Denis Tolochko

Valencia, CA 91355

818-668-4912 | resume@f12.biz | linkedin.com/in/denistolochko

**Professional Profile**

**Senior IT Systems & Operations Engineer** with 15+ years of technical experience in **IT systems, automation, and corporate applications** across enterprise and high-growth environments. Proven record designing and implementing **workflow automations**, improving **access management** and **onboarding/offboarding processes**, and driving large-scale transitions including **data center decommissioning** and cloud migrations. Skilled in **MDM (Intune, Kandji)**, **identity platforms (Okta, Azure AD, Active Directory, Workday)**, and **collaboration tools (Google Workspace, Slack, Zoom, Jira)** to support distributed teams. Hands-on expertise in **network infrastructure, SD-WAN/SDN, VPN, and A/V systems**, with a focus on compliance, security, and user productivity. Recognized as a proactive **problem solver and collaborator**, building strong **vendor relationships** and cross-functional partnerships with **Finance, Security, and People teams** to enable scalable, reliable, and secure operations.

**Technical Skills**

* **Operating Systems**: Windows, Windows Server, macOS, Linux (Ubuntu, Debian, CentOS)
* **Identity & Access Management (IAM)**: Okta, Azure AD, Active Directory, Group Policy, SSO, Workday integrations
* **Endpoint & Device Management (MDM)**: Intune, Kandji, Windows Autopilot, Apple Device Enrollment, Jamf (exposure)
* **Collaboration & Productivity**: Google Workspace, Slack, Zoom, Microsoft Teams, Atlassian Jira/Confluence
* **Automation & Scripting**: Python, PowerShell, Bash/Unix shells, workflow automation (Zapier, Ansible)
* **Infrastructure-as-Code & Virtualization**: Terraform (working knowledge), Hyper-V, VMware ESXi, VirtualBox
* **Cloud Platforms**: AWS and Azure (operations, security, automation)
* **Networking & Infrastructure**: DNS, DHCP, VPN (SonicWall, Fortinet), Cisco Meraki (exposure), SD-WAN/SDN, storage, backups, monitoring
* **Security & Compliance**: Proofpoint (email security), Nightfall DLP (familiarity), endpoint protection, governance best practices
* **AV & Conferencing**: Teams/Zoom conference room setup, webinar support, hybrid meeting solutions

**Professional Experience**

Moody’s Corporation, Culver City, CA 10/2024 – 07/2025

**Senior Technical Support Analyst**

* **Led the full IT transition** of Praedicat’s infrastructure and services during Moody’s acquisition, partnering with global teams across cloud, infrastructure, security, and compliance.
* **Executed end-to-end data migrations**, securely transferring business-critical assets into Moody’s enterprise systems with **zero downtime** and full data integrity.
* **Directed decommissioning** of legacy servers (virtual & physical), technical accounts, and internal services in accordance with corporate security and compliance standards.
* **Served as sole technical liaison**, coordinating transition activities and ensuring **audit-ready documentation** and collaboration with Moody’s enterprise IT teams.
* **Oversaw IT asset lifecycle management** from migration planning through retirement, streamlining infrastructure decommissioning and strengthening enterprise governance.

Praedicat, Inc, Culver City, CA 11/2018 – 10/2024

**Senior Systems Administrator & IT Engineer**

* **Led the full technical transition** of Praedicat’s infrastructure and IT services during acquisition by Moody’s, coordinating with global teams across cloud, infrastructure, security, and compliance.
* **Managed end-to-end data migrations**, transferring operational and business-critical assets into Moody’s enterprise-managed systems with zero downtime and full data integrity.
* **Collaborated with Engineering** on environment patching for SaaS platforms, ensuring stability and compliance.
* **Directed decommissioning** of legacy virtual/physical servers, technical accounts, and internal services in line with corporate security standards.
* **Served as sole technical point of contact** for all IT transition activities, delivering audit-ready documentation and facilitating smooth collaboration with Moody’s enterprise IT teams.
* **Oversaw IT asset lifecycle management**, from migration planning to retirement, strengthening governance and decommissioning practices.
* Provided **infrastructure, cloud, network, and end-user support** leveraging Microsoft 365, Azure, and hybrid environments.
* Administered **Agile collaboration tools** including Confluence and Jira, supporting account management, workflows, and permissions.
* Supported company-wide **webinars, “lunch & learn” sessions, and AV/Teams conferencing**, and equipped main conference room with hybrid meeting capabilities.

T3Leads, Encino, CA 06/2017 – 06/2018

**IT Engineer**

* **Led IT planning and execution** for corporate office relocation, coordinating infrastructure deployment and physical move logistics.
* **Designed and implemented new network architecture**, managing vendor/provider coordination, equipment configuration, and connectivity validation.
* **Oversaw technology asset transition** (desktops, endpoints, networking hardware), ensuring operational readiness post-move.
* Installed and configured **enterprise-grade network equipment**, access control systems, and secure check-in solutions to support physical security.
* Collaborated with facilities teams on **workspace setup and provisioning**, ensuring seamless integration for staff productivity.
* Maintained **compliance with IT standards and physical security protocols** during relocation.

T3Leads, Encino, CA 06/2012 – 06/2018

**Systems Administrator**

* Managed **network security operations** for a global lead generation firm, protecting distributed infrastructure and applications.
* **Led internal security audits** and partnered with penetration testers to identify and remediate vulnerabilities.
* Built and deployed **custom monitoring plugins** for antivirus, backup, and asset management, improving detection and response.
* Oversaw **system patching, software updates, and release deployments** across production and development environments.
* Resolved **network, malware, and hardware incidents** with minimal disruption to business operations.
* Developed and enforced **disaster recovery and backup protocols** for data protection and operational resilience.
* Conducted **firewall and vulnerability scans, forensic analysis, and diagnostics** to maintain security compliance.
* Installed, upgraded, and maintained **enterprise hardware and applications**, ensuring adherence to IT governance.

T3Leads, Encino, CA 10/2011 – 05/2012

**Software Engineer**

* Designed and developed **front-end and back-end features** for websites and web applications (HTML, CSS, JavaScript, PHP).
* Built **user-friendly interfaces** and dynamic components for financial services workflows and lead generation platforms.
* Collaborated directly with executives to **deliver tailored solutions** while managing multiple simultaneous projects.
* Produced **clean, maintainable code** and met tight deadlines in a fast-paced global affiliate environment.

**Education**

* **Master of Law, Civil Law** — Tomsk State University, Tomsk, Russia *(2006)*
* **Technologist of Mechanical Engineering Programming (CNC Machines)** — Yurga Technical College of Engineering & Information Technology, Yurga, Russia *(1999)*

**Professional Training & Certification**

* **QA Automation Engineer Program** — Silicon Valley, CA *(2006)*
* Ongoing coursework in **DevOps, Python, Prometheus, Grafana, Docker** via RebrainMe.com *(2024–present)*
* **AWS Certified Cloud Practitioner** *(in progress, 2025)*

**Additional Technical Skills**

* **CI/CD Tools**: Jenkins, GitHub Actions
* **Programming & Scripting**: Python, PHP, C/C++, Bash, PowerShell
* **Source Control**: Git, SVN
* **Middleware & Web Servers**: Nginx, Apache, PHP, Memcache
* **Containers & Virtualization**: Docker, Hyper-V, VMware ESXi, VirtualBox
* **Databases**: SQL Server, PostgreSQL, MySQL