

Tech T. Tran, MSW, ACSW₆₁₄₀₇

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PROFILE

Associate Clinical Social Worker with professional experience in community-based mental health settings; leading teams to consistently offer the highest quality service to clients, staff and community with supportive strengths-based solutions to wellness and recovery.

Fluently bi-lingual/multicultural English and Vietnamese

Core competencies/values/skills include:

- ♦ Culturally Compassionate ♦ Career Guidance/Training ♦ Caring Spirit with Humility
 - ♦ Social Work Principles ♦ Program Development ♦ Strategic / Entrepreneurial Alliances
 - ♦ Mental Health Assessment ♦ K-12 School-Based Services ♦ Microsoft Applications
 - ♦ Government Programs ♦ Mediation / Facilitation ♦ LGBTQ+/ SOGIE
 - ♦ Individual/Group Therapy ♦ Psychosocial Rehabilitation ♦ Medi-Cal Documentation
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EDUCATION

Pupil Personnel Services Credential – San Francisco State University – 2015 – Expected: June 2016

Associate in Science – Addiction Counseling – Diablo Valley College – Expected: Dec. 2016

Master of Social Work - California State University East Bay – Conferred: 2013
(Emphasis: Community Mental Health)

Bachelor of Arts in Sociology - California State University, Fullerton – Conferred: 2006

PROFESSIONAL EXPERIENCE

CALIFORNIA STATE UNIVERSITY EAST BAY, (HAYWARD/OAKLAND, CA)

Lecturer - 2015 to Current

- Instructs - Graduate advanced masters level social work students for 2-year FT & 3-year PT program
- Contributes to reviewing candidacy for admissions and acceptance into MSW program
- Develops, maintains and instructs in adherence with: Course Student Learning Outcomes which are linked to department-specific Program Student Learning Outcomes (PLOS), CSUEB Institutional Learning Outcomes (ILOs), and CSWE Competencies for Social Workers
- Evaluated Admissions Applications for MSW program
- CalSWEC Interviewer for Mental Health Stipend
- Instructs - Undergraduate Level- Human Behavior in the Social Environment
- Courses Lectured:
 - Human Behavior in the Social Environment II with focus on biopsychosocial-cultural theories of human development
 - Instructs Generalist Practice II course with focus on Families and Small groups
 - Advanced Macro Level – Community Mental Health Practice

RAINBOW COMMUNITY CENTER, (Concord, CA)

Case Management Program Director - 2015 to Current

- Approved Field Instructor for Master's level social work students
- Develops and maintains relationships with 6 CSWE accredited Masters Social Work Programs
- Hire, train & supervise 4 case mgmt. staff & up to 7 MSW interns per academic year
- Collaborate with clinical training team to design/review/enhance LGBTQIA+ competencies
- Provides training to address culturally competent assistance to populations identified as LGBTQ+
- Participates in K-12 team meetings to address the mental health challenges of marginalized youth

Lead Case Manager - 2014 to 2015

- Certified Wellness Recovery Action Plan (WRAP) Group Facilitator
- Medi-Cal documentation including: Assessments, Partnership Plans, Billing & Quality Assurance
- Performs ongoing intake, assessment, implement treatment plans, crisis intervention, short-term therapy & facilitates conflict mediation for individuals and families
- Manages an ongoing caseload (15+) of clients that present with high acuity severe mental illness (SMI)
- Conducts Individual/Group treatment for high-school aged youth with substance abuse dependence

Case Manager - 2012 to 2014

- Certified Enrollment Counselor for Covered California – Affordable Care Act
- Substance Abuse Counselor/Coordinator for contracted Contra Costa County HIV System of Care
- Provides client-centered, strengths-based clinical case management to LGBTQIA+ population
- Supports clinical action team to deliver linkage, brokerage, and access to behavioral health systems

Care Coordinator - 2011 to 2012

- Facilitated support group for men living with HIV/AIDS for 2+years with up to 15 participants
- Manages an ongoing caseload (15+) of clients that present with HIV+ Dx
- Collaborates with county public health services to arrange care for individuals diagnosed with HIV
- Conducted home and community based visits to increase patient adherence and wellness

VIETNAMESE YOUTH DEVELOPMENT CENTER, 2007 to 2010 – (San Francisco, CA)**Employment Program Manager**

- Managed 4 employment programs and supervised 3 staff; 1. Mayor's Youth Employment Education Program, 2. New Directions Employment Program 3. San Francisco Young Adults Work Program 4. Summer Youth Employment Program
- Developed relationships with Southeast Asian communities in SF to assess strengths and needs of children, youth and families in regards to mental health needs and workforce education and training
- Championed efforts to increase agency visibility by networking and tabling at 90% of all events
- Elevated client participation to surpass previous goals, growth among 100+ participants
- Spearheaded curriculum improvements for San Francisco Young Adults Work Program funded by the Mayor's Office of Community Investment
- Cultivated the professional and personal growth of clients through one-on-one meetings, presentations and training sessions that led to positive transitions, independent employment, housing and school

Key Accomplishments

- Successfully created family nights to bridge the generational gap for 50+ Southeast Asian (API) families
- Implemented 2 years of successful Summer Youth Employment Program (SYEP)
- Overturned the negative status of 4 under-performing staff and increased entire agency cohesiveness and morale
- Organized 20 major agency/community events in 36 months
- Collaboratively placed 100+ youth and adults into jobs in 24 months
- Developed 50 private/public sector and subsidized worksites in 24 months
- Supported educational programs that provided 30+ students transitions from high school to college

INTERNSHIP/ALTRUISTIC EXPERIENCE**NATIONAL ASSOCIATION OF SOCIAL WORKERS, CA Chapter – Region C – 2015 - Current****Regional Assistant Director**

- Assist Director in planning and improving membership and sustaining donors and sponsor pool
- Helped to increase awareness of social justice issues: local, state and nationwide
- Planning meetings in collaboration with officers to conduct CE events for Social Workers

YOUTH CHANCE HIGH SCHOOL, YMCA, 2008 – 2009 – (San Francisco, CA)**Job Readiness Instructor**

- Directed the continued success of 17 high school aged youth, including enrollment into college
 - Enhanced student's workability through employment trainings and workshops
 - Instructed Job-Readiness and Life Skills course through self-developed syllabus/curriculum
 - Prepared and provided support to nontraditional high school students for life/career decision making
 - Promoted the success of underserved minority TAY learning and supported college access
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