

Education	<b>Master of Social Welfare</b> Social Welfare Practice in Organizations, Communities and Policy Settings, Specialization in Mental Health <i>University of California, Los Angeles, Luskin School of Public Affairs, Los Angeles, California</i>	<i>Sept., 2010-June, 2012</i>
	<b>Bachelor of Arts</b> Psychology and Raza Studies <i>San Francisco State University, San Francisco, California</i>	<i>Aug., 2003-May, 2008</i>
Experience	<b>Health Program Analyst I</b> , County of Los Angeles, Department of Mental Health (DMH), Countywide Resource Management (CRM) <u>Program Contributions:</u> <ul style="list-style-type: none"> <li>Complete assignments for the CRM Mental Health Clinical District Chief, separately, or in coordination with the CRM Program Head, DMH Executive Management Team, and Los Angeles County Board of Supervisors deputies.</li> <li>Successfully obtained and manage grants in the amount of \$40.8 million from California Health Facilities Financing Authority for the expansion of Los Angeles County's crisis intervention services from the Investment in Mental Health Wellness Act of 2013 and \$600,000 for the Second Chance Act of 2013 from the Department of Justice, Office of Justice Programs.</li> <li>Write and edit board letters, service exhibits, request for proposals, statement of interests, fact sheets, and program guidelines and policies.</li> <li>Facilitate meetings and provide input and recommendations to county, local, state, federal representatives to ensure service delivery responsiveness and coordination with the area's mental health services.</li> <li>Conduct quality assurance surveys for DMH service provider, including analyzing information related to the delivery and inputting of services, drafting recommendations and establishing corrective action plans.</li> <li>Develop contracts and monitor implementation of programs, including policies and procedures, budgets, compliance, and performance objectives through monthly reports.</li> <li>Develop presentations and present to providers and the community on mental health services or mental health policy-related content.</li> <li>Create and monitor databases and provide training to contract providers for compliance with contract outcomes.</li> <li>Monitor and assist in the development of budgets for CRM programs.</li> </ul>	<i>July, 2015-Present</i>
	<b>Psychiatric Social Worker I</b> , County of Los Angeles County Department of Mental Health, Countywide Resource Management <u>Program Contributions:</u> <ul style="list-style-type: none"> <li>Interviewed individuals, their families and/or significant others to obtain a family, social, employment, medical, substance abuse, and mental health treatment history.</li> <li>Assessed client's receiving intensive services in institutional and community settings to determine level of functioning.</li> <li>Advocated on behalf of clients to obtain appropriate services.</li> <li>Developed client care plans designed to resolve or cope with the mental or emotional problem, which may include individual, group, family or marital counseling, case management, and/or referral to another treatment source such as a psychiatrist, a psychologist, a vocational or rehabilitation counselor, or another agency.</li> <li>Provided psychotherapy to individuals, groups, families, and significant others.</li> <li>Provided case management services to secure resources for clients, families,</li> </ul>	<i>Oct., 2012-July, 2015</i>

and significant others in order to achieve treatment goals.

- Participated in multi-disciplinary team conferences to discuss and evaluate the nature of clients' problem to evaluate progress.
- Monitored service providers' ability to meet contract requirements and maintain standard of care for clients served.

*June, 2012-Sept., 2012*

**Project Manager**, University of California, Los Angeles

California Center for Population Research at the Luskin School of Public

Affairs. "Evaluating the Geography of Medical Cannabis Dispensaries on Crime, Price, and Use" funded by the National Institute on Drug Abuse

Program Contributions:

- Developed and maintain database of medicinal marijuana dispensaries in Los Angeles.
- Communicated of medicinal marijuana dispensaries in Los Angeles.
- Conducted field-based research using electronic applications to complete data collection.

*Sept., 2011-June, 2012*

**MSW Intern**, County of Los Angeles Department of Mental Health, Office of the Director, Los Angeles, California

Program Contributions:

- Evaluated the training component of the pilot program *Promotores de Salud* for three DMH contract agencies. Conducted research in Spanish and English.
- Assisted the County Ethnic Services Manager along with other DMH managers in strategic planning of a Latino Policy Group.
- Developed strategies with DMH personnel and California Institute for Mental Health consultants for the development of the intermediate and advanced integration of spirituality in mental health trainings.
- Created media and mental health educational products for the Latina/o community in both English and Spanish.
- Liaison for prospective legal entities to establish contracts.
- Developed survey and analyzed data to forecast preparedness of management and clinics for the implementation of health care reform.

**MSW Intern**, Helpline Youth Counseling, Inc.

*Sept., 2010-May, 2011*

Norwalk, California

Program Contributions:

- Provided client-centered therapeutic intervention services to children, adolescents, and their families using individual and family treatment modalities.
- Linked clients to appropriate community services and supports to support the goals and objectives identified in their treatment plans.
- Completed bio-psycho-social assessments and developed treatment plans for clients and their families.
- Collaborated with school counselors and administrators, social workers, and probation officers to coordinate the care of clients.

**Mental Health Worker II**, Enki Health and Research Systems, Inc.

*Sept., 2008-Aug., 2010*

La Puente, California

Program Contributions:

- Successfully managed a caseload of more than 100 mental health clients diagnosed with various mental disorders.
- Completed the coordination of care with local service providers to link clients to appropriate community services and supports.
- Developed and maintained a resource directory for the agency.
- Facilitated wellness and recovery groups for clients, their family members and the community at-large.

**Academic  
Activities/  
Licensure**

- Provided and documented for services in accordance with Medicaid standards.
- Advocated on behalf of clients to obtain Supplemental Security Income, Food Stamps, General Relief, and Section 8 housing benefits.

Publication:

Quintanilla, L. (2011). Reductions in SNAP Increase Health Risks for Food Insecure Women. *UCLA Center for the Study of Women*

Academic Projects/Presentations:

Quintanilla, L.; Trumbull, T.; Campos-Garcia, A.; Limayo, A.J.; Enano, S. (2011). Homelessness in Sun Valley: Community Perceptions and Potential Solutions, A Report for Councilmember Tony Cardenas. UCLA Luskin School of Public Affairs, Department of Social Welfare

Building a Model Community: An In-Depth Community Assessment of the MacArthur Park Neighborhood. (2011). *Weed and Seed City of Long Beach*.

License: Licensed Clinical Social Worker #71902 issued 6/29/2016

**Skills**

Hard Skills:

- Licensed clinician
- Crisis intervention
- Microsoft Office Programs (ACCESS, Excel, Power Point, Word)
- Systems analysis
- Project management
- Spanish fluency
- Grant writing

Soft Skills:

- Leadership
- Team player
- Effective communication
- Cultural competence
- Public Speaking
- Problem solving
- Strengths development
- Creativity
- Time management
- Attentive
- Adaptable and flexible