

## **Greg Smith**

Date of Birth 02/26/1994  
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### **Work Experience:**

07/2021 – 04/2023

“1touch.io” Kiev, Ukraine - Tier 3 Technical Support Administrator

Queried application state with docker/kubernetes  
Supported servers running CentOS on which application was hosted  
Performed application configuration for customer databases (Oracle, MySQL, ..)  
Provided basic AWS support for customers using AWS IaaS or AWS PaaS  
Linux firewalls (iptables, ufw)

10/2018 – 03/2021

“Blue Sky Studios” Greenwich, CT, USA - Systems Administrator

Provided technical support for an office with 650+ workers  
Used git to pull/update local repositories which were used to image Linux workstations  
Used Vi editor to edit Bash scripts  
Used Linux terminal to modify file and folder permissions and run scripts  
Deployed and Configured Mac workstations with JAMF static groups  
Deployed and Configured Windows workstations with PDQ  
Deployed and Configured Linux workstations with Foreman and Puppet  
Used Splunk and Grafana to view and diagnose system slowness

06/2017-09/2017

“Bananaland” Bridgeport, CT, USA - Intern

Created sites for small and big companies using Wordpress  
Transferred sites hosted on Squarespace to Wordpress with the use of plugins CMS2CMS and BlueVelvet  
Assisted in development of a website for investment company VentureClash that holds an annual competition worth 5 million dollars

05/2016-01/2017

“Staples” Mount Kisco, NY, USA - Certified Technician

Helped people select networking and printing equipment, fixed cracked phone screens with a replacement screen kit, answered basic tech questions  
Provided reliable and informative customer service

### **Education:**

Bachelors of Computer Science with concentration in cybersecurity from Iona College – New Rochelle, New York, USA

### **Professional Skills:**

Configuration Management: Virtual Box, VMWare vSphere, Docker, Kubernetes, PDQ, JAMF, Grafana, Splunk

### **Programming:**

Imperative: Python (basic), SQL (basic)  
Declarative: Terraform (basic), Ansible (basic), docker-compose (basic)