this Monitoring System to improve the overall performance of the Department. This ensures in creating more accountability to the Officials concerned. It also creates a pressure on them to perform.

Evaluation and measurement strategy

The System has enabled Regular Monthly monitoring at the level of Departmental Secretaries and Chief Secretary which has resulted in better implementation of Schemes and also timely completion of Projects.

12. Issues and their Solutions

Lessons learnt – critical success factors, failure factors critical success factors

(a) Commitment

The Political Leadership is committed to bring in transparency and efficiency through administrative reforms. For this purpose, Departments are asked to fix-up the monthly targets and provides the achievements from the field.

(b) Visibility

Regular monitoring at the level of Hon'ble Chief Minister, Chief Secretary and the Departmental Secretaries during the last one year through this software has enabled to complete various projects well in time.

Challenges

- This programme puts the pressure on the various functionaries of the Departments to perform as against the fixed targets. Hence, the challenge is to overcome the general reluctance.
- Data collection
- Getting the involvement of senior bureaucracy
- Understanding of the various schemes of the Department
- Meeting the ever changing demand of the users

Replication in other states

The Project may be replicated in other States. The system will help in effective monitoring and planning, thereby helping in effective implementation of Schemes/Programmes of the Government besides completion of various projects in time.

13. Road Ahead

It has integrated with the regular administrative structure, thus making the system sustainable in the state. All the data captured in the programme has been owned by the respective departments of the state. It is a direct indicator of the performance or the efficient functioning of the respective departments. It is also proposed to disseminate the relevant information about the Schemes/Programmes of each Department to the Public besides developing the software for application processing pertaining to each of the scheme in the next phase. Since no recurring operating expenditure is involved, the budget constraints are not there. Integration with the regular administrative structure and linking it with the outcome budget will make the system sustainable in the state.

14. Status and Results

Present status

The Project is implemented for 29 Departments of the State Government. These are Backward Class and Minorities Welfare, Commerce and Industries, Commercial Taxes, Cooperation, Energy, Farmer Welfare and Agriculture Development, Fisheries, Food and Civil Supplies, Forest, Higher Education, Medical Education, Mining, Narmada Valley Development Authority, Panchayat and Rural Development, Planning, Economics and Statistics, Public Health and Family Welfare, Public Health Engineering, Public Works, Revenue, Schedule Caste Welfare, School Education, Social Justice and Empowerment, Sports and Youth Welfare, Transport, Tribal Welfare, Urban Administration and Development, Veterinary, Water Resources and Women and Child Development.

15. Specific Achievements during the Year 2006-07

The System has helped monitoring at all levels and thus helped in implementation of various Programmes/Schemes in an effective manner besides completion of various Projects. The effect of the system may be gauged from the following comments:

“The Software developed for the Public Works Department under CM Monitoring Programme by the National Informatics Centre; M.P. State Centre is a very useful tool for the purpose of monitoring and planning. It is facilitating the Department to capture the information pertaining to the Roads, Bridges and Buildings from the field. It is helping us in analyzing the data and take appropriate and timely decision, resulting in better utilization of funds and completion of projects.”

S.K. Mitna, Secretary, PWD, Govt. of M.P.

“Setting targets and goals are important but achieving them is more crucial, Chief Minister Monitoring Programme has helped streamline the process leading to timely completion of important projects. Software support of NIC provides at a glance analysis and graphical representation making monitoring effective and easy.”

Shivraj Singh Chouhan, Chief Minister, M.P.