



Smithsonian
Cooper-Hewitt, National Design Museum

AK

THE TRAILS IN US



PATTERNS OF HUMAN BEHAVIOR

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[@akamlani/cooperhewitt](https://github.com/akamlani/cooperhewitt)

THE PEN ARRIVES

WHY THE PEN



AK

- ▶ ENHANCE VISITOR EXPERIENCE
 - ▶ DRAW VISITOR INTO THE DESIGN EXPERIENCE
- ▶ RECENT DATASET RELEASED MAR 2016
 - ▶ 3.5M+ OBSERVATIONS
 - ▶ AGGREGATE W/COLLECTION METADATA (80K+)
- ▶ FOCUS: VISITOR SEQUENCE PATTERN TAGGING BEHAVIOR



PAGE RANK

INFLUENTIAL ARTWORKS BASED ON VISITOR'S DAILY JOURNEY

AK



RM 206



RM 212/105



RM 212/105



RM 212/105



RM 206



RM 212/105



RM 201



RM 212/105



RM 212



RM 206

▶ THEMES & DEPARTMENTS

- ▶ STAIRCASES
- ▶ ARCHITECTURE
- ▶ TEXTILES

▶ TRANSITION SPOTS

- ▶ POSTERS (RM 206)
- ▶ MURALS (RM 201)
- ▶ PRINTS (RM 302)

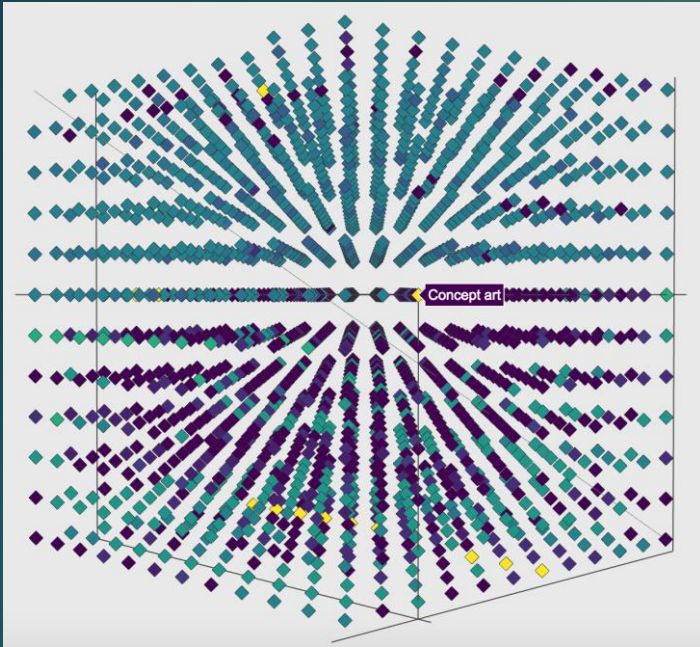
▶ # TAGS: ~ 3%

▶ EXHIBITIONS: 0



COMMUNITIES

LABEL PROPAGATION ALGORITHM (LPA)



[Interactive Community Detection Demo](#)

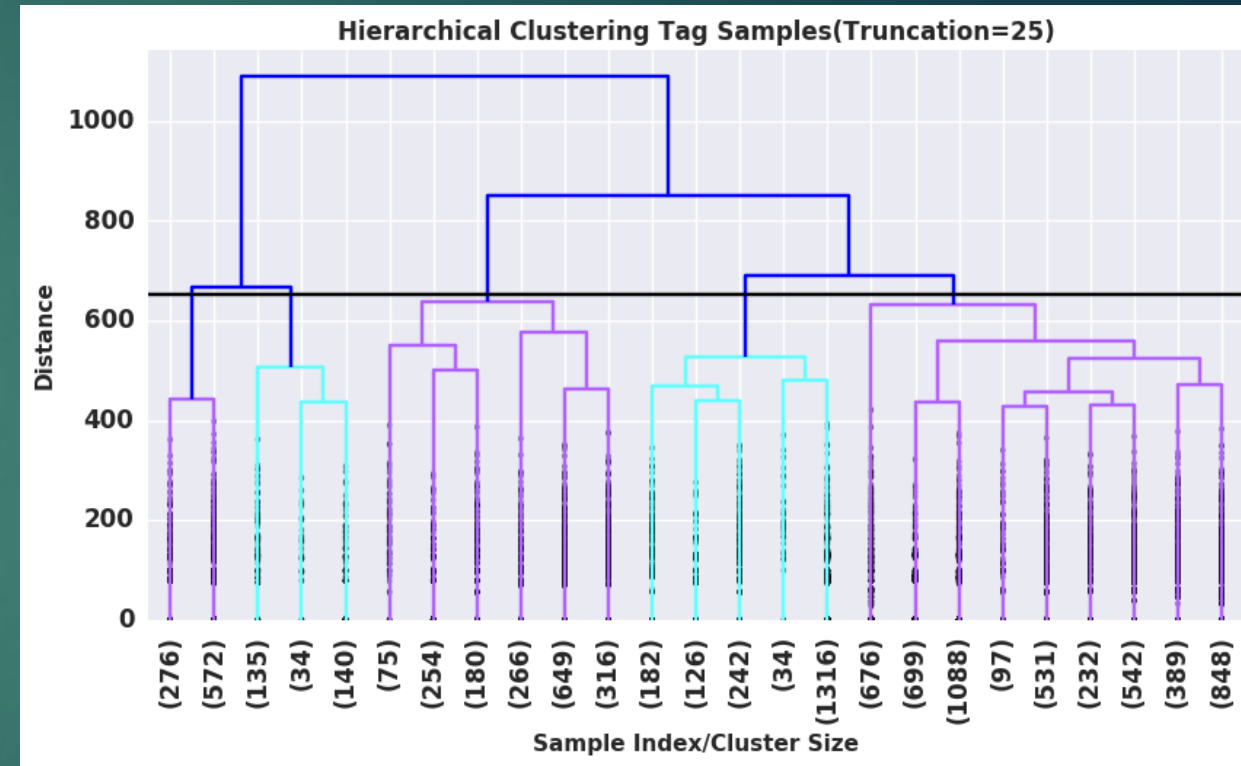
- ▶ ONE LARGE DENSE COMMUNITY
- ▶ ONE SMALL COMMUNITY
- ▶ SEVERAL SMALL MICRO-COMMUNITIES

DENSE	SMALL
EVEN DISTRIBUTION OF EXHIBITIONS	NO EXHIBITIONS
HIGH CAPACITY ROOMS (RM 205,202) THEME ROOMS (1 st FLOOR)	SMALL CAPACITY ROOMS SPECIFIC TO 3 RD FLOOR
TYPES: DRAWINGS/CONCEPT ART	TYPES: PRINTS
SPECIAL EVENTS	



TEMPORAL PATTERNS

- ▶ KMEANS NOT GOOD FOR CATEGORICAL DATA
- ▶ HIERARCHICAL CLUSTERING (AGGLOMERATIVE)
 - ▶ METRIC: CIPH DISTANCE (CITYBLOCK) ~ 70%
 - ▶ COMPUTATIONALLY EXPENSIVE
 - ▶ NO IMPLEMENTATION IN SPARK MLlib/ML
- ▶ CLUSTERS (PER FEATURE ENGINEERING)
 - ▶ FLOORS (THEMES, LARGE CAPACITY, EXHIBITS)
 - ▶ LOCATIONS (ROOMS/CAPACITY/TURNOVER)
 - ▶ BURSTY VISITORS: (2ND FLOOR, LARGE CAPACITY)
 - ▶ SPECIAL EVENTS (AFTER HOURS)



RECOMMENDATIONS

HOW TO HELP THE MUSEUM

- ▶ FURTHER IMPROVE ON VISITOR EXPERIENCE – NO MISSED OPPORTUNITIES
- ▶ OPPORTUNITY TO IMPROVE ON TRANSITION SPOT LOCATIONS
- ▶ TAILORED VISITOR SEGMENTATIONS

FUTURE VISION

- ▶ ADDITIONAL MODELS ON MEMORY SEQUENCES (RNN/LSTM)
- ▶ FEATURE ENGINEERING ON ANNOTATED METADATA (NLP)
- ▶ TRANSFER LEARNING (APPLY TO OTHER DOMAINS)

DISCUSSION

AK



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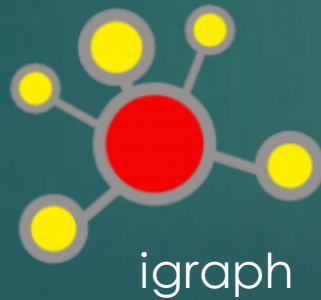
Appendix

COMPONENTS

AK



NON-DISTRIBUTED

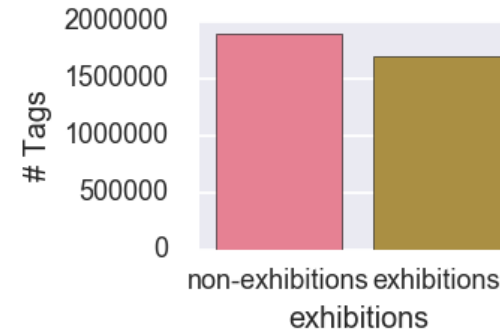
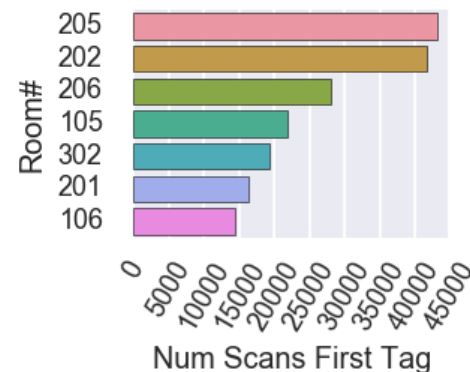
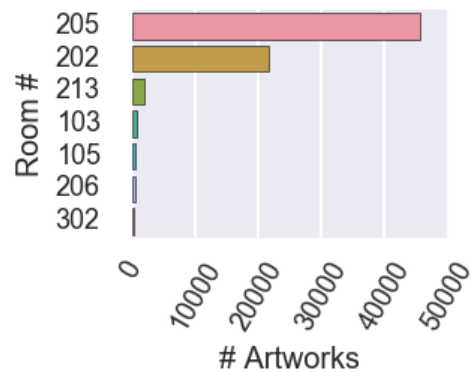
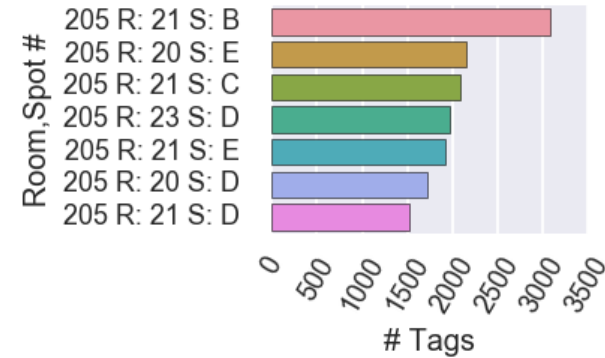
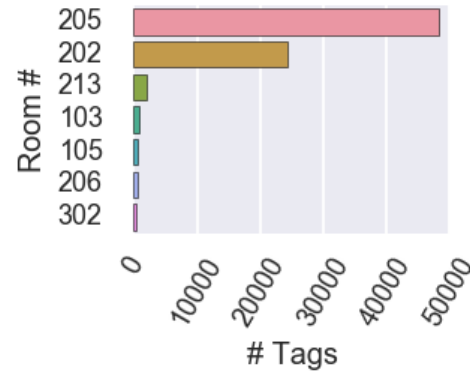
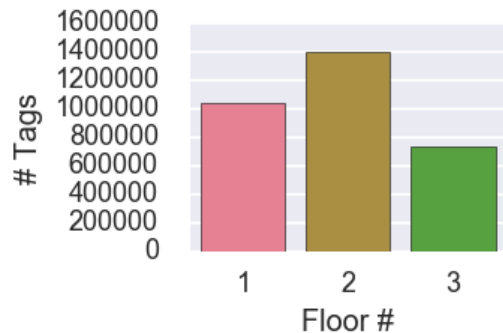
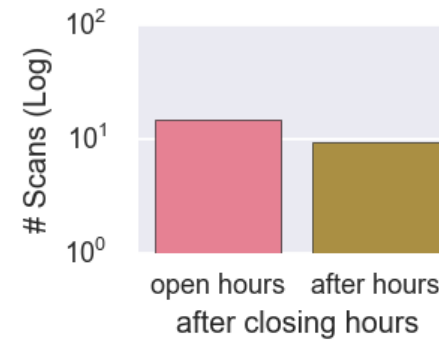
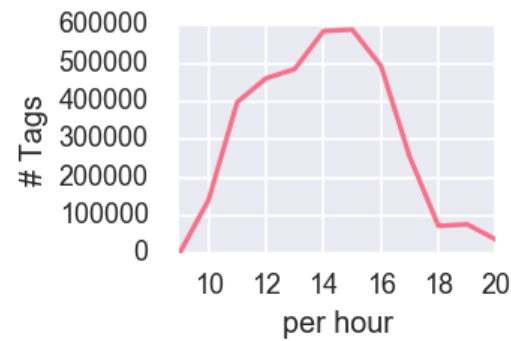
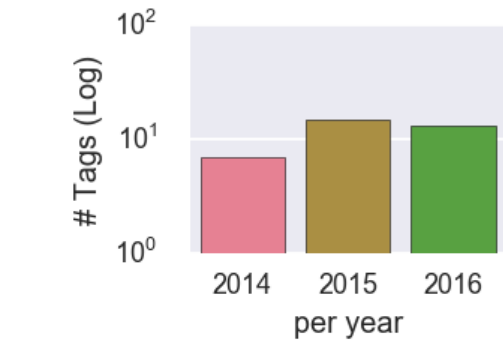


DISTRIBUTED



LOVE THY DATA

AK



- ▶ DATA
 - ▶ PEN 3.5M+ OBS
 - ▶ METADATA (80K+)
- ▶ HIGH CAPACITY
 - ▶ RM 205,202
- ▶ FIRST ARRIVAL
 - ▶ RM 205, 206, 202
- ▶ EXHIBITIONS
 - ▶ INFERRED FROM DAILY BUNDLES

EXHIBITIONS

- ▶ EXHIBITIONS
 - ▶ SMALL CAPACITY ROOMS
 - ▶ FLOOR: 3RD NOT 2ND
 - ▶ CONSTANT SPOTS
 - ▶ BURSTINESS N/A
 - ▶ METADATA AVAILABLE

