

AKANKSHYA DAS

Product Developer

Competent Product Developer with 5 years of experience and a proven track record of analytical acumen in identifying patterns and extracting valuable insights. Possesses diverse experience in liaising with the key stakeholders to identify & resolve business problem statement and deliver excellent results.



Work History

2023-04 -
Current

IT Analyst

Tata Consultancy Services(Organisational movement from BT group),
Bangalore,Karnataka

Project Name : Harlequins

Product : EE Broadband

Description

The goal of this project is to work for BT client to build solutions and work on functional and non functional enhancements.

Responsibilities

- Working for **EE broadband** product and service delivery and management using Java,spring boot,Mongo db,Apache Kafka and Angular.
- Working on change requests and tech upgrade.

2021-09 -
Current

Design Engineer Professional

British Telecom

Project Name : Harlequins

Product : EE Broadband

Description

The goal of this project is to provide a solution to the agents to log tickets raised by customers,resolve them,analyze the ticket trends and chat bot for customers to directly book new product,service request or log complains.

Responsibilities

- Working for **EE broadband** product and service delivery and management using Java,spring boot,Mongo db,Apache Kafka and Angular.
- Worked on replacement of Memcached, library for caching mechanism with Redis Sentinel for high availability and better performance.
- Working on dockerization and containerization of applications using docker and kubernetes.
- Worked in priority bug fixes,change requests and delivered them on time.
- Worked on security vulnerabilities by efficiently handing exceptions to restrict sharing sensitive information with the end user.

2018-09 -
2021-09

Senior Project Engineer

Wipro Ltd



Contact

E-mail

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Skills

JAVA / J2EE

Microservices

Spring Boot,Angular

REST Api

SOAP webservice

Oracle 10g , mysql

Hibernate

Docker, Kuberenetes

JUnit

JMS, Apache Kafka



Education

2014-08 - 2018-04

Bachelor of Technology: Information Technology

College of Engineering And
Technology - OD

GPA: 8.5

Project Name : RESTART

Client : LATAM Airlines

Description

RESTART is implementation of CROAMIS (Cargo Reservations, Operations, Accounting and Management Information System) for LATAM Airlines which is next gen end-to-end cargo management system and handles cargo flight scheduling, shipment creation, dispatch, operation management and accounting.

Responsibilities

- Fixing of various performance issues identified by the end users and testing team
- Developing web-services(REST and SOAP) and web-clients to consume services exposed by various external systems with data validations.
- Resolving high priority critical bugs on time.
- Responsible for debugging live environment issues and providing RCA and fixes.
- Responsible for Log analysis to debug cross technologies issues.
- Experience in cloud deployments as product is hosted in azure, Oracle and AWS environments and providing different client presales demos.

Project Engineer

Wipro Ltd

Project Name : BLUEDART

Client : Blue Dart Express

Description

Blue Dart Express is an Indian logistics company that provides courier delivery services. Aim of this project was to develop a website where users can log in, get an estimate amount of price for the shipment, book the pick up of the shipment and track them and provide feedback.

Responsibilities

- Worked for website development for **BLUEDART** using LIFERAY framework and Maven.
- Involved in client side and server side validation using jQuery.
- Integration of new portlet .
- Writing controller using spring MVC .
- Creating Rest web service to fetch DTO using json.

2018-06 -
2018-09



POCs Performed

- Elasticsearch ELK for log management: Elasticsearch, Logstash, Kibana.
- Redis Cluster vs Redis Sentinel.
- Docker and kubernetes implementaion.



Accomplishments

- Endowed with Employee of the Quarter twice for dedicated work and in time delivery on quick notice.
- Received appreciation for four PRAGATI ideas for ideating and implementing innovative business solution for the customer.
- Received appreciation for successful Go-Live and early life support activities.