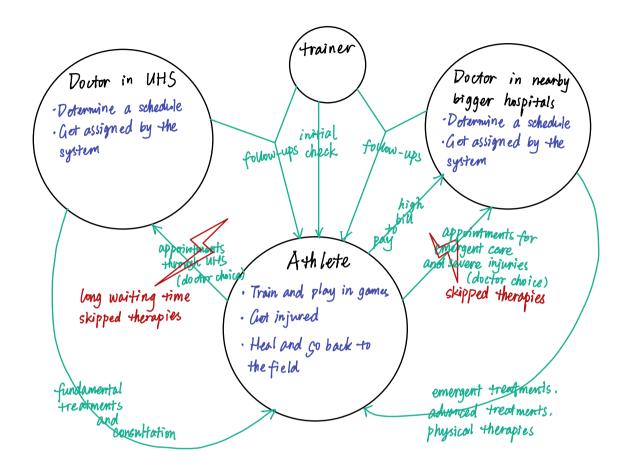
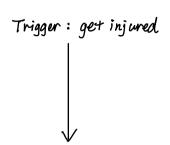
Flow Model



Sequence Model



get initial check from the trainer

intent: ease pain, heal, and go back to the field, at the lowest cost

intent: get emergency care

schedule an appointment through UHS

get sent to an emergency room

long waiting time

schedule an appointment in UW Health

go to follow-up therapies

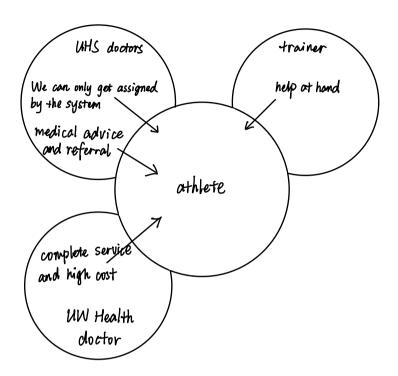
skip therapies

go back to the field

Antifact Model

UHS Portal pre check-in		
	apprintment type: injuries nearest appointments: Oct 10, 14:00, VINCENT XXX (MD)	select an appointment > choose a doctor > breakdown: too long waiting time

Cultural Model



Physical Model

