



# SOUTHERN AREA CONSORTIUM OF HUMAN SERVICES

## Annual Plan FY 2012-2013

Anita Harbert, Ph.D.

*Executive Director*

*Academy for Professional Excellence*

Jennifer Tucker-Tatlow, MSW

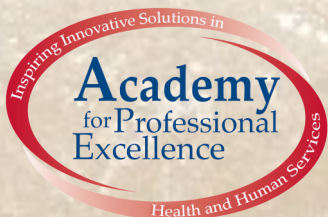
*Director*

*Academy for Professional Excellence*

Prepared by:

Patti Rahiser

September 2012



SACHS is a program of the  
*Academy for Professional Excellence* at  
San Diego State University School of Social Work.  
6505 Alvarado Road, Suite 107 / San Diego, CA 92120  
<http://theacademy.sdsu.edu>



## SECTION I

## MISSION STATEMENT

The Southern Area Consortium of Human Services (SACHS), a county/university partnership, is a forum for County Directors to explore and exchange ideas and information on issues facing public human services and to develop strategies for addressing these issues. SACHS engages in strategy discussions, fiscal planning, research, policy development, executive development, and succession planning to improve the quality, accountability, and responsiveness of human services in the Southern California Region.

## SECTION II

## VISION STATEMENT

SACHS provides dynamic and influential leadership and cutting edge knowledge in the county human services arena, impacting social policies and advancing organizational excellence to help create safe, healthy, and thriving families and communities in the Southern California Region.

## SECTION III

## CHAIR AND VICE-CHAIR

The chair and vice-chair are elected by a majority of the voting members at the last meeting of each fiscal year. Each will serve a one-year term (Fiscal Year-July 1 through June 30), with the vice-chair assuming the responsibilities of the chair if the incumbent is not able to continue their role. The vice-chair will automatically assume the role of chair after service as vice-chair.

### FY 2012-2013

- ◇ Chair — Barry Zimmerman
- ◇ Vice-Chair — Michael Riley

## SECTION IV

## ADMINISTRATIVE COMMITTEE

The Administrative Committee convenes before the last meeting of every calendar year to review financial documents and develop recommendations for fees for the upcoming year. The Administrative Committee is made up of the current year's chair and vice-chair as well as the previous year's chair. This committee is chaired by the previous year's SACHS chair.

### Committee Members:

- ◇ Philip Browning, Administrative Committee Chair
- ◇ Barry Zimmerman, SACHS Chair
- ◇ Michael Riley, SACHS Vice-Chair

## SECTION V

## MEMBERS

SACHS members during the 2012-2013 Fiscal Year:

- ◇ Jim Semmes, Director — *Imperial County Department of Social Services*
- ◇ Philip Browning, Director — *Los Angeles County Department of Children and Family Services*
- ◇ Sheryl Spiller, Director — *Los Angeles County Department of Public Social Services*
- ◇ Michael Riley, Director — *Orange County Social Services Agency*
- ◇ Susan Loew, Director — *Riverside County Department of Public Social Services*
- ◇ Linda Haugan, Assistant Executive Officer — *San Bernardino County Human Services*
- ◇ Kathy Gallagher, Director — *Santa Barbara County Social Services Department*
- ◇ Barry Zimmerman, Director — *Ventura County Human Services Agency*

## SECTION VI

## UNIVERSITY PARTNERSHIPS

University partnerships during the 2012-2013 Fiscal Year:

- ◇ Thom Reilly, Ph.D., Director — *San Diego State University School of Social Work*
- ◇ Laurie Smith, Ph.D., Director — *California State University San Bernardino School of Social Work*

## SECTION VII

## STATE RELATIONSHIPS

State relationships during the 2012-2013 Fiscal Year:

- ◇ Toby Douglas, Director — *California Department of Health Care Services (DHCS)*
- ◇ Will Lightbourne, Director — *California Department of Social Services (CDSS)*

## SECTION VIII

## MEMBER'S ALTERNATES

Member's designated alternates during the 2012-2013 Fiscal Year:

- ◇ Gary Andrews, Assistant Director, Department of Social Services — *Imperial County*
- ◇ Mike Ryan, Chief Deputy Director, Children and Family Services — *Orange County*
- ◇ Patricia Reynolds, Assistant Director, Administrative Services — *Riverside County*
- ◇ DeAnna Avey-Motikeit, Director, Department of Children's Services — *San Bernardino County*
- ◇ Terrie Concellos, Deputy Director, Administrative Functions — *Santa Barbara County*
- ◇ Curtis Updike, Director, Transitional Assistance Department — *Ventura County*

## SECTION IX

## FACILITATING AGENCY STAFF

Staff of the *Academy for Professional Excellence* (the facilitating agency for SACHS and LIA) who will support the program during the 2012-2013 Fiscal Year:

- ◇ Anita Harbert, *Executive Director*
- ◇ Jennifer Tucker-Tatlow, *Director*
- ◇ Patti Rahiser, *SACHS Program/Leaders In Action Program Manager*
- ◇ Tina Kerrigan, *SACHS/Leaders In Action Program Assistant*
- ◇ Karissa Hughes, *Research and Development Coordinator*
- ◇ Tom Packard, *San Diego State University (SDSU) Faculty Consultant*
- ◇ James Coloma; Carrie Gibson, *Leaders In Action Program Evaluation Support*

## SECTION X

## GOAL

To explore and exchange ideas and information on critical issues facing public human services and to develop strategies for addressing these issues.

## SECTION XI

## PROCESS OBJECTIVES

- ◇ Convene quarterly meetings rotated in different locations throughout the Southern California Region
- ◇ Invite special audiences (e.g. fiscal, program, or legislative staff) based on presentation topics
- ◇ Identify local, state, and national subject matter experts to present on strategic issues currently being faced by SACHS counties
- ◇ Provide a forum for directors to share issues that they are currently dealing with and to discuss potential strategies for addressing these issues

## SECTION XII

## OUTCOME OBJECTIVES

- ◇ Conduct research to inform planning, goal setting, decision-making and project management regarding critical issues (as identified on the following page)
- ◇ Infuse strategic issues into *Leaders In Action* curriculum
- ◇ Coordinate efforts with other consortia regarding research objectives throughout the state
- ◇ Develop strategies to address mutual concerns
- ◇ Facilitate collaboration between San Diego State University/California State University, San Bernardino and SACHS Counties to enhance the public human services workforce by better aligning graduate characteristics and agency needs

The following were determined by the SACHS Directors at the August 2012 Annual Planning Session, to focus on via research (see Research Implementation Plan) and/or in discussion (see Meeting Implementation Plan) during FY 2012-2013.

**Health Care Reform (November, 2012)**

- Service Delivery System and Performance Standards
- Health Exchange Board
- Low Income Health Program
- Healthy Families Transition
- Preparing for changes and understanding our role
- Research suggestions: Models in other states

**Child Welfare Services (November, 2012)**

- AB 12—Implementation/Impacts/Outcomes
- Family Justice Centers
- Katie A. Implementation/CAPP

**Efficiencies/Cost-Savings Strategies (February, 2013)**

- Use of technology to maximize efficiencies/physical work space
- Information to better manage/supervise remote staff
- Ventura piloting mobile worker project and working to make iPads Title IV-E eligible
- Use of GPS technology to manage staff time
- Riverside telework pilot beginning in Oct.
- LADCFS piloting a mobile worker program (e.g. automatic mileage claims)

**CalWORKs (February, 2013)**

- Restructuring program changes such as lifting expectations/voluntary exemptions/aligning with federal government
- TANF law on time limits
- Impacts of further funding cuts

**IHSS Program/Dual Eligibles (May, 2013)**

- Annual HIS Descriptive Data Research Report
- Do trend analysis; identify other populations needing care

**Coordinated Care Initiative (CCI) (May, 2013)**

- Implement and coordinate with managed care providers
- Financial Maintenance of Effort obligations and funding mechanisms

During the FY 2012-2013, SACHS Staff will research the prioritized topics listed below. The research aims to inform planning, goal-setting, decision-making, and project management around SACHS discussion of critical topics.

Concentrated efforts to coordinate research with Universities, other Regional Training Academies, CalSWEC, CDSS, the Research Training Network, Southern Counties Research and Data Collection Forum, and federally funded child welfare clearinghouses and experts around the country will also continue to occur.

RESEARCH TOPICS	
September ~ November	<b>Child Welfare Services:</b> <ul style="list-style-type: none"> <li>Innovative risk assessment tools</li> </ul>
December ~ February	<b>Efficiencies/Cost Saving Strategies:</b> <ul style="list-style-type: none"> <li>Literature review on managing staff working remotely</li> </ul>
March ~ May	<b>IHSS:</b> <ul style="list-style-type: none"> <li>Annual IHSS Descriptive Data Report</li> <li>Trend analysis of IHSS data</li> </ul>
June ~ August	<b>Leaders in <i>Action 9</i> Evaluation-</b> <ul style="list-style-type: none"> <li>Provide a summary of various evaluation results for the ninth year of Leaders in Action (LIA), an executive development training program for middle and upper level managers in SACHS county human service agencies.</li> </ul>



	<i>Discussion Topics</i>	<i>Desired Outcomes</i>	<i>Guest Speakers</i>	<i>Special Audiences</i>
<i>Nov. 15-16, 2012</i> <i>Arcadia, CA</i> <i>( Embassy Suites )</i>	<ul style="list-style-type: none"> <li><b>CWS</b> AB 12 Family Justice Centers Katie A. CAPP</li> <li><b>Health Care Reform</b> (Managed Care: Guiding Principles)</li> </ul>	<ul style="list-style-type: none"> <li>Strategies/solutions associated with gaps in services. Child Welfare Directors to provide solution Recommendations</li> <li>Preparation for implementation of health care reform</li> </ul>	<ul style="list-style-type: none"> <li>Kathy Watkins (San Bernardino)</li> <li>CWDA (Meg Sheldon/Cathy Senderling-McDonald)</li> <li>Health Care Exchange Review Board (Julie Baker)</li> </ul>	<ul style="list-style-type: none"> <li>Child Welfare Directors/Managers</li> <li>Medi-Cal Deputy Directors</li> </ul>
<i>Feb. 21-22, 2013</i> <i>Santa Ana, CA</i> <i>( Embassy Suites )</i>	<ul style="list-style-type: none"> <li><b>Efficiencies/Cost-Savings Strategies</b> Use of technology Barriers/Opportunities Share county pilots</li> <li><b>CalWORKs</b> TANF time limits Impacts of funding cuts Restructuring program changes</li> </ul>	<ul style="list-style-type: none"> <li>Establish desired outcomes in November</li> <li>Information sharing</li> </ul>	<ul style="list-style-type: none"> <li>Panel: Riverside, LADPSS, Ventura, Orange</li> <li>Panel: CalWORKs</li> </ul>	<ul style="list-style-type: none"> <li>CalWORKs leads</li> <li>Others TBD</li> </ul>
<i>May 30-31, 2013</i> <i>Santa Ana, CA</i> <i>( Embassy Suites )</i>	<ul style="list-style-type: none"> <li><b>IHSS/Dual Eligibles</b> Annual IHSS descriptive data report Trend analysis</li> <li><b>Coordinated Care Initiative</b> Implement/Coordinate with Managed care providers</li> </ul>	<ul style="list-style-type: none"> <li>Collective understanding of pilots/next steps/action needed</li> <li>Sharing models in place</li> </ul>	<ul style="list-style-type: none"> <li>Pilot counties: LADPSS, Orange, San Bernardino, Riverside</li> </ul>	<ul style="list-style-type: none"> <li>Adult Services Managers</li> <li>IHSS Managers</li> </ul>
<i>Aug. 22-23, 2013,</i> <i>Santa Barbara, CA</i> <i>(Location: TBD)</i>	<ul style="list-style-type: none"> <li><b>Annual Planning Session</b></li> </ul>	<ul style="list-style-type: none"> <li>Establish discussion topics/research for FY 13/14</li> </ul>	N/A	N/A

**Notes:**

- Ongoing Issues/Hot Topics:
- SACHS Administrative Committee will be consulted to refine quarterly meetings main discussion items/content