# AKANSHA KADUSKAR

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## SUMMARY

Software Developer & Data Analyst with 2.5+ years of experience in web development, data analytics, and customer service. Proficient in Python, Java, React, SharePoint, HTML, CSS, JavaScript, MySQL, and data visualization tools like Dash and Plotly. Skilled in problem-solving, customer interactions, and technical troubleshooting. Passionate about building efficient solutions and enhancing user experience.

## WORK EXPERIENCE

**Full Stack Web Developer**

*Shree AP Visions, Bhilai*                                   2024 - Present

- Designed, developed, and maintained a fully responsive company website, focusing on user-friendly UI/UX and strong SEO performance to increase online visibility and engagement.
- Built the website using React.js and Vite, ensuring fast load times, smooth navigation, and a modern development workflow.
- Integrated Google Apps Script to automate form submissions and streamline backend processes, improving internal efficiency.
- Collaborated closely with the content and design team to ensure visual consistency, intuitive layout, and accessibility across all devices and screen sizes.

**Associate Account Manager – Service Delivery Operations**

*Sutherland, Hyderabad*                                   07/2024-12/2024

- Managed 30+ client interactions daily, providing accurate resolutions for international remittance inquiries, transaction statuses, and payment processing.
- Delivered customer-centric support, ensuring a seamless experience while maintaining compliance with financial regulations and security protocols.
- Resolved complex transaction issues with analytical problem-solving, collaborating with internal teams to ensure prompt resolutions.
- Maintained detailed documentation of customer interactions to enhance service quality, optimize workflows, and drive continuous improvement.
- Demonstrated strong communication and relationship-building skills, ensuring high customer satisfaction and retention.

**Data Analytics Trainee**

*Railworld India Pvt Ltd , Hyderabad*                                   04/2023-06/2024

NYC Department of Environmental Protection – At The Tap (Support & Development)

November 2023 – September 2024

- Provided consistent support and maintenance for the application, ensuring smooth functionality and a reliable user experience.
- Actively collaborated with cross-functional teams to design and implement new features that aligned with user needs and business goals.
- Optimized API performance and improved frontend load times, leading to a noticeable 30% reduction in latency and enhanced responsiveness.
- Focused on user-centric improvements by refining UI components and incorporating accessibility best practices to make the platform more intuitive and inclusive.

- COVID-19 Impact Analysis Dashboard: Developed an interactive dashboard using Python's Dash and Plotly for real-time pandemic data visualization.
  - Environment: Pycharm, Jupyter Notebook
  - Libraries: Numpy, Pandas, Plotly, Dash
  - Pre-processing: Stemming, lemmatization, tokenization, stop words
- WhatsApp Chat Analyzer: Created a tool to analyze and visualize WhatsApp chat data using Python.
  - Environment: Pycharm, Jupyter Notebook
  - Libraries: Pandas, Matplotlib, Seaborn, Urlextract, Streamlit
  - Pre-processing: URL & emoji extraction, stop words, emoji analysis

### Software Developer
***Acuvate Software Pvt Ltd , Hyderabad***                              07/2022-03/2023
- Debugged software, identified root causes, and proposed solutions to software issues.
- Installed and configured software applications.
- Shadowed team members to learn new tasks and handle technical issues.
- Developed an e-restaurant website using React and SharePoint Framework.
- Produced clean code using HTML, React, and SharePoint Framework.

## EDUCATION

**Bachelor of Technology - Information and Technology**            07/2018 - 07/2022
Shri Shankaracharya Technical Campus
CGPA - 8.2 PA

## TECHNICAL SKILLS

- **Programming Languages:** Python, Java,React, Sharepoint, HTML, CSS, Javascript
- **Web Development:** Frontend  , API Integration, UI/UX Optimization
- **Databases:** MySQL,MongoDB
- **Data Analytics & Visualization:** Dash, Plotly, Matplotlib, Pandas, Numpy, Seaborn
- **Development Tools:** VS Code ,PyCharm ,Flask ,Dash ,Jupyter Notebook

## SOFT SKILLS

- Problem-Solving
- Analytical Thinking
- Communication
- Team Collaboration
- Time Management
- Attention to Detail

## LANGUAGE

- English (Fluent)
- Hindi (Fluent)
- Marathi (Fluent)