

AKANSHA KADUSKAR

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<https://github.com/settings/profile>

SUMMARY

Software Developer & Data Analyst with 2.5+ years of experience in web development, data analytics, and customer service. Proficient in Python, Java, React, SharePoint, HTML, CSS, JavaScript, MySQL, and data visualization tools like Dash and Plotly. Skilled in problem-solving, customer interactions, and technical troubleshooting. Passionate about building efficient solutions and enhancing user experience.

WORK EXPERIENCE

Frontend Developer

Shree AP Visions, Bhilai

2024 - Present

- Designed, developed, and maintained a responsive company website with a focus on UI/UX and SEO performance.
- Executed social media marketing strategies to enhance brand visibility and audience engagement.
- Utilized content marketing, SEO, and digital advertising techniques to increase web traffic and conversion rates.
- Leveraged data analytics to optimize social media campaigns and improve user engagement.

Associate Account Manager – Service Delivery Operations

Sutherland, Hyderabad

07/2024-12/2024

- Managed 30+ client interactions daily, providing accurate resolutions for international remittance inquiries, transaction statuses, and payment processing.
- Delivered customer-centric support, ensuring a seamless experience while maintaining compliance with financial regulations and security protocols.
- Resolved complex transaction issues with analytical problem-solving, collaborating with internal teams to ensure prompt resolutions.
- Maintained detailed documentation of customer interactions to enhance service quality, optimize workflows, and drive continuous improvement.
- Demonstrated strong communication and relationship-building skills, ensuring high customer satisfaction and retention.

Data Analytics Trainee

Railworld India Pvt Ltd , Hyderabad

04/2023-06/2024

- COVID-19 Impact Analysis Dashboard: Developed an interactive dashboard using Python's Dash and Plotly for real-time pandemic data visualization.
 - Environment: Pycharm, Jupyter Notebook
 - Libraries: Numpy, Pandas, Plotly, Dash
 - Pre-processing: Stemming, lemmatization, tokenization, stop words

- WhatsApp Chat Analyzer: Created a tool to analyze and visualize WhatsApp chat data using Python.
 - Environment: Pycharm, Jupyter Notebook
 - Libraries: Pandas, Matplotlib, Seaborn, Urlextract, Streamlit
 - Pre-processing: URL & emoji extraction, stop words, emoji analysis

Software Developer

Acuvate Software Pvt Ltd , Hyderabad

07/2022-03/2023

- Debugged software, identified root causes, and proposed solutions to software issues.
- Installed and configured software applications.
- Shadowed team members to learn new tasks and handle technical issues.
- Developed an e-restaurant website using React and SharePoint Framework.
- Produced clean code using HTML, React, and SharePoint Framework.

EDUCATION

Bachelor of Technology - Information and Technology

07/2018 - 07/2022

Shri Shankaracharya Technical Campus

CGPA - 8.2 PA

TECHNICAL SKILLS

- **Programming Languages:** Python, Java, React, Sharepoint, HTML, CSS, Javascript
- **Web Development:** Frontend Development, API Integration, UI/UX Optimization
- **Databases:** MySQL
- **Data Analytics & Visualization:** Dash, Plotly, Matplotlib, Pandas, Numpy, Seaborn
- **Development Tools:** VS Code , PyCharm , Flask , Dash , Jupyter Notebook

SOFT SKILLS

- Problem-Solving
- Analytical Thinking
- Communication
- Team Collaboration
- Time Management
- Attention to Detail

LANGUAGE

- English (Fluent)
- Hindi (Fluent)
- Marathi (Fluent)