

# How Process orchestration Increases Agility Without Harming Architecture

@berndruecker

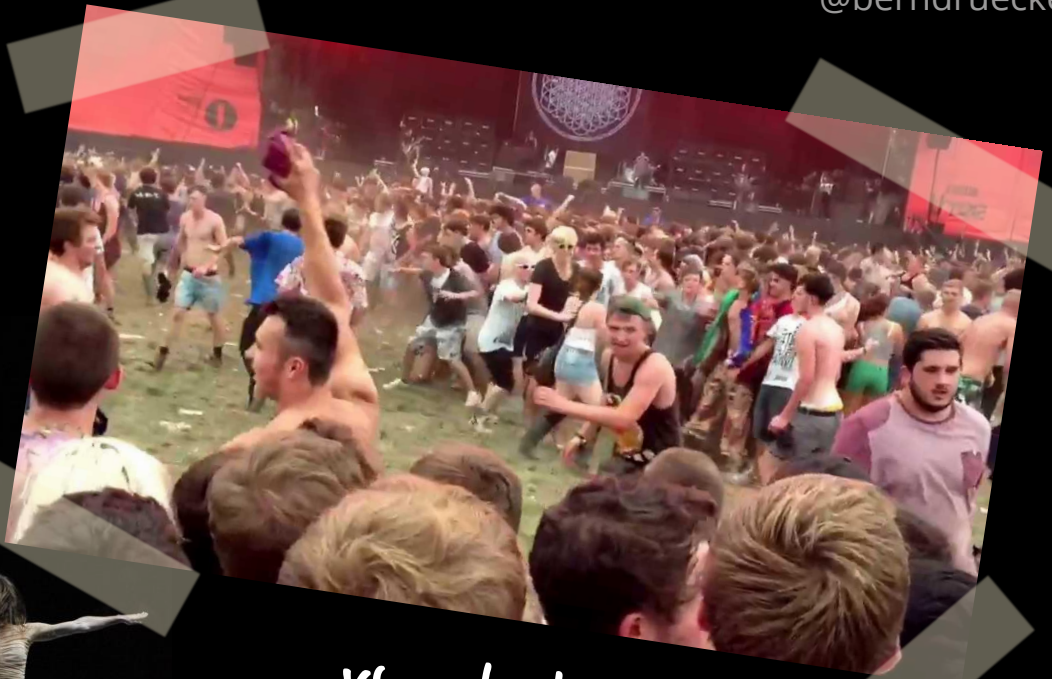


Choreography is great!



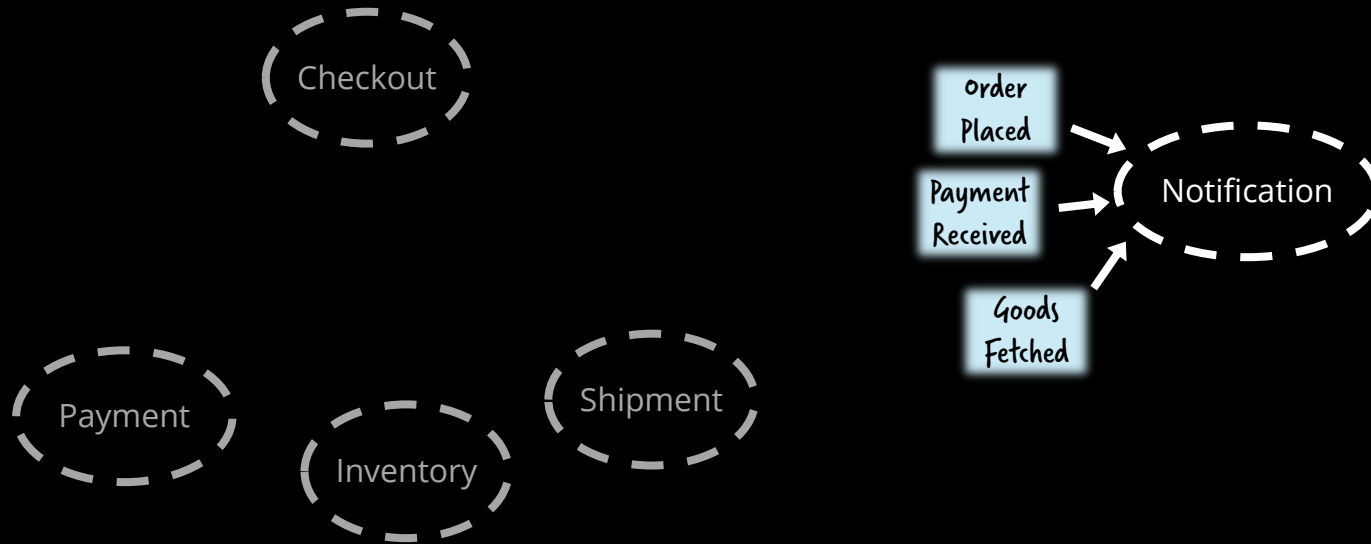
Photo by Lijian Zhang, under [Creative Commons SA 2.0 License](#)

What we wanted

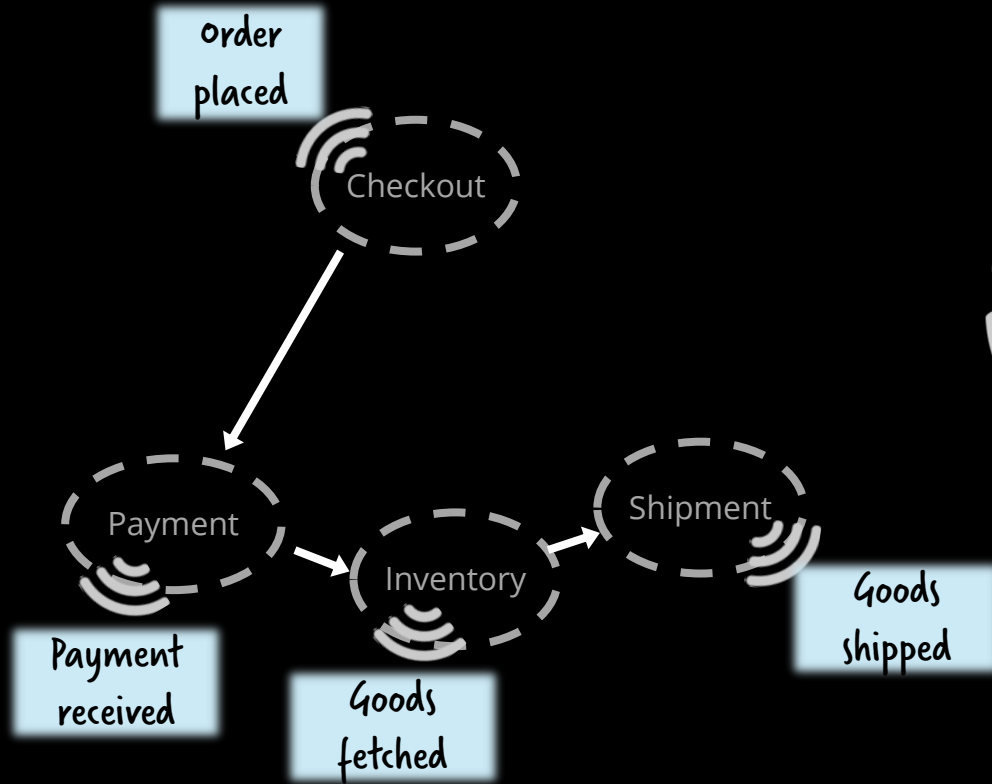


vs. what we got

# Event-driven



# Peer-to-peer event chains





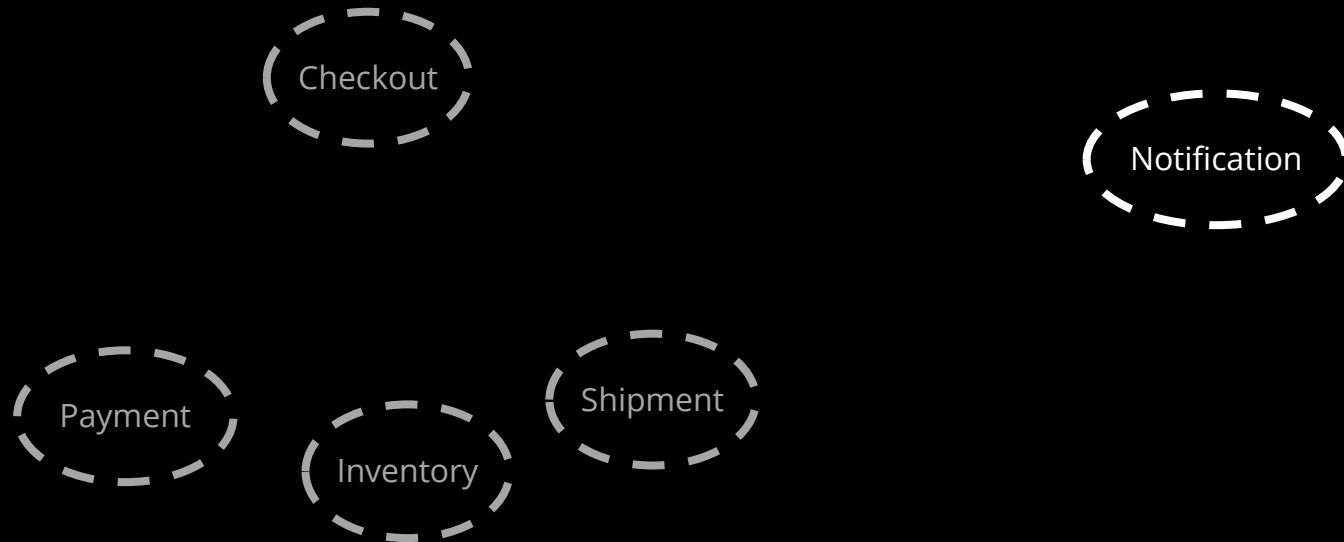
We were suffering from  
Pinball machine Architecture



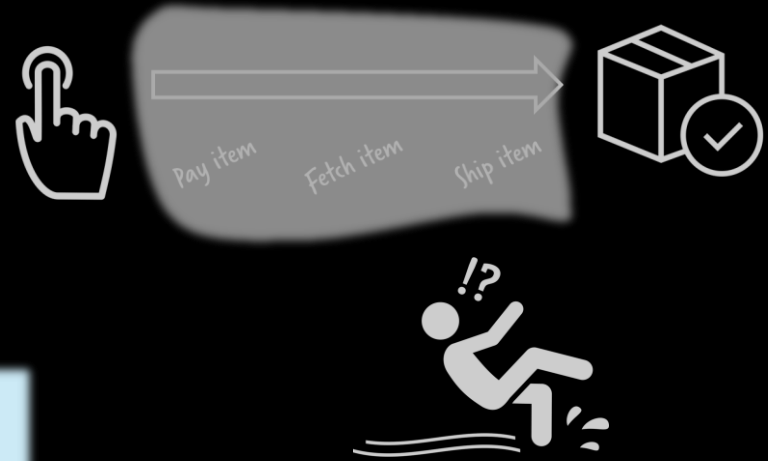
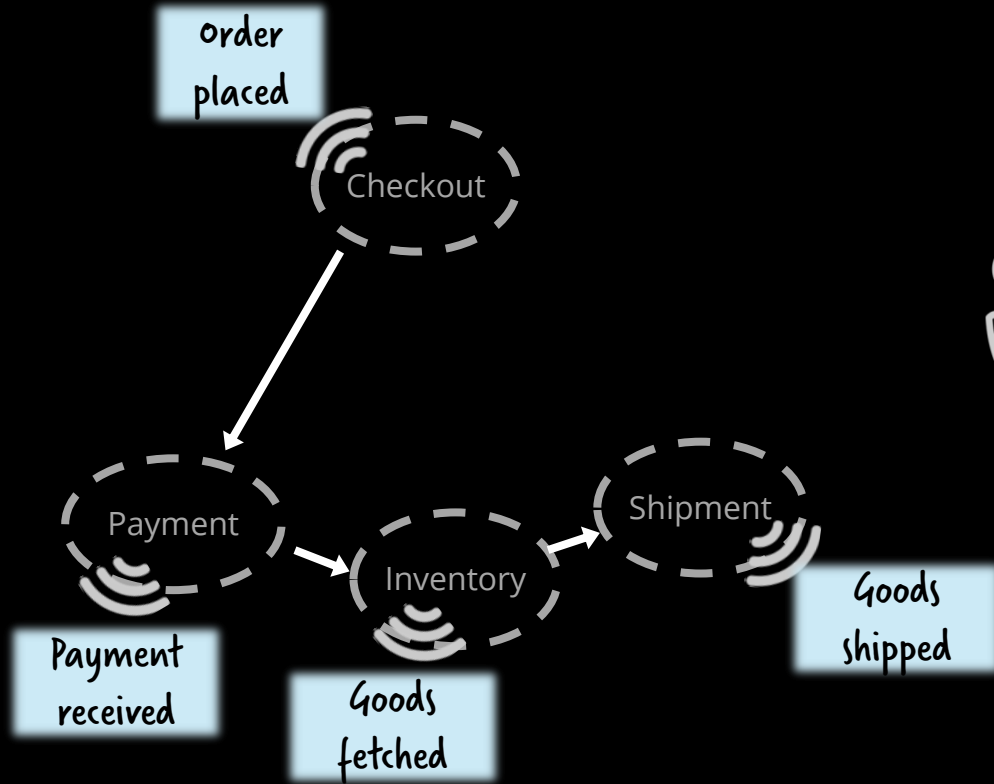
# Pinball Machine Architecture



„What the hell just happened?“

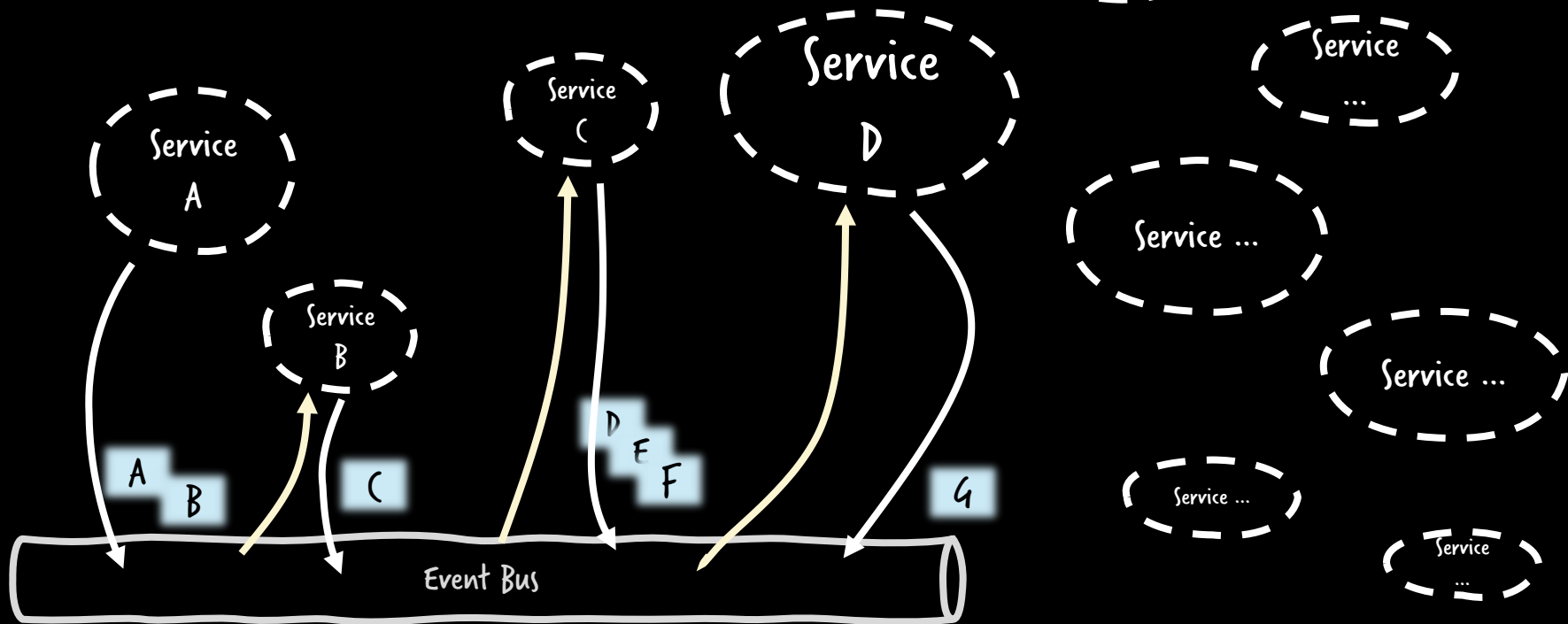


# Peer-to-peer event chains

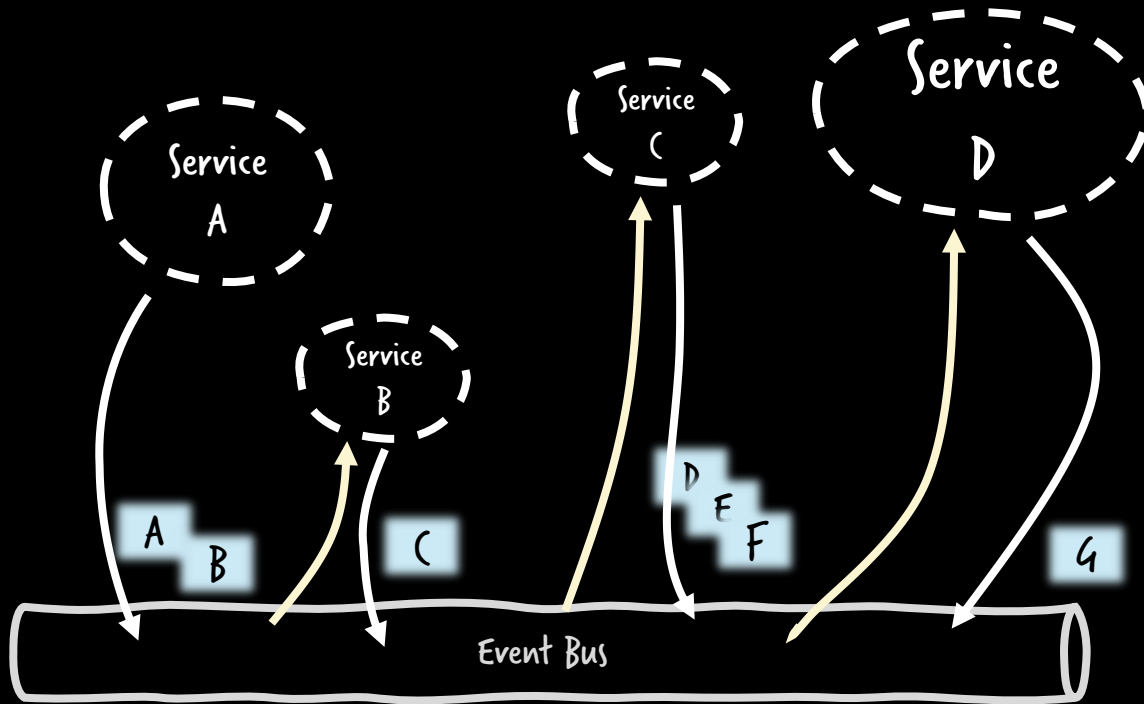




# Why is it so tempting?



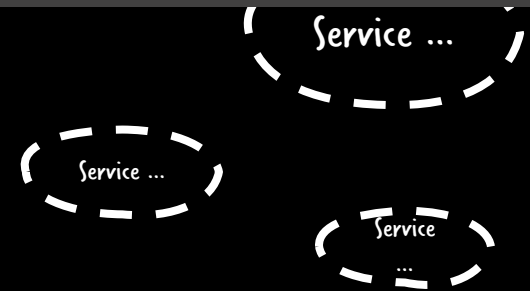
# Why is it so tempting?



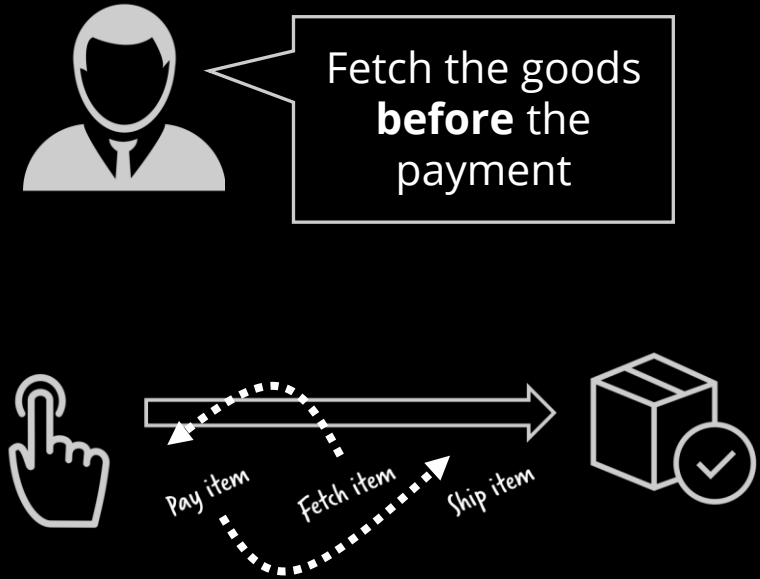
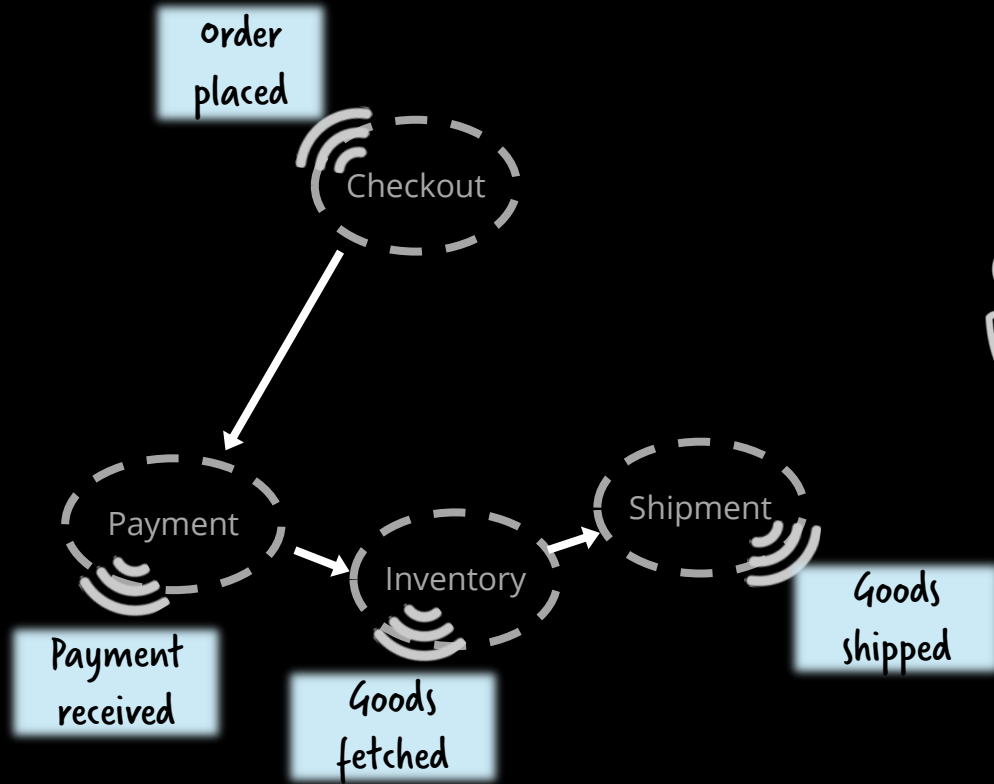
Adding is easy!

You can „buy“ a shorter initial time-to-value by choreography.

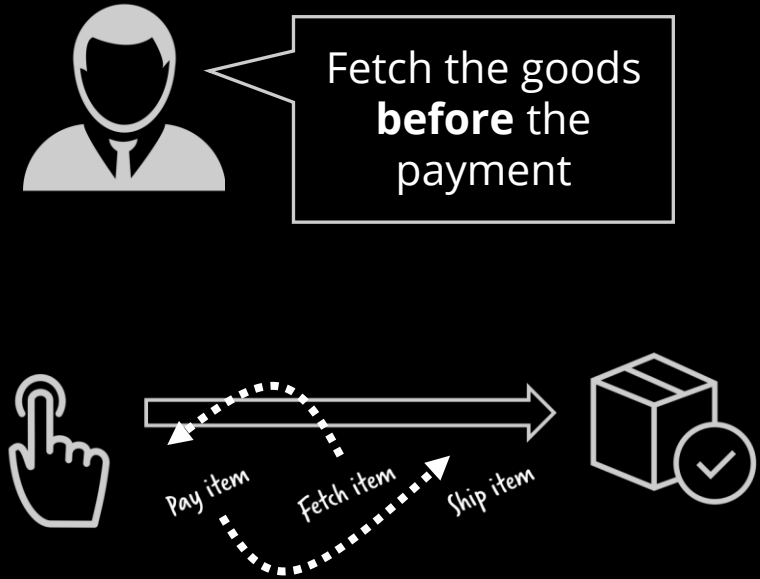
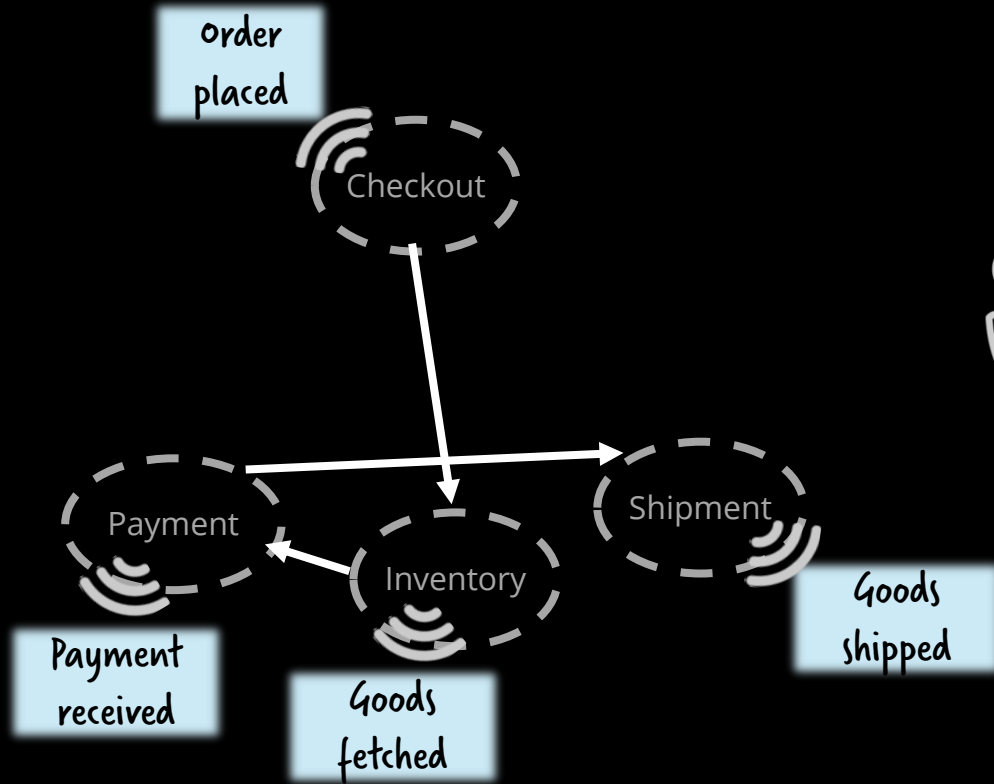
It yields in technical debt.



# Peer-to-peer event chains



# Peer-to-peer event chains





The danger is that it's very easy to make nicely decoupled systems with event notification, without realizing that you're losing sight of that larger-scale flow, and thus set yourself up for trouble in future years.



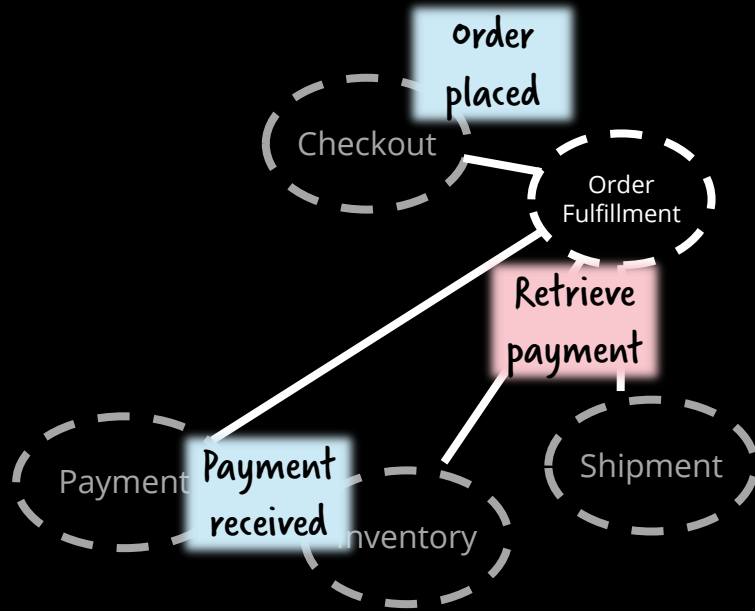
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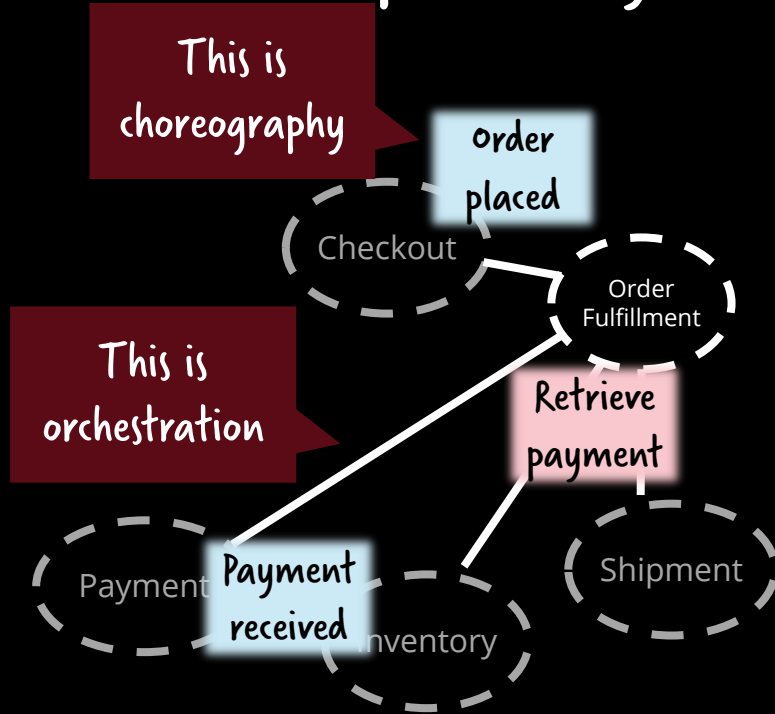


The danger is that it's very easy to make nicely decoupled systems with event notification, without realizing that you're losing sight of that larger-scale flow, and thus set yourself up for trouble in future years.

# Extract the domain logic around order fulfillment



# Decide about responsibility



# My definition

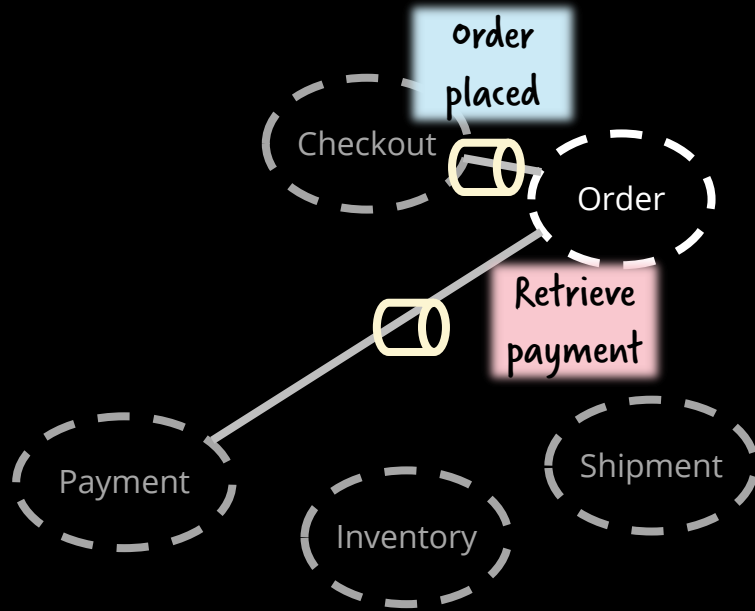
|               |   |                              |
|---------------|---|------------------------------|
| orchestration | = | command-driven communication |
| choreography  | = | event-driven communication   |

# Definitions

Event = Something happened in the past. It is a fact.  
Sender does not know who picks up the event.

Command = Sender wants s.th. to happen. It has an intent.  
Recipient does not know who issued the command.

It is not about the protocol!



It can still be messaging!



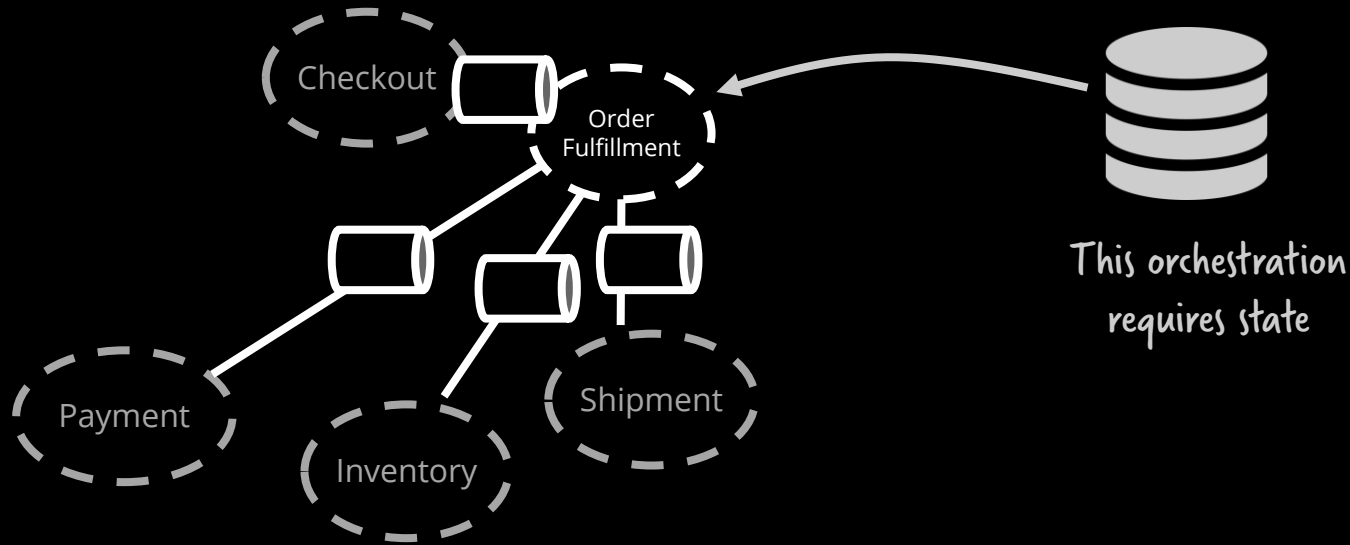
# Communication vs. Collaboration Style

| Communication Style | Synchronous Blocking | Asynchronous Non-Blocking |                    |
|---------------------|----------------------|---------------------------|--------------------|
| Collaboration Style | Command-Driven       |                           | Event-Driven       |
| Example             | REST                 | Messaging (Queues)        | Messaging (Topics) |
| Feedback Loop       | HTTP Response        | Response Message          | -                  |
| Pizza Ordering via  | Phone Call           | E-Mail                    | Twitter            |



*This is not the same!*

# orchestration can be stateful / long running



**Warning:  
Contains Opinion**

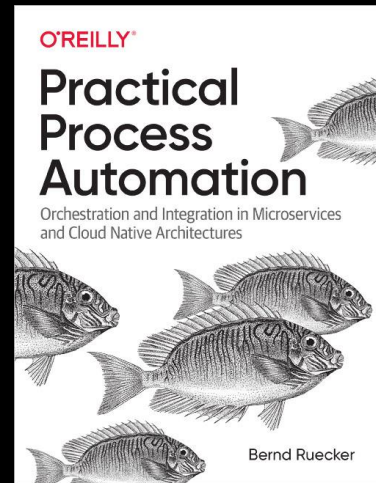


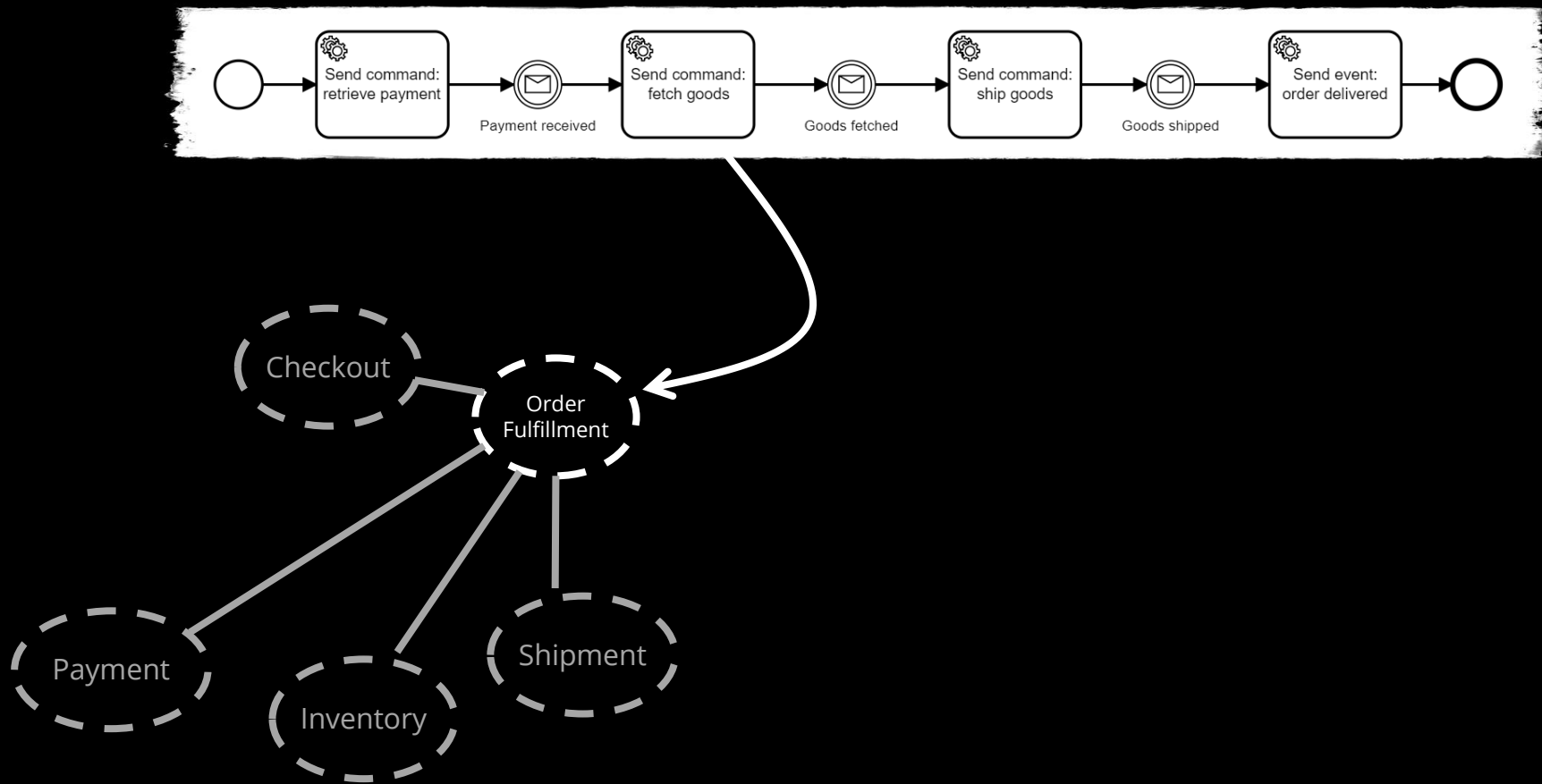
Bernd Ruecker  
Co-founder and  
Chief Technologist of  
Camunda

mail@berndruecker.io

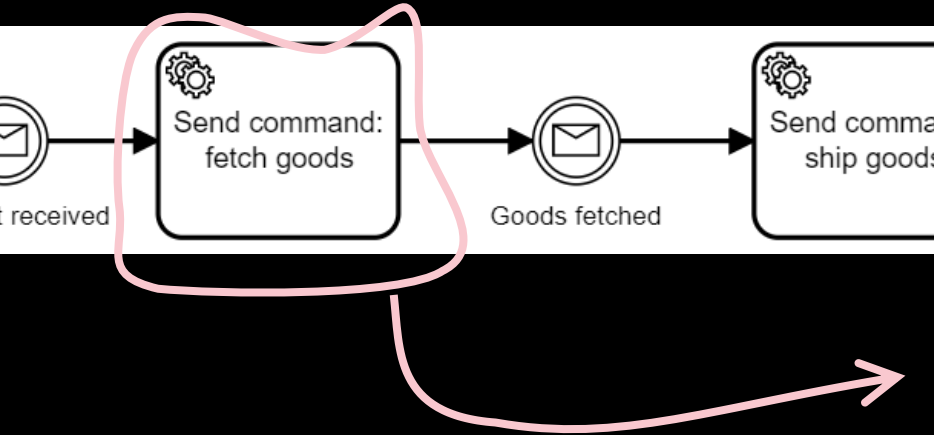
@berndruecker

<http://berndruecker.io/>





# Glue code (e.g. Java)



<https://github.com/berndruecker/flowing-retail/blob/master/kafka/java/order-zeebe/src/main/java/io/flowing/retail/kafka/order/flow/FetchGoodsAdapter.java>

```
@Component  
public class FetchGoodsAdapter {
```

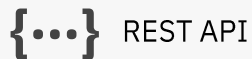
```
@Autowired  
private MessageSender messageSender;
```

```
@Autowired  
private OrderRepository orderRepository;
```

```
@ZeebeWorker(type = "fetch-goods")  
public void handle(JobClient client, ActivatedJob job) {  
    OrderFlowContext context = OrderFlowContext.fromMap(job.getVariablesAsMap());  
    Order order = orderRepository.findById( context.getOrderId() ).get();  
  
    // generate an UUID for this communication  
    String correlationId = UUID.randomUUID().toString();  
  
    messageSender.send(new Message<FetchGoodsCommandPayload>( //  
        "FetchGoodsCommand", //  
        context.getTraceId(), //  
        new FetchGoodsCommandPayload() //  
            .setRefId(order.getId()) //  
            .setItems(order.getItems()) //  
            .setCorrelationid(correlationId));  
  
    client.newCompleteCommand(job.getKey()) //  
        .variables(Collections.singletonMap("CorrelationId_FetchGoods", correlationId))  
        .send().join();  
}
```



# Out-of-the-box Connectors



REST API



Kafka Producer



GitLab



GitHub



SendGrid



Amazon SQS



OpenAI



Asana



Slack



AWS Lambda



Camunda  
Operate



Google Maps



Microsoft Teams



Amazon SNS



MessageBird



UiPath



Google Drive



RabbitMQ



Twilio



Microsoft Power  
Automate



Automation  
Anywhere



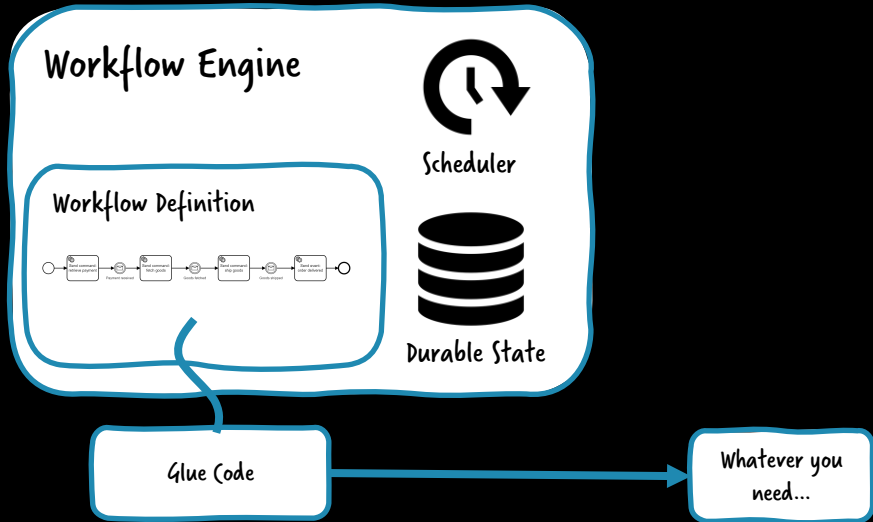
GraphQL



EasyPost

**... and more**

# Using a workflow engine



Workflow Engine:

Is stateful

Can wait

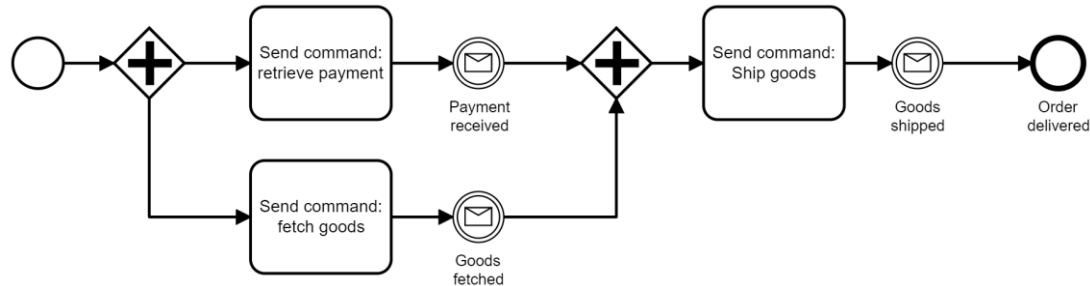
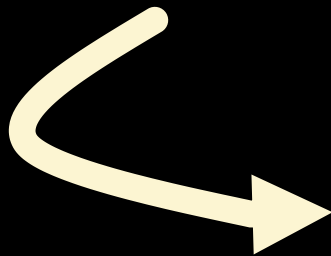
Can retry

Can escalate

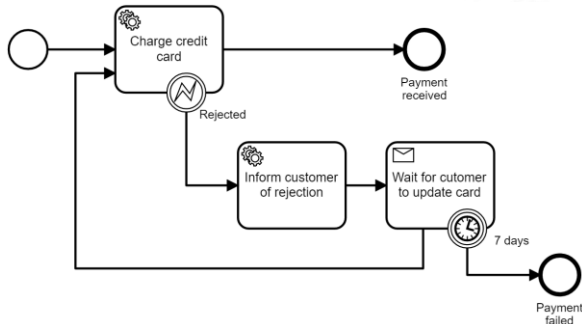
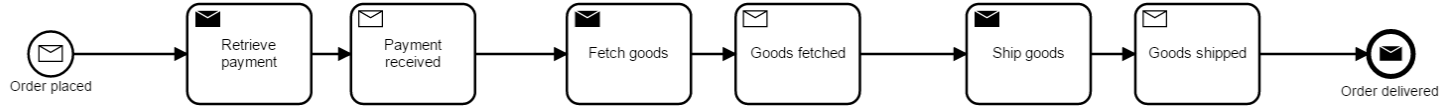
Can compensate

Provides visibility

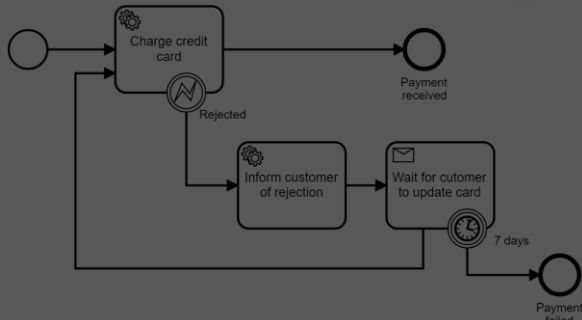
# Now it is easy to change the orchestration logic



# Processes are domain logic and live inside service boundaries



# Processes are domain logic and live inside service boundaries



orchestration  
does not  
need to be  
central

# Challenge: Command vs. Event

Command

vs

Event

Message

Record

?

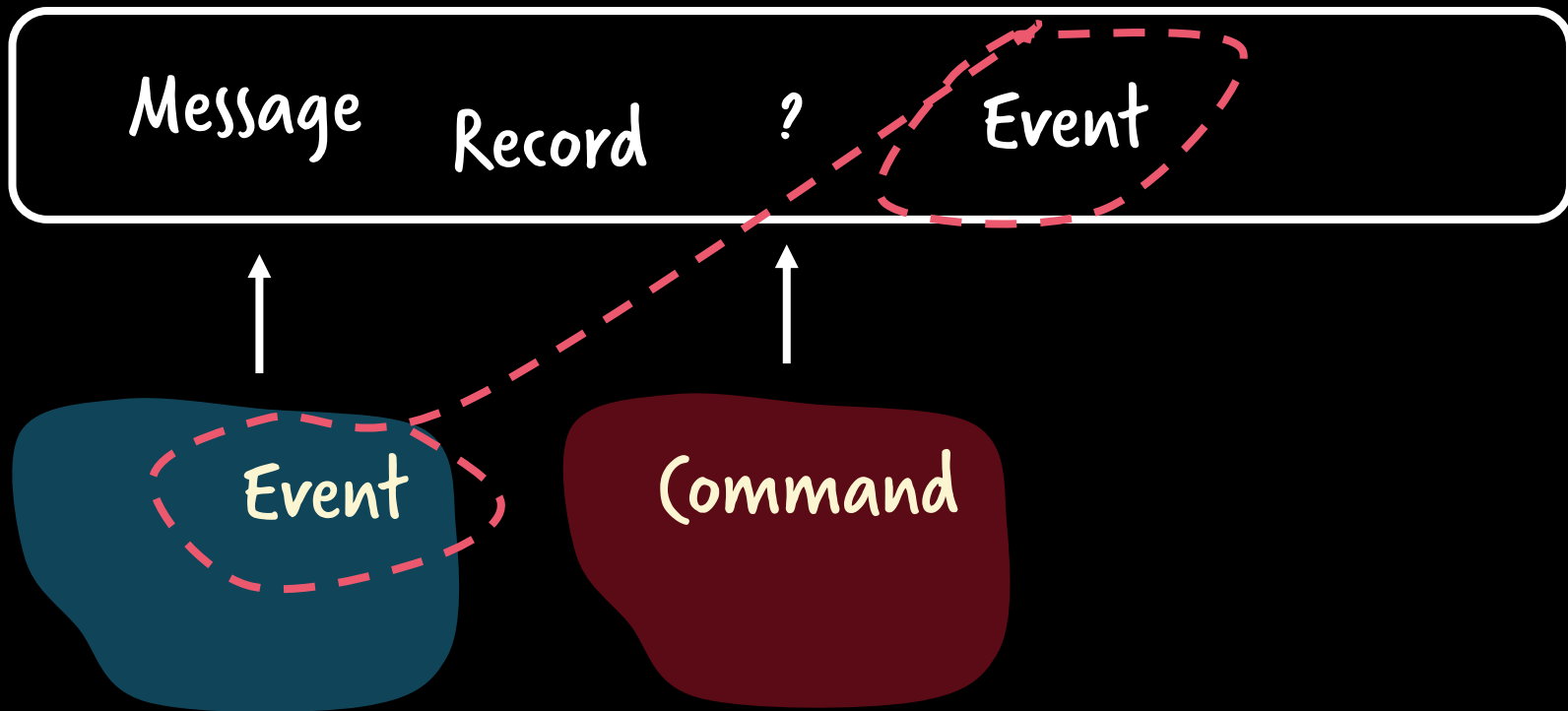
Event

Event

Command

Fact,  
happened in the past,  
immutable

Intend,  
Want s.th. to happen,  
The intention itself is a fact





Commands in disguise

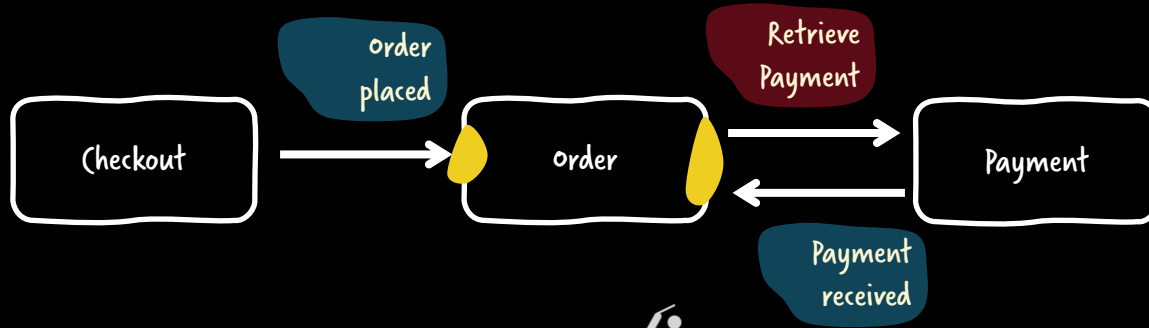
Wording of  
recipient

Send  
Message

The Customer Needs To Be  
Sent A Message To Confirm  
Address Change  
Event

Wording of  
Sender

# Direction of dependency



Event-driven:  
Decision to couple is on the receiving side



Command-driven  
Decision to couple is on the sending side

Direction of dependency

Coupling



# Types of Coupling

| Type of coupling        | Description                               | Example         | Recommendation |
|-------------------------|---|-----------------|----------------|
| Implementation Coupling | Service knows internals of other services | Joined database |                |
|                         |   |                 |                |
|                         |   |                 |                |
|                         |   |                 |                |

# Types of Coupling

| Type of coupling        | Description                               | Example         | Recommendation |
|-------------------------|---|-----------------|----------------|
| Implementation Coupling | Service knows internals of other services | Joined database | Avoid          |
|                         |   |                 |                |
|                         |   |                 |                |
|                         |   |                 |                |

# Types of Coupling

| Type of coupling               | Description                                       | Example                            | Recommendation |
|--------------------------------|---|------------------------------------|----------------|
| <b>Implementation</b> Coupling | Service knows internals of other services         | Joined database                    | <b>Avoid</b>   |
| <b>Temporal</b> Coupling       | Service depends on availability of other services | Synchronous blocking communication |                |
|                                |   |                                    |                |
|                                |   |                                    |                |

# Types of Coupling

*This is influenced with the communication or collaboration style*

*Can be also reduced by other means than asynchronous messaging!*

| Type of coupling               | Description                                       | Example                            | Recommendation          |
|--------------------------------|---|------------------------------------|-------------------------|
| <b>Implementation</b> Coupling | Service knows internals of other services         | Joined database                    | <b>Avoid</b>            |
| <b>Temporal</b> Coupling       | Service depends on availability of other services | Synchronous blocking communication | <b>Reduce or manage</b> |
|                                |   |                                    |                         |
|                                |   |                                    |                         |

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| <b>Deployment</b> Coupling     | Multiple services can only be deployed together   | Release train                      |                         |
|                                |   |                                    |                         |



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| <b>Deployment</b> Coupling     | Multiple services can only be deployed together   | Release train                      | Typically <b>avoid</b> , but depends |
|                                |   |                                    |                                      |

# Types of Coupling

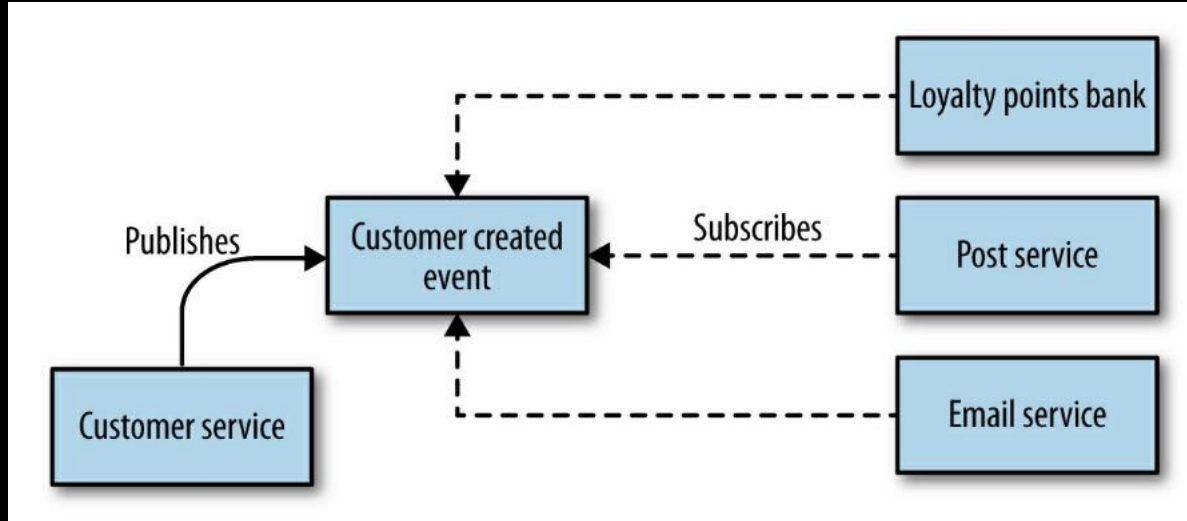
| Type of coupling               | Description                                       | Example  | Recommendation                       |
|--------------------------------|---|--|--------------------------------------|
| <b>Implementation</b> Coupling | Service knows internals of other services         | Joined database  | <b>Avoid</b>                         |
| <b>Temporal</b> Coupling       | Service depends on availability of other services | Synchronous blocking communication                         | <b>Reduce or manage</b>              |
| <b>Deployment</b> Coupling     | Multiple services can only be deployed together   | Release train  | Typically <b>avoid</b> , but depends |
| <b>Domain</b> Coupling         | Business capabilities require multiple services   | Order fulfillment requires payment, inventory and shipping |                                      |

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| Type of coupling               | Description                                       | Example  | Recommendation   |
|--------------------------------|---|--|--|
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| <b>Temporal</b> Coupling       | Service depends on availability of other services | Synchronous blocking communication                         | <b>Reduce or manage</b>  |
| <b>Deployment</b> Coupling     | Multiple services can only be deployed together   | Release train  | Typically <b>avoid</b> , but depends   |
| <b>Domain</b> Coupling         | Business capabilities require multiple services   | Order fulfillment requires payment, inventory and shipping | <b>Unavoidable</b> unless you change business requirements or service boundaries |



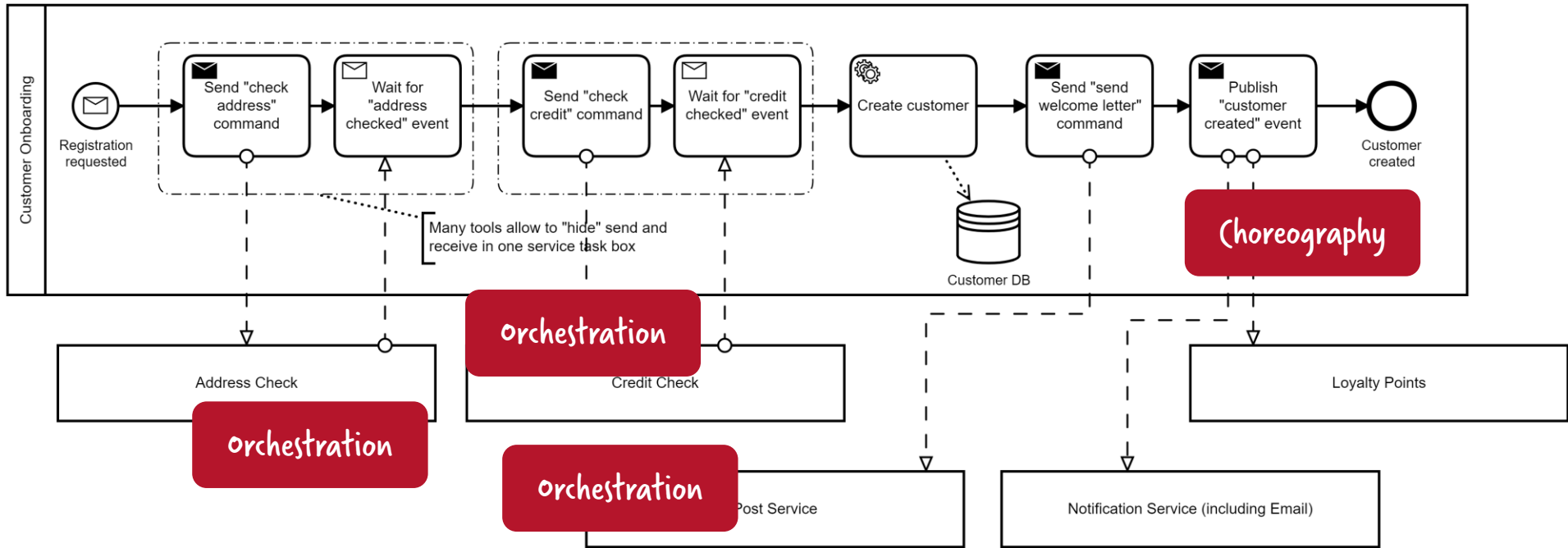
# Customer Created



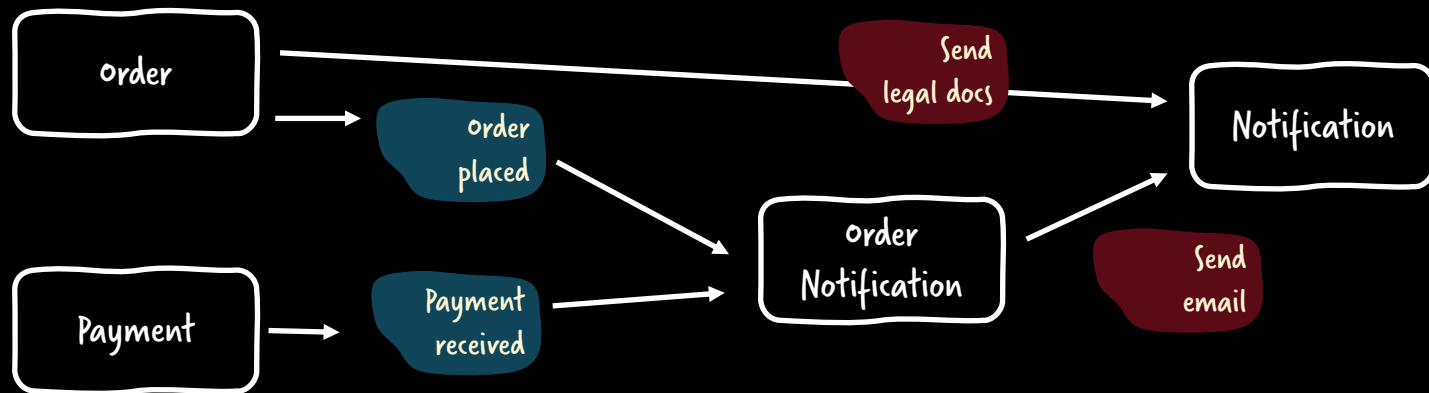
Sam Newman: Building Microservices



# Customer onboarding is a mix!



# It is all about responsibility!



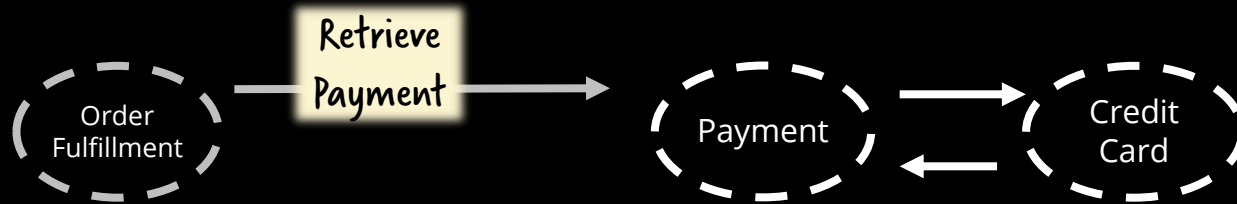
Long running capabilities  
are essential to design  
good service boundaries  
(= a good architecture)

# Example

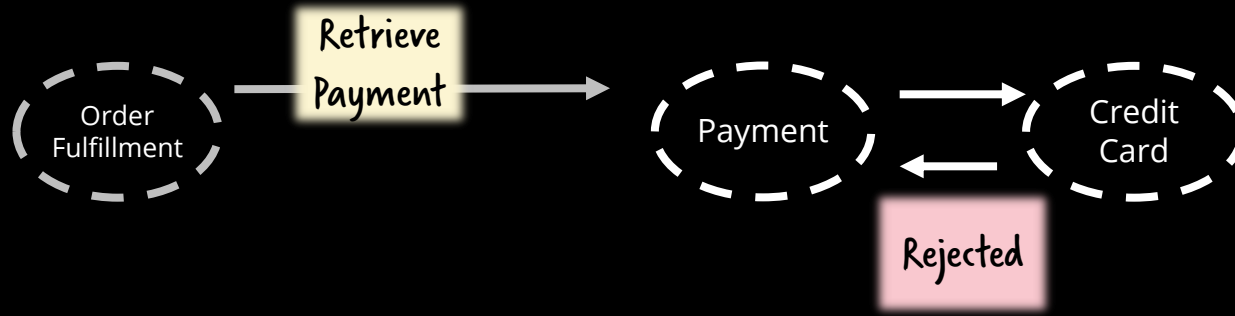




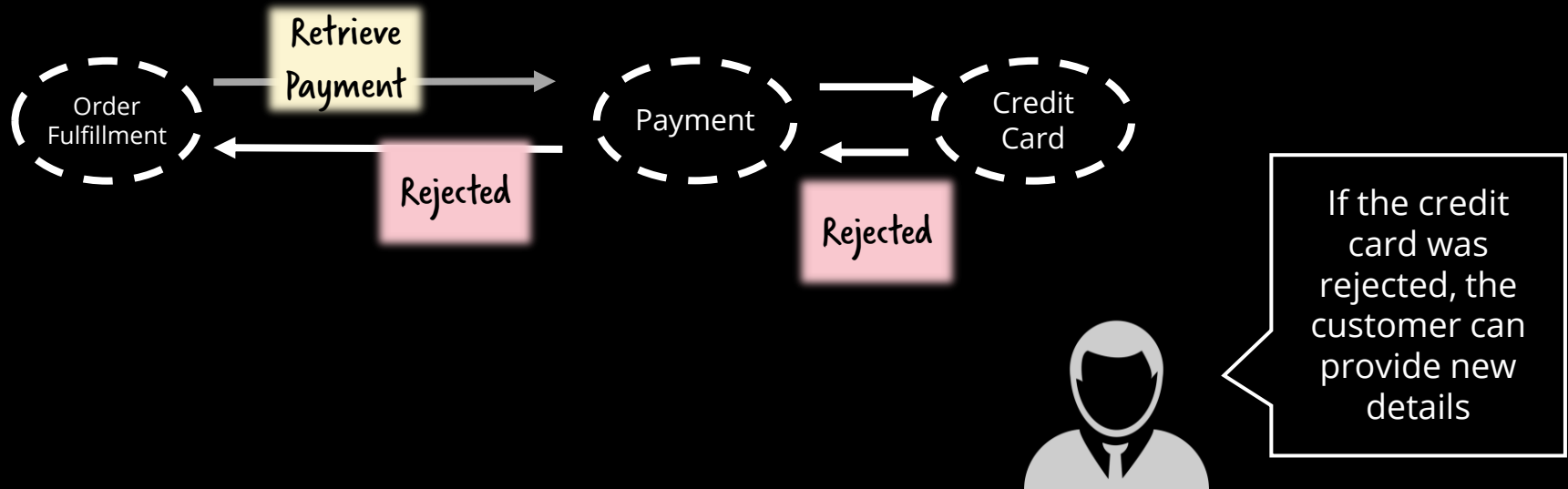
# Example



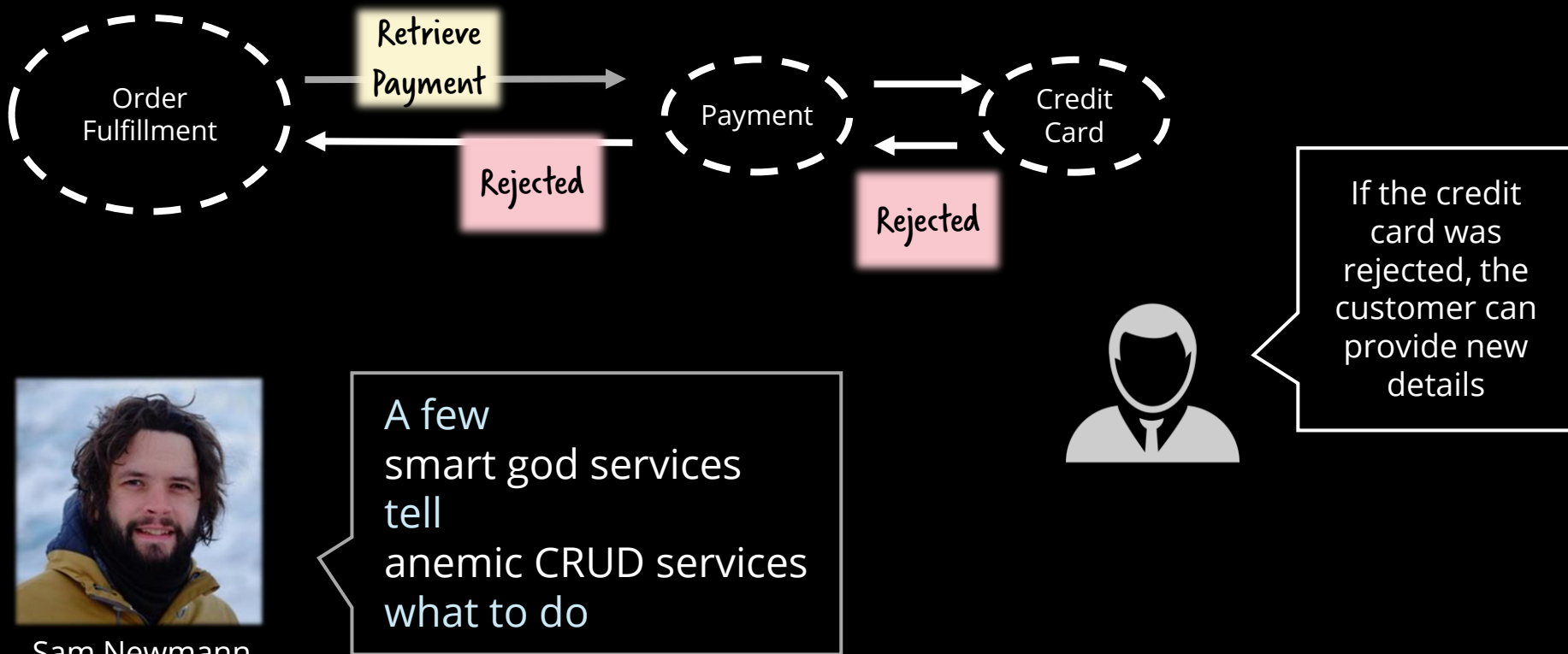
# Example



# Example

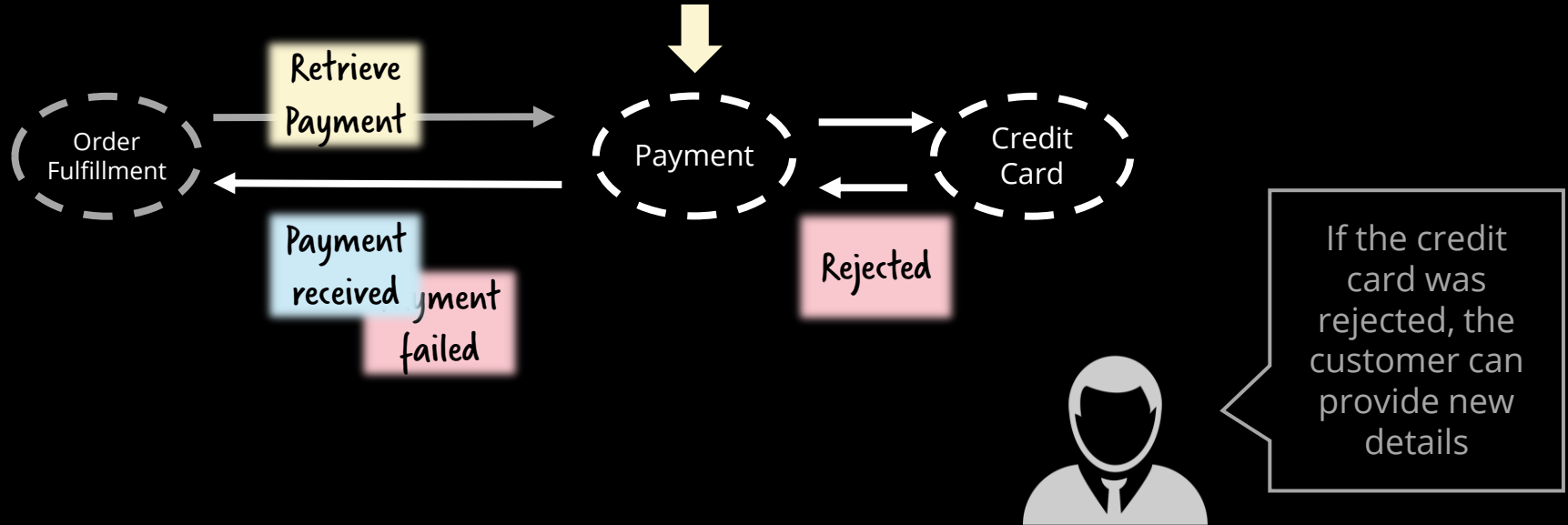


# Example

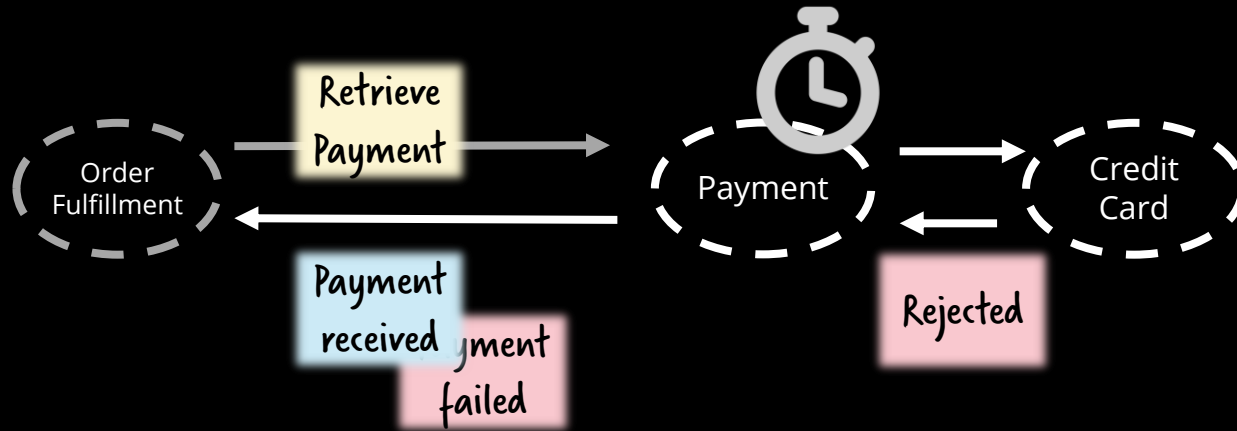


Sam Newmann

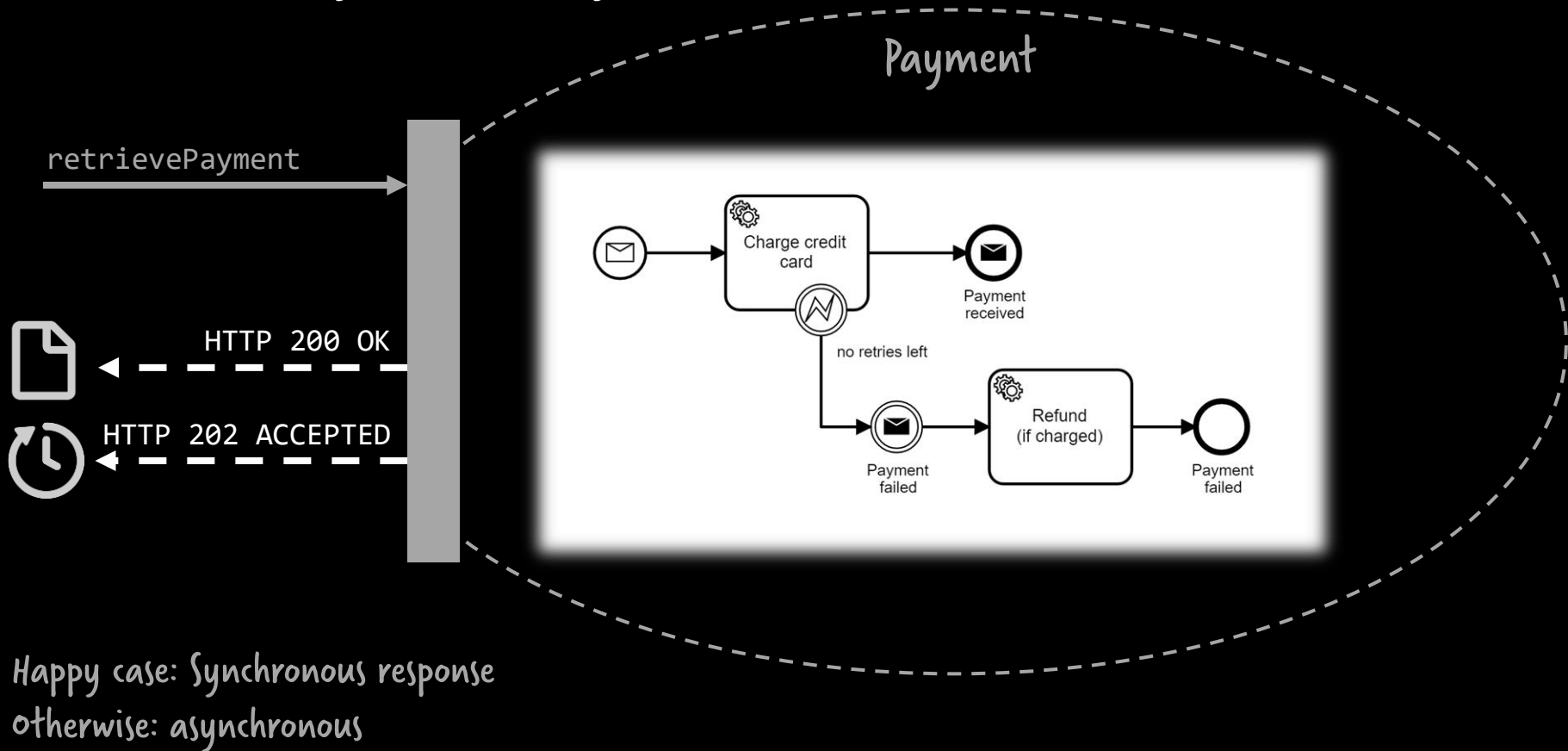
# Who is responsible to deal with problems?



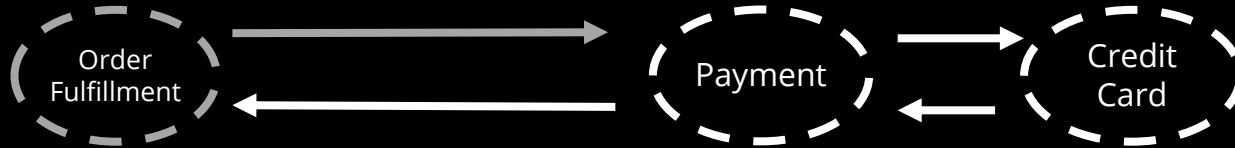
# (Potentially) long running services



# Embrace asynchronicity

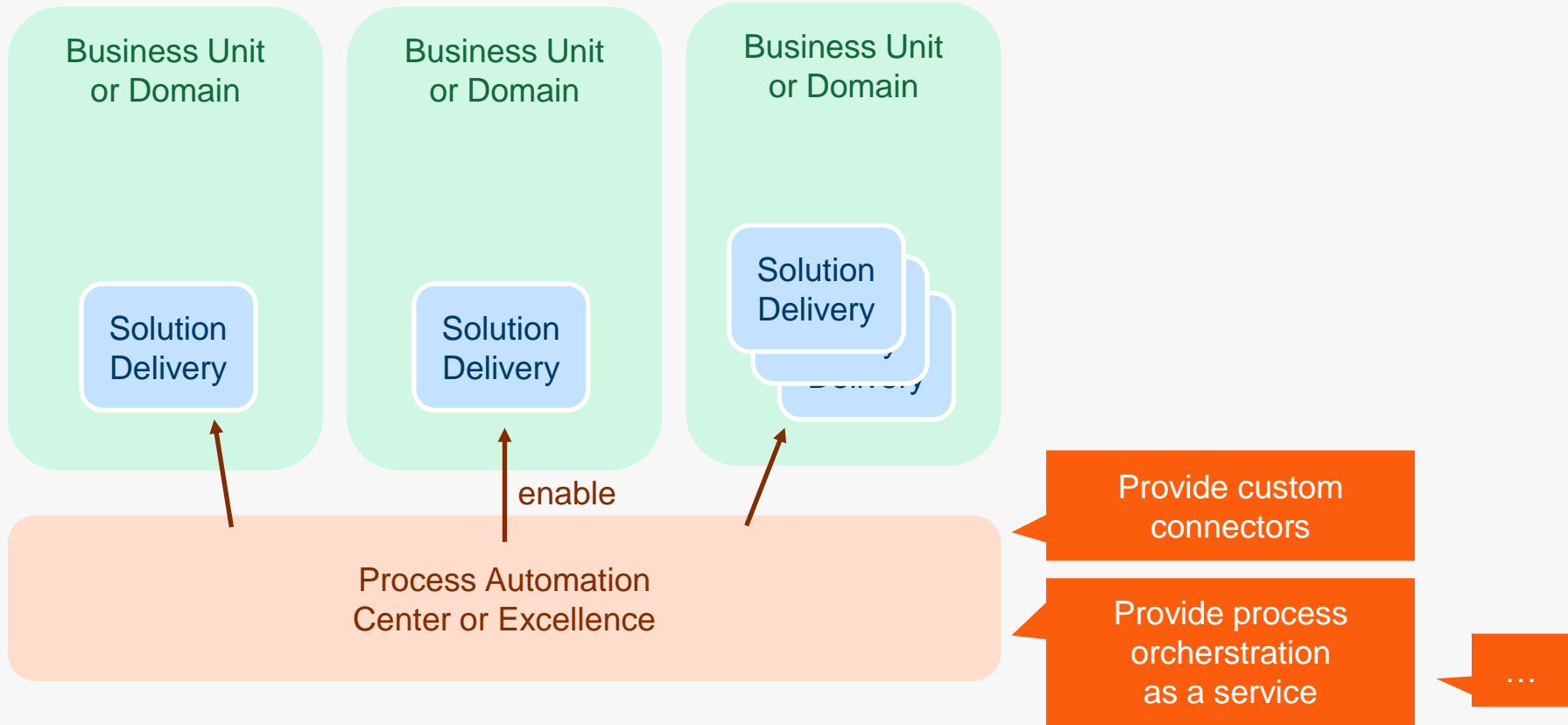


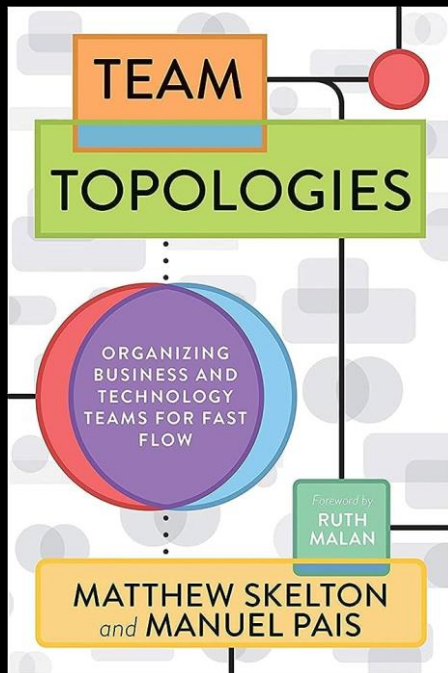
# Designing good service boundaries



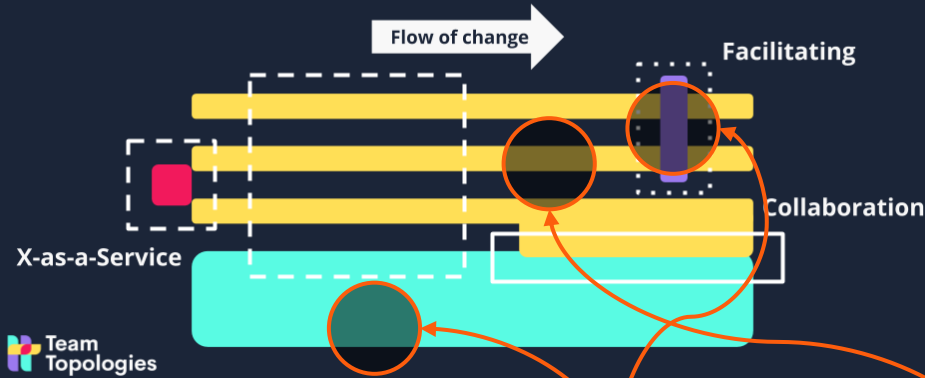


# Scaling adoption



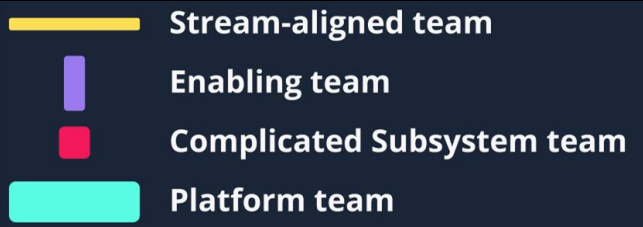
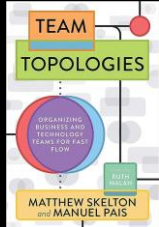


## 3 core interaction modes



Center of  
Excellence

Domain



# Centralization vs. autonomy?

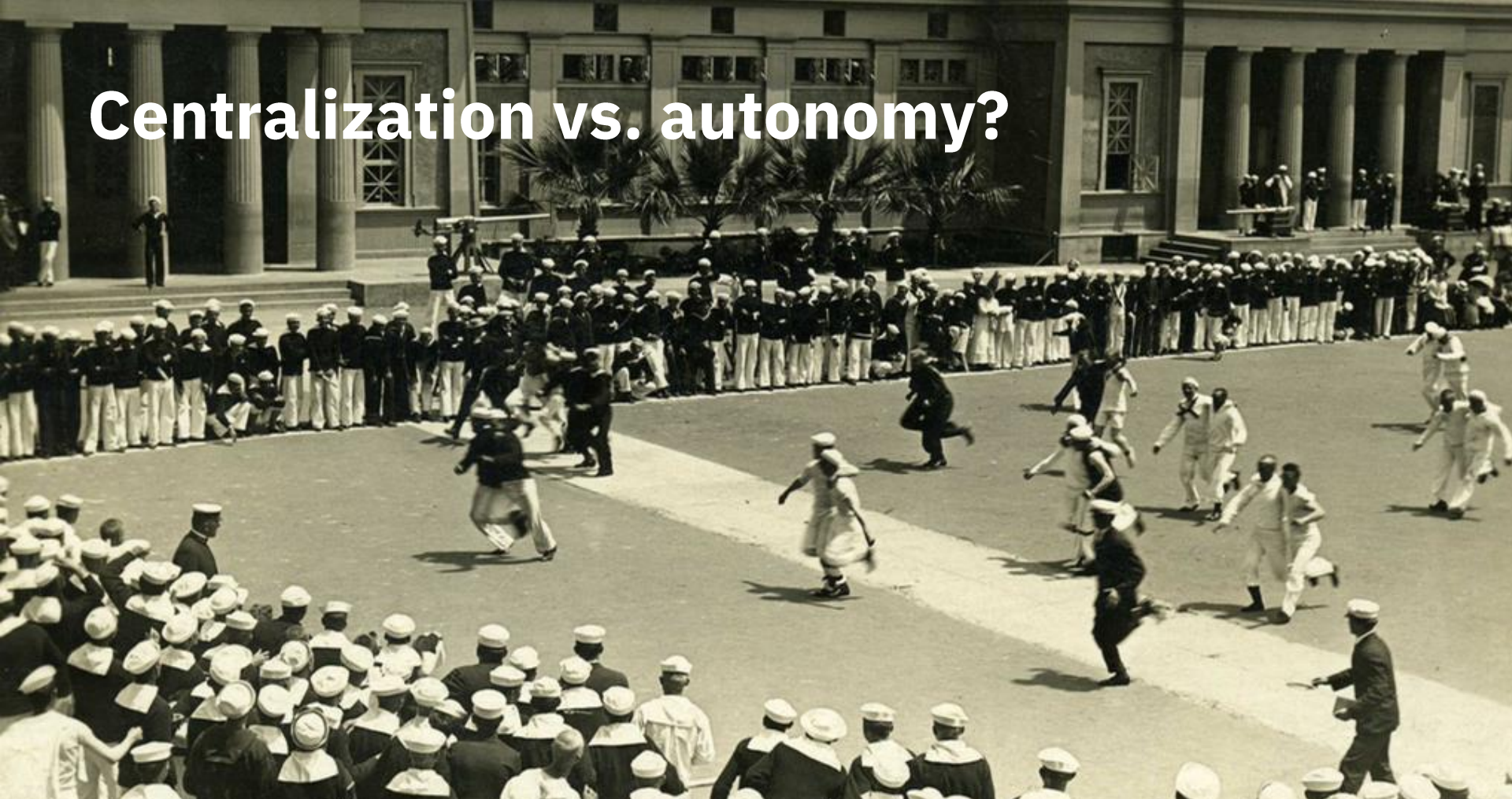
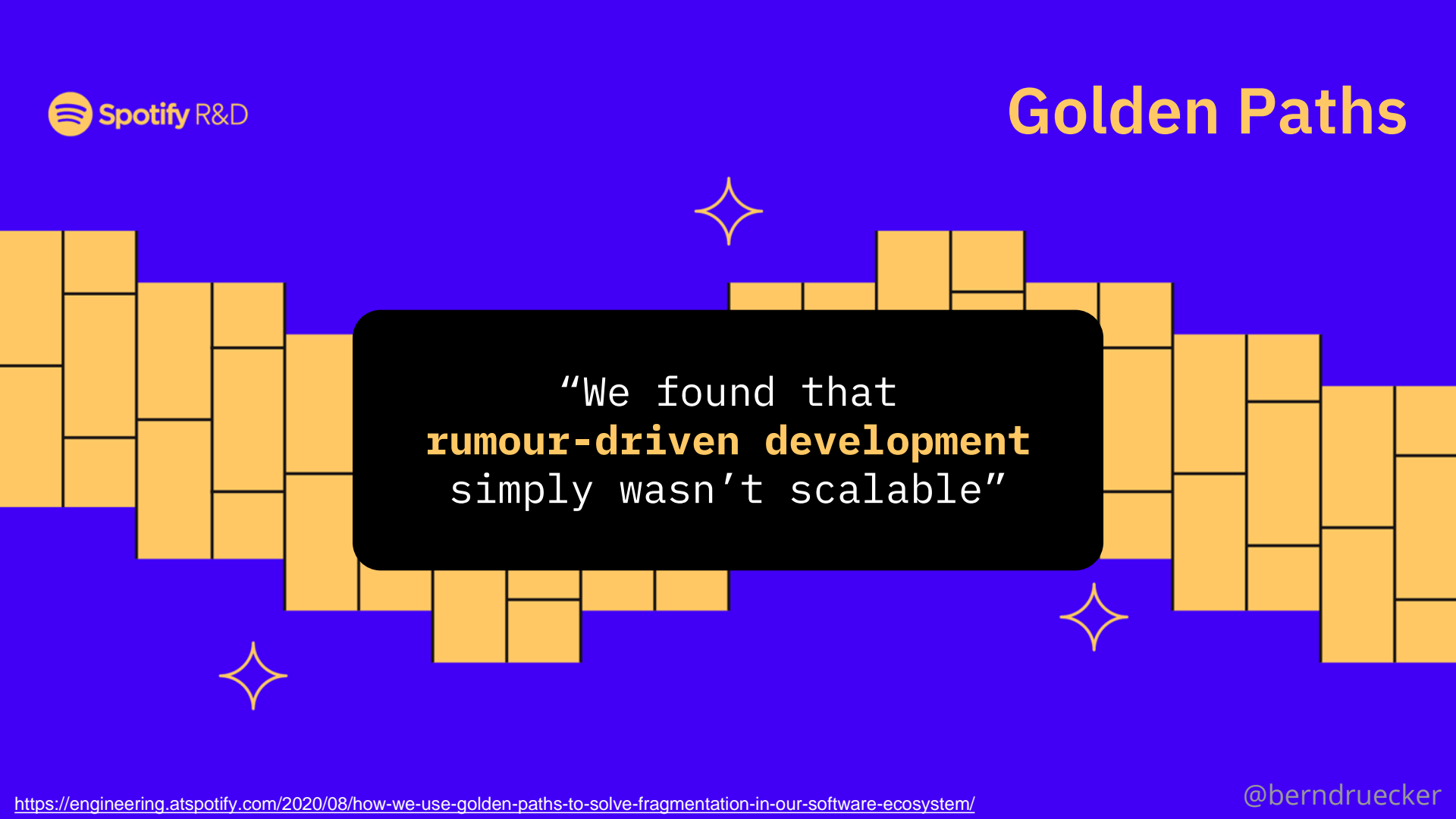


Photo by born1945, available under [Creative Commons BY 2.0 license](#).



"We found that  
**rumour-driven development**  
simply wasn't scalable"



## The Speed Paradox

At Spotify, we've always believed in the speed and ingenuity that comes from having autonomous development teams. But as we learned firsthand, the faster you grow, the more fragmented and complex your software ecosystem becomes. And then everything slows down again.

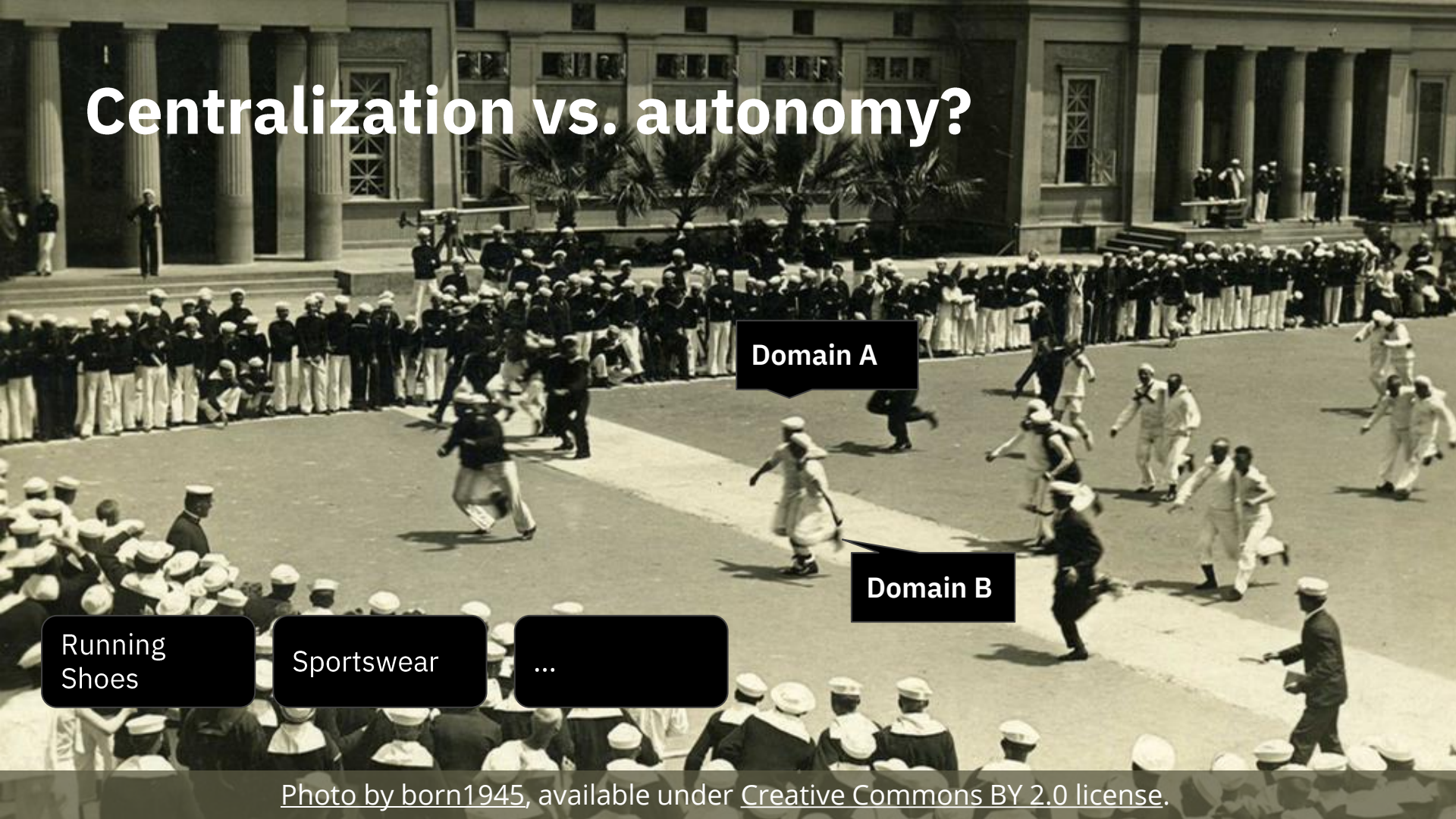


## The Standards Paradox

By centralizing services and standardizing your tooling, Backstage streamlines your development environment from end to end. Instead of restricting autonomy, standardization frees your engineers from infrastructure complexity. So you can return to building and scaling, quickly and safely.



# Centralization vs. autonomy?



Domain A

Domain B

Running  
Shoes

Sportswear

...

Photo by born1945, available under [Creative Commons BY 2.0 license](#).

# orchestration != central

# Choreography != decoupled

# orchestration = Command-driven

# Choreography = Event-driven

# You need to balance both!

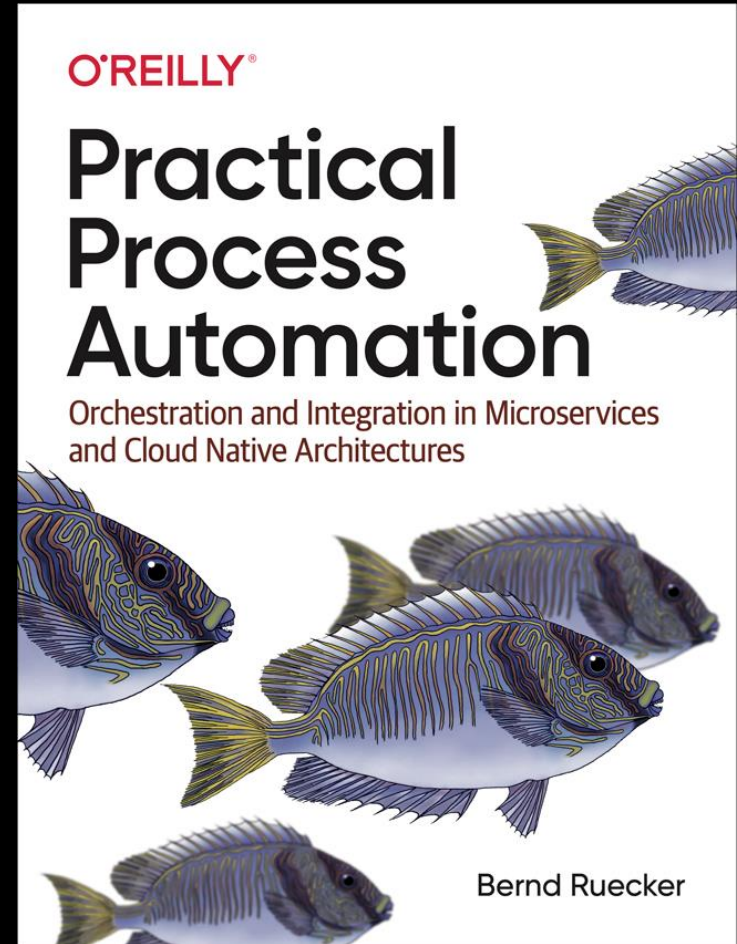
# It is about responsibility and the direction of coupling

# You need long running capabilities to design good boundaries

# Some central capability for providing infrastructure helps



Want To Know More?



Thank you!

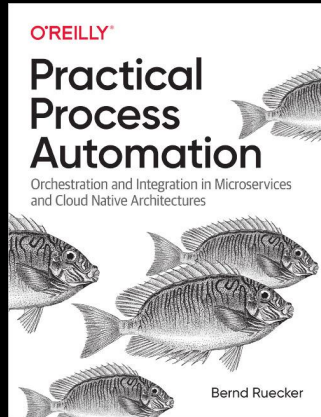


Contact: [bernd.ruecker@camunda.com](mailto:bernd.ruecker@camunda.com)  
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Slides: <https://berndruecker.io>

Blog: <https://blog.bernd-ruecker.com/>

Code: <https://github.com/berndruecker>



<https://ProcessAutomationBook.com/>

