



CSD326: Software Engineering

Project Report

OrphanAide

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Acknowledgement

We would want to take this opportunity to thank the university and Professor Pooja Malik for providing us with the incredible chance to create our own software from the ground up.

We thoroughly loved the training and the skills it taught us, and we look forward to seeing this project come to fruition.

We would also want to express our gratitude to ma'am for her unwavering support and advice during the semester, as well as for assisting us with this project.

Problem Statement

Project Title: OrphanAide

Problem Statement: We searched through the internet and realized that most of the websites whose focus was a donation to the orphanage were organization specific. So, a potential donor first had to find the organization then search for its website for donation, which can be cumbersome. Additionally, there was no such platform where the donor could look for all the orphanages, choose their preferred organization, and donate from there.

Solution: We thought of creating a platform where the donor could see all orphanages and search them based on the respective cities and donate to that orphanage. Implement a news section, where the donor could see which city is in most need of the donations.

Software Requirement Specifications (SRS)

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1. INTRODUCTION

1.1. Purpose

A full-fledged web application where the donor could see all orphanages and search them based on the respective cities and donate to that orphanage.

Our product aims to target people who are willing to donate to orphanages. This app makes it easy and convenient for them to donate through the online method by just scrolling through the list of orphanages that our web app offers. It also provides hassle-free donation transactions to approved orphanages with the ability to accept online donations.

Intended audience: - People who want to provide donations to the orphanages for the betterment of orphan children.

1.2. Scope

The product is titled '**OrphanAide**'.

The product will perform the following tasks:

- To help people, donate to the orphanage of their choice by browsing through several orphanages made available on the website.
- Login or Signup as a user to donate to orphanages or log in as admin to approve any orphanage that the admin finds eligible to put up on the website for donation.
- Separate login for orphanages to send requests to get approval from the admin, to receive donations from our web application after a thorough verification by the administrators.
- A news section shows currently affected places due to some natural disaster or any other reason where more donations might be needed to tackle such calamities.

1.3. Product Overview

- **Problem Statement:** We scoured the internet and discovered that most of the websites dedicated to orphanage donations were organization specific. As a result, a potential contributor would have to locate the organization and then browse for its contribution webpage, which might be time-consuming. Furthermore, there was no such portal where a donor could search for all orphanages, pick their preferred one, and contribute from there.
- **Solution:** We considered building a platform where donors could view all orphanages, search for them based on their cities, and donate to the orphanage of their choice. The application also offers a news area so donors may discover which cities are in most need of assistance and could donate accordingly.

1.4. Contact information

- Aditya Srivastava (Email ID: as369@snu.edu.in)
 - Role: Designer
- Akansh Mittal (Email ID: am973@snu.edu.in)
 - Role: Developer
- Prabhat Kumar Singh Gaur (Email ID: ps827@snu.edu.in)
 - Role: Tester

2. OVERALL DESCRIPTION

2.1 Product Perspective

2.1.1 Hardware Specifications

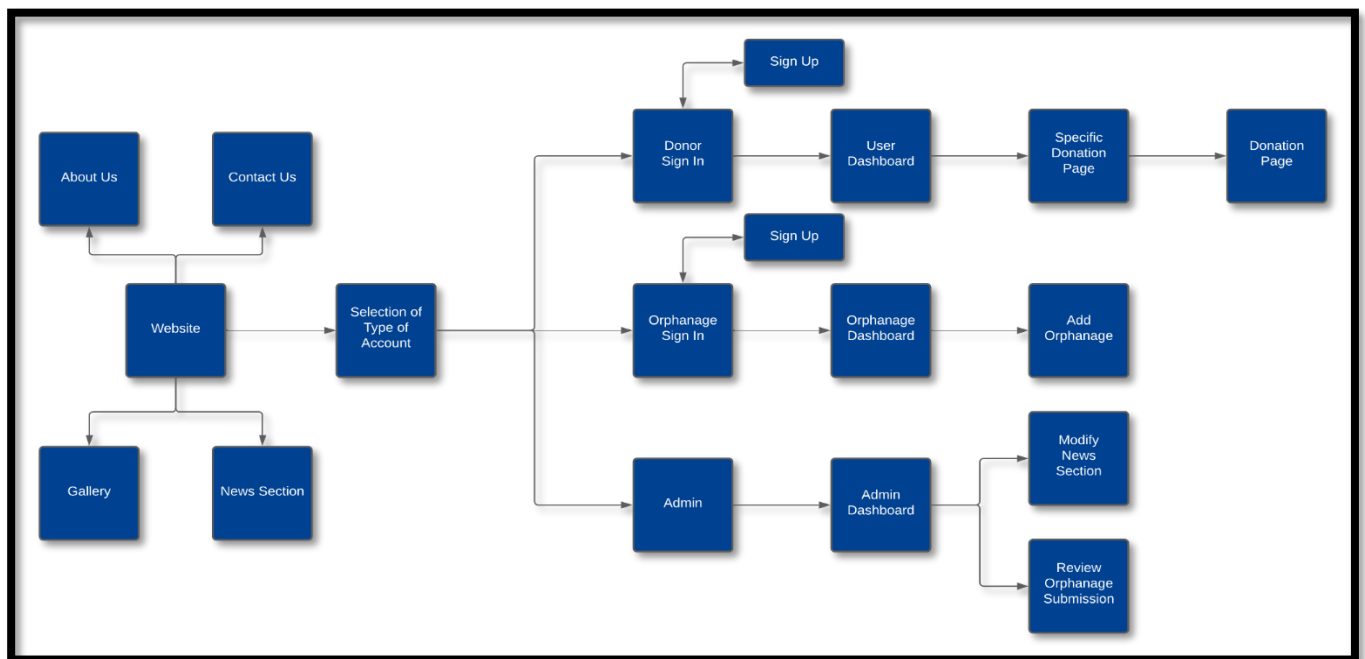
2.1.1.1 Hard disk: The backend connectivity of the database requires a hardware configuration via internet connectivity. It makes the database system fast and efficient.

2.1.1.2 The system must interface with the standard input device, that is, keyboard and mouse.

2.1.2 Software Specifications

2.1.2.1 Front-End: ReactJS

2.1.2.2 Back-End: Firebase



Product Flow

2.2 Product Functions

- Login screens for users, admins, and orphanages.
- Orphanage locator functionality.
- Donation to a particular orphanage.
- News section to know about current orphanage news.
- Orphanage review functionality when a new orphanage wants to join the platform.

2.3 User characteristics

- The application is designed in such a way that its user would not need any technical knowledge for accessing it.
- The application is very user friendly; the user can access any feature of it easily.
- The application is fully responsive so that the user can use it easily irrespective of device.

2.4 Constraints

- Currently, the application is working on dummy data as there is no tie-up with real orphanages yet.
- Payment transactions would be a dummy for now.

2.5 Assumptions and Dependencies

- For now, no quantitative measures have been imposed on the application in terms of speed and scalability although it is implied that all functions will be optimized with respect to speed and scalability.

3. EXTERNAL INTERFACE REQUIREMENT

3.1 User Interfaces

A user should be provided with an interface that would be very user-friendly so that no extra technical knowledge would be needed to run the web app. The interface should also be equipped with all the modern UX features for a smooth and seamless experience. The platform would be fully responsive to ensure that the user can access the web app from anywhere irrespective of the device he/she equips. The following screens would be provided:

- Front Screen consisting of the navigation bar with news, gallery, about us, contact us and Login would be displayed along with some blogs and a few pictures.
- Login Screen would be there where the user can either sign in with his/her credentials or register if new.
- User Dashboard Screen would be provided on successful login where a list of orphanages would be displayed, user can check his/her donations till now and orphanage locator option would be displayed. Users would be able to donate to any of the orphanages and would then be redirected to

the payment gateway.

- Admin Dashboard Screen would be provided if logged in as admin. Add and review orphanages and modify news section functionality would be available.
- Orphanage Dashboard Screen would be provided if logged in as an orphanage manager. Same as user dashboard except no donate option and added “add orphanage” feature and later send details for review to the admin.
- News Section Screen would be provided to let users have an idea about which orphanage has been affected the most by any natural disaster or any orphanage-related news.
- About us and Contact us Screen would be provided if a user or an orphanage will have any kind of query, they might contact the team.

3.2 Hardware Interfaces

- Any device, for example, mobile phones, laptops, desktops, tablets, iPad with a smooth internet connection would be required.

3.3 Software Interfaces

- Chrome browser version > 49 would be needed for Chrome users.
- Mozilla Firefox version > 44 would be needed for Firefox users.
- Safari browser version >= 11 would be needed for Safari users.
- Database of users and orphanages connected via Firebase.

3.4 Communication Interfaces

- On sign-up, authentication mail is sent to the user to check whether the user is valid or not. Once the validation check is done, the user can visit the dashboard.

4. SYSTEM FEATURE

4.1 Display of Orphanage

- When any user enters their dashboard, they will be able to see a list of all the orphanages that are affiliated with us. We receive the data of all the orphanages from the database which is shown to the user in the

form of cards for easy access.

- The user can also search the various orphanages based on the location, in the back end, the programs filter all the matching records and then show those to the user.

4.2 Security Measure

4.2.1 Sign-in and Sign-up

- For the user to access our application, they need to verify their identity. They need to sign up with a strong password and non-existing email ids. After registration, an email verification will be sent to their registered email.
- Before verifying their identity, they will not be able to log in. This will ensure that no user can access our website freely protecting it from any fraudulent activity.

4.2.2 Orphanage Validation

- This feature ensures that no false organization can take money from the user.
- Whenever someone signs in as an orphanage, to add their orphanage to the application they will be required to put out a detailed description of their organization including name, address, location, number of children, the status of the orphanage (whether they are in a bad condition and are in a need of urgent money or they just want their children to be in a better condition), their registration id.
- After submission, their information will be sent to the admin who will review the application, send their people to check the orphanage and after that, he will decide on whether that orphanage should be available on the application or not.

4.3 Secure Transactions

- When any donor wants to donate a specific amount to any organization then we will take the amount from the user and through the back end, the money will be transferred to the organization's account using "Stripe" which is a payment processing software that keeps track of all the

transactions to ensure security which could be checked by the admin in case of any difficulties.

5. NON - FUNCTIONAL REQUIREMENTS

5.1 Performance Requirements

- The system must be interactive, and the delays involved must be less. So, in every action, the response of the system has no immediate delays. In the case of scrolling through the list of orphanages, there should be a delay of no more than 3 seconds before the next page of orphanages is displayed otherwise our people's donating experience is affected. The orphanage review should be placed in pending approval for the admin and be visible to the admins in less than 1 second to review the orphanage. Accepted Orphanage requests will be added to the database without any delay. Also, when connecting to the Firebase, the delay to make a successful connection should be less for effective real-time communication.
- The product is safe, reliable, and fast. For signup, just filling in the details is all, and a new account will be created. For login, only the email and password are needed (created by the user during sign-up) and the login, as well as sign-up, are hassle-free and secure.

5.2 Safety Requirements

- The web application is harmless to the environment and does not violate any safety regulations. The browsing menu will feature a flexible font that may be zoomed so that the eyes are not stressed.

5.3 Security Requirements

- The application/product is secure. After a successful sign-up, the user needs to verify their email and then sign in to use further components of the application. Only after a successful login, the user shall be permitted to reach the dashboard. Changing the URL does not allow the user to reach the dashboard of the application.
- Users' sensitive information, as well as inventory, should be safeguarded from hackers, therefore appropriate and encrypted login authentication for

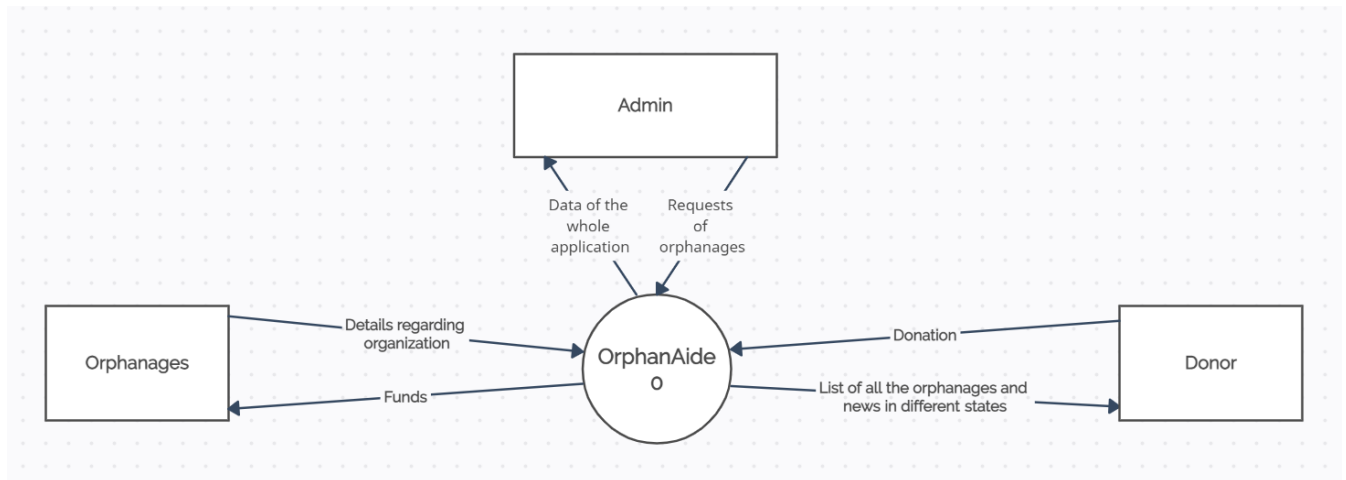
donors, orphanages, and administrators is required.

- To minimize disruptions in collecting orphanage requests and charging donations, information should be securely delivered to Firebase without any modifications in data.

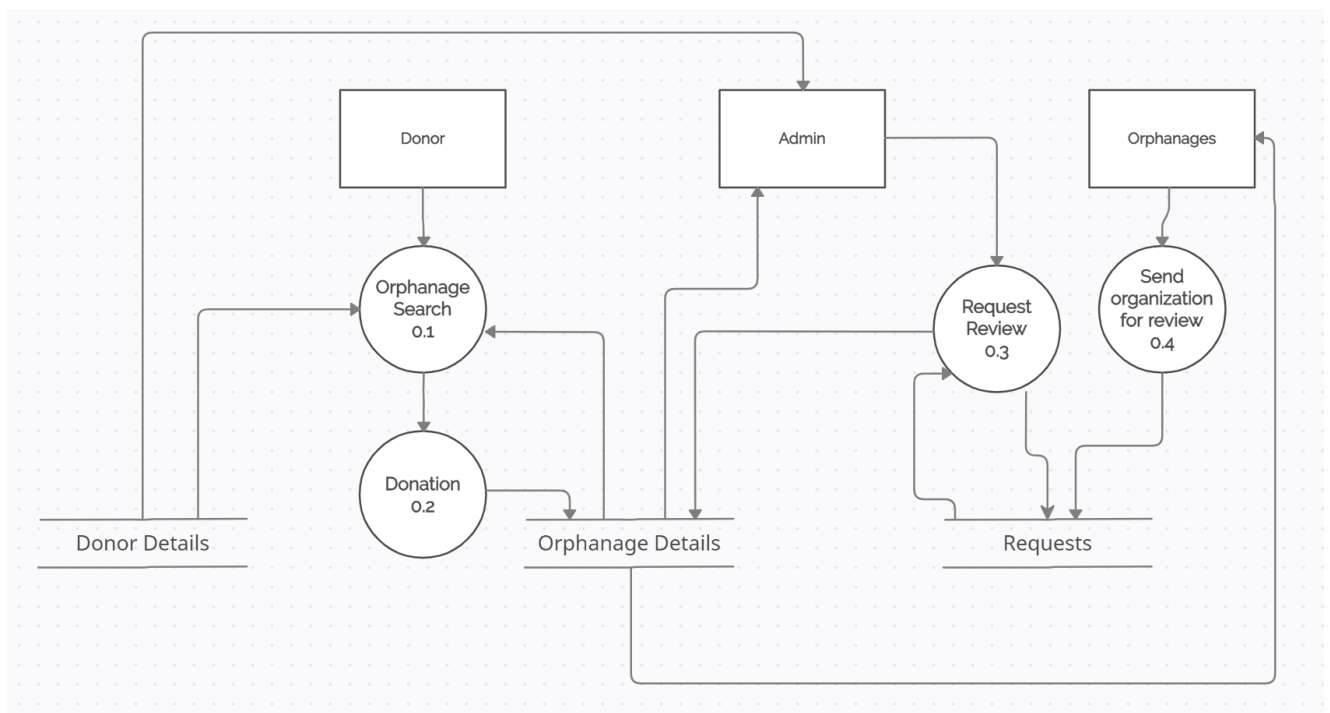
5.4 Software Quality Requirements

- **Reusability:** Current version of the applications can be used in the future with more functionality added.
- **Testability:** All the requirements are fulfilled, response time is low, and all functions are working perfectly in the web application.
- **Usability:** The interface of the application is easy to use. It would not be complex since users, orphanages, and administrators have separate login dashboards, so the interface should be simple.
- **Flexibility:** If the need arises in the future, the application can be modified to change the requirements.

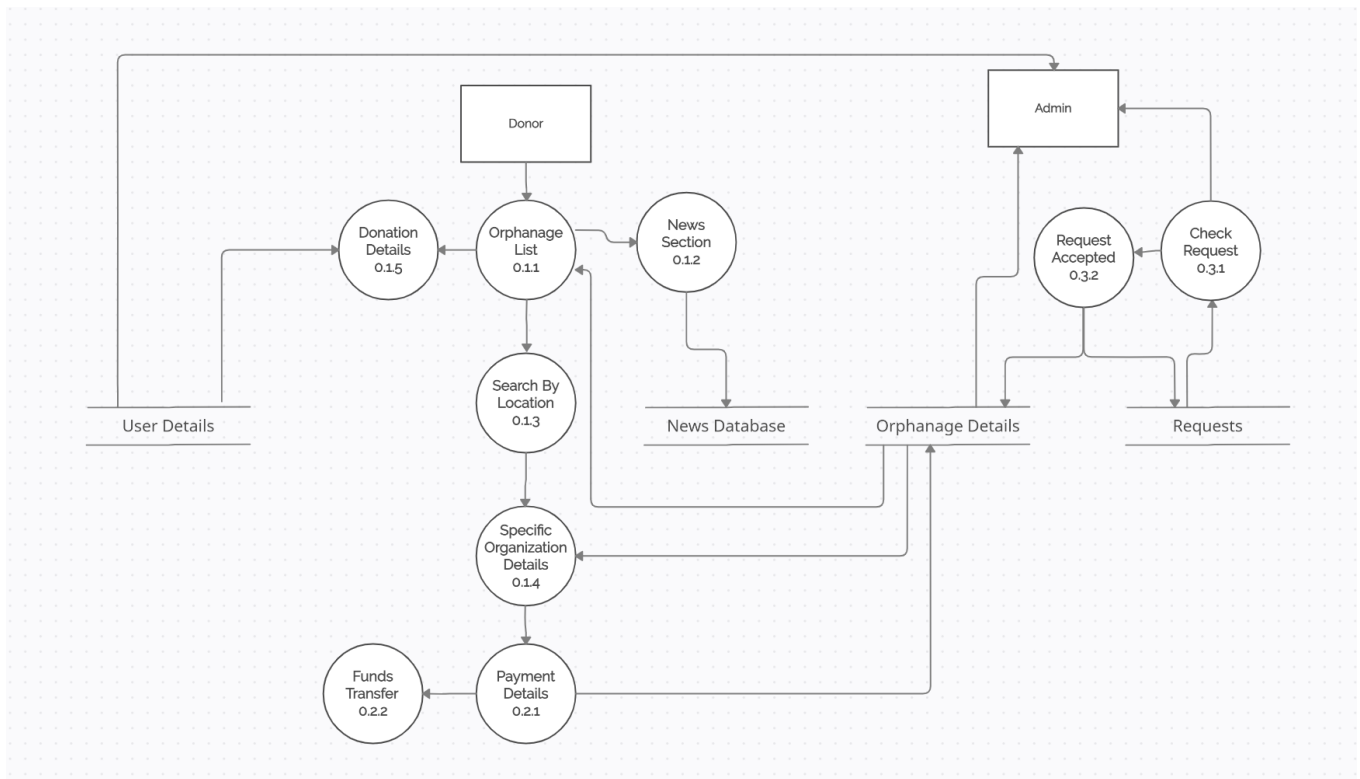
Data Flow Diagram (Level 0)



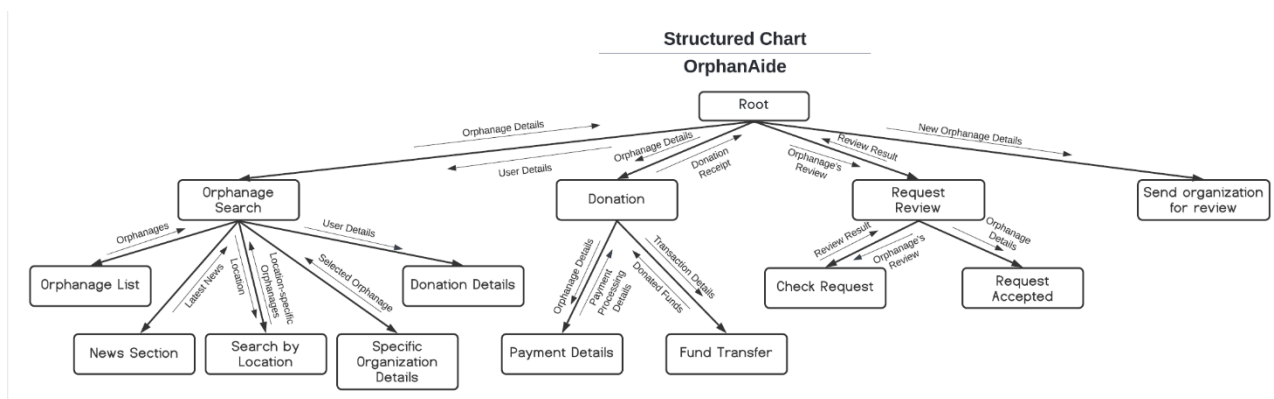
Data Flow Diagram (Level 1)



Data Flow Diagram (Level 2)

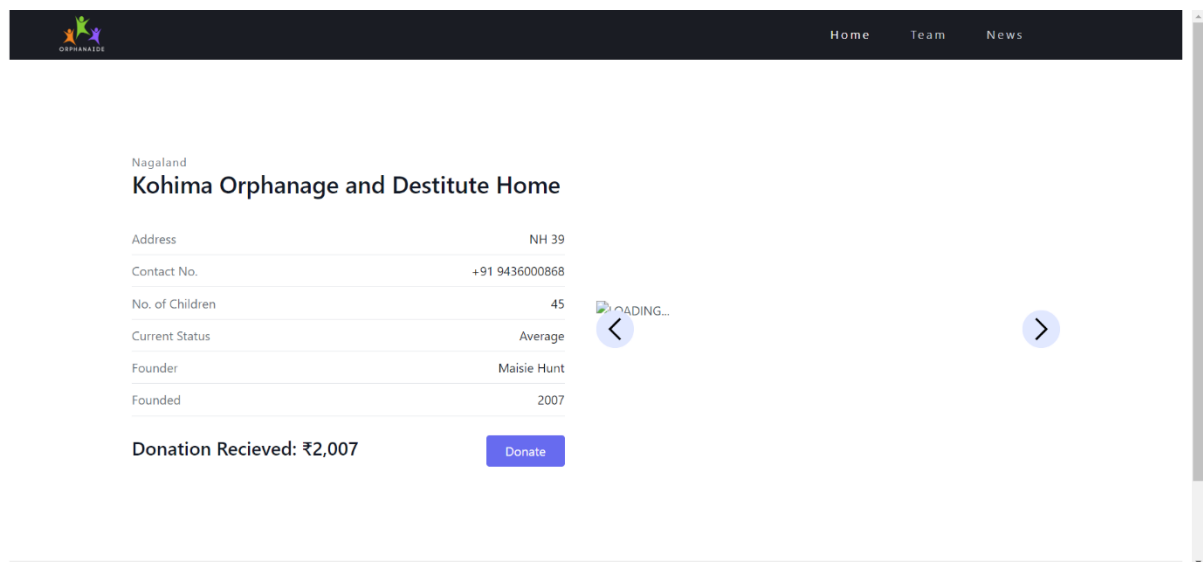


Structure Chart



Findings (Test-Case)

- We have to click either of the navigation arrows on the slideshow of the “specific orphanage page” once to load the image.



- When the name of the orphanage is too large, the name overflows out of the receipt pdf page.

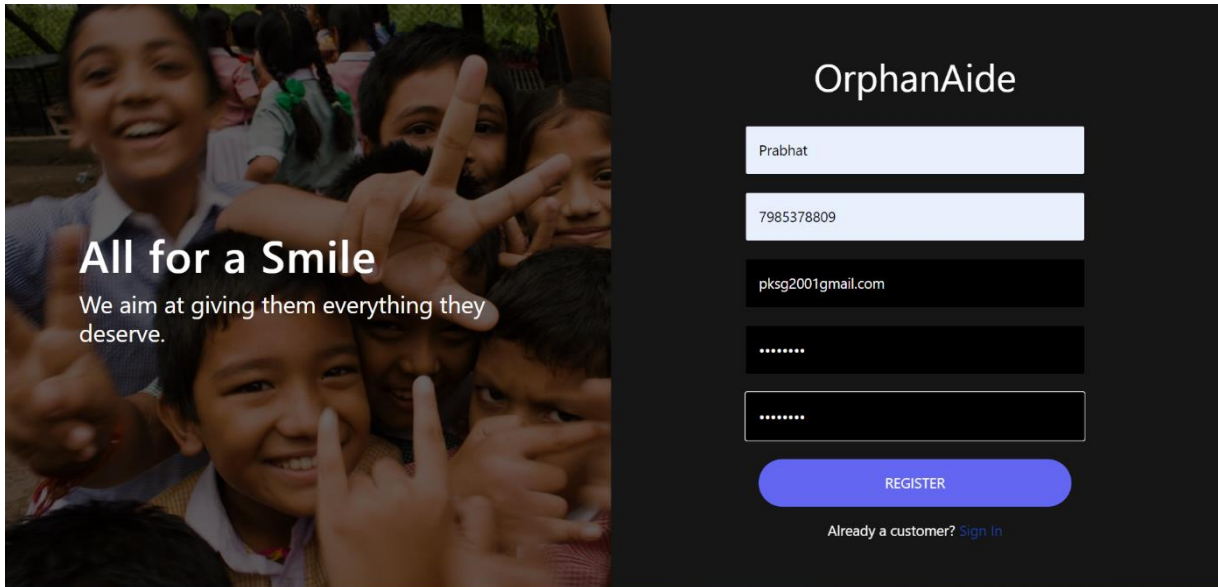


Error Handling

1. Sign up as a User:

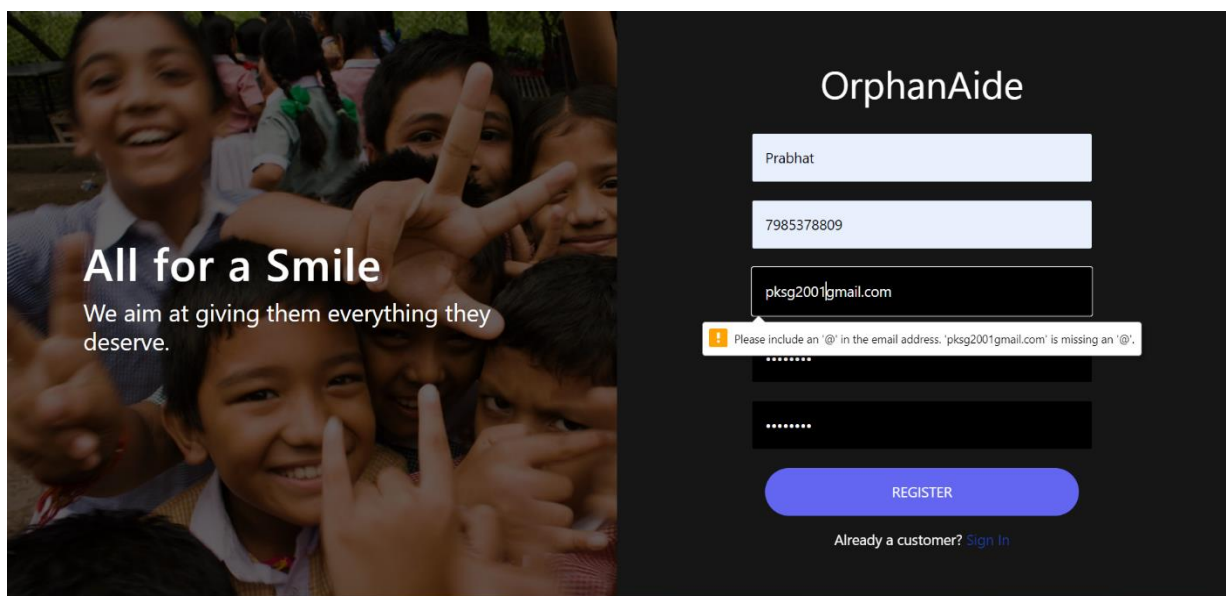
a. When email is not valid:

Input:



The image shows the OrphanAide registration form. On the left is a banner with a group of smiling children and the text "All for a Smile" and "We aim at giving them everything they deserve." On the right is the registration form with the following fields: Name (Prabhat), Phone Number (7985378809), Email Address (pksg2001@gmail.com), Password (masked with dots), and Confirm Password (masked with dots). A blue "REGISTER" button is at the bottom, and a link "Already a customer? Sign In" is below it.

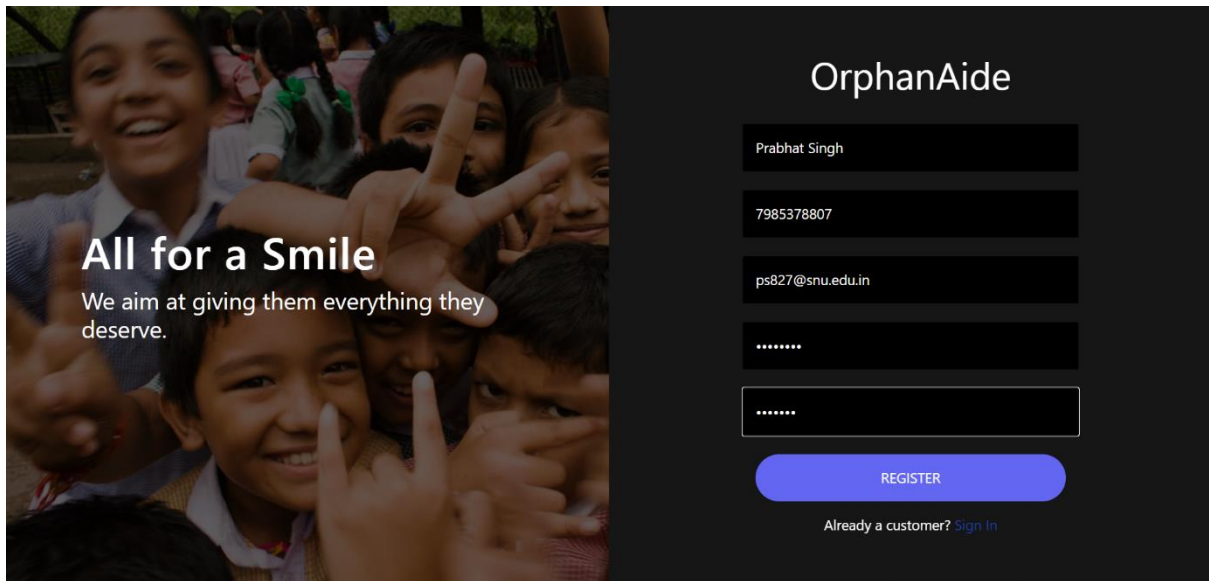
Output:



The image shows the OrphanAide registration form with an error message. The input fields are the same as in the previous image, but the email address field now contains "pksg2001gmail.com" (missing the '@' symbol). A red error message box appears below the email field, stating: "Please include an '@' in the email address. 'pksg2001gmail.com' is missing an '@'." The "REGISTER" button and "Sign In" link are still visible at the bottom.

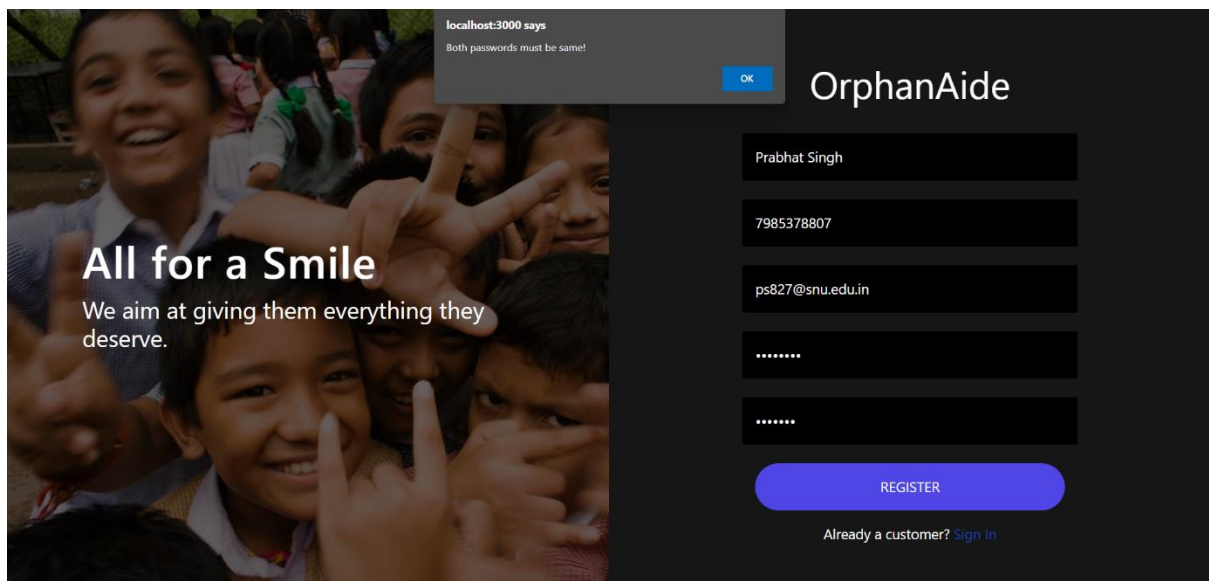
b. Confirm Password not same as Password:

Input:



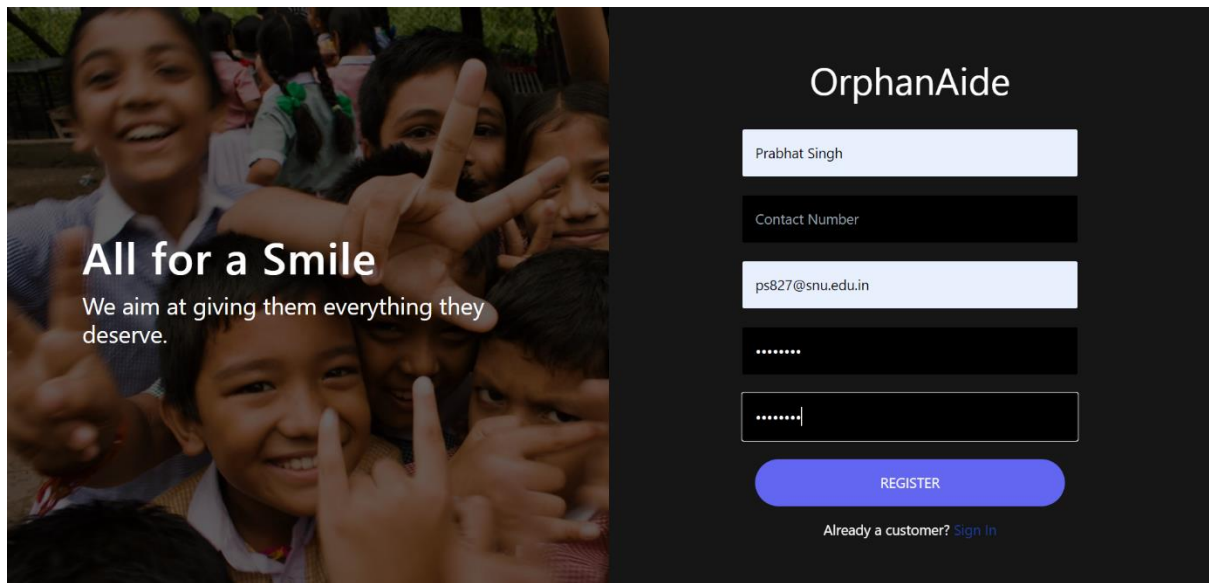
The image shows the OrphanAide registration interface. On the left, a background image of smiling children is overlaid with the text "All for a Smile" and "We aim at giving them everything they deserve." On the right, a dark grey registration form is displayed. The form includes input fields for "Prabhat Singh", "7985378807", "ps827@snu.edu.in", a password field (masked with dots), and a confirm password field (also masked with dots). A blue "REGISTER" button is at the bottom of the form, with a link "Already a customer? Sign In" below it.

Output:



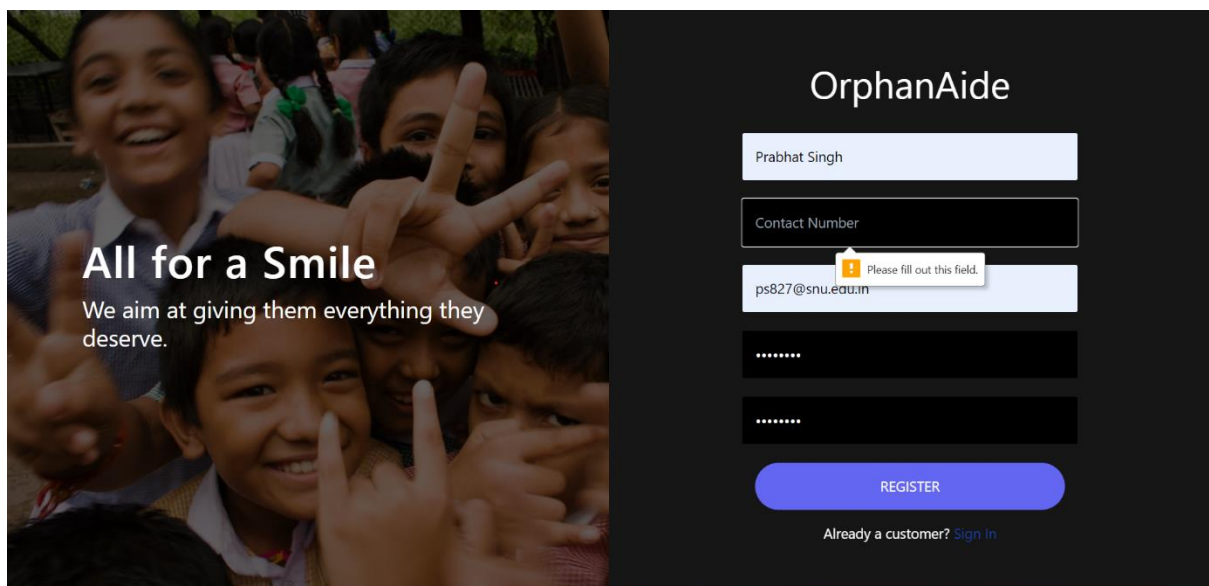
The image shows the OrphanAide registration interface with an error message. A small grey dialog box with the title "localhost:3000 says" and the message "Both passwords must be same!" is displayed over the form. The form fields and the "REGISTER" button are visible, but the confirm password field is highlighted with a red border, indicating the error. The background image and text on the left are the same as in the previous image.

c. Missing fields:
Input:



The image shows a registration form for 'OrphanAide' on a dark background. On the left is a photo of smiling children with the text 'All for a Smile' and 'We aim at giving them everything they deserve.' The form on the right has the following fields: 'Prabhat Singh' (filled), 'Contact Number' (empty), 'ps827@snu.edu.in' (filled), a password field with 6 dots (empty), and a confirm password field with 6 dots and a cursor (empty). The 'REGISTER' button is highlighted in red. Below it is a link: 'Already a customer? [Sign In](#)'.


Output:



The image shows the same registration form as above, but with a validation error. A red border highlights the 'Contact Number' field, and a red tooltip message says 'Please fill out this field.' The 'REGISTER' button is no longer highlighted in red.

2. Payment Processing:

a. Invalid Card Number:

←  OrphanAide TEST MODE

Donation

₹100.00

You are donating ₹100.00 through OrphanAide.

Powered by  [Terms](#) [Privacy](#)

Pay with card

Email

pkgsg2001@gmail.com

Card information

6546 ⓘ

02 / 24 654 ⓘ

Your card number is incomplete.

Name on card

uy

Country or region

Guinea-Bissau ▼

Donate ₹100.00

b. Invalid Expiry Date:

←  OrphanAide TEST MODE

Donation

₹100.00

You are donating ₹100.00 through OrphanAide.


Powered by  [Terms](#) [Privacy](#)

Pay with card

Email

pkgsg2001@gmail.com

Card information

4242 4242 4242 4242 

02 / 21 ⓘ 654 ⓘ

Your card's expiration year is in the past.

Name on card



uy

Country or region

Guinea-Bissau ▼

Donate ₹100.00


c. Invalid CVV:

  OrphanAide TEST MODE

Donation

₹100.00

You are donating ₹100.00 through OrphanAide.


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Pay with card

Email

pksg2001@gmail.com

Card information

4242 4242 4242 4242 


02 / 32 65 

Your card's security code is incomplete.

Name on card



uy

Country or region

Guinea-Bissau 

Donate ₹100.00


d. Successful Payment:

  OrphanAide TEST MODE

Donation

₹100.00

You are donating ₹100.00 through OrphanAide.


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Pay with card

Email

pksg2001@gmail.com

Card information


4242 4242 4242 4242 


02 / 32 652 

Name on card

uy

Country or region

India 

Donate ₹100.00 

Limitations

- OrphanAide uses custom-made dummy data of orphanages and not the real-world orphanages that are in India.
- OrphanAide does not take the bank details of the orphanages whenever a transaction is performed because the transaction process is in test mode and thus not much secure.

Future Scope

- One of the most important characteristics that will make OrphanAide much more useful (if and when deployed for real-world usage) would be the use of real-time transactions when donating to orphanages, in order to improve the security as well as the quality of service of the website for the end user.