

# Audrey Daguman

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## TECHNOLOGIES AND LANGUAGES

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- Languages: Python, JavaScript/TypeScript, HTML/CSS
- Technologies: AWS Cloud, GCP Cloud, PostgreSQL, MongoDB, Firebase, Flask, Webhooks, Stripe, Git
- Other: Cloud-Native Design, Remote Working, REST API Design, SaaS Integration, Cybersecurity

## WORK EXPERIENCE

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### Software Engineer, Anti-Fraud

2021–2022

#### The Heart Project

Remote

- Defined, designed, and implemented an automated screening pipeline in Python to combat bot attacks on our community platform.
- Optimized said pipeline to handle attacks of over 100+ events per second, with a lifetime 50,000~ fraud and spam accounts stopped before reaching our customers.
- Built tooling to help internal moderation teams with optimizing their workflow, allowing them to more efficiently watch over 30,000 community members.
- Designed applications with a 2 day turnaround time for as-needed business requirements, such as a custom RSVP system to host a community meet-up.

### Backend Engineer

2018–2021

#### AMNotify

Remote

- Defined, designed, and implemented a license key management system, which was used to support over 10,000 monthly users.
- Maintained backend NoSQL databases and designed Business Intelligence scripts using Python to give stakeholders a better view of the business at large
- Helped our customers navigate our service and was one of the core members of our customer service team, which handled tickets regarding payment issues, general help, and even coding help.
- Interfaced and became a proficient administrator in popular SaaS such as Stripe, Google Workspace, Cloudflare, Slack, and Discord.

## EDUCATION

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### AWS Certified Solutions Architect - Associate (Certification)

Jan 2023

### College of Southern Nevada

2019-2022

Completed 60 Credits toward a Bachelor of Science in Computer Science

Las Vegas, Nevada