Tweet Sentiment Classification

Module 4 Project - Kai Graham

Overview of Process (CRISP-DM)

I will be following the Cross-Industry Standard Process for Data Mining to build a classifier that will determine the sentiment of tweets. The CRISP-DM process includes the following key steps:

- 1. Business Understanding
- 2. Data Understanding
- 3. Data Preparation
- 4. Modeling
- 5. Evaluation

1. Business Understanding

The overall goal of this process is to create a classifier that can label tweets based on their sentiment (positive, negative, or neutral). This classifier will be created in the context of tracking public sentiment surrounding various product releases / events. Stakeholders for this project are likely product managers / investor and public relations professionals who are invested in how the public is feeling towards newly released products, and various other business proceedings. In conjunction with other tools, companies could use this classifier to create a sentiment score based on a certain number of recent tweets, and track that over time to monitor changes in sentiment over time. Additionally, companies could pull down a batch of tweets at certain times, filtered for various products or topics. If a broad enough sample is used, it could likely help provide good insight into whether consumers are feeling neutral, positive, or negative towards recent releases.

According to https://www.internetlivestats.com/twitter-statistics/, there are over 500 million tweets sent per day. Harnessing public sentiment from this amount of data would undoubtedly be helpful for tech companies looking to track how the public is feeling towards them. This classifier would likely be a valuable tool to complement public product reviews.

2. Data Understanding

The main dataset used throughout this data science process will be coming from CrowdFlower via the following url:

`https://data.world/crowdflower/brands-and-product-emotions`.

The following summary of the dataset is provided on CrowdFlower:

Contributors evaluated tweets about multiple brands and products. The crowd was asked if the tweet expressed positive, negative, or no emotion towards a brand and/or product. If some emotion was expressed they were also asked to say which brand or product was the target of that emotion.

As the dataset contains labels classifying the tweet as positive, negative, or neutral, along with detailed tweet text, the dataset available is a good match for our business goals.

```
In [1]: # import necessary libraries
        import pandas as pd
        import numpy as np
        import matplotlib.pyplot as plt
        %matplotlib inline
        import seaborn as sns
        import nltk
        from nltk.corpus import stopwords
        from nltk.collocations import *
        import string
        import re
        from sklearn.metrics import accuracy score, precision score, recall score,
        from sklearn.ensemble import RandomForestClassifier
        from sklearn.model selection import train test split, GridSearchCV, Randomi
        from sklearn.model selection import cross val score, StratifiedKFold
        from sklearn.feature extraction.text import TfidfVectorizer, CountVectorize
        from sklearn.feature selection import SelectKBest, f classif
        from sklearn.svm import LinearSVC
        from imblearn.over sampling import SMOTE
        from keras.preprocessing.sequence import pad sequences
        from keras.layers import Input, Dense, LSTM, Embedding, Dropout, Activation
        from keras.models import Sequential
        from keras import initializers, regularizers, constraints, optimizers, laye
        import tensorflow
```

Using TensorFlow backend.

```
In [2]: # failure to specify 'latin1' encoding results in errors
# error_df = pd.read_csv('judge-1377884607_tweet_product_company.csv')
# error_df.head()
```

```
In [3]: # load dataset
    raw_df = pd.read_csv('judge-1377884607_tweet_product_company.csv', encoding
```

```
In [4]: # print first rows of dataset
raw_df.head()
```

Out[4]:

	tweet_text	$emotion_in_tweet_is_directed_at$	$is_there_an_emotion_directed_at_a_brand_or_product$
0	.@wesley83 I have a 3G iPhone. After 3 hrs twe	iPhone	Negative emotion
1	@jessedee Know about @fludapp ? Awesome iPad/i	iPad or iPhone App	Positive emotion
2	@swonderlin Can not wait for #iPad 2 also. The	iPad	Positive emotion
3	@sxsw I hope this year's festival isn't as cra	iPad or iPhone App	Negative emotion
4	@sxtxstate great stuff on Fri #SXSW:	Google	Positive emotion

```
In [5]: # show info of df
raw_df.info()
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 9093 entries, 0 to 9092
Data columns (total 3 columns):
#
     Column
                                                          Non-Null Count
Dtype
                                                          9092 non-null
    tweet text
object
                                                          3291 non-null
 1
     emotion in tweet is directed at
object
 2
     is there an emotion directed at a brand or product 9093 non-null
object
dtypes: object(3)
memory usage: 213.2+ KB
```

Looking at the above outputs, we can see that there are a total of 9,093 entries in our dataset, with a total of three columns. Raw text from tweets is held in the tweet_text column; sentiment is held in the is_there_an_emotion_directed_at_a_brand_or_product; and the item of emotion direction is held in the emotion in tweet is directed at column.

Marissa M...

From first glance, we can likely drop the <code>emotion_in_tweet_is_directed_at</code> column as we are more interested in whether sentiment in a given tweet is positive, neutral, or negative based on the text. Main predictors we will use is processed features derived from the <code>tweet_text</code> column.

Our target variable, which can also be though of as our class labels are held in the is there an emotion directed at a brand or product column.

```
In [6]: # display value counts
        display(raw df['emotion in tweet is directed at'].value counts())
        display(raw df['is there an emotion directed at a brand or product'].value
                                            946
        iPad
        Apple
                                            661
        iPad or iPhone App
                                            470
        Google
                                            430
        iPhone
                                            297
        Other Google product or service
                                            293
        Android App
                                             81
        Android
                                             78
        Other Apple product or service
                                             35
        Name: emotion in tweet is directed at, dtype: int64
        No emotion toward brand or product
                                               5389
        Positive emotion
                                               2978
        Negative emotion
                                                570
        I can't tell
                                                156
        Name: is there an emotion directed at a brand or product, dtype: int64
```

Unsurprising given the origin of our dataset, the products identfied are either Apple or Google products. Looking at sentiment, the majority of entries seem to fall under a neutral sentiment ('No emotion toward brand or product'), with the next largest group being tagged as 'Positive emotion'. There is some clear class imbalance present with only 570 entries belonging to the 'Negative emotion' class. The lack of negtive sentiment labels is likely a weakness of this dataset.

```
In [7]: # rename columns so easier to work with
    df = raw_df.copy()
    df.columns = ['text', 'product_brand', 'sentiment']
    df.head()
```

Out[7]:

	text	product_brand	sentiment
0	.@wesley83 I have a 3G iPhone. After 3 hrs twe	iPhone	Negative emotion
1	@jessedee Know about @fludapp ? Awesome iPad/i	iPad or iPhone App	Positive emotion
2	@swonderlin Can not wait for #iPad 2 also. The	iPad	Positive emotion
3	@sxsw I hope this year's festival isn't as cra	iPad or iPhone App	Negative emotion
4	@sxtxstate great stuff on Fri #SXSW: Marissa M	Google	Positive emotion

We see that there is only one missing value in the text column, 0 in the sentiment column, and a large number (5802) in the product_brand column. Given we are planning to work the majority of the time with the text and sentiment columns, this will not likely pose a large issue.

```
In [9]: # display missing value in the text column
df.loc[df['text'].isna()]
```

Out[9]:

	text	product_brand	sentiment
6	NaN	NaN	No emotion toward brand or product

Out[10]:

	text	product_brand	sentiment
5	@teachntech00 New iPad Apps For #SpeechTherapy	NaN	No emotion toward brand or product
6	NaN	NaN	No emotion toward brand or product
16	Holler Gram for iPad on the iTunes App Store	NaN	No emotion toward brand or product
32	Attn: All #SXSW frineds, @mention Register fo	NaN	No emotion toward brand or product
33	Anyone at #sxsw want to sell their old iPad?	NaN	No emotion toward brand or product
•••			
9087	@mention Yup, but I don't have a third app yet	NaN	No emotion toward brand or product
9089	Wave, buzz RT @mention We interrupt your re	NaN	No emotion toward brand or product
9090	Google's Zeiger, a physician never reported po	NaN	No emotion toward brand or product
9091	Some Verizon iPhone customers complained their	NaN	No emotion toward brand or product
9092	Ϊ¡ Ïà ü_ Ê Î Ò £ Á ââ _ £ â_ ÛâRT @	NaN	No emotion toward brand or product

```
In [11]: # display sentiment breakdowns of missing product_brand entries
    df.loc[df['product_brand'].isna()]['sentiment'].value_counts()

Out[11]: No emotion toward brand or product 5298
    Positive emotion 306
    I can't tell 147
    Negative emotion 51
    Name: sentiment, dtype: int64
```

We see that the majority of missing product_brand values are also labeled as no emotion twoard brand or product, which makes sense as a lot of the neutral-labeled tweets may not be directed at a specific brand or product, and therefore would be missing a product_brand tagging. Additionally, this column will not be used in our process of tweet classification.

Drop unnecessary columns and handle missing value for additional EDA.

```
In [12]: # drop product brand column
         clean_df = df.drop(['product_brand'], axis=1)
         # handle missing values
         clean df = clean df.dropna(subset=['text'])
         clean_df.info()
         <class 'pandas.core.frame.DataFrame'>
         Int64Index: 9092 entries, 0 to 9092
         Data columns (total 2 columns):
                       Non-Null Count Dtype
              Column
          0
              text
                         9092 non-null
                                         object
              sentiment 9092 non-null
          1
                                         object
         dtypes: object(2)
         memory usage: 213.1+ KB
```

'Thanks to @mention for publishing the news of @mention new medical Apps at the #sxswi conf. blog {link} #sxsw #sxswh'

'\x89ÛÏ@mention " Apple has opened a pop-up store in Austin so the ne rds in town for #SXSW can get their new iPads. {link} #wow'

'Just what America needs. RT @mention Google to Launch Major New Social N etwork Called Circles, Possibly Today {link} #sxsw'

'The queue at the Apple Store in Austin is FOUR blocks long. Crazy stuff! #sxsw'

"Hope it's better than wave RT @mention Buzz is: Google's previewing a so cial networking platform at #SXSW: {link}"

'SYD #SXSW crew your iPhone extra juice pods have been procured.'

'Why Barry Diller thinks iPad only content is nuts @mention #SXSW {link}'

'Gave into extreme temptation at #SXSW and bought an iPad 2... #impulse'

'Catch $22\x89\hat{U}$ I mean iPad 2 at #SXSW : {link}'

'Forgot my iPhone for #sxsw. Android only. Knife to a gun fight'

Looking at a sample of the tweets labeled as "I can't tell", there is no clear class label that each should belong to. Given this, and the small number of tweets with this class distinction, they will be removed from the dataset.

```
In [14]: # separate dataset into tweets and class_labels for additional EDA
tweets = clean_df['text']
class_labels = clean_df['sentiment']
```

```
In [15]: # tokenize tweets and print the total vocabulary size of our dataset
    tokenized = list(map(nltk.word_tokenize, tweets.dropna()))
    raw_tweet_vocab = set()
    for tweet in tokenized:
        raw_tweet_vocab.update(tweet)
    print(len(raw_tweet_vocab))
```

13212

Looking at the text within the tweets, there is a total vocabulary size of just over 13,200.

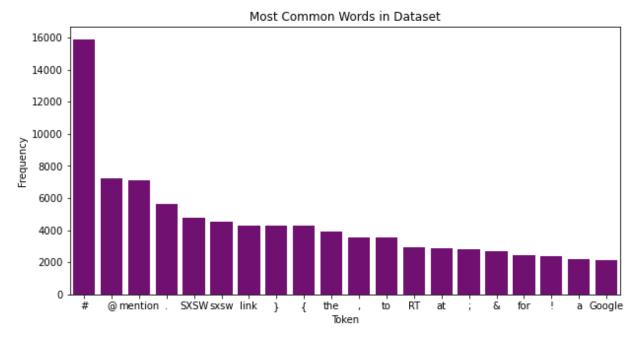
```
In [16]: # print average tweet size
    mean_tweet_size = []
    for tweet in tokenized:
        mean_tweet_size.append(len(tweet))
    np.mean(mean_tweet_size)
```

Out[16]: 24.414980202375716

The average tweet size within the dataset is just over 24 words.

```
# display frequency distribution of raw dataset
In [17]:
         tweets_concat = []
         for tweet in tokenized:
             tweets_concat += tweet
         # display the 15 most common words
         unprocessed freq dist = nltk.FreqDist(tweets concat)
         unprocessed freq dist.most common(25)
Out[17]: [('#', 15875),
          ('@', 7194),
          ('mention', 7123),
           ('.', 5601),
          ('SXSW', 4787),
           ('sxsw', 4523),
          ('link', 4311),
           ('}', 4298),
          ('{', 4296),
          ('the', 3928),
          (',', 3533),
          ('to', 3521),
           ('RT', 2947),
           ('at', 2859),
          (';', 2800),
           ('&', 2707),
          ('for', 2440),
           ('!', 2398),
          ('a', 2174),
           ('Google', 2136),
          ('iPad', 2129),
          (':', 2075),
          ('Apple', 1882),
          ('in', 1833),
          ('quot', 1696)]
```

```
In [18]: # visualize frequency distribution
    top_20 = pd.DataFrame(unprocessed_freq_dist.most_common(20), columns=['toke
    plt.figure(figsize=(10, 5))
    sns.barplot(x=top_20['token'], y=top_20['freq'], color='purple')
    plt.xlabel('Token')
    plt.ylabel('Frequency')
    plt.title('Most Common Words in Dataset')
    plt.show()
```



From first glance, we can see a number of the top appear words / tokens are stopwords or punctuation. Not surprising given our dataset, we also see the most common tokens are related to twitter tweet structure, with # and @ along with others standing out. For additional EDA processed, we will try removing stopwords to see if additional information can be extracted from the data.

```
In [19]: def initial_tweet_process(tweet, stopwords_list):
    """"
    Function to intially process a tweet to assist in EDA / data understand.
    Input: tweet of type string, stopwords_list of words to remove
    Returns: tokenized tweet, converted to lowercase, with all stopwords remove
    """

# tokenize
    tokens = nltk.word_tokenize(tweet)

# remove stopwords and lowercase
    stopwords_removed = [token.lower() for token in tokens if token.lower()

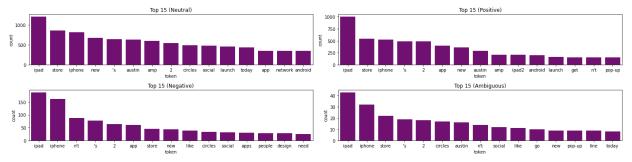
# return processed tweet
    return stopwords_removed
```

```
In [20]: def concat tweets(tweets):
             0.000
             Function to concatenate a list of tweets into one piece of text.
             Input: tweets (list of tweets)
             Returns: concatenated tweet string
             tweets_concat = []
             for tweet in tweets:
                 tweets concat += tweet
             return tweets_concat
In [21]: def process concat(raw_text, stopwords_list):
             Function to process and return concatenated tweets. Takes raw text, an
             Returns: concatenated tweets
             processed text = raw text.apply(lambda x: initial tweet process(x, stop
             return concat_tweets(list(processed_text))
In [22]: def print normalized word freq(freq dist, n=15):
             Print a normalized frequency distribution from a given distribution. Re
             total word count = sum(freq dist.values())
             top = freq dist.most_common(n)
             print('Word\t\t\tNormalized Frequency')
             for word in top:
                 normalized_freq = word[1] / total_word_count
                 print('{} \t\t {:.4}'.format(word[0], normalized freq))
             return None
In [23]: def print bigrams(tweets concat, n=15):
             Function takes concatenated tweets and prints most common bigrams
             bigram measures = nltk.collocations.BigramAssocMeasures()
             finder = BigramCollocationFinder.from words(tweets concat)
             tweet scored = finder.score ngrams(bigram measures.raw freq)
             display(tweet scored[:n])
             return tweet scored
In [24]: def display pmi(tweets concat, freq filter=10, n=15):
             Function that takes concatenated tweets and a freq filter number. Displ
             bigram measures = nltk.collocations.BigramAssocMeasures()
             tweet pmi finder = BigramCollocationFinder.from words(tweets concat)
             tweet pmi finder.apply freq filter(freq filter)
             tweet pmi scored = tweet pmi finder.score ngrams(bigram measures.pmi)
             display(tweet pmi scored[:n])
             return tweet_pmi_scored
```

```
In [25]: # set up initial stopwords list
         stopwords list = stopwords.words('english') + list(string.punctuation)
         stopwords_list += ["''", '""', '...', '``']
         stopwords_list += ['mention', 'sxsw', 'link', 'rt', 'quot', 'google', 'appl
In [26]: # separate dataset based on class label
         neutral tweets = clean df.loc[clean df['sentiment'] == 'No emotion toward b
         positive tweets = clean_df.loc[clean_df['sentiment'] == 'Positive emotion']
         negative tweets = clean_df.loc[clean_df['sentiment'] == 'Negative emotion']
         ambig tweets = clean df.loc[clean df['sentiment'] == "I can't tell"]
         all tweets = clean df.copy()
In [27]: # process and concat datasets
         concat neutral = process concat(neutral tweets['text'], stopwords list)
         concat positive = process concat(positive_tweets['text'], stopwords_list)
         concat negative = process concat(negative tweets['text'], stopwords list)
         concat_ambig = process_concat(ambig_tweets['text'], stopwords_list)
         concat_all = process_concat(all_tweets['text'], stopwords_list)
In [28]: # produce freq dists
         freqdist neutral = nltk.FreqDist(concat neutral)
         freqdist positive = nltk.FreqDist(concat positive)
         freqdist negative = nltk.FreqDist(concat negative)
         freqdist_ambig = nltk.FreqDist(concat_ambig)
         freqdist all = nltk.FreqDist(concat all)
In [29]: # display top neutral words
         print('Top Neutral Words')
         neutral top 15 = freqdist neutral.most common(15)
         neutral top 15
         Top Neutral Words
Out[29]: [('ipad', 1212),
          ('store', 867),
          ('iphone', 815),
          ('new', 678),
          ("'s", 648),
          ('austin', 630),
          ('amp', 601),
          ('2', 550),
          ('circles', 490),
          ('social', 481),
          ('launch', 465),
          ('today', 441),
          ('app', 355),
          ('network', 355),
          ('android', 350)]
```

```
In [30]: |# display top positive words
         print('Top Positive Words')
         positive_top_15 = freqdist_positive.most_common(15)
         positive_top_15
         Top Positive Words
Out[30]: [('ipad', 1003),
          ('store', 545),
          ('iphone', 523),
          ("'s", 493),
          ('2', 490),
           ('app', 396),
          ('new', 360),
           ('austin', 294),
          ('amp', 211),
          ('ipad2', 209),
          ('android', 198),
          ('launch', 160),
          ('get', 157),
          ("n't", 152),
          ('pop-up', 151)]
In [31]: # display negative words
         print('Top Negative Words')
         negative top 15 = freqdist negative.most common(15)
         negative top 15
         Top Negative Words
Out[31]: [('ipad', 188),
          ('iphone', 162),
          ("n't", 87),
           ("'s", 77),
          ('2', 64),
           ('app', 60),
           ('store', 46),
          ('new', 43),
           ('like', 39),
          ('circles', 34),
           ('social', 31),
           ('apps', 30),
          ('people', 29),
          ('design', 28),
          ('need', 25)]
```

```
In [32]: |print('Top Ambiguous Words')
         ambig top 15 = freqdist ambig.most common(15)
         ambig_top_15
         Top Ambiguous Words
Out[32]: [('ipad', 43),
          ('iphone', 32),
           ('store', 22),
           ("'s", 19),
           ('2', 18),
           ('circles', 17),
           ('austin', 16),
           ("n't", 14),
           ('social', 12),
           ('like', 11),
           ('go', 10),
           ('new', 9),
           ('pop-up', 9),
           ('line', 9),
           ('today', 8)]
In [33]: # display top all
         print('Top Words from All Tweets')
         all_top_15 = freqdist_all.most_common(15)
         all_top_15
         Top Words from All Tweets
Out[33]: [('ipad', 2446),
           ('iphone', 1532),
           ('store', 1480),
          ("'s", 1237),
           ('2', 1122),
           ('new', 1090),
           ('austin', 964),
           ('amp', 836),
           ('app', 817),
           ('circles', 658),
           ('launch', 653),
           ('social', 648),
           ('today', 580),
           ('android', 577),
           ("n't", 482)]
```



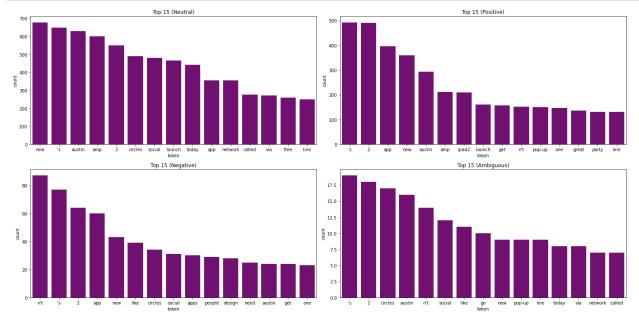
Comparing the top words, we see again that the following words appear frequently in all class labels, and are therefore not as helpful in classification. Update stopwords list and reprint frequency distributions.

```
In [35]: # create additional stopwords
    additional_stopwords = ['ipad', 'iphone', 'android', 'store']

In [36]: new_stopwords = stopwords_list + additional_stopwords

In [37]: # process and concat datasets
    concat_neutral = process_concat(neutral_tweets['text'], new_stopwords)
    concat_positive = process_concat(positive_tweets['text'], new_stopwords)
    concat_anegative = process_concat(negative_tweets['text'], new_stopwords)
    concat_ambig = process_concat(ambig_tweets['text'], new_stopwords)
    concat_all = process_concat(all_tweets['text'], new_stopwords)

In [38]: # produce frequency distributions
    freqdist_neutral = nltk.FreqDist(concat_neutral)
    freqdist_positive = nltk.FreqDist(concat_negative)
    freqdist_ambig = nltk.FreqDist(concat_ambig)
    freqdist_all = nltk.FreqDist(concat_all)
```

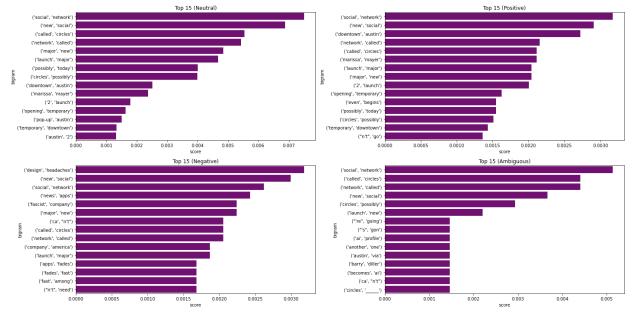


With additional stopwords removed and some processing applied, we can start to see more of a pattern appearing. Looking at the positive words, tokens that now stand out include launch, great, and party; whereas the following tokens stand out for the more common words in negative tweets: design, need

```
In [40]: # print bigrams
         print('Neutral Bigrams:')
         neutral_bigrams = print_bigrams(concat_neutral)
         print('Positive Bigrams')
         positive_bigrams = print_bigrams(concat_positive)
         print('Negative Bigrams')
         negative_bigrams = print_bigrams(concat_negative)
         print('Ambiguous Bigrams')
         ambig_bigrams = print_bigrams(concat_ambig)
         Neutral Bigrams:
          [(('social', 'network'), 0.0074983839689722045),
           (('new', 'social'), 0.0068735186382245204),
           (('called', 'circles'), 0.005537599655246714),
           (('network', 'called'), 0.005429864253393665),
           (('major', 'new'), 0.004848093083387201),
           (('launch', 'major'), 0.004675716440422323),
           (('possibly', 'today'), 0.004007756948933419),
           (('circles', 'possibly'), 0.0039862098685628095), (('downtown', 'austin'), 0.0025210084033613447),
           (('marissa', 'mayer'), 0.002370178840767076),
           (('2', 'launch'), 0.0017884076707606119),
           (('opening', 'temporary'), 0.0016375781081663435),
           (('pop-up', 'austin'), 0.0015082956259426848),
           (('temporary', 'downtown'), 0.0013359189829778065),
           (('austin', '2'), 0.0013143719026071968)]
         Positive Bigrams
          [(('social', 'network'), 0.0031726846955733496),
           (('new', 'social'), 0.0029082943042755705),
           (('downtown', 'austin'), 0.0027194440247771566),
          (('network', 'called'), 0.0021528931862819156), (('called', 'circles'), 0.002115123130382233),
           (('marissa', 'mayer'), 0.002115123130382233),
           (('launch', 'major'), 0.0020395830185828676),
           (('major', 'new'), 0.0020395830185828676),
           (('2', 'launch'), 0.002001812962683185),
           (('opening', 'temporary'), 0.0016241124036863574),
           (('even', 'begins'), 0.001548572291886992),
           (('possibly', 'today'), 0.001548572291886992),
          (('circles', 'possibly'), 0.0015108022359873092),
           (('temporary', 'downtown'), 0.0014352621241879439),
           (("n't", 'go'), 0.0013597220123885783)]
         Negative Bigrams
          [(('design', 'headaches'), 0.003181137724550898),
           (('new', 'social'), 0.0029940119760479044),
           (('social', 'network'), 0.002619760479041916),
           (('news', 'apps'), 0.0024326347305389222),
           (('fascist', 'company'), 0.002245508982035928),
           (('major', 'new'), 0.002245508982035928),
```

```
(('ca', "n't"), 0.0020583832335329343),
 (('called', 'circles'), 0.0020583832335329343),
 (('network', 'called'), 0.0020583832335329343),
 (('company', 'america'), 0.0018712574850299401),
 (('launch', 'major'), 0.0018712574850299401),
 (('apps', 'fades'), 0.0016841317365269462),
 (('fades', 'fast'), 0.0016841317365269462),
 (('fast', 'among'), 0.0016841317365269462),
 (("n't", 'need'), 0.0016841317365269462)]
Ambiguous Bigrams
[(('social', 'network'), 0.005139500734214391),
 (('called', 'circles'), 0.004405286343612335),
 (('network', 'called'), 0.004405286343612335),
 (('new', 'social'), 0.003671071953010279),
 (('circles', 'possibly'), 0.002936857562408223),
 (('launch', 'new'), 0.0022026431718061676),
 (("'re", 'going'), 0.0014684287812041115),
 (("'s", 'gon'), 0.0014684287812041115),
 (('ai', 'profile'), 0.0014684287812041115),
 (('another', 'one'), 0.0014684287812041115),
 (('austin', 'via'), 0.0014684287812041115),
 (('barry', 'diller'), 0.0014684287812041115),
 (('becomes', 'ai'), 0.0014684287812041115),
 (('ca', "n't"), 0.0014684287812041115),
 (('circles', '____'), 0.0014684287812041115)]
```

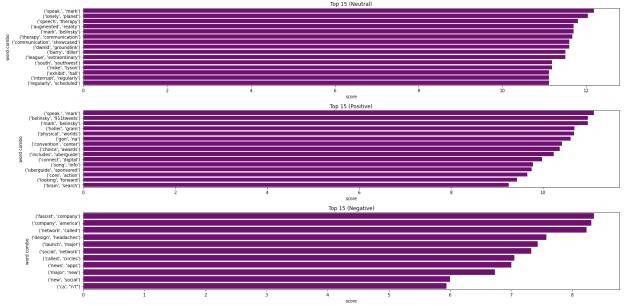
```
In [41]:
         # pull out top n bigrams
         top n = 15
         top_neutral_bigrams = pd.DataFrame(neutral_bigrams[:top_n], columns=['bigra
         top positive bigrams = pd.DataFrame(positive bigrams[:top_n], columns=['big
         top negative bigrams = pd.DataFrame(negative bigrams[:top n], columns=['big
         top_ambig_bigrams = pd.DataFrame(ambig_bigrams[:top_n], columns=['bigram',
         # visualize
         fig, axes = plt.subplots(2, 2, figsize=(20, 10))
         bigrams = [top neutral bigrams, top positive bigrams, top negative bigrams,
         labels = ['Top 15 (Neutral)', 'Top 15 (Positive)', 'Top 15 (Negative)', 'To
         for idx, ax in enumerate(axes.flat):
             sns.barplot(data=bigrams[idx],
                         y='bigram',
                         x='score',
                         ax=ax,
                         color='purple')
             ax.set_title(labels[idx])
         plt.tight_layout()
```



Similar to the frequency distributions, we see a number of the same results showing up commonly among the different class labels. We will move on to show the PMI for each class. Some bigrams stand out among the negative class including: ('apps', 'fades'), ('fades', 'fast').

```
In [42]: |print('Neutral PMI:')
         neutral pmi = display pmi(concat neutral)
         print('Positive PMI:')
         positive pmi = display pmi(concat positive)
         print('Negative PMI:')
         negative pmi = display pmi(concat_negative)
         Neutral PMI:
         [(('speak.', 'mark'), 12.180219982170193),
          (('lonely', 'planet'), 12.042716458420257),
          (('speech', 'therapy'), 11.801708358916462),
          (('augmented', 'reality'), 11.69479315499995),
           (('mark', 'belinsky'), 11.69479315499995),
           (('therapy', 'communication'), 11.664204835166528),
          (('communication', 'showcased'), 11.595257481449035),
          (('dwnld', 'groundlink'), 11.595257481449035),
          (('barry', 'diller'), 11.502148077057555),
           (('league', 'extraordinary'), 11.502148077057551),
          (('south', 'southwest'), 11.180219982170192),
          (('mike', 'tyson'), 11.18021998217019),
          (('exhibit', 'hall'), 11.109830654278795),
          (('interrupt', 'regularly'), 11.109830654278793),
          (('regularly', 'scheduled'), 11.109830654278793)]
         Positive PMI:
         [(('speak.', 'mark'), 11.107435054747327),
          (('belinsky', '911tweets'), 10.98190417266347),
          (('mark', 'belinsky'), 10.98190417266347),
           (('holler', 'gram'), 10.692397555468485),
           (('physical', 'worlds'), 10.678591755943454),
          (('gon', 'na'), 10.604934714218146),
          (('convention', 'center'), 10.412289636275752),
          (('choice', 'awards'), 10.370469460581122),
           (('includes', 'uberguide'), 10.232965936831187),
          (('connect', 'digital'), 9.978152037802364),
          (('song', 'info'), 9.785506959859966),
          (('uberguide', 'sponsored'), 9.759511751327022),
          (('core', 'action'), 9.660198733080337),
           (('looking', 'forward'), 9.435009712775834),
          (('brain', 'search'), 9.259438148192379)]
         Negative PMI:
         [(('fascist', 'company'), 8.35395694908),
          (('company', 'america'), 8.313314964582656),
           (('network', 'called'), 8.23580559736174),
          (('design', 'headaches'), 7.57634937041645),
          (('launch', 'major'), 7.4388458466665135),
          (('social', 'network'), 7.329972308536261), (('called', 'circles'), 7.055233351719918),
           (('news', 'apps'), 7.007328413564313),
           (('major', 'new'), 6.735047116435506),
          (('new', 'social'), 6.003243227385081),
           (('ca', "n't"), 5.940760796625325)]
```

```
In [43]: # pull out top n pmi scores
         top n = 15
         top_neutral_pmi = pd.DataFrame(neutral_pmi[:top_n], columns=['word combo',
         top positive pmi = pd.DataFrame(positive pmi[:top n], columns=['word combo'
         top_negative_pmi = pd.DataFrame(negative_pmi[:top_n], columns=['word combo'
         # visualize
         fig, axes = plt.subplots(3, 1, figsize=(20, 10))
         pmis = [top neutral pmi, top positive pmi, top negative pmi]
         labels = ['Top 15 (Neutral)', 'Top 15 (Positive)', 'Top 15 (Negative)', 'To
         for idx, ax in enumerate(axes.flat):
             sns.barplot(data=pmis[idx],
                         y='word combo',
                         x='score',
                         ax=ax,
                         color='purple')
             ax.set_title(labels[idx])
         plt.tight_layout()
```



Looking at PMI scores, we can see some further trends standing out. Some word combinations within the positive dataset that stand out include: (choice, awards), (uberguide, sponsored), (looking, forward). Some word combinations that stood out within the negative set included: (fascist, company) and (design, headaches).

Now that we have a good sense of our data and the distribution, we can move on to the data preparation phase

3. Data Preparation

Leverage information learned during data understanding phase to preprocess dataset and prepare data for modeling.

```
In [44]: # set seed for reproducibility
         SEED = 1
In [45]: raw df.info()
         <class 'pandas.core.frame.DataFrame'>
         RangeIndex: 9093 entries, 0 to 9092
         Data columns (total 3 columns):
              Column
                                                                   Non-Null Count
         Dtype
                                                                   9092 non-null
          0 tweet text
         object
                                                                   3291 non-null
              emotion_in_tweet_is_directed_at
          1
         object
              is there an emotion directed at a brand or product 9093 non-null
          2
         object
         dtypes: object(3)
         memory usage: 213.2+ KB
In [46]: # pull in copy of dataset
         clean df = raw df.copy()
         # relabel columns
         clean df.columns = ['text', 'product brand', 'sentiment']
         # drop product brand column, handle missing values and duplicates
         clean df = clean df.drop('product brand', axis=1)
         clean df = clean df.dropna()
         clean df = clean df.drop duplicates()
         # remove ambiguous tweets
         clean df = clean df.loc[clean df['sentiment'] != "I can't tell"]
In [47]: # separate dataset into text and class labels
         text = clean df['text']
         class labels = clean df['sentiment']
In [48]: # split tweets and labels into train and test sets for validation purposes
         X train, X test, y train, y test = train_test_split(text, class_labels, str
In [49]: # update stopwords list per our data understanding findings
         updated stopwords = stopwords list + additional stopwords
```

```
In [50]: def preprocess_tweet(tweet, stopwords_list):
    """
    Function to preprocess a tweet.
    Takes: tweet, stopwords list
    Returns: processed tweet with stopwords removed and converted to lowerc
    """
    processed = re.sub("\'", '', tweet) # handle apostrophes
    processed = re.sub('\s+', '', processed) # handle excess white space
    tokens = nltk.word_tokenize(processed)
    stopwords_removed = [token.lower() for token in tokens if token.lower()
    return ''.join(stopwords_removed)
```

```
In [51]: # preprocess train and test sets
X_train_preprocessed = X_train.apply(lambda x: preprocess_tweet(x, updated_X_test_preprocessed = X_test.apply(lambda x: preprocess_tweet(x, updated_st_preprocess_tweet)
```

Now that we have split our data into train and test sets, as well as, preprocessed both train and test sets, we are ready to vectorize our data. We have chosen to use TF-IDF vectorization for its benefits in classification and finding words that are unique per class label. Try a number of vectorizers to see if there is one that performs better over the other (count vectorized vs. TF-IDF vectorized).

```
In [52]: # create vectorizers with unigram and bigrams
    count_vectorizer = CountVectorizer(ngram_range=(1,2), analyzer='word') # us
    tfidf_vectorizer = TfidfVectorizer(ngram_range=(1,2), analyzer='word') # us

# fit to preprocessed data
    X_train_count = count_vectorizer.fit_transform(X_train_preprocessed)
    X_test_count = count_vectorizer.transform(X_test_preprocessed)
    X_train_tfidf = tfidf_vectorizer.fit_transform(X_train_preprocessed)
    X_test_tfidf = tfidf_vectorizer.transform(X_test_preprocessed)
```

Word Embeddings

```
In [53]: # tokenize datasets
tokenized_X_train = X_train_preprocessed.map(nltk.word_tokenize).values
tokenized_X_test = X_test_preprocessed.map(nltk.word_tokenize).values

# get total training vocabulary size
total_train_vocab = set(word for tweet in tokenized_X_train for word in twe
train_vocab_size = len(total_train_vocab)
print(f'There are {train vocab size} unique tokens in the processed trainin
```

There are 8951 unique tokens in the processed training set.

We will take advantage of Global Vectors for Word Representation (GloVe). For more information please visit https://nlp.stanford.edu/projects/glove/ (https://nlp.stanford.edu/projects/glove/)

```
In [56]: class W2vVectorizer(object):
             def __init__(self, w2v):
                 # Takes in a dictionary of words and vectors as input
                 self.w2v = w2v
                 if len(w2v) == 0:
                     self.dimensions = 0
                 else:
                     self.dimensions = len(w2v[next(iter(glove))])
             # Note: Even though it doesn't do anything, it's required that this obj
             # it can't be used in a scikit-learn pipeline
             def fit(self, X, y):
                 return self
             def transform(self, X):
                 return np.array([
                     np.mean([self.w2v[w] for w in words if w in self.w2v]
                            or [np.zeros(self.dimensions)], axis=0) for words in X])
```

```
In [57]: # instantiate vectorizer objects with glove
w2v_vectorizer = W2vVectorizer(glove)

# transform training and testing data
X_train_w2v = w2v_vectorizer.transform(tokenized_X_train)
X_test_w2v = w2v_vectorizer.transform(tokenized_X_test)
```

Now that we have vectorized our datasets, we are ready to move on to the modeling stage.

4. Modeling

This is a classification task, tasked with classifying the sentiment of tweets based on the text within the tweet. Three primary models will be relied on for classification:

- 1. Random Forests
- 2. Linear SVM
- 3. Neural Networks

Overfitting will be addressed thru hyperparameter tuning and dropout layers in the case of neural networks.

This is a multi-class classification problem, with three available class labels (Neutral, Positive, or Negative). As a result, the performance metric we will focus on throughout this process will be accuracy. We are not too concerned about the ramifications of false positives or false negatives. For this reason accuracy will be our selected perforamnce metric.

Random Forest

```
In [58]: # instantiate random forest classifiers, with balanced class_weight
    rf_count = RandomForestClassifier(random_state=SEED, n_jobs=-1, class_weigh
    rf_tfidf = RandomForestClassifier(random_state=SEED, n_jobs=-1, class_weigh
    rf_w2v = RandomForestClassifier(random_state=SEED, n_jobs=-1, class_weight=
    # fit to training sets
    rf_count.fit(X_train_count, y_train)
    rf_tfidf.fit(X_train_tfidf, y_train)
    rf_w2v.fit(X_train_w2v, y_train)
```

```
In [59]: # Count Vectorized
         count train score = rf count.score(X train count, y train)
         count_test_score = rf_count.score(X_test_count, y_test)
         print(f'Count Vectorized Train Score: {count_train_score}')
         print(f'Count Vectorized Test Score: {count_test_score}')
         print('----')
         # TF-IDF Vectorized
         tfidf_train_score = rf_tfidf.score(X_train_tfidf, y_train)
         tfidf_test_score = rf_tfidf.score(X_test_tfidf, y_test)
         print(f'TF-IDF Vectorized Train Score: {tfidf train score}')
         print(f'TF-IDF Vectorized Test Score: {tfidf_test_score}')
         print('----')
         # W2V Vectorized
         w2v_train_score = rf_w2v.score(X_train_w2v, y_train)
         w2v_test_score = rf_w2v.score(X_test_w2v, y_test)
         print(f'Word2Vec Vectorized Train Score: {w2v train score}')
         print(f'Word2Vec Vectorized Test Score: {w2v_test_score}')
         Count Vectorized Train Score: 0.9603590127150337
         Count Vectorized Test Score: 0.6778824585015703
         _____
```

```
Count Vectorized Test Score: 0.6778824585015703
-----
TF-IDF Vectorized Train Score: 0.9603590127150337
TF-IDF Vectorized Test Score: 0.6774338268281741
-----
Word2Vec Vectorized Train Score: 0.9545250560957367
Word2Vec Vectorized Test Score: 0.6514131897711979
```

Reviewing baseline random model scores for our three vectorized datasets (count, tf-idf, and word2vec using glove), we can see that results are fairly consistent across our vectorization methods. Further, looking at our high training set accuracy score vs. test scores, shows we are likely overfitting slightly to the training data.

Address overfitting thru hyperparameter tuning.

Random Forest - Count Vectorized

Tune hyperparams with grid search

```
In [60]: # set params
         grid search params = {
             'min_samples_split': [4, 5],
             'min_samples_leaf': [3, 4],
             'max_depth': [25, 50, 75],
             'max_features': ['auto', 'sqrt'],
             'bootstrap': [True, False],
             'criterion': ['entropy', 'gini']
         }
         # instantiate classifier
         rf classifier = RandomForestClassifier(n jobs=-1, random state=SEED, class
         # instantiate grid search
         rf gs count = GridSearchCV(estimator=rf classifier,
                                     param grid=grid_search_params,
                                     cv=3,
                                     scoring='accuracy',
                                     return_train_score=True,
                                     verbose=1)
In [61]: # fit to count vectorized
         rf_gs_count.fit(X_train_count, y_train)
         Fitting 3 folds for each of 96 candidates, totalling 288 fits
Out[61]: GridSearchCV(cv=3,
                       estimator=RandomForestClassifier(class weight='balanced',
                                                        n jobs=-1, random state=1),
                       param grid={'bootstrap': [True, False],
                                   'criterion': ['entropy', 'gini'],
                                   'max_depth': [25, 50, 75],
                                   'max features': ['auto', 'sqrt'],
                                   'min samples leaf': [3, 4],
                                   'min samples split': [4, 5]},
                      return train score=True, scoring='accuracy', verbose=1)
In [62]: # print count-vectorized results
         mean_train_score_count = np.mean(rf_gs_count.cv_results_['mean_train_score']
         mean test score count = np.mean(rf gs count.cv results ['mean test score'])
         print(f'Random Search Train Accuracy (Count Vect.): {mean train score count
         print(f'Random Search Test Accuracy (Count Vect.): {mean test score count}'
         # display best params
         rf_gs_count.best params
         Random Search Train Accuracy (Count Vect.): 0.6580837817803394
         Random Search Test Accuracy (Count Vect.): 0.5654601087866924
Out[62]: {'bootstrap': True,
          'criterion': 'gini',
          'max depth': 75,
          'max features': 'auto',
          'min samples leaf': 3,
          'min samples split': 4}
```

We have successfully addressed overfitting, as evidenced by closeness of training and testing accuracy. Fit model with these params and reprint training and testing scores.

Best Tuned Random Forest (Count Vectorized) Test Accuracy: 0.608344549125 1682
Best Tuned Random Forest (Count Vectorized) Train Accuracy: 0.68706058339 56619

Looking at the best identified tuned random forest model on our count vectorized data, we see overfitting has largely been addressed, but model performance is not looking great with testing accuracy scores coming in close to ~61%.

Random Forest - TF-IDF Vectorized

Use grid search to tune params. Still need to address overfitting identified in baseline models.

```
In [64]: # similar to count vectorized, run refined grid search and try to further ad
         grid search params = {
             'min samples split': [4, 5],
             'min samples leaf': [3, 4],
            'max depth': [25, 50, 75],
             'max features': ['auto', 'sqrt'],
             'bootstrap': [True, False],
             'criterion': ['entropy', 'gini']
         # instantiate classifier
        rf classifier = RandomForestClassifier(n jobs=-1, random state=SEED, class w
         # instantiate grid search
        rf gs tfidf = GridSearchCV(estimator=rf classifier,
                                    param grid=grid search params,
                                    cv=3,
                                    scoring='accuracy',
                                    return train score=True,
                                    verbose=1)
```

```
In [65]: # fit to training data
         rf gs tfidf.fit(X train tfidf, y train)
         Fitting 3 folds for each of 96 candidates, totalling 288 fits
Out[65]: GridSearchCV(cv=3,
                      estimator=RandomForestClassifier(class_weight='balanced',
                                                        n_jobs=-1, random_state=1),
                      param grid={'bootstrap': [True, False],
                                   'criterion': ['entropy', 'gini'],
                                   'max_depth': [25, 50, 75],
                                   'max features': ['auto', 'sqrt'],
                                   'min_samples_leaf': [3, 4],
                                   'min_samples_split': [4, 5]},
                      return train score=True, scoring='accuracy', verbose=1)
In [66]: # print search results
         mean_train_score_tfidf = np.mean(rf gs tfidf.cv results ['mean_train_score'
         mean_test_score_tfidf = np.mean(rf_gs_tfidf.cv_results_['mean_test_score'])
         print(f'Grid Search Train Accuracy (TF-IDF): {mean_train_score_tfidf}')
         print(f'Grid Search Test Accuracy (TF-IDF): {mean_test_score_tfidf}')
         # display best params
         rf_gs_tfidf.best_params_
         Grid Search Train Accuracy (TF-IDF): 0.6774899585455202
         Grid Search Test Accuracy (TF-IDF): 0.561869738164845
Out[66]: {'bootstrap': True,
          'criterion': 'gini',
           'max depth': 75,
          'max features': 'auto',
          'min samples leaf': 3,
          'min samples split': 4}
```

Similar to count vectorized data, we see overfitting has been addressed through tuning of hyperparams. Move forward with fitting a model with these params and refitting to training data.

Best Tuned Random Forest (TF-IDF Vectorized) Test Accuracy: 0.59712875729 02647
Best Tuned Random Forest (TF-IDF Vectorized) Train Accuracy: 0.7108451757 666417

Looking at the best identified tuned random forest results on the TF-IDF vectorized dataset, we can see results are similar to those seen with count vectorized data. Although we have addressed overfitting to training data that was present in our baselines, accuracy scores are still hovering around 60%. Move forward with next vectorization strategy

Random Forest - Word2Vec Vectorized

```
In [68]: # further refine with grid search and further address overfitting
         rf params w2v = {
             'min samples split': [5, 6],
             'min samples leaf': [3, 4],
             'max depth': [3, 4, 5],
             'max_features': ['auto', 'sqrt'],
             'bootstrap': [True, False],
             'criterion': ['entropy', 'gini']
         # instantiate classifier
         rf classifier = RandomForestClassifier(n jobs=-1, random state=SEED, class
         # instantiate grid search
         rf gs w2v = GridSearchCV(estimator=rf classifier,
                                     param grid=rf params w2v,
                                     cv=3,
                                     scoring='accuracy',
                                     return train score=True,
                                     verbose=1)
```

```
In [69]: rf_gs_w2v.fit(X_train_w2v, y_train)
         Fitting 3 folds for each of 96 candidates, totalling 288 fits
Out[69]: GridSearchCV(cv=3,
                      estimator=RandomForestClassifier(class weight='balanced',
                                                        n jobs=-1, random_state=1),
                      param grid={'bootstrap': [True, False],
                                   'criterion': ['entropy', 'gini'],
                                   'max_depth': [3, 4, 5],
                                   'max features': ['auto', 'sqrt'],
                                   'min_samples_leaf': [3, 4],
                                   'min samples_split': [5, 6]},
                      return train score=True, scoring='accuracy', verbose=1)
In [70]: # print word2vec vectorized grid search results
         mean_train_score_w2v = np.mean(rf gs_w2v.cv_results_['mean_train_score'])
         mean test score w2v = np.mean(rf qs w2v.cv results ['mean test score'])
         print(f'Grid Search Train Accuracy (word2vec): {mean_train_score_w2v}')
         print(f'Grid Search Test Accuracy (word2vec): {mean_test_score w2v}')
         # display best params
         rf_gs_w2v.best_params_
         Grid Search Train Accuracy (word2vec): 0.5597883850373593
         Grid Search Test Accuracy (word2vec): 0.48973472862437434
Out[70]: {'bootstrap': True,
          'criterion': 'gini',
          'max_depth': 5,
          'max features': 'auto',
          'min samples leaf': 3,
          'min samples split': 5}
```

While overfitting has been addressed, overall model performance is notably worse than count and TF-IDF vectorized data. Save a version of this as the best random forest we saw with w2v. Given low performance, this model will most likely not be selected.

Using our word2vec vectorized data, we can see that overfitting has largely been addressed, but results are weaker than both count and TF-IDF vectorized data, with testing accuracy coming in

around ~50%.

Linear SVM

Move on to modeling with LinearSVC classifier.

```
In [72]: # create linear SVC
         svc_count = LinearSVC(random_state=SEED, class_weight='balanced', max_iter=
         svc tfidf = LinearSVC(random state=SEED, class weight='balanced', max iter=
         svc w2v = LinearSVC(random state=SEED, class weight='balanced', max iter=50
         # fit to training sets
         svc count.fit(X train count, y train)
         svc_tfidf.fit(X_train_tfidf, y_train)
         svc_w2v.fit(X_train_w2v, y_train)
Out[72]: LinearSVC(class weight='balanced', max iter=5000, random state=1)
In [73]: # Count Vectorized
         count_train_score = svc_count.score(X_train_count, y train)
         count_test_score = svc_count.score(X_test_count, y_test)
         print(f'Count Vectorized Train Score: {count_train_score}')
         print(f'Count Vectorized Test Score: {count test score}')
         print('----')
         # TF-IDF Vectorized
         tfidf train score = svc tfidf.score(X train tfidf, y train)
         tfidf_test_score = svc_tfidf.score(X_test_tfidf, y_test)
         print(f'TF-IDF Vectorized Train Score: {tfidf train score}')
         print(f'TF-IDF Vectorized Test Score: {tfidf test score}')
         print('----')
         # Word2Vec Vectorized
         w2v_train_score = svc_w2v.score(X_train_w2v, y_train)
         w2v test score = svc w2v.score(X test w2v, y test)
         print(f'Word2Vect Vectorized Train Score: {w2v train score}')
         print(f'Word2Vect Vectorized Test Score: {w2v test score}')
         Count Vectorized Train Score: 0.9605086013462977
         Count Vectorized Test Score: 0.686855091969493
         TF-IDF Vectorized Train Score: 0.9543754674644727
         TF-IDF Vectorized Test Score: 0.6913414087034545
         Word2Vect Vectorized Train Score: 0.5992520568436799
         Word2Vect Vectorized Test Score: 0.5895020188425303
```

Looking at baseline LinearSVC results we can see that, similar to initial random forest models, we are overfitting to training data, except with word2vec vectorized data. Move forward with hyperparameter tuning to try and improve results / address overfitting

```
In [74]: # set params for grid search
         svc params = {
             'C': [0.00001, 0.0001, .001],
              'loss': ['hinge', 'squared_hinge']
In [75]: # grid search
         svc classifier = LinearSVC(random state=SEED, class_weight='balanced', max
         svc_gs_count = GridSearchCV(svc_classifier,
                                      svc params,
                                      return train score=True,
                                      scoring='accuracy',
                                      verbose=1)
In [76]: |# fit to training data
         svc_gs_count.fit(X_train_count, y_train)
         Fitting 5 folds for each of 6 candidates, totalling 30 fits
Out[76]: GridSearchCV(estimator=LinearSVC(class weight='balanced', max iter=10000,
                                            random state=1),
                       param grid={'C': [1e-05, 0.0001, 0.001],
                                   'loss': ['hinge', 'squared_hinge']},
                       return_train_score=True, scoring='accuracy', verbose=1)
In [77]: # print count-vectorized grid-search results
         mean train score count = np.mean(svc gs count.cv results ['mean train score
         mean_test_score_count = np.mean(svc_gs_count.cv_results_['mean_test_score']
         print(f'Grid Search Train Accuracy (Count Vect.): {mean train score count}'
         print(f'Grid Search Test Accuracy (Count Vect.): {mean test score count}')
         # display best params
         svc gs count.best params
         Grid Search Train Accuracy (Count Vect.): 0.6216778858140115
         Grid Search Test Accuracy (Count Vect.): 0.6111692844677138
Out[77]: {'C': 0.001, 'loss': 'squared hinge'}
         Through tuning, we have addressed overfitting, move forward with fitting a model with the identified
         params and fit to full training set.
In [78]: # best count svc
         best svc count = LinearSVC(random state=SEED, class weight='balanced', max
                                     C=0.001, loss='squared hinge')
```

Best Tuned Linear SVC (Count) Train Accuracy: 0.7123410620792819

Best identified LinearSVC test accuracy coming in around 66%, and training accuracy around 71%. Fairly strong results with quick runtimes. Strong contender for best model so far.

Linear SVC (TF-IDF)

```
In [79]: # failing to converge, try with tfidf vectorized data
         # set params
         svc params = {
             'C': [0.0001, .001, 0.01],
             'loss': ['hinge', 'squared hinge']
         }
         # grid search
         svc classifier = LinearSVC(random state=SEED, class weight='balanced', max
         svc_gs_tfidf = GridSearchCV(svc_classifier,
                                     svc params,
                                     return_train_score=True,
                                     scoring='accuracy')
         svc_gs_tfidf.fit(X_train_tfidf, y_train)
Out[79]: GridSearchCV(estimator=LinearSVC(class_weight='balanced', max_iter=10000,
                                           random_state=1),
                      param grid={'C': [0.0001, 0.001, 0.01],
                                   'loss': ['hinge', 'squared_hinge']},
                      return train score=True, scoring='accuracy')
In [80]: # print tfidf-vectorized grid search results
         mean train score tfidf = np.mean(svc qs tfidf.cv results ['mean train score
         mean_test_score_tfidf = np.mean(svc_gs_tfidf.cv_results_['mean_test_score']
         print(f'Grid Search Train Accuracy (TF-IDF): {mean train score tfidf}')
         print(f'Grid Search Test Accuracy (TF-IDF): {mean test score tfidf}')
         # display best params
         svc gs tfidf.best params
         Grid Search Train Accuracy (TF-IDF): 0.650330341560708
         Grid Search Test Accuracy (TF-IDF): 0.6151583146347545
Out[80]: {'C': 0.01, 'loss': 'hinge'}
```

Again given similarities in testing and training data, we have likely addressed overfitting. However, results are not looking great, especially when compared to strong results seen from count vectorized data.

```
Best Tuned Linear SVC (TF-IDF) Test Accuracy: 0.6294302377747869
Best Tuned Linear SVC (TF-IDF) Train Accuracy: 0.630964846671653
```

Best identified Linear SVC with TF-IDF vectorization found testing score around 63% and training score around 63%. Performance is fairly strong, with overfitting being addressed. Still underperforming count vectorized. Move on to Word2Vec vectorization.

LinearSVC (Word2Vec)

Fitting 5 folds for each of 6 candidates, totalling 30 fits

/Users/addingtongraham/opt/anaconda3/envs/keras-env/lib/python3.6/site-pa ckages/sklearn/svm/_base.py:986: ConvergenceWarning: Liblinear failed to converge, increase the number of iterations.

"the number of iterations.", ConvergenceWarning)

/Users/addingtongraham/opt/anaconda3/envs/keras-env/lib/python3.6/site-pa ckages/sklearn/svm/_base.py:986: ConvergenceWarning: Liblinear failed to converge, increase the number of iterations.

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"the number of iterations.", ConvergenceWarning)

/Users/addingtongraham/opt/anaconda3/envs/keras-env/lib/python3.6/site-packages/sklearn/svm/_base.py:986: ConvergenceWarning: Liblinear failed to converge, increase the number of iterations.

"the number of iterations.", ConvergenceWarning)

/Users/addingtongraham/opt/anaconda3/envs/keras-env/lib/python3.6/site-pa ckages/sklearn/svm/_base.py:986: ConvergenceWarning: Liblinear failed to converge, increase the number of iterations.

"the number of iterations.", ConvergenceWarning)

```
In [83]: # print tfidf-vectorized grid search results
    mean_train_score_w2v = np.mean(svc_gs_w2v.cv_results_['mean_train_score'])
    mean_test_score_w2v = np.mean(svc_gs_w2v.cv_results_['mean_test_score'])
    print(f'Grid Search Train Accuracy (Word2Vec): {mean_train_score_w2v}')
    print(f'Grid Search Test Accuracy (Word2Vec): {mean_test_score_w2v}')

# display best params
svc_gs_w2v.best_params_
Grid Search Train Accuracy (Word2Vec): 0.586786337571678
Grid Search Test Accuracy (Word2Vec): 0.5796559461480928
Out[83]: {'C': 1, 'loss': 'squared_hinge'}
```

Minimal overfitting, params have not changed since baseline, although performance is fairly low.

Best identified tuned LinearSVC using word2vec data is not changed from baseline and is still showing ~59% accuracy score. This is performing worse than the other two vectorization methods. Move forward with Neural Network Modeling.

Neural Networks

```
In [85]: # set random states for neural network reproducibility
    import tensorflow
    tensorflow.random.set_seed(SEED)

In [86]: # convert labels to one-hot encoded format
    y_train_encoded = pd.get_dummies(y_train).values
    y_test_encoded = pd.get_dummies(y_test).values

In [87]: # set up last layer of neural network for multi-class classification with 3
    last_layer_activation = 'softmax'
    last layer units = 3
```

N-Gram Model

```
In [88]: def build ngram model(input shape, last units, last activation):
             builds and compiles model based on input params.
             returns model.
             # build model
             model = Sequential()
             model.add(Dropout(rate=0.5, input_shape=input_shape))
             model.add(Dense(units=50, activation='relu'))
             model.add(Dropout(rate=0.5))
             model.add(Dense(units=50, activation='relu'))
             model.add(Dropout(rate=0.5))
             model.add(Dense(units=last_units, activation=last_activation))
             # compile model
             model.compile(loss='categorical crossentropy',
                           optimizer='adam',
                           metrics=['accuracy'])
             # display model summary
             display(model.summary())
             return model
```

N-Gram Neural Network (Count)

Model: "sequential 1"

Non-trainable params: 0

Layer (type)	Output Shape	Param #
dropout_1 (Dropout)	(None, 38654)	0
dense_1 (Dense)	(None, 50)	1932750
dropout_2 (Dropout)	(None, 50)	0
dense_2 (Dense)	(None, 50)	2550
dropout_3 (Dropout)	(None, 50)	0
dense_3 (Dense)	(None, 3)	153
Total params: 1,935,453 Trainable params: 1,935,453		=========

None

```
Train on 5348 samples, validate on 1337 samples
Epoch 1/10
accuracy: 0.5884 - val loss: 0.8359 - val accuracy: 0.6028
Epoch 2/10
accuracy: 0.6212 - val loss: 0.7784 - val accuracy: 0.6417
Epoch 3/10
accuracy: 0.6948 - val loss: 0.7527 - val accuracy: 0.6597
accuracy: 0.7693 - val loss: 0.7678 - val accuracy: 0.6649
Epoch 5/10
accuracy: 0.8164 - val loss: 0.8105 - val accuracy: 0.6545
Epoch 6/10
accuracy: 0.8470 - val_loss: 0.8427 - val_accuracy: 0.6582
Epoch 7/10
accuracy: 0.8794 - val loss: 0.8950 - val accuracy: 0.6515
Epoch 8/10
accuracy: 0.8902 - val loss: 0.9289 - val accuracy: 0.6462
accuracy: 0.8968 - val loss: 0.9664 - val accuracy: 0.6530
Epoch 10/10
accuracy: 0.9095 - val_loss: 0.9850 - val_accuracy: 0.6440
```

Out[90]: <keras.callbacks.callbacks.History at 0x7f97b92a2a58>

Looking at the neural network we can see that after epoch 4, the model starts overfitting to the training data. Stopping after epoch 3 will help control overfitting to training data.

Model: "sequential_2"

Layer (type)	Output Shape	Param #
dropout_4 (Dropout)	(None, 38654)	0
dense_4 (Dense)	(None, 50)	1932750
dropout_5 (Dropout)	(None, 50)	0
dense_5 (Dense)	(None, 50)	2550
dropout_6 (Dropout)	(None, 50)	0
dense_6 (Dense)	(None, 3)	153

Total params: 1,935,453
Trainable params: 1,935,453
Non-trainable params: 0

None

Out[91]: <keras.callbacks.callbacks.History at 0x7f97aef8b588>

Train Accuracy (Neural Network / Count Vectorized): 0.7880328893661499
Test Accuracy (Neural Network / Count Vectorized): 0.6680125594139099

Given fairly similar testing and training scores, our model is not likely overfitting to the training set much.

N-Gram Neural Network (TF-IDF)

Model: "sequential_3"

Layer (type)	Output	Shape	Param #
dropout_7 (Dropout)	(None,	38654)	0
dense_7 (Dense)	(None,	50)	1932750
dropout_8 (Dropout)	(None,	50)	0
dense_8 (Dense)	(None,	50)	2550
dropout_9 (Dropout)	(None,	50)	0
dense_9 (Dense)	(None,	3)	153

Total params: 1,935,453 Trainable params: 1,935,453 Non-trainable params: 0

None

```
Train on 5348 samples, validate on 1337 samples
Epoch 1/10
accuracy: 0.5869 - val loss: 0.8614 - val accuracy: 0.6028
Epoch 2/10
accuracy: 0.6040 - val loss: 0.8130 - val accuracy: 0.6028
Epoch 3/10
accuracy: 0.6322 - val loss: 0.7771 - val accuracy: 0.6200
accuracy: 0.7244 - val loss: 0.7502 - val accuracy: 0.6597
Epoch 5/10
accuracy: 0.7999 - val loss: 0.7721 - val accuracy: 0.6552
Epoch 6/10
accuracy: 0.8319 - val loss: 0.8058 - val accuracy: 0.6530
Epoch 7/10
accuracy: 0.8687 - val loss: 0.8365 - val accuracy: 0.6402
Epoch 8/10
accuracy: 0.8874 - val loss: 0.8685 - val accuracy: 0.6545
accuracy: 0.9041 - val loss: 0.9082 - val accuracy: 0.6507
Epoch 10/10
accuracy: 0.9074 - val loss: 0.9011 - val accuracy: 0.6552
```

Out[94]: <keras.callbacks.History at 0x7f976245e4a8>

Similar to count vectorized data, overfitting starts occurring after epoch 3.

Model: "sequential_4"

Layer (type)	Output Shape	Param #
dropout_10 (Dropout)	(None, 38654)	0
dense_10 (Dense)	(None, 50)	1932750
dropout_11 (Dropout)	(None, 50)	0
dense_11 (Dense)	(None, 50)	2550
dropout_12 (Dropout)	(None, 50)	0
dense_12 (Dense)	(None, 3)	153

Total params: 1,935,453
Trainable params: 1,935,453

Non-trainable params: 0

None

Out[95]: <keras.callbacks.callbacks.History at 0x7f979cc02f98>

Train Accuracy (Neural Network / TF-IDF Vectorized): 0.8952879309654236 Test Accuracy (Neural Network / TF-IDF Vectorized): 0.6590399146080017

Looking at the results on the TF-IDF vectorized dataset, we see similar testing set results, but more levels of overfitting present to the training data. Try on W2V data

N-Gram Neural Network (Word2Vec)

Model: "sequential_5"

Layer (type)	Output Shape	Param #
dropout_13 (Dropout)	(None, 50)	0
dense_13 (Dense)	(None, 50)	2550
dropout_14 (Dropout)	(None, 50)	0
dense_14 (Dense)	(None, 50)	2550
dropout_15 (Dropout)	(None, 50)	0
dense_15 (Dense)	(None, 3)	153

Total params: 5,253 Trainable params: 5,253 Non-trainable params: 0

None

```
In [98]: # fit to w2v vectorized
     w2v_model.fit(X_train_w2v, y_train_encoded,
              epochs=100,
              batch_size=100,
              validation split=0.2)
     Epoch 76/100
     - accuracy: 0.6083 - val_loss: 0.8045 - val_accuracy: 0.6081
     Epoch 77/100
     - accuracy: 0.6124 - val_loss: 0.8034 - val_accuracy: 0.6156
     - accuracy: 0.6094 - val_loss: 0.8055 - val_accuracy: 0.6118
     Epoch 79/100
     - accuracy: 0.6098 - val_loss: 0.8034 - val_accuracy: 0.6088
     Epoch 80/100
     - accuracy: 0.6182 - val loss: 0.8025 - val accuracy: 0.6148
     Epoch 81/100
     - accuracy: 0.6105 - val_loss: 0.8011 - val_accuracy: 0.6111
     Epoch 82/100
     word2vec vectorized is not overfitting as badly, but results are not as
```

strong as other neural nets run so far, with testing accuracy coming in around ~60%.

```
In [99]:
         , nn w2v train score = w2v model.evaluate(X train w2v, y train encoded, ve
         _, nn_w2v_test_score = w2v_model.evaluate(X_test_w2v, y_test_encoded, verbo
         print(f'Train Accuracy (Neural Network / TF-IDF Vectorized): {nn w2v train
         print(f'Test Accuracy (Neural Network / TF-IDF Vectorized): {nn w2v test sc
         Train Accuracy (Neural Network / TF-IDF Vectorized): 0.6251308917999268
```

Minimal levels of overfitting present and decently strong results with testing accuracy over 62%. May be possible to improve results with additional data or more epochs, despite already using a large number. Performance is under other methods identified.

Test Accuracy (Neural Network / TF-IDF Vectorized): 0.624495267868042

5. Evaluation

Now that all models have been run, we can summarize results and run on full dataset.

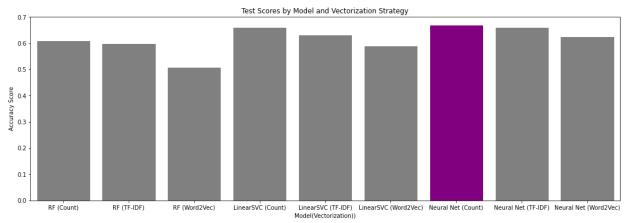
To start, summarize best identified scores from models run.

```
sentiment_nlp - Jupyter Notebook
In [100]: # summarize training and test scores for all models run:
          best rf models = [best rf count, best rf tfidf, best rf w2v]
          best svc models = [best svc count, best svc tfidf, best svc w2v]
          print(f'Best Tuned Random Forest (Count Vectorized) Test Accuracy: {best_rf
          print(f'Best Tuned Random Forest (Count Vectorized) Train Accuracy: {best r
          print(f'Best Tuned Random Forest (TF-IDF Vectorized) Test Accuracy: {best r
          print(f'Best Tuned Random Forest (TF-IDF Vectorized) Train Accuracy: {best
          print(f'Best Tuned Random Forest (Word2Vec) Test Accuracy: {best rf w2v.sco
          print(f'Best Tuned Random Forest (Word2Vec) Train Accuracy: {best rf w2v.sc
          print(f'Best Tuned LinearSVC (Count) Test Accuracy: {best svc count.score(X
          print(f'Best Tuned LinearSVC (Count) Train Accuracy: {best svc count.score(
          print(f'Best Tuned LinearSVC (TF-IDF) Test Accuracy: {best svc tfidf.score(
          print(f'Best Tuned LinearSVC (TF-IDF) Train Accuracy: {best svc tfidf.score
          print(f'Best Tuned LinearSVC (w2v) Test Accuracy: {best svc w2v.score(X tes
          print(f'Best Tuned LinearSVC (w2v) Train Accuracy: {best_svc_w2v.score(X_tr
          print(f'Best Neural Network (Count) Test Accuracy: {nn_count_test_score}')
          print(f'Best Neural Network (Count) Train Accuracy: {nn count train score}'
          print(f'Best Neural Network (TF-IDF) Test Accuracy: {nn tfidf test score}')
          print(f'Best Neural Network (TF-IDF) Train Accuracy: {nn_tfidf_train_score}
          print(f'Best Neural Network (Word2Vec) Test Accuracy: {nn w2v test score}')
          print(f'Best Neural Network (Word2Vec) Train Accuracy: {nn w2v train score}
          Best Tuned Random Forest (Count Vectorized) Test Accuracy: 0.608344549125
          1682
          Best Tuned Random Forest (Count Vectorized) Train Accuracy: 0.68706058339
          56619
```

```
Best Tuned Random Forest (TF-IDF Vectorized) Test Accuracy: 0.59712875729
Best Tuned Random Forest (TF-IDF Vectorized) Train Accuracy: 0.7108451757
Best Tuned Random Forest (Word2Vec) Test Accuracy: 0.5074024226110363
Best Tuned Random Forest (Word2Vec) Train Accuracy: 0.5968586387434555
Best Tuned LinearSVC (Count) Test Accuracy: 0.65814266487214
Best Tuned LinearSVC (Count) Train Accuracy: 0.7123410620792819
Best Tuned LinearSVC (TF-IDF) Test Accuracy: 0.6294302377747869
Best Tuned LinearSVC (TF-IDF) Train Accuracy: 0.630964846671653
Best Tuned LinearSVC (w2v) Test Accuracy: 0.5895020188425303
Best Tuned LinearSVC (w2v) Train Accuracy: 0.5992520568436799
Best Neural Network (Count) Test Accuracy: 0.6680125594139099
Best Neural Network (Count) Train Accuracy: 0.7880328893661499
Best Neural Network (TF-IDF) Test Accuracy: 0.6590399146080017
Best Neural Network (TF-IDF) Train Accuracy: 0.8952879309654236
Best Neural Network (Word2Vec) Test Accuracy: 0.624495267868042
Best Neural Network (Word2Vec) Train Accuracy: 0.6251308917999268
```

```
In [109]: | score list = [best rf count.score(X test count, y test),
                        best rf tfidf.score(X test tfidf, y test),
                        best_rf_w2v.score(X_test_w2v, y_test),
                        best svc count.score(X test count, y test),
                        best svc tfidf.score(X test tfidf, y test),
                        best svc w2v.score(X test w2v, y test),
                        nn count test score,
                        nn_tfidf_test_score,
                        nn w2v test score]
```

```
In [114]: # visualize testing scores
          test labels = pd.Series(['RF (Count)',
                                    'RF (TF-IDF)',
                                    'RF (Word2Vec)',
                                    'LinearSVC (Count)',
                                    'LinearSVC (TF-IDF)',
                                    'LinearSVC (Word2Vec)',
                                    'Neural Net (Count)',
                                    'Neural Net (TF-IDF)',
                                    'Neural Net (Word2Vec)'])
          test acc = pd.Series(score list)
          plt.figure(figsize=(15, 5))
          ax = sns.barplot(x=test_labels, y=test_acc, color='grey')
          plt.tight_layout()
          plt.title('Test Scores by Model and Vectorization Strategy')
          plt.xlabel('Model(Vectorization))')
          plt.ylabel('Accuracy Score')
          # highlight the model/vectorization strategy with highest testing accuracy
          max_height = max(score_list)
          for bar in ax.patches:
              if bar.get_height() == max_height:
                  bar.set_color('purple')
              else:
                  bar.set color('grey')
          plt.show()
```



Looking at the comparison of accuracy scores between our different model, it appears using a neural network with count vectorized data is producing the best results. Additionally, when considering training times, LinearSVC performed the best, with Neural Networks coming second. Random Forest training times, including grid search seemed to take the longest, especially when including a large number of grid search params. Despite longer training time than LinearSVC, training time is not large enough to offset gains in performance.

Now run model on full training / test set with this model. Then run on full dataset.

Model: "sequential_10"

Layer (type)	Output Shape	Param #
dropout_28 (Dropout)	(None, 38654)	0
dense_28 (Dense)	(None, 50)	1932750
dropout_29 (Dropout)	(None, 50)	0
dense_29 (Dense)	(None, 50)	2550
dropout_30 (Dropout)	(None, 50)	0
dense_30 (Dense)	(None, 3)	153

Total params: 1,935,453
Trainable params: 1,935,453
Non-trainable params: 0

None

Out[119]: <keras.callbacks.callbacks.History at 0x7f97be6c2f28>

```
In [122]: _, best_train_score = best_model.evaluate(X_train_count, y_train_encoded, v
_, best_test_score = best_model.evaluate(X_test_count, y_test_encoded, verb

print(f'Train Accuracy (Neural Network / Count Vectorized): {best_train_sco
print(f'Test Accuracy (Neural Network / Count Vectorized): {best_test_score
```

Looking at the final best model selected, the neural network vectorized using count data, we see a testing score of 67%. Looking at the training score of ~77%, we see we are not overfitting that much to the training set. When considering a balanced set with simple model that could achieve ~33% accuracy with three classes to choose from, our model is vastly outperforming that. Also, when considering our specific case of imbalanced data, we know that the neutral class takes up roughly ~60% of the entire dataset. In that case, a simple model could achieve up to ~60% accuracy score. Even in this scenario, our best identified model is outperforming this 60%.

Train Accuracy (Neural Network / Count Vectorized): 0.7774121165275574
Test Accuracy (Neural Network / Count Vectorized): 0.6720502376556396

When considering these results in the real world, our classifier should correctly be able to identify whether a tweet is negative, positive, or neutral about 67% of the time. These results are somewhat strong, but given the initial class imbalance and lack of negative class entries, we would likely hope to achieve more data in the future to further improve results.

In conclusion, stakeholders using our classifier would be able to correctly classify ~67% of the tweets seen.

```
In [129]: # save model using pickle
import pickle
with open('best.pickle', 'wb') as f:
    pickle.dump(best_model, f)

In [130]: # load model
with open('best.pickle', 'rb') as file:
    best_model_2 = pickle.load(file)
```