

Greg Smith

Date of Birth 02/26/1994
Telephone +380 97 546 5994
Email gregjsmith@gmx.com
Github github.com/akademsuobotnik

Work Experience:

07/2021 – 04/2023

Tier 3 Technical Support Administrator “1touch.io” – Kiev, Ukraine

Queried application state with docker/kubernetes
Supported servers running CentOS on which application was hosted
Performed application configuration for customer databases (Oracle, MySQL, ..)
Provided basic AWS support for customers using AWS IaaS or AWS PaaS
Linux firewalls (iptables, ufw)

10/2018 – 03/2021

Systems Administrator “Blue Sky Studios” – Greenwich, CT, USA

Provided technical support for an office with 650+ workers
Used git to pull/update local repositories which were used to image Linux workstations
Used Vi editor to edit Bash scripts
Used Linux terminal to modify file and folder permissions and run scripts
Deployed and Configured Mac workstations with JAMF static groups
Deployed and Configured Windows workstations with PDQ
Deployed and Configured Linux workstations with Foreman and Puppet
Used Splunk and Grafana to view and diagnose system slowness

06/2017-09/2017

Intern “Bananaland” – Bridgeport, CT, USA

Created sites for small and big companies using Wordpress
Transferred sites hosted on SquareSpace to Wordpress with the use of plugins CMS2CMS and BlueVelvet
Assisted in development of a website for investment company VentureClash that holds an annual competition worth \$5 million dollars

05/2016-01/2017

Certified Technician “Staples” – Mount Kisco, NY, USA

Helped people select networking and printing equipment, fixed cracked phone screens with a replacement screen kit, answered basic tech questions
Provided reliable and informative customer service

Education:

Bachelors of Computer Science with concentration in Cybersecurity from Iona College – New Rochelle, New York, USA

Professional Skills:

Configuration Management: Virtual Box, VMWare vSphere, Docker, Kubernetes, PDQ, JAMF, Grafana, Splunk
Programming: Python (basic), SQL (basic), Bash (basic)

Certifications:

Splunk 101 Certificate