



SOUTHERN AREA CONSORTIUM OF HUMAN SERVICES

Annual Plan FY 2011-2012

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SACHS is a program of the
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SECTION I

MISSION STATEMENT

The Southern Area Consortium of Human Services (SACHS), a county/university partnership, is a forum for County Directors to explore and exchange ideas and information on issues facing public human services and to develop strategies for addressing these issues. SACHS engages in strategy discussions, fiscal planning, research, policy development, executive development, and succession planning to improve the quality, accountability, and responsiveness of human services in the Southern California Region.

SECTION II

VISION STATEMENT

SACHS provides dynamic and influential leadership and cutting edge knowledge in the county human services arena, impacting social policies and advancing organizational excellence to help create safe, healthy, and thriving families and communities in the Southern California Region.

SECTION III

CHAIR AND VICE-CHAIR

The chair and vice-chair are elected by a majority of the voting members at the last meeting of each fiscal year. Each will serve a one-year term (Fiscal Year-July 1 through June 30), with the vice-chair assuming the responsibilities of the chair if the incumbent is not able to continue their role. The vice-chair will automatically assume the role of chair after service as vice-chair.

FY 2011-2012

Chair—Philip Browning

Vice-Chair—Barry Zimmerman

SECTION IV

ADMINISTRATIVE COMMITTEE

The Administrative Committee is made up of the current fiscal year's chair and vice chair as well as the previous year's chair. This committee is chaired by the previous year's SACHS chair. The Administrative Committee reviews SACHS decisions to be made, as well as financial documents to determine fees for the upcoming fiscal year, prior to a vote by all SACHS Directors.

Committee Members:

Susan Loew, Administrative Committee Chair

Philip Browning, SACHS Chair

Barry Zimmerman, SACHS Vice-Chair

SECTION V

MEMBERS

SACHS members during the 2011-2012 Fiscal Year:

- ◇ Philip Browning, Acting Director—*Los Angeles County Department of Children and Family Services*
- ◇ Kathy Gallagher, Director—*Santa Barbara County Social Services Department*
- ◇ Linda Haugan, Assistant Executive Officer—*San Bernardino County Human Services*
- ◇ Susan Loew, Director—*Riverside County Department of Public Social Services*
- ◇ Michael Riley, Director—*Orange County Social Services Agency*
- ◇ Jim Semmes, Director—*Imperial County Department of Social Services*
- ◇ Sheryl Spiller, Acting Director—*Los Angeles County Department of Public Social Services*
- ◇ Barry Zimmerman, Director—*Ventura County Human Services Agency*

SECTION VI

UNIVERSITY PARTNERSHIPS

University partnerships during the 2011-2012 Fiscal Year:

- ◇ Thom Reilly, Ph.D., Director—*San Diego State University School of Social Work*
- ◇ Laurie Smith, Ph.D., Director—*California State University San Bernardino School of Social Work*

SECTION VII

STATE RELATIONSHIPS

State relationships during the 2011-2012 Fiscal Year:

- ◇ California Department of Social Services (CDSS)
- ◇ County Welfare Directors Association of California (CWDA)

SECTION VIII

MEMBER'S ALTERNATES

Member's designated alternates during the 2011-2012 Fiscal Year:

- ◇ Gary Andrews, Assistant Director-Department of Social Services (*Imperial County*)
- ◇ DeAnna Avey-Motikeit, Director-Children's Services (*San Bernardino County*)
- ◇ Terrie Concellos, Deputy Director-Administrative Functions (*Santa Barbara County*)
- ◇ Patricia Reynolds, Assistant Director-Administrative Services (*Riverside County*)
- ◇ Mike Ryan, Chief Deputy Director-Children and Family Services (*Orange County*)
- ◇ Curtis Updike, Deputy Director-Transitional Assistance (*Ventura County*)

SECTION IX

FACILITATING AGENCY STAFF

Staff of the *Academy for Professional Excellence* (the facilitating agency for SACHS and LIA) who will support the program during the 2011-2012 Fiscal Year:

- ◇ Anita Harbert, *Executive Director*
- ◇ Jennifer Tucker-Tatlow, *Director*
- ◇ Patti Rahiser, *SACHS Program/Leaders In Action Program Manager*
- ◇ Tina Kerrigan, *SACHS/LIA Program Assistant*
- ◇ Karissa Hughes, *Research and Development Coordinator*
- ◇ Tom Packard (San Diego State University), *Faculty Consultant*
- ◇ James Coloma; Carrie Gibson, *Program Evaluation/Data Analysis Support*

SECTION X

GOAL

To explore and exchange ideas and information on critical issues facing public human services and to develop strategies for addressing these issues.

SECTION XI

PROCESS OBJECTIVES

- ◇ Convene quarterly meetings rotated in different locations throughout the Southern California Region
- ◇ Invite special audiences (e.g. fiscal, program, or legislative staff) based on presentation topics
- ◇ Identify local, state, and national subject matter experts to present on strategic issues currently being faced by SACHS counties
- ◇ Provide a forum for directors to share issues that they are currently dealing with and to discuss potential strategies for addressing these issues

SECTION XII

OUTCOME OBJECTIVES

- ◇ Conduct research to inform planning, goal setting, decision-making and project management regarding critical issues (as identified on the following page)
- ◇ Infuse strategic issues into *Leaders In Action* curriculum
- ◇ Coordinate efforts with other consortia regarding research objectives throughout the state
- ◇ Develop strategies to address mutual concerns
- ◇ Facilitate collaboration between San Diego State University/California State University, San Bernardino and SACHS Counties to enhance the public human services workforce by better aligning graduate characteristics and agency needs

The following were determined by the SACHS Directors at the August 2011 Annual Planning Session, to focus on via research (see Research Implementation Plan) and/or in discussion (see Meeting Implementation Plan) during FY 2011-2012.

AB 109-Public Safety Realignment (November 2011)

- ◇ Maintaining public safety, utilization of already limited resources to absorb new population, reducing recidivism rates, impacts on General Relief, impacts on CalFresh, eligibility for LIHP, impacts on behavioral health (substance abuse and mental health services).

Poverty (November 2011)

- ◇ Increasing poverty/local 'safety net' efforts
- ◇ Debrief *CWDA California Symposium on Poverty* (October 5-6, 2011)(Michael Riley is on planning committee)
- ◇ Attacking poverty versus people of poverty
- ◇ Poverty as it relates to dropout rates/school completion
- ◇ Focus on interventions/outcomes/developing an action plan
- ◇ Each consortia could carve out a research topic area (workforce, children, elderly, etc.)

Health Care Reform (November 2012; Check-in regarding LIHP in November 2011)

- ◇ Health Care Reform and the impact on clients and service provided by Human Services Agencies
- ◇ Health Care Reform Implementation
- ◇ Low Income Health Program (LIHP) updates/implementation
- ◇ Automation

Realignment (February 2012)

- ◇ Defining realignment
- ◇ Potential changes in program responsibility with realignment of financial responsibility to counties
- ◇ Strategies for Protecting Funding for CWS and APS
- ◇ Facilitated discussion with CWDA around “big picture”; regional discussions around innovative region-specific strategies
- ◇ Understanding financing structure

Subsidized Employment (February 2012)

- ◇ Explore what's available/existing marketing tools with employers (profit versus non-profit)
- ◇ Survey counties to explore various marketing strategies; frameworks; funding allocated by counties; total number of people counties are planning to employ; employment within county departments

IHSS Program/ Continuum of Care for Elderly in California (May 2012)

- ◇ IHSS Program changes including impacts of: Adult Day Health Care (ADHC) elimination; budget trigger cuts; medical certification
- ◇ Community First Choice Option-in IHSS program
- ◇ Annual IHSS Descriptive Data Research Report
- ◇ Continuum of Care for Elderly in California

Child Welfare Services (May 2012)

- ◇ Implementation of AB 12: California Fostering Connections to Success Act

Efficiencies (Hot Topic for FY 2011-2012/SACHS Research Topic)

- ◇ Sharing new technologies/innovations
- ◇ Call Centers/Virtual Call Centers (Ventura County)
- ◇ Discussion of efficiencies which reduce cost, staff needs and/or improve performance
 - Continue to gather efficiencies across the state (survey counties/consortia for efficiency successes to share; examples of creative and critical thinking)
 - Balancing access through electronic means and the human interaction needed with clients - changing the nature of the work
 - Organizational change-staff buy-in, continuous improvement culture, new business models
 - Motivating innovation-how to generate 'creative ideas' at the deputy level?
 - Revenue enhancement generating ideas - grants, foundations, and partnering with the business community
 - Exploring non-profit partnerships with government
 - Social marketing/Advertising
 - Prior San Diego County revenue generating department
 - Staff training on writing grants
 - IBM-The Center for the *Business of Government*

During the FY 2011-2012, SACHS Staff will research the prioritized topics listed below. The research aims to inform planning, goal-setting, decision-making, and project management around SACHS discussion of critical topics.

Concentrated efforts to coordinate research with Universities, other Regional Training Academies, CalSWEC, CDSS, the Research Training Network, Southern Counties Research and Data Collection Forum, and federally funded child welfare clearinghouses and experts around the country will also continue to occur.

RESEARCH TOPICS	
September ~ November	AB 109- <ul style="list-style-type: none"> Existing resources/ research on AB 109 Data collected following prison realignment/ impacts Poverty- <ul style="list-style-type: none"> Debrief next steps from <i>CWDA California Symposium on Poverty</i> (October 5-6, 2011) Check-in with other consortia regarding regional poverty research efforts
December ~ February	Realignment- <ul style="list-style-type: none"> Review other states with CWS/Foster Care Systems at County Levels-Lessons Learned/ Models Subsidized Employment- <ul style="list-style-type: none"> County Survey-explore various marketing strategies; frameworks; funding allocated by counties; total number of people counties are planning to employ; employment within county departments Share subsidized employment marketing tools [e.g. Central California Area Social Services Consortium (CCASSC) marketing tools]
March ~ May	IHSS- <ul style="list-style-type: none"> IHSS Descriptive Data Report
June ~ August	Leaders in Action 8 Evaluation- <ul style="list-style-type: none"> Provide a summary of various evaluation results for the eighth year of Leaders in Action (LIA), an executive development training program for middle and upper level managers in SACHS county human service agencies.

	<i>Discussion Topics</i>	<i>Guest Speakers</i>	<i>Special Audiences</i>
<i>Nov. 3-4, 2011</i> <i>Arcadia, CA</i> <i>(Embassy Suites)</i>	<ul style="list-style-type: none"> ◇ AB 109- Public Safety Realignment ◇ Poverty-Interventions & Outcomes/Develop Action Plan ◇ Brief check-in on <i>Low Income Health Program (LIHP)</i> Implementation ◇ Check-in re: realignment needs for Feb. 	<ul style="list-style-type: none"> ◇ None 	<ul style="list-style-type: none"> ◇ Self-Sufficiency Managers
<i>Feb. 23-24, 2012</i> <i>Santa Ana, CA</i> <i>(Embassy Suites)</i>	<ul style="list-style-type: none"> ◇ Realignment ◇ Subsidized Employment 	<ul style="list-style-type: none"> ◇ Graham Knaus (Placer Co.)-TBC ◇ Luther Evans (Los Angeles Co.)/ Michael De La Rosa (San Bernardino Co.) 	<ul style="list-style-type: none"> ◇ CWS/APS Managers ◇ Self-Sufficiency Managers
<i>May 31-June 1, 2012</i> <i>Santa Ana, CA</i> <i>(Embassy Suites)</i>	<ul style="list-style-type: none"> ◇ AB 12 ◇ IHSS Program-including impacts of ADHC elimination, budget trigger cuts, medical certification/ Continuum of Care for Elderly in California 	<ul style="list-style-type: none"> ◇ Kathy Watkins (San Bernardino Co.) ◇ Dr. Laura Mosqueda (UC Irvine)-TBC 	<ul style="list-style-type: none"> ◇ CWS Managers ◇ Adult Services Managers
<i>Aug. 16-17, 2012</i> <i>Riverside, CA</i> <i>(Mission Inn Hotel)</i>	<ul style="list-style-type: none"> ◇ Annual Planning Session 	<ul style="list-style-type: none"> ◇ LIA 8 Evaluation Report 	<ul style="list-style-type: none"> ◇ None

Notes:

- Ongoing Issues/Hot Topics: Efficiencies; Health Care Reform; Realignment
- SACHS Administrative Committee will be consulted to refine quarterly meetings main discussion items/content