

# FREYA LEE

NURSE MANAGER

## CONTACT

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Philadelphia, PA   
[LinkedIn](#) 

## EDUCATION

Master of Science  
Nursing Administration  
University of Pennsylvania  
2007 - 2009  
Philadelphia, PA

Bachelor of Science  
Nursing  
University of Pennsylvania  
2003 - 2007  
Philadelphia, PA

## SKILLS

Cerner  
Rauland Responder  
Teladoc  
Root Cause Analysis (RCA)  
Kronos Workforce Scheduler  
Asana  
Domo  
Clinical Decision Support Systems (CDSS)

## LICENSES

Registered Nurse (RN)  
Certified Nurse Manager and Leader (CNML)

## WORK EXPERIENCE

Nurse Manager  
Temple University Hospital

October 2018 - current / Philadelphia, PA

- Implemented Cerner for EHR tracking, reducing paperwork by 73% and improving patient record accuracy by 36%
- Handled payroll and scheduling for 110+ staff members using ADP Workforce Now, eliminating payroll discrepancies
- Managed \$2.2M budget, achieving 11% cost savings through strategic resource allocation and contract negotiations
- *Improved nurse retention by 20%* by offering flexible scheduling and increasing opportunities for professional development

Clinical Nurse Specialist

Einstein Medical Center Philadelphia

August 2012 - September 2018 / Philadelphia, PA

- Developed evidence-based practice guidelines that *dropped hospital-acquired infections by 32%*
- Coordinated the introduction of a sepsis identification and treatment protocol, reducing sepsis-related mortality by 28%
- Assisted in evaluating and selecting new medical equipment, reducing equipment-related issues by 7%
- Facilitated communication that led to a 24% increase in staff engagement and satisfaction by serving as a liaison between nursing and management

Staff Nurse

Thomas Jefferson University Hospitals

August 2009 - July 2012 / Philadelphia, PA

- Contributed to the early detection of complications and decreased patient readmission rates by conducting weekly patient assessments
- Provided palliative care to terminally ill patients, maintaining dignity and comfort
- Led patient and family education initiatives to improve home care instructions adherence
- Assisted in the administration of flu vaccinations to 1,100+ patients during the flu season, contributing to a *67% drop in flu cases in the hospital*