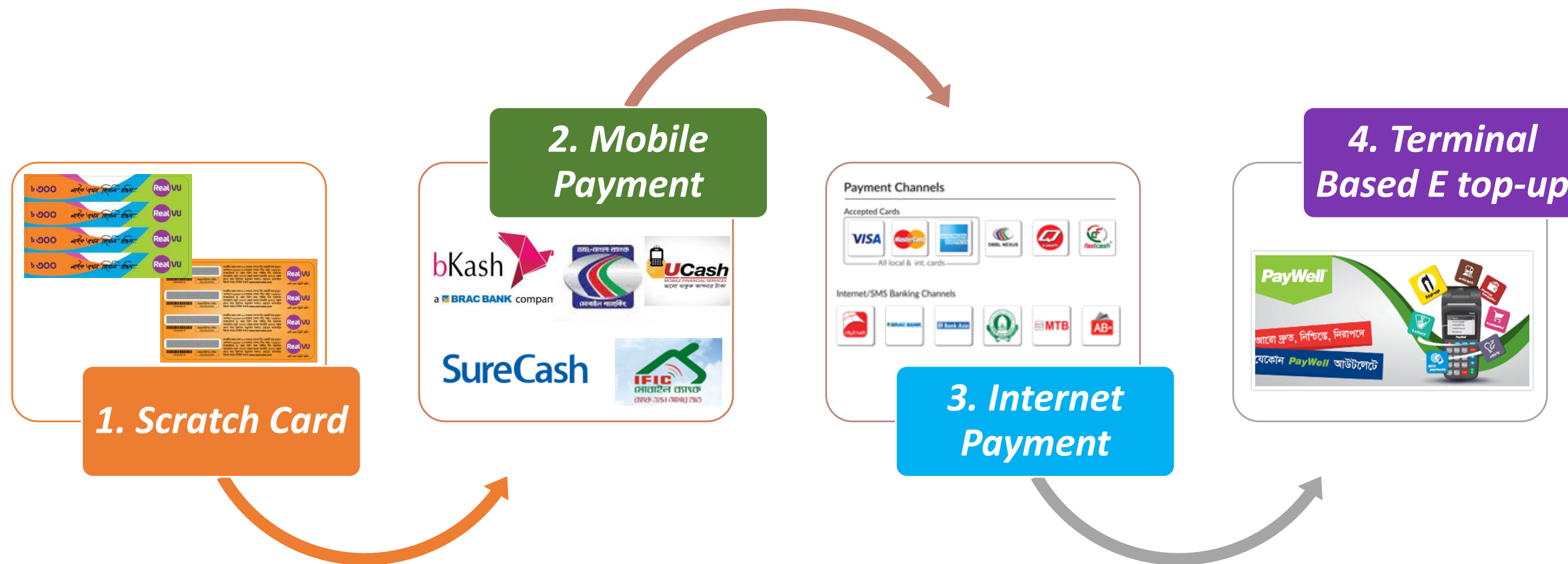


Real VU Activation & Top-up Process



Payments Options for Real VU Subscribers- Launching Phase





Activation Process

Activation from Registered Mobile Number (16442)



Retailer/
Installer

Go to SMS menu



**A<Space>SmartCard ID(14
Digit)<Space>Package
ID<Space>Subscriber Mobile
Number<Space>Subscriber Name**

Send to **16442** from any mobile operator

Note:
Only registered
Trade Partners and
Certified Installers
can send Activation
request

Trade Partner/Installer Confirmation SMS:

Congrats! Your RealVU activation request is successful on DD-MM-YY HH:MM PM. For more detail please dial 16442

Customer Confirmation SMS:

Congrats! Your RealVU account (Subscriber ID: XXXXXXXX) activation is successful on – DD-MM-YY HH:MM PM. For more detail please dial 16442

Activation from Registered Mobile Number (6969)



Retailer/
Installer

Go to SMS menu



**RVA<Space>SmartCard ID(14
Digit)<Space>Package
ID<Space>Subscriber Mobile
Number<Space>Subscriber Name**

Send to **6969** from any mobile operator

Note:
Only registered
Trade Partners and
Certified Installers
can send Activation
request

Trade Partner/Installer Confirmation SMS:

Congrats! Your RealVU activation request is successful on DD-MM-YY HH:MM PM. For more detail please dial 16442

Customer Confirmation SMS:

Congrats! Your RealVU account (Subscriber ID: XXXXXXXX) activation is successful on – DD-MM-YY HH:MM PM. For more detail please dial 16442



Scratch Card Recharge Process

Recharge Scratch Card using SMS (16442)



Customer/
Retailer

Go to SMS menu



**R<Space>Scratch Card Secret
Number(16 digit)<Space>Subscriber
ID(8 digit)**

Send to **16442** from any mobile operator

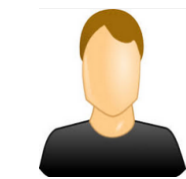
Note:

Anyone using any
mobile number can
recharge any
customer account
using this method

Customer confirmation SMS:

Congrats! Your Scratch Card recharge is
successful on DD-MM-YY HH:MM PM.

Recharge Scratch Card using SMS (6969)



Customer/
Retailer

Go to SMS menu



**RVR<Space>Scratch Card Secret
Number(16 digit)<Space>Subscriber
ID(8 digit)**

Send to **6969** from any mobile operator

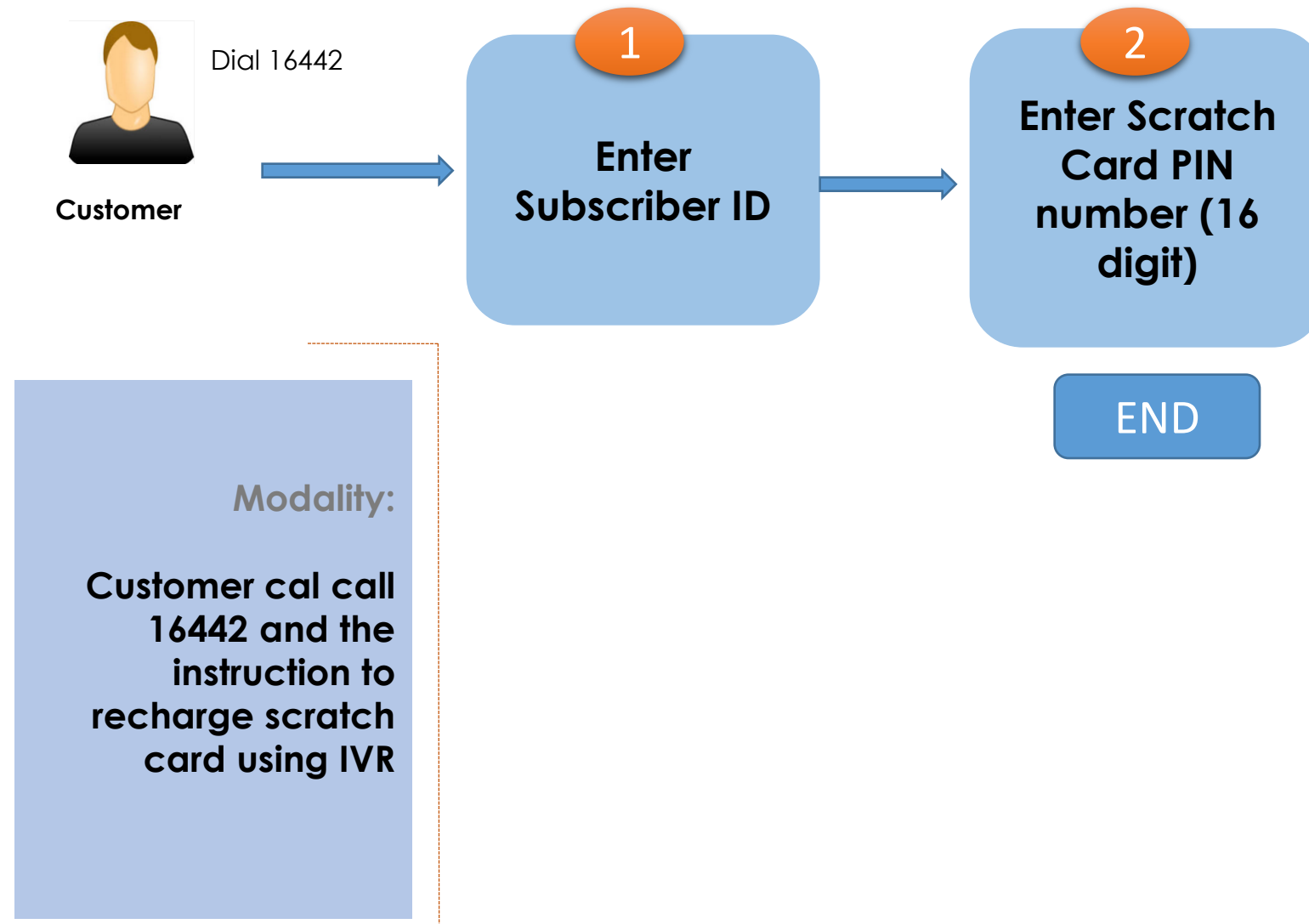
Note:

Anyone using any
mobile number can
recharge any
customer account
using this method

Customer confirmation SMS:

Congrats! Your Scratch Card recharge is
successful on DD-MM-YY HH:MM PM.

Recharge Scratch Card using IVR (Interactive Voice Response)



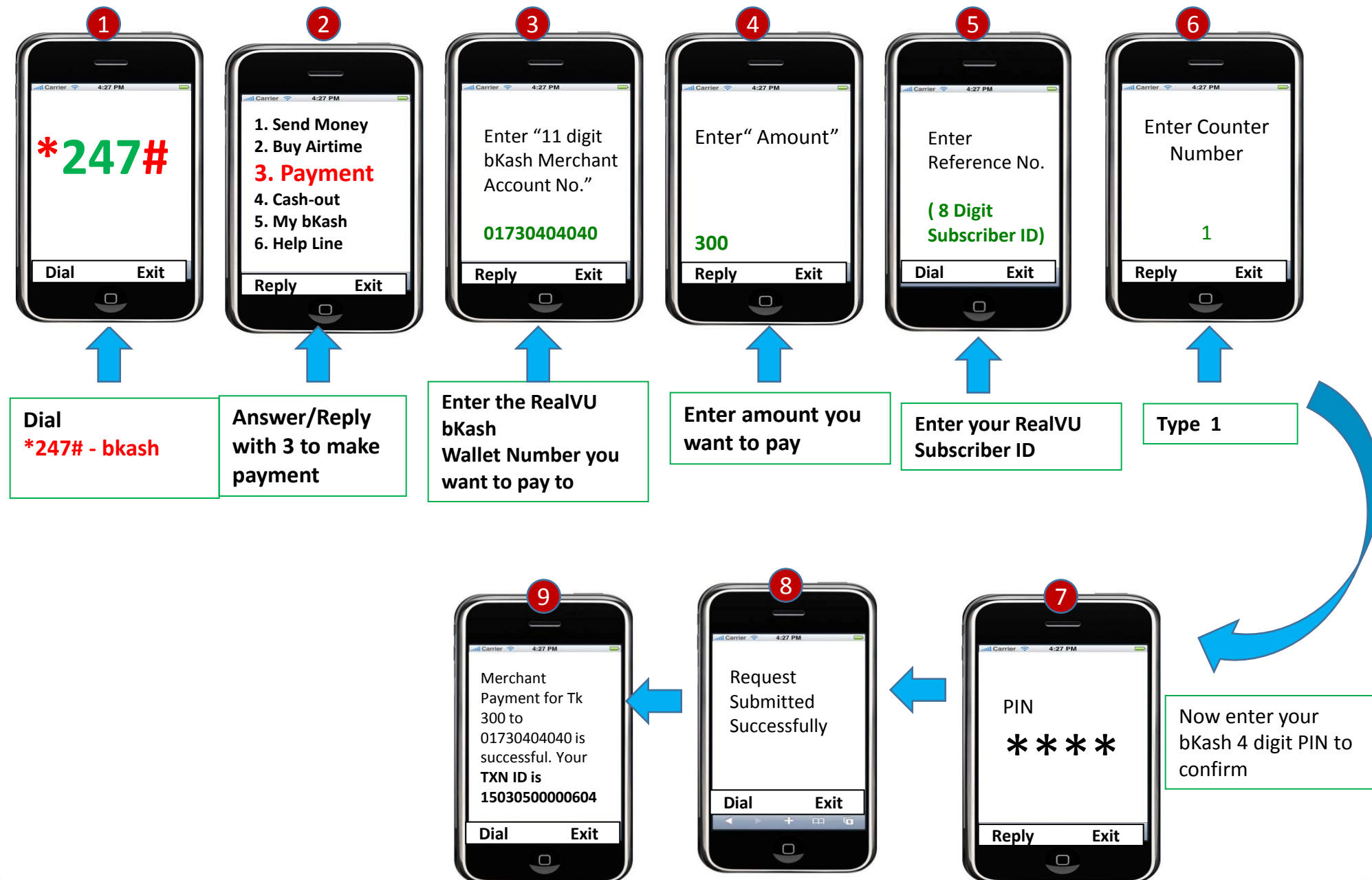
Recharge Scratch Card using RealVU Website/App



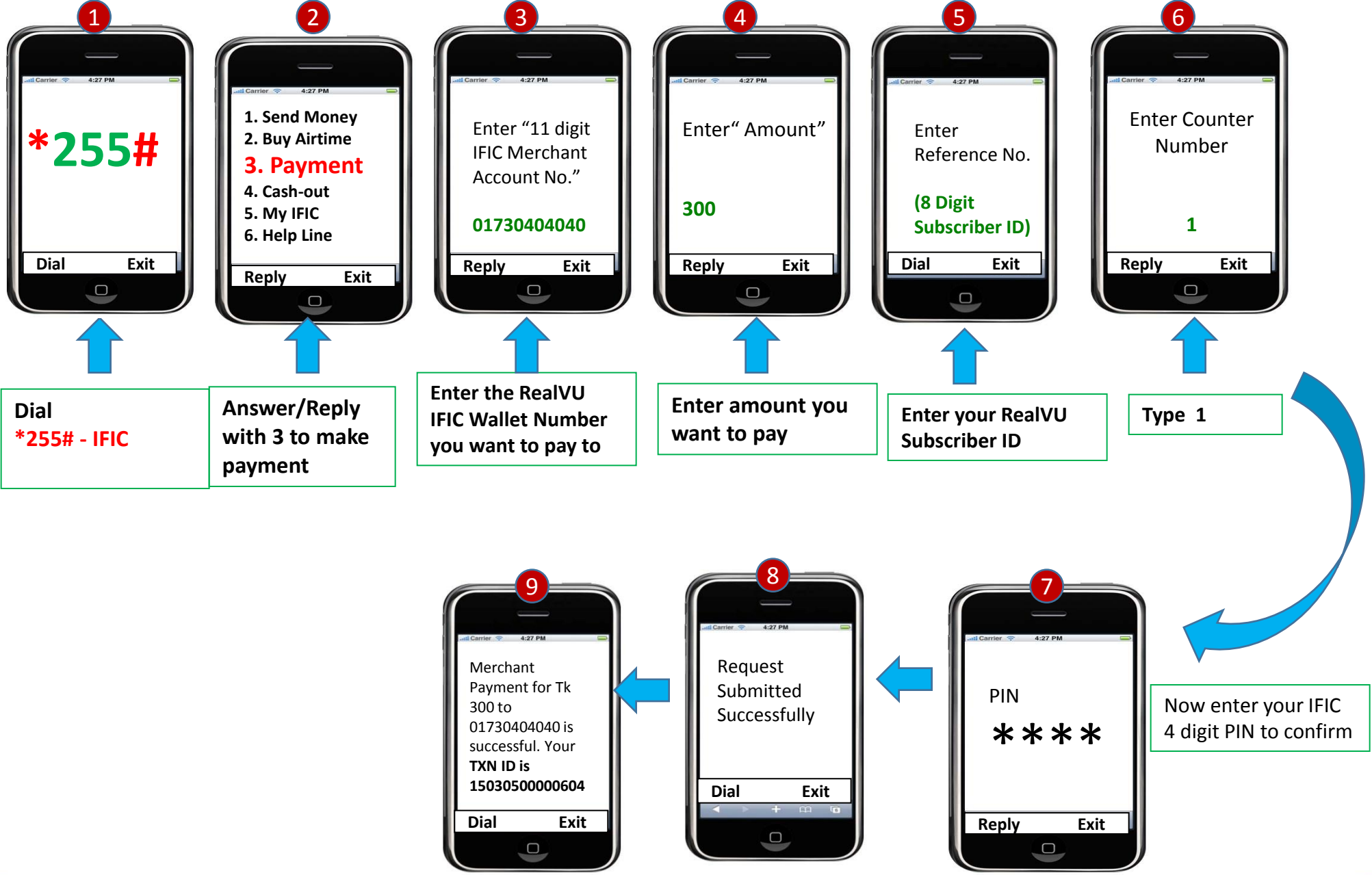


Recharge from Mobile Financial Service

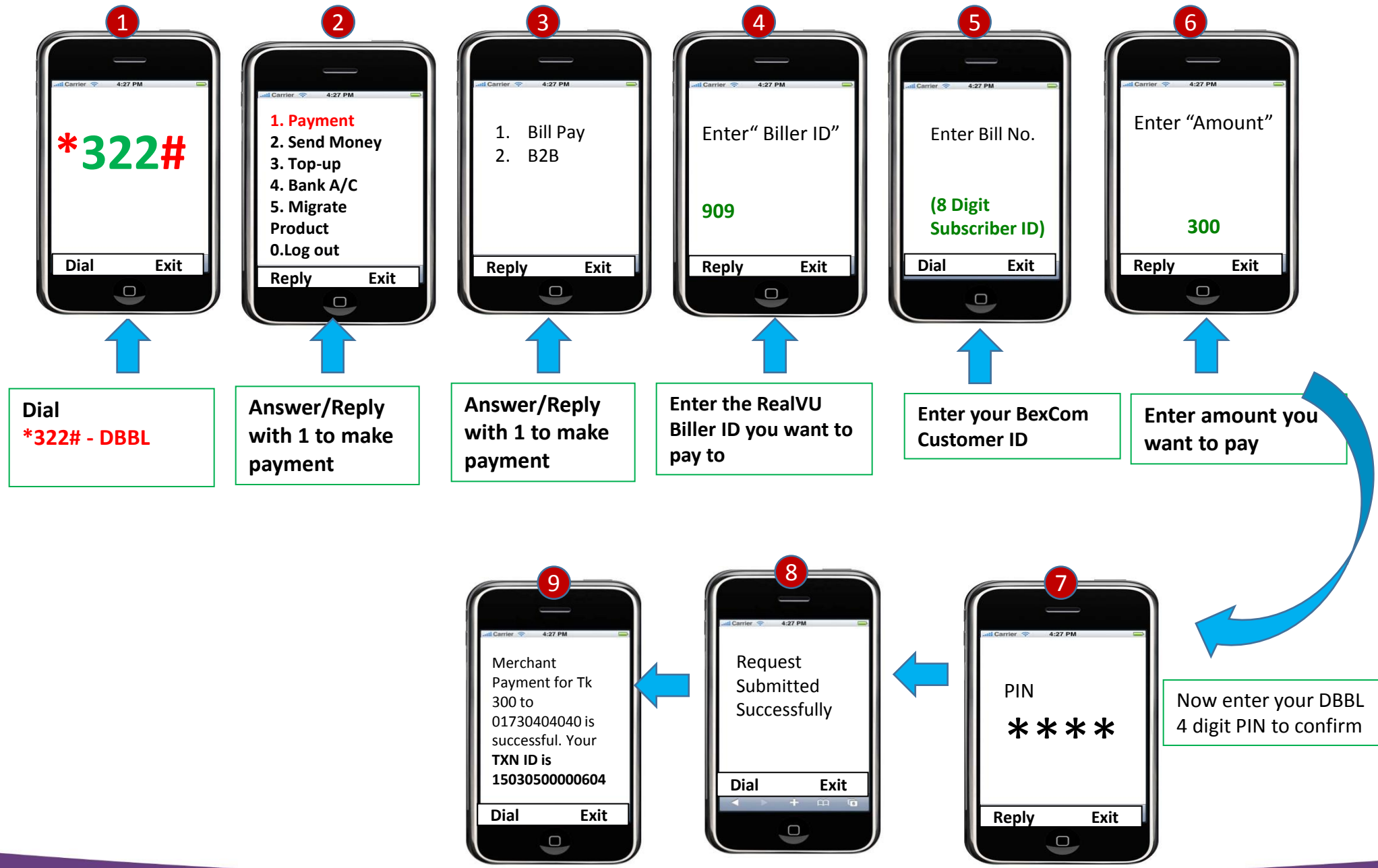
Recharge through bKash



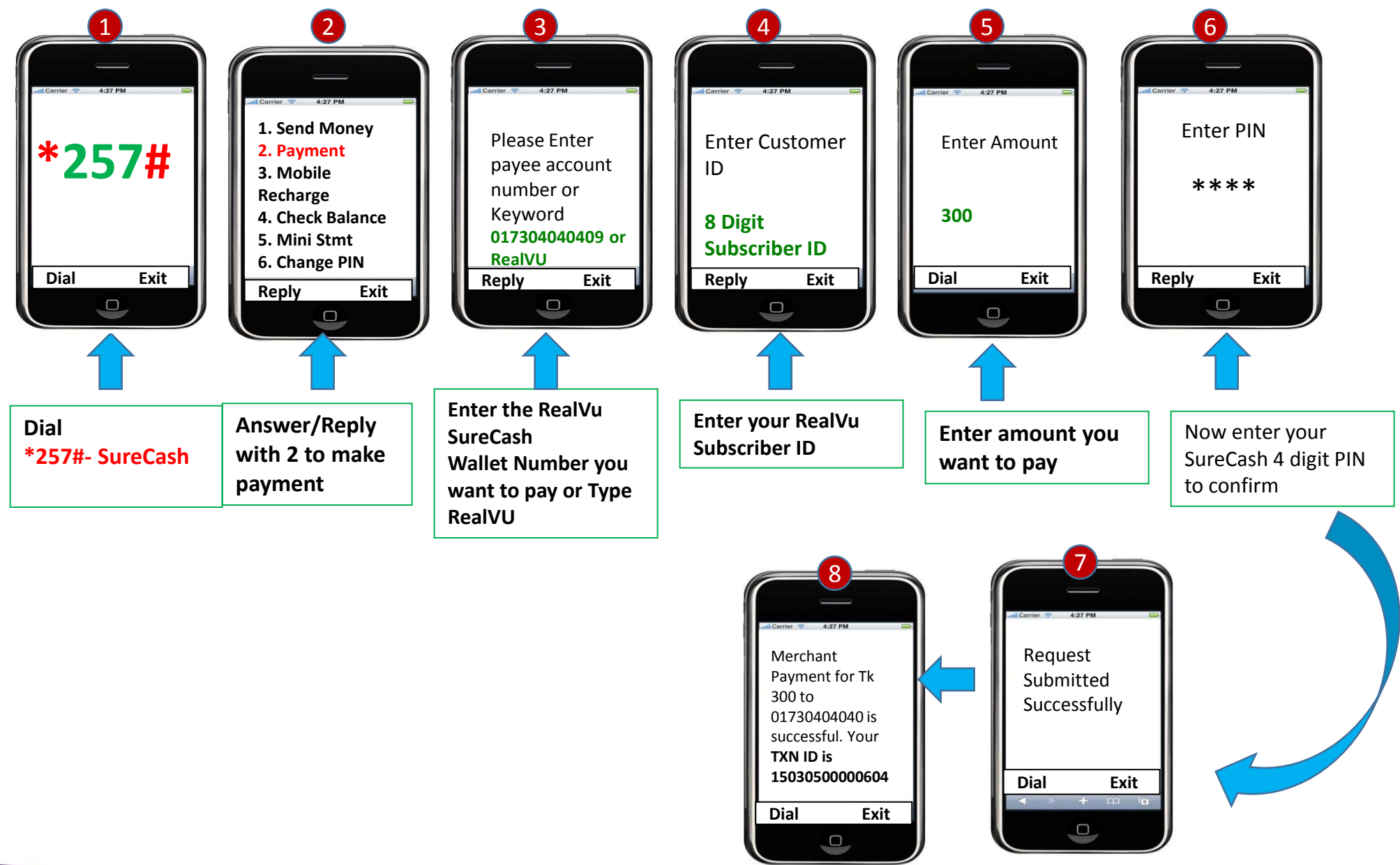
Recharge through IFIC



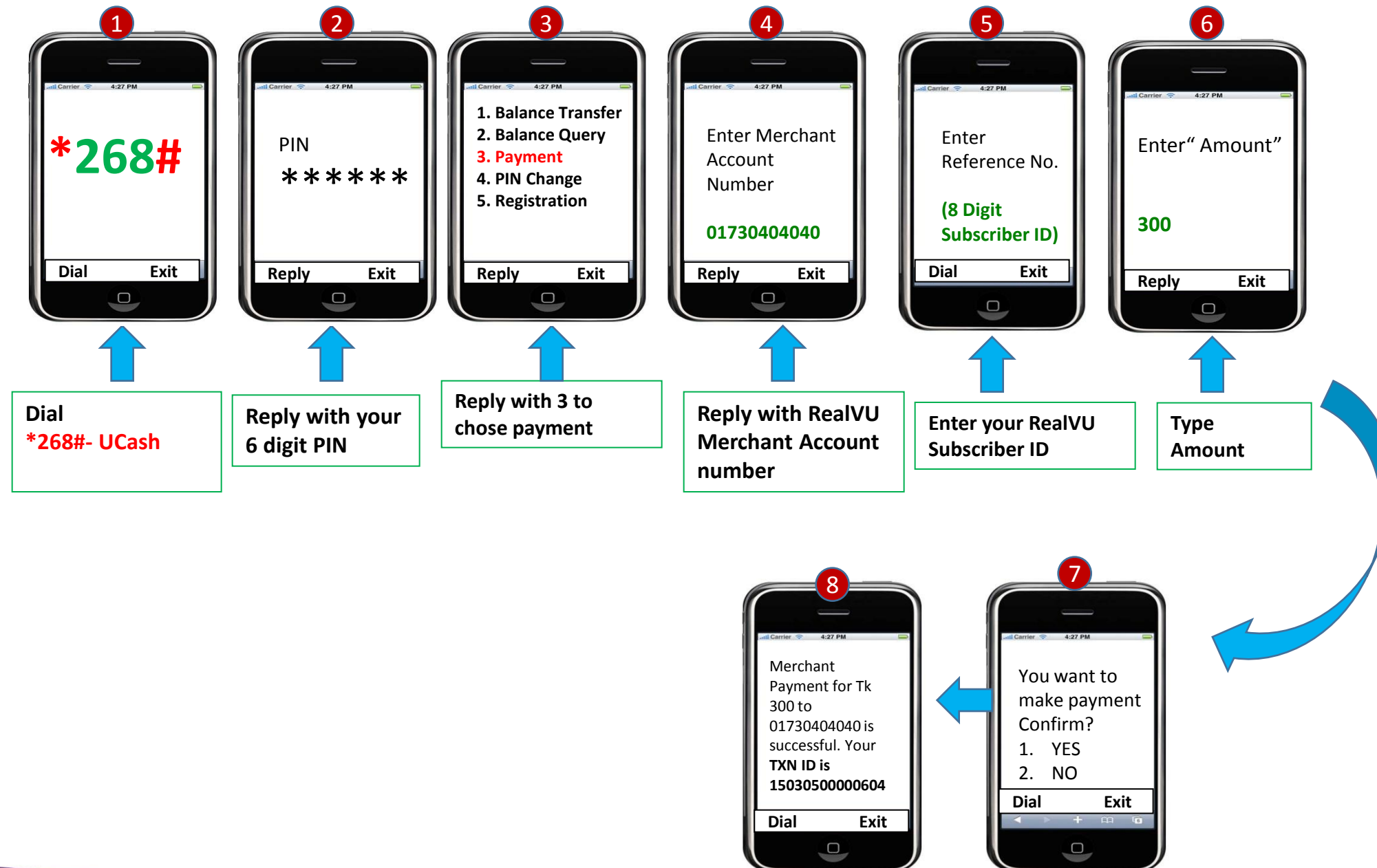
Recharge through DBBL



Recharge through SureCash



Recharge through UCash



Online Recharge Process (VISA/Master/Amex/QCash)

Recharge through website



1. Enter subscriber ID
2. Enter Scratch Card PIN
3. In case you have a promo code , enter it instead of scratch card PIN

TOP UP

Top Up with scratch card

Scratch Card ID

please write down 16 digit scratch card ID here

*not validated

Scratch Card Number

Please write down scratch card number

*not validated

Promo Code

DHAMAKA FEB'16

*not validated

PAY NOW

Top Up with Online Payment

Visa / Master Card

VISA

MasterCard

AMERICAN EXPRESS

bKash

U

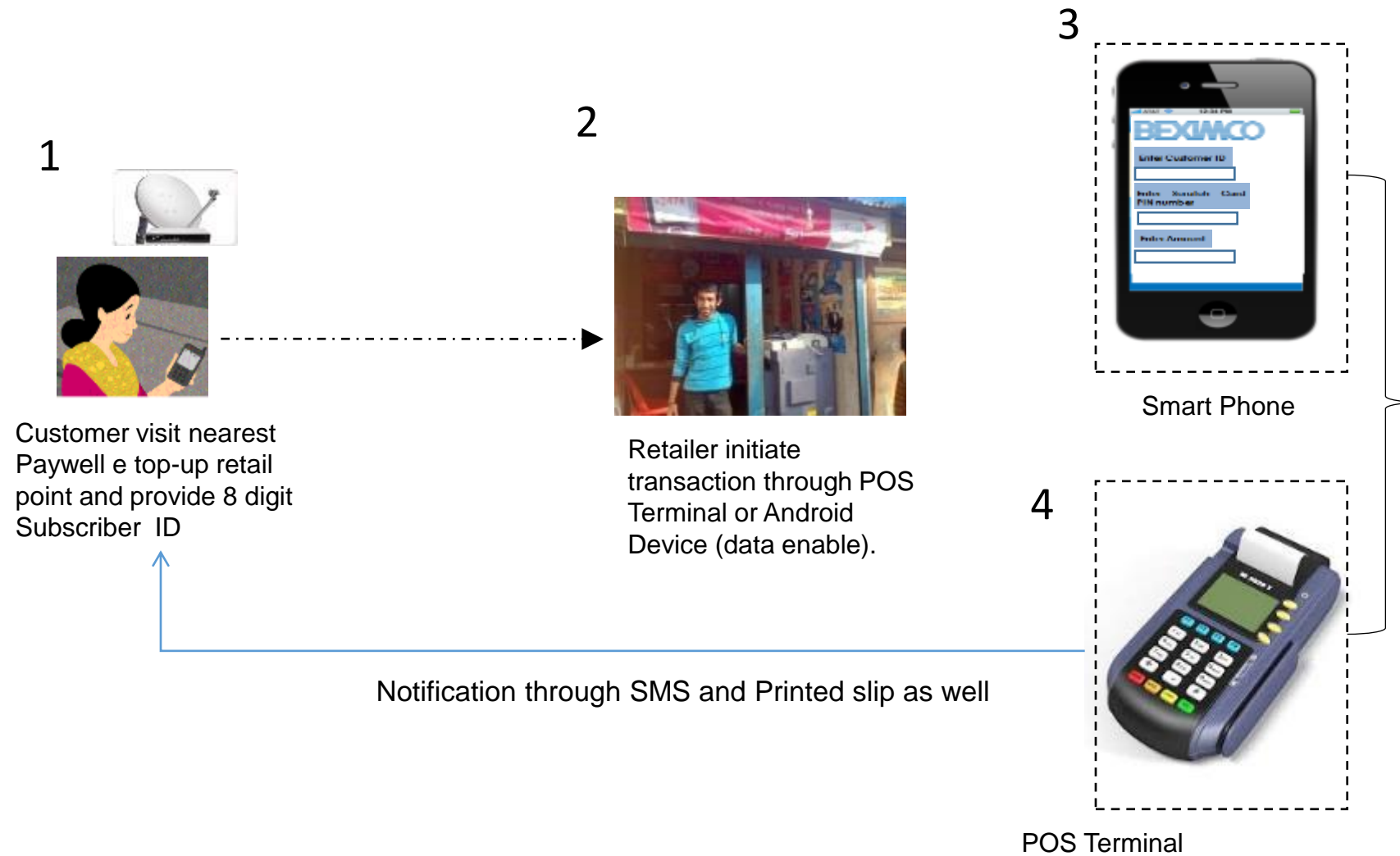
Promo Code

DHAMAKA FEB'16

PAY NOW

1. Enter a Subscriber ID
2. Choose the option "Pay by credit card"

Recharge through Paywell



Thank You