

Audrey Daguman

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Applying for Plaid - Developer Support Engineer

I'm experienced in reading and writing code in Python and Javascript. I'm a big fan of developer-friendly APIs like Stripe and Twilio and the SDKs that wrap them. I love helping out new developers and am generally fine with working with autonomy. Plus, I'm located in beautiful Las Vegas, Nevada, on the West Coast of the USA. I hope you consider me as your next Developer Support Engineer!

TECHNOLOGIES AND LANGUAGES

- Languages: Python, JavaScript/TypeScript, HTML/CSS
- Technologies: AWS Cloud, GCP Cloud, PostgreSQL, MongoDB, Firebase, Flask, Webhooks, Stripe, Git
- Other: Cloud-Native Design, Remote Working, REST API Design, SaaS Integration, Cybersecurity

WORK EXPERIENCE

Software Engineer, Anti-Fraud (Remote)

2021–2022

The Heart Project

Los Angeles, California

- Defined and developed an automated screening pipeline in Python to combat automated spam attacks on our community platform.
- Optimized said pipeline to handle attacks of over 100+ events per second, with a lifetime 50,000~ fraud and spam accounts stopped before reaching our customers.
- Built tooling to help internal moderation teams with optimizing their workflow, allowing them to more efficiently watch over 30,000 community members.
- Designed applications with a 2 day turnaround time for as-needed business requirements, such as a custom RSVP system to host a community meet-up.

Backend Engineer (Remote)

2018–2021

AMNotify

Toronto, Canada

- Helped our customers navigate our service and was one of the core members of our customer service team, which handled tickets regarding payment issues, general help, and even coding help.
- Developed our backend license key infrastructure using Python, which was used to support over 10,000 monthly users.
- Maintained the NoSQL database hosted on Firebase and developed scripts using the Firebase SDK for database maintenance.
- Integrated and became a proficient administrator in popular SaaS such as Stripe, Google Workspace, Cloudflare, Slack, and Discord.

EDUCATION

AWS Certified Solutions Architect - Associate (Certification)

Jan 2023

College of Southern Nevada

2019-2022

Completed 60 Credits toward a Bachelor of Science in Computer Science

Las Vegas, Nevada