Greg Smith

Date of Birth 02/26/1994
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Work Experience:

04/2023 – 06/2023
"Dobrobat" Irpin/Bucha, Ukraine - Volunteer

Dobrobat is a volunteer group that does repair work on houses that were damaged or in areas where there was damage during fighting. They clean up rubble, replace roofs and recently have been building new roofs with lumber. I put old roofing panels in a pile, measured, cut and moved new roofing panels to volunteers on the roof.

07/2021 – 04/2023
"1touch.io" Kiev, Ukraine - Tier 3 Technical Support Administrator

Queried application state with docker/kubernetes
Supported servers running CentOS on which application was hosted
Performed application configuration for customer databases (Oracle, MySQL, ..)
Provided basic AWS support for customers using AWS IaaS or AWS PaaS
Linux firewalls (iptables, ufw)

10/2018 - 03/2021
"Blue Sky Studios" Greenwich, CT, USA - Systems Administrator

Provided technical support for an office with 650+ workers
Used git to pull/update local repositories which were used to image Linux workstations
Used Vi editor to edit Bash scripts
Used Linux terminal to modify file and folder permissions and run scripts
Deployed and Configured Mac workstations with JAMF static groups
Deployed and Configured Windows workstations with PDQ
Deployed and Configured Linux workstations with Foreman and Puppet
Used Splunk and Grafana to view and diagnose system slowness

06/2017-09/2017
"Bananaland" Bridgeport, CT, USA - Intern

Created sites for small and big companies using Wordpress
Transferred sites hosted on SquareSpace to Wordpress with the use of plugins CMS2CMS and BlueVelvet
Assisted in development of a website for investment company VentureClash that holds an annual competition worth 5 million dollars

05/2016-01/2017
"Staples" Mount Kisco, NY, USA - Certified Technician

Helped people select networking and printing equipment, fixed cracked phone screens with a replacement screen kit, answered basic tech questions
Provided reliable and informative customer service

Education:
Bachelors of Computer Science with concentration in cybersecurity from Iona College – New Rochelle, New York, USA

Professional Skills:
Configuration Management: Virtual Box, VMWare vSphere, Docker, Kubernetes, git (basic), PDQ, JAMF, Grafana, Splunk, DataDog/datadog-agent (basic), Github Actions (basic)

Programming:
Imperative: Python (basic), SQL
Declarative: Terraform (basic), Ansible (basic), docker-compose (basic)