#### A PROJECT REPORT ON

# "ONLINE POLICY MANAGEMENT SYSTEM"

# SUBMITTED IN PARTIAL FULFILLMENT OF

### **DIPLOMA IN ADVANCED COMPUTING (PG-DAC)**



 $\mathbf{B}\mathbf{Y}$ 

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UNDER THE GUIDANCE OF

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AT

SUNBEAM INSTITUTE OF INFORMATION TECHNOLOGY, PUNE

# SUNBEAM INSTITUTE OF INFORMATION TECHNOLOGY, PUNE.



# **CERTIFICATE**

This is to certify that the project

# "ONLINE POLICY MANAGEMENT SYSTEM"

Has been submitted by

## Akash Wadhawane

In partial fulfillment of the requirement for the Course of **PG Diploma in Advanced Computing (PG-DAC AUG2019)** as prescribed by The **CDAC**ACTS, PUNE.

Place: Date:

# <Alumni Mentor Name> Alumni Mentor

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TEAM SUNBEAM
DAC August 2019 Batch,
SIIT Karad

## **ABSTRACT**

The online policy management system project manages the activities related to insurance of people and their information and data to the insurance company. The insurance can be for any company, any human being or any other product such as vehicles, mobile, etc.

Adding to it this system contains policy details that can be accessible by customer and handled by the administrator. The user can add new policy and paid premium by calculating it on premium calculator. And the admin can view all the details of the user and manage it by using admin dashboard. The user can track on there policy by using claim tracker.

Furthermore, the insurance holder can view details of their policies and manage their profile whereas administrator or insurance company can manage or view all details of customers there policies and can track their valuable customers. Also they can view the customer's inactive policies. With this information they can reach out to the customer.

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### **Functional Requirements:**

#### **Description:**

Our project Online Insurance Policy Management System has two modules. In Client module he can sign in, choose a policy, view its description, calculate payable premium using premium calculator and buy online. In admin module he can add new policy, make changes in existing policy and manage claims.

Online Policy Management System contains two modules. As follows:

A.User

**B.Admin** 

A] User:

#### 1) Registration:

System will take inputs from user like Name, Nominee, Nominee Relation, DOB, Gender, Address, City, State, Country, Pin code, Mobile, Email, PAN Number, User Profile Image, Adhar Number, Password. It is necessary to enter this details for registration, then it goes to the login page to login into the system.

#### 2)Log In:

The System will take User ID/Email ID and Password for login into system. The valid User ID logged in into system if not then it shows the wrong details entered. If user is not registered then by clicking the login button it goes to registration page.

#### 3) User Dashboard:

This page contains all the details of policies of user purchased and all functionalities and services provided by the system.

#### **Details:**

Buy new policy policy details claim tracker premium date history of paid premium

#### 4) Buy New Policy:

This page shows all policies/plans which user can buy, check details, premium calculator.

#### 5)Individual Plan Details:

This page includes all the details and benefits of each plan system offers. By clicking, Buy button it goes to calculator page.

#### 6) Premium Calculator:

The Premium Calculator page can calculate premium amount and total amount by getting values of product ID, payment frequency. After that user can buy that policy.

#### 7) Edit Profile:

The User can edit Mobile Number, Email ID, User Profile Image user can also change password.

#### 8)Premium Pay:

The User can pay due premium amount on premium pay page. By clicking Pay button it goes to user dashboard.

#### 9)Policy Details:

Policy Details page shows all the details of policies user purchased.

#### **Details:**

**Policy Number** 

Nominee

Address

**Buy Date** 

**Premium Amount** 

#### Total invested amount

#### 10) History Of Paid Premium:

The History Of Paid Premium page displays all the history of paid premium with following details:

**Policy Number** 

Date

**Premium Amount** 

#### 11)Claim Tracker:

The Claim Tracker page shows status of all claim applications. It will displays associated details.

#### B] ADMIN:

#### 1)Admin Log in:

The system will take Admin ID and Password for login into system. The valid Admin ID logged in into system if not then it show wrong details entered. And goes to admin dashboard.

#### 2)Admin Dashboard:

This page contains all functionalities and services provided by system for admin. As follows:-

Add new policy

Customer policy details

Make changes in existing policy

Manage claims

#### 3)Add New Policy:

In Add New Policy page, admin can add new plans and policies with details like benefits, years, amount of insurance. By clicking save button it goes to admin dashboard.

#### 4) Make Changes in Existing Policies:

In Make changes in existing policies page, admin can edit existing policy with new details and benefits. By clicking save button it goes to admin dashboard.

#### 5) Manage Claims:

In Manage claims, admin can add claim, edit claims status by providing the following details:

Policy number

Claim application number

Customer/user Id

Claim status

By clicking save button it goes to admin dashboard.

#### 6) Customer and Policy Details:

The Customer and Policy Details page contains details of customer and there associated policy details as follows:

Name

Nominee

Nominee Relation

DOB

Gender

Adhar No

Mobile

**Email** 

**Policy Number** 

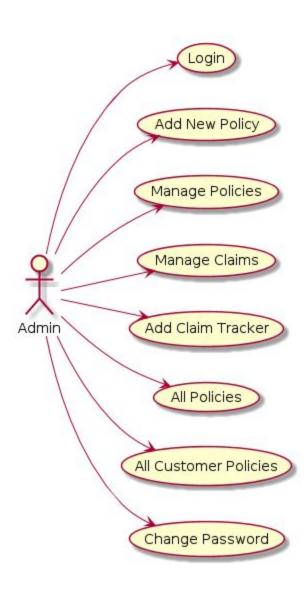
Start Date

**Maturity Date** 

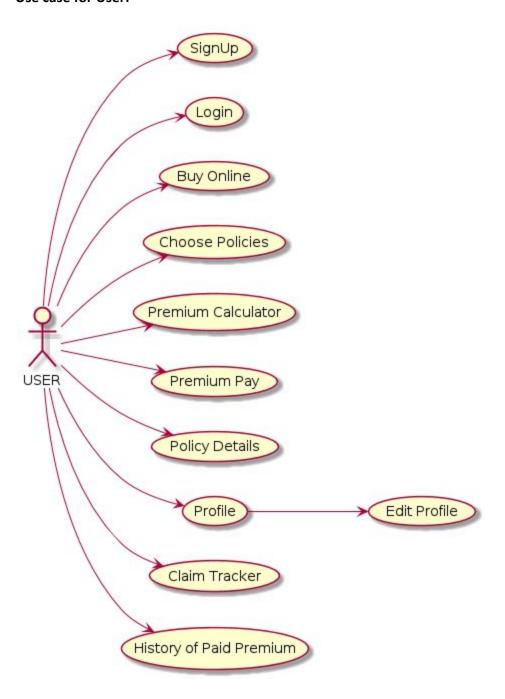
Total paid Premium

# **Use Case Diagrams:**

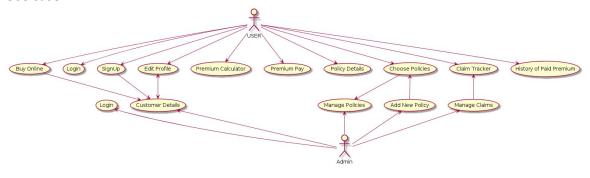
#### **Use case for Administrator:**



#### Use case for User:



#### Use case:



#### **Database Design:**

#### Policies:

```
mysql> desc Policies;
 Field
                       Type
                                      | Null | Key | Default | Extra
 policyid
                       | int(11)
                                              PRI
                                                               auto_increment
                                      I NO
                                                    NULL
 policydescription
                       | varchar(255)
                                       YES
                                                     NULL
 policyduration
                       | int(11)
                                       NO
                                                     NULL
 policyname
                       | varchar(255)
                                       YES
                                                     NULL
 totalinsuranceamount | int(11)
                                      I NO
                                                     NULL
5 rows in set (0.00 sec)
mysql>
```

#### Claim Details:

```
mysql> desc ClaimTracker;
 Field
              | Type
                             | Null | Key | Default | Extra
                                      PRI |
 ctid
              | int(11)
                             | NO
                                            NULL
                                                      auto_increment
 claimstatus | varchar(255) | YES
                                            NULL
              | varchar(255)
                              YES
 remarks
                                            NULL
 user_userId | int(11)
                              YES
                                      MUL
                                          I NULL
4 rows in set (0.00 sec)
mysql>
```

### **Customer Policy Details:**

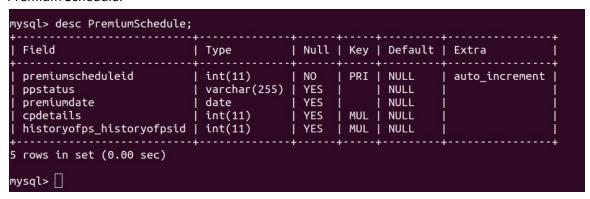
Field			Key	Default	Extra
cpid		NO NO	PRI	NULL	auto_increment
buydate	date	YES		NULL	
paidpremiumcount	int(11)	NO		NULL	Î
premiumamout	float	NO		NULL	
ps	varchar(255)	YES	1	NULL	j
totalpremiumcount	int(11)	NO	ĺ	NULL	
PolicyId	int(11)	YES	MUL	NULL	Ĭ
Userid	int(11)	YES	MUL	NULL	Î

#### User Details:

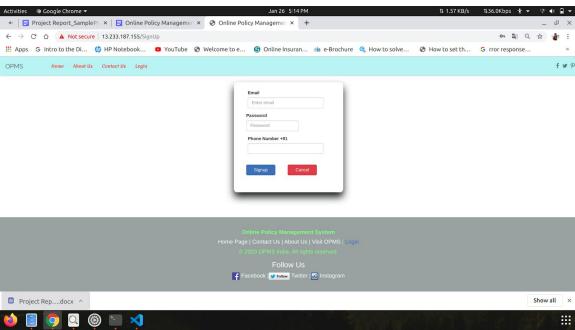
userId	Field	Туре	Null	Key	Default	Extra
adhar   varchar(255)   YES   NULL	dob   email   fname   gender   lname   mname   mobile   passwd   roleID   nname   nrelation	datetime   varchar(255)   varchar(255)   varchar(255)   varchar(255)   varchar(255)   varchar(255)   varchar(255)   int(11)   varchar(255)   varchar(255)	YES YES YES YES YES YES YES YES YES NO YES YES	j j	NULL NULL NULL NULL NULL NULL NULL NULL	auto_increment           

#### **History Paid Premium:**

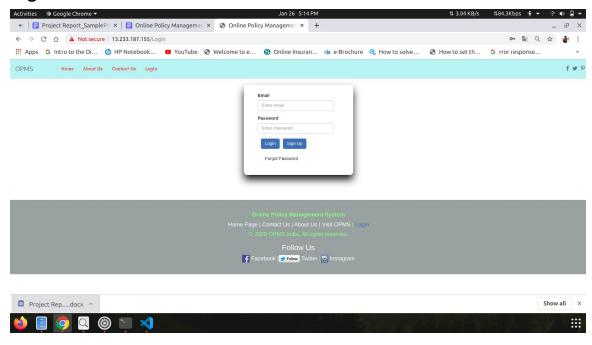
#### Premium Schedule:



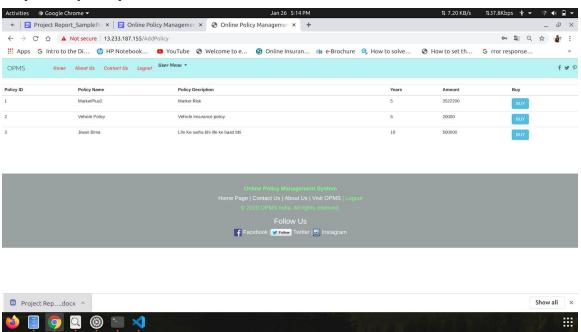
# Sign Up



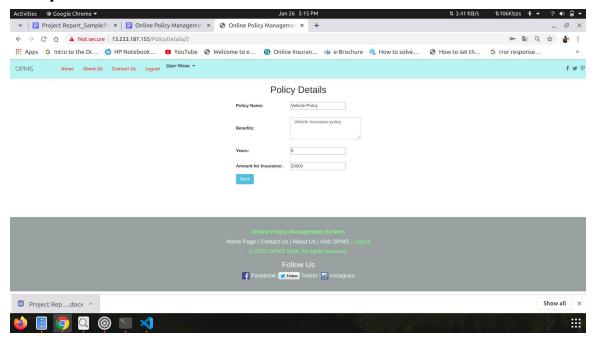
### Log in:



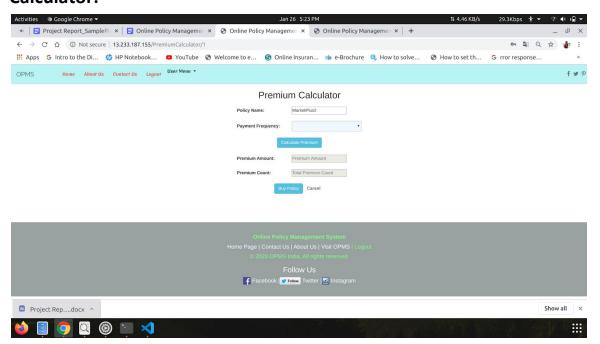
# Buy new policy:



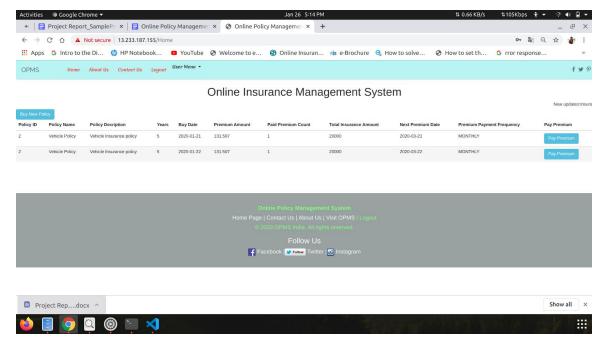
# **Policy Information:**



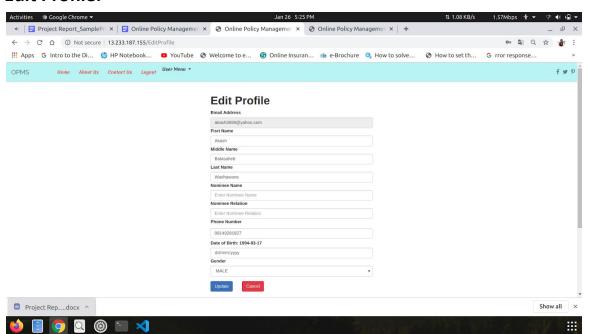
### **Calculator:**



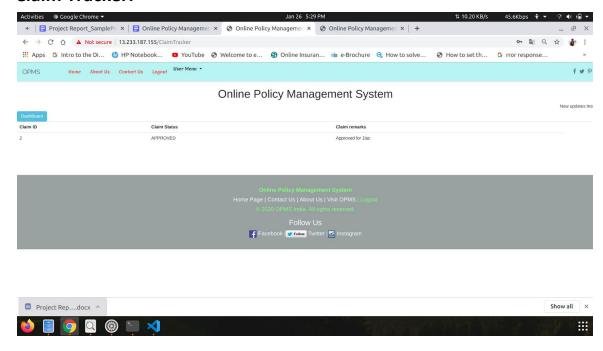
### **User Dashboard:**



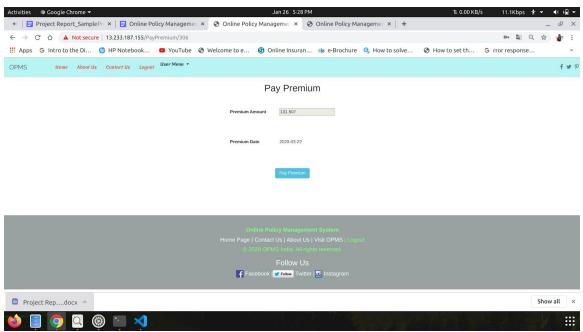
#### **Edit Profile:**



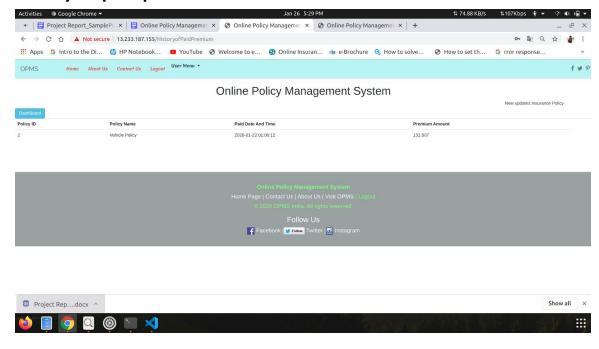
### **Claim Tracker:**



## **Premium Pay:**

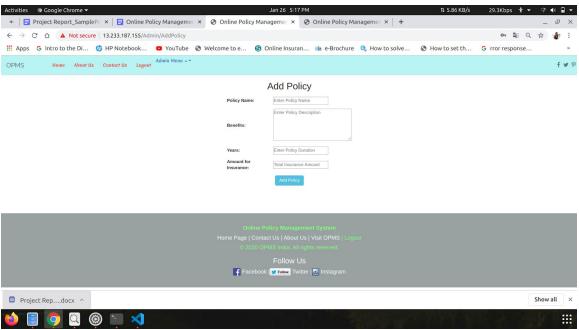


### **History Of paid premium:**

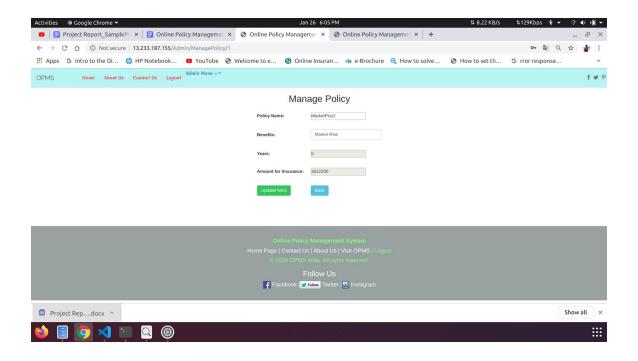


#### Admin:

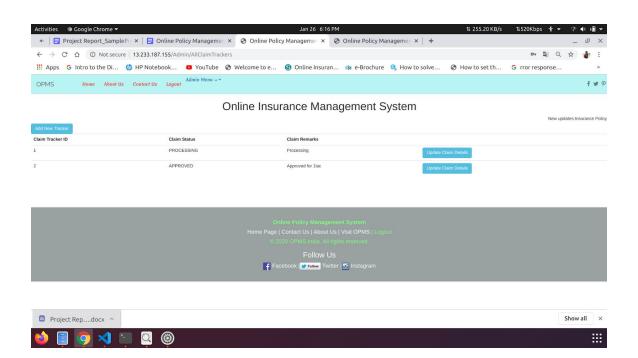
# Add new policy:



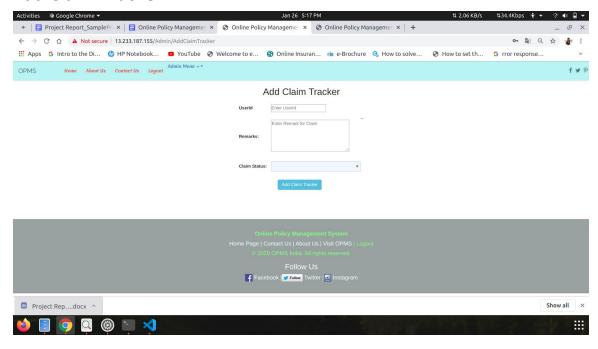
### **Make Changes in Existing Policy:**



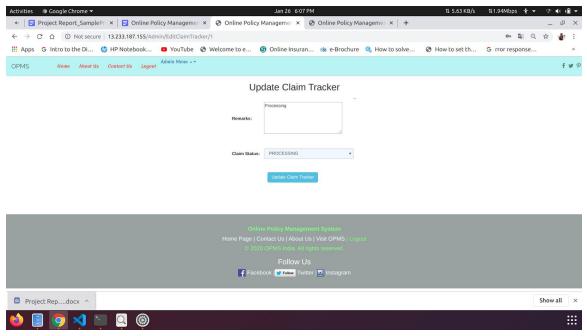
#### **All Claims:**



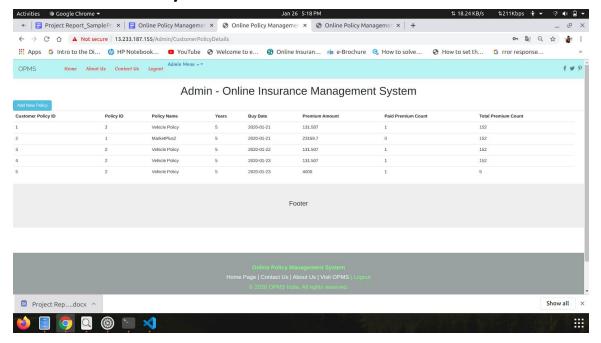
### **Add Claim Tracker:**



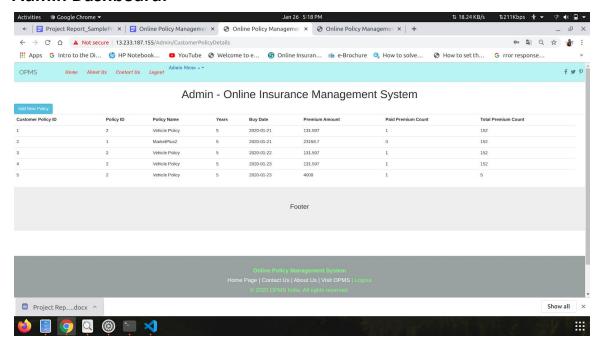
# **Manage Claims:**



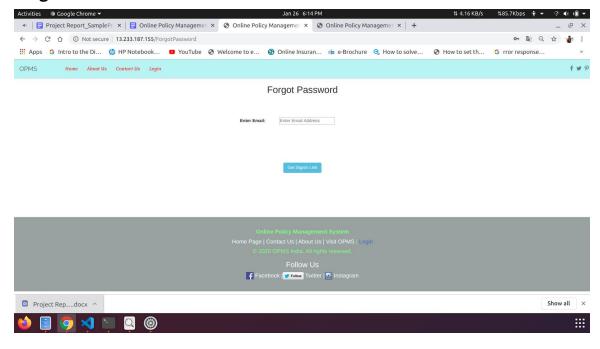
### **Customer and Policy details:**



#### **Admin Dashboard:**



### **Forgot Password:**



# **Change Password:**

