Denis Tolochko

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**Professional Profile**

Senior-level IT professional with hands-on experience in infrastructure management, cloud operations, and technical support. Proven track record supporting hybrid environments, leading data and system migrations, and driving infrastructure decommissioning during high-impact transitions. Skilled in AWS and Azure platforms, endpoint management, system security, and automation using Python scripting. Strong foundation in cross-platform environments including Windows, macOS, and Linux. Adept at collaborating with cross-functional teams in fast-paced, Agile settings. Known for clear communication, operational reliability, and a proactive approach to solving complex technical challenges.

**Technical Skills**

* **Operating Systems** – Windows, Windows Server, Linux Ubuntu, Debian, CentOS
* **Scripting** – Bash and all other Unix shells, Python, and PowerShell
* **Orchestration Tools** – Ansible
* **Hypervisor** – Hyper-V, someESXi, and VirtualBox
* **Infrastructure Operations and Support** – DNS, networking, storage, backups and security
* **Remote Access** – VPN, SonicWall, FortiNet

**Professional Experience**

Moody’s Corporation, Culver City, CA 10/2024 – 07/2025

**Sr. Technical Support Analyst**

* Led the full technical transition of Praedicat’s infrastructure and IT services following acquisition by Moody’s, coordinating with global teams across cloud, infrastructure, security, and compliance.
* Managed the end-to-end data migration process, transferring operational and business-critical assets to Moody’s enterprise-managed systems, ensuring integrity, availability, and zero disruption.
* Directed the decommissioning of legacy infrastructure including virtual and physical servers, technical accounts, and internal services in accordance with corporate and security standards.
* Acted as the sole technical point of contact for Praedicat during acquisition, overseeing all transition efforts and facilitating audit-ready collaboration with Moody’s global IT teams.
* Executed full lifecycle management of IT assets, from migration planning to infrastructure retirement, enhancing enterprise transition and decommissioning expertise.

Praedicat, Inc, Culver City, CA 11/2018 – 10/2024

**Sr. Technical Support Analyst**

* Led the full technical transition of Praedicat’s infrastructure and IT services following acquisition by Moody’s, coordinating with global teams across cloud, infrastructure, security, and compliance.
* Managed the end-to-end data migration process, transferring operational and business-critical assets to Moody’s enterprise-managed systems, ensuring integrity, availability, and zero disruption.
* Collaborated with the Engineering team on environment patching for SAAS.
* Directed the decommissioning of legacy infrastructure including virtual and physical servers, technical accounts, and internal services in accordance with corporate and security standards.
* Acted as the sole technical point of contact for Praedicat during acquisition, overseeing all transition efforts and facilitating audit-ready collaboration with Moody’s global IT teams.
* Executed full lifecycle management of IT assets, from migration planning to infrastructure retirement, enhancing enterprise transition and decommissioning expertise.
* Full Infrastructure, Cloud, Network and Users support with Microsoft365.
* Agile support with confluence and Jira administration and account management..

T3Leads, Encino, CA 06/2017 – 06/2018

**IT Engineer**

* Led IT planning and execution for corporate office relocation, coordinating infrastructure deployment and physical move logistics.
* Designed and implemented network architecture for the new site, including provider coordination, equipment configuration, and connectivity validation.
* Oversaw the transition of technology assets including desktops, endpoints, and networking hardware, ensuring operational readiness post-move.
* Installed and configured enterprise-grade network equipment, access control systems, and secure check-in solutions to support physical security and staff management.
* Collaborated with cross-functional teams to supervise office furniture placement and desktop provisioning for seamless workspace integration.
* Ensured compliance with IT standards and physical security protocols throughout relocation and setup phases.

T3Leads, Encino, CA 06/2012 – 06/2018

**Systems Administrator**

* Managed network security operations for a global lead generation firm, ensuring continuous system integrity across distributed infrastructure.
* Led internal security audits and collaborated with white-hat penetration testers to identify and remediate vulnerabilities across production and development environments.
* Developed custom monitoring plugins and deployed tools for antivirus, backup, asset management, and system performance to enhance threat detection and response capabilities.
* Coordinated and implemented system patches, software updates, and release deployments across web applications and infrastructure tiers.
* Diagnosed and resolved network connectivity issues, malware infections, hardware failures, and software misconfigurations with minimal disruption.
* Established and maintained disaster recovery protocols and backup schedules for operational resilience and data preservation.
* Performed internal audits, firewall and vulnerability scans, and system diagnostics using forensic and penetration testing tools. Installed, upgraded, and maintained all hardware and applications across the enterprise, ensuring adherence to security and software compliance standards.

T3Leads, Encino, CA 10/2011 – 05/2012

**Software Engineer**

* Designed and developed front-end and back-end features for websites and web applications using HTML, CSS, JavaScript, and PHP in a fast-paced, global affiliate network.
* Built user-friendly interfaces and dynamic components to support financial services workflows and lead generation platforms across multiple international markets.
* Collaborated directly with executive stakeholders, delivering tailored solutions while operating independently with minimal oversight.
* Managed simultaneous development tasks across multiple projects, consistently meeting tight deadlines and maintaining code quality standards.
* Applied strong interpersonal and technical skills to navigate shifting priorities, ensuring product stability and usability under evolving business requirements.

**Education**

**Lawyer**, Civil Law, Tomsk State University, Tomsk, Russia (2006)

**Yurga technical college of engineering and information technology**, Technologist of Mechanical Engineering Programming for CNC machines, Yurga, Russia (1999)

**QA at Silicon Valley California**, QA Automation Engineer, San Francisco, CA (2006)

**Additional Technical Skills**

* **CI/CD Pipeline Tools** – Jenkins, GitHub
* **Programing Languages** – Exposure to C, C++, Python and PHP
* **Source Control** – Git, SVN
* **Middleware Services** – Nginx, Apache, PHP, and Memcache
* **Operating Systems** – Microsoft Windows Server
* **Cloud Environments**– AWS and Azure
* **Microsystems** – Docker
* **Databases** – SQL Server, PostgreSQL, MySQL