Akarsh **Seggemu**

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https://sakarsh.com

Birth date and place: 23/08/1991, Perka kondaram

Marital status and nationality: Single, Indian

Education

10/2016 – 12/2017	Technical University Berlin, Berlin, Germany *M.Sc. (Computer Science)*
09/2016 – 05/2017	Beuth University of Applied Sciences, Berlin, Germany *Beuth Bonus*
04/2015 – 07/2015	The Berlin School of Economics and Law, Berlin, Germany *Basics in Project management*
11/2013 - present	Technical University Berlin, Berlin, Germany *M.Sc. (Geodesy and Geoinformation Science)*
09/2008 – 04/2012	JNTU Hyderabad, Hyderabad, India *B.Tech. (Computer Science & Engineering)*

Work experience

10/2016 – present	Fyber GmbH, Berlin, GERMANY *Junior Solutions Engineer*

Guided and supported app and game developers in their integration with Fyber products i.e. Fyber native SDKs, plugins and APIs. Received and resolved escalations from the app and game developers as well as account management relating to Fyber native SDKs, API integration, reporting discrepancies, use of the dashboard, etc. Used a variety of tools such as log analysis, SQL queries, Fyber in-house tools and worked closely with different teams (i.e. engineering, product and business intelligence) to get to the bottom of an issue. Actively managed ongoing escalations and communicated with clients (external, mainly phone but onsite from time to time as well) and account management teams in the process of resolution. Continuously helped to improve the operational workflow within the solution

engineering organization by improving documentation as well as ticketing and prioritization processes. Provided coaching and guidance in the analysis and resolution of issues. Helped in setting up systems to monitor the health of integrations and products in use by clients and escalate irregularities.

05/2015 – 10/2016   Fyber GmbH, Berlin, GERMANY
                      Solutions Engineering, App and Games - Working Student

Supported in integration and optimization of Fyber products for Fyber customers. Investigated irregularities, malfunctions and issues related to Fyber products. Produced functional projects for integrating Fyber products in Unity 3D, Android and iOS. Tracked customer issues by using JIRA, documented internal projects in the internal wiki.

03/2015 – 04/2015   WKDA GmbH, Berlin, GERMANY
                      Quality Assurance - Working Student

Actively tested software features using both, manual and automated tests. Reported test results and errors to the development team. Assisted in the preparation of test plans for software testing. Improved and maintained the quality of workflows and procedures.

12/2014 – 03/2015   PricePanda Group, Berlin, GERMANY
                      Data/Data Maintenance Engineer - Working Student

Built wrappers for online-shops based in APAC zone market (i.e., Philippines, Indonesia, and, Singapore), managed database tables & updated tables with the new crawled data from online- shops on daily basis, documented project workflow in internal wiki documentation, tracked internal issues using JIRA.

05/2014 – 08/2014   Deutschen Zentrums für Luft- und Raumfahrt, Berlin, GERMANY
                      Java Programmer – Working Student

Created maps of Berlin with geodatabase using GIS tools (i.e., PostGIS, OpenJump), maintained simulation programming scripts, documented project workflow in internal wiki portal of DLR.

02/2013 – 06/2013   Viatecla, Almada, PORTUGAL
                      Software Development Engineer

Created a functional windows phone 7.5 application for flight search, scheduling & ticket booking, documented the tests & implemented internal projects implemented HTML5 & Flash in Microsoft word, created a C# application to parse & create a Microsoft Excel file

containing logs of SQL database tables of a magazine application in iOS & Windows 8, created a android application to implement Google Cloud Messaging Service (GCMS).

| 05/2012 – 02/2013 | Edukinect, Hyderabad, INDIA |
| | *Research & Development Engineer* |

Created a functional application on windows 8 using metro user interface (UI), trained several students on Windows 8 application development

| 02/2012 – 04/2012 | Ray Business Technologies, Hyderabad, INDIA |
| | *Software Development Engineer Trainee* |

Created a functional windows phone 7.5 application for integration of Microsoft Dynamics CRM, documented implementation of CRM in MS word.

| 09/2011 – 01/2012 | Edukinect, Hyderabad, INDIA |
| | *Intern* |

Created several functional applications in windows phone 7 & 7.5

Computer Skills

- Adobe Products, GIMP
- Datebase & Website management
- Latex, Confluence, Wiki, Jira, HappyFox
- Git, HTML & CSS, Node.JS, JQuery, Java, JavaScript, Android App.

Language skills

English   Native proficiency
Telugu   Native proficiency
German   Limited working proficiency