

DIGITAL  
LIFE

Ms. Neha Katariya  
A75 Sector 19 Noida  
Near Mother Dairy Market Noida 201301  
Ghaziabad Gautam Buddha Nagar Uttar Pradesh India

Scan &amp; Pay



BHIM UPI

Original for Recipient

Jio Number : 8447678699  
Account Number : 710084897861  
GST Bill Number : N09I192000450458  
Bill Number : 374000625855  
Bill Date : 01-SEP-2019  
Due Date : 18-SEP-2019  
Credit Limit : ₹ 750.00  
Security Deposit : ₹ 0.00  
Jio Membership : Prime

Place of Supply: 09 Uttar Pradesh

GST Registration Number:

Registered Mobile : +918447678699 | Aadhaar Number : XXXX XXXX8048 | E-Mail : nkatariya94@gmail.com

Bill From 01-AUG-2019 to 31-AUG-2019

Refer following pages for details of charges

My Previous Balance (₹)	Payment Received (₹)	Current Charges (₹)	Taxes (₹)	Total Current Month Charges (₹)	Total Payable (₹)
234.82	234.82	283.74	51.08	334.82	334.82

**Pay By 18-SEP-2019 (₹)**  
**334.82**

**Pay By 07-SEP-2019 (₹)**  
**329.82**

**Pay After 18-SEP-2019 (₹)**  
**434.82**

	Amount (₹)
1 Monthly Plan Charges	199.00
2 Usage Charges	
Premium / ISD & IR Calling	0.00
SMS	0.00
Data	0.00
VAS	0.00
3 Other Plan Charges	0.00
<b>Total Usage Summary</b>	
Voice Local	0.00
Voice STD	0.00
Premium / ISD & IR Calling	0.00
SMS	0.00
Data	0.00
VAS	0.00
4 One Time Charges	84.74
<b>5 Total value of charges (1+2+3+4)</b>	<b>283.74</b>
6 Credit & Adjustment	
Current Month's Discount	0.00
Previous Month's Adjustments	0.00
<b>7 Charges (5+6)</b>	<b>283.74</b>
8 Taxes	
CGST (9%)	25.54
SGST (9%)	25.54
	51.08
9 Bill Discount Including Tax	0.00
10 Security Deposit Returned	0.00
11 Pre to Post Migration Balance Transfer	0.00
12 Waivers	0.00
<b>Current Month Charges (7+8+9+10+11+12)</b>	<b>334.82</b>

## Payment Options



JioPay

Register with JioAutoPay and  
enjoy uninterrupted services

## JioAutoPay



ACH - (Direct Debit)

Set ACH mandate on bank account.  
Visit the nearest Jio Store along with a cancelled cheque.



Standing instruction (Credit Card)

Set JioAutoPay through MyJio App.  
Download the MyJio App from Play Store or App Store.



EBPP

Register Jio with your bank for an auto bill presentment and  
payment mandate on your bank account or credit card.

## JioDigiPay



My Jio &amp; Jio.com

Pay bills using credit/debit card/net banking/e-wallets/UPI on My Jio App  
or visit www.Jio.com and click on Quick Pay.  
Download the app from Play Store or App Store.

BHIM UPI QR

Scan and pay with UPI QR Code from any UPI enabled App



Ms. Neha Katariya

Jio Number : 8447678699

Bill Date : 01-SEP-2019

## Your Jio Plan Details

as on 31-AUG-2019

**Prime 99 + 199:** Benefits: Free Voice, 25GB High Speed Data and post 25 GB free at Rs.20/GB for next 500 GB, 100SMS/day & Complimentary Subscription to Jio Apps

Base Monthly Rental	Voice Call (local/STD/Roaming)	4G Data	SMS (local/national)	ISD (minutes)
₹ 199	Unlimited	25GB High Speed Data thereafter at Rs.20/GB for 500 GB	100 SMS Free/Day	Please visit Jio.com for the details on ISD tariff
Complimentary access to Jio Apps.				

## Base Tariff Post Entitlement - Home Circle

## Base Tariff Post Entitlement - Roaming Circle

Voice Calls: Free | SMS: ₹ 1/Local | ₹ 1/STD | ₹ 5/ISD

Voice Calls: Free | SMS: ₹ 0.25/Local | ₹ 0.38/STD | ₹ 5/ISD

Data: Rs 50/GB

Data: Rs 50/GB

- For ISD Calls, International Roaming, Premium Numbers, Short Codes and Value Added Services and tariff details please visit [www.jio.com](http://www.jio.com). Data charges apply for Video Calls.

## Your Bill &amp; Payment History

Note: Payment Details are excluding security Deposit

Last 6 months bill					
31-JUL	30-JUN	31-MAY	30-APR	31-MAR	28-FEB
₹ 234.82	₹ 197.06	₹ 100.24	₹ -132.58	-	-

Last 3 bill period payments		
31-JUL	30-JUN	31-MAY
₹ 197.06	₹ 133.00	₹ 0.00

## Important Information

## Tariff &amp; Plans

- There will be no increase in any tariff item (except ISD) till six months from the date of your enrolment to the plan. Thereafter, Reliance Jio Infocomm Limited ("RJIL") reserves the right to revise the terms & conditions applicable to tariff plans.
- RJIL reserves the right to vary the penal charge rates periodically, as well as take recourse to any other action available and considered appropriate, subject to Telecom Regulatory Authority of India (TRAI) regulations.
- Your dynamic credit limit depends on your security deposit, average monthly usage, payment track record and your tenure with us. An interim payment within the bill cycle may be required, if your usage exceeds this limit. However, based on payment history RJIL may allow usage beyond your credit limit mentioned on the front page of this bill.
- As per TRAI regulations, tariff is charged basis the duration of the call rounded up to + / - 1 second, traceable to an appropriate time reference.
- For billing, usage will be rounded up to the next higher pulse. For example, if you are on 30 sec/pulse billing plan, a 31sec call will be as 2 pulses. Similarly, if your data plan is billed on 10KB/pulse, usage of 11KB would be billed as 2 pulses.
- No migration fee is chargeable for changing tariff plan.
- No charge will be levied for any service without your explicit consent.
- In case you are on an unlimited data plan, post consumption of your allocated data limit, you will experience a downgrade in speed as per Fair Usage Policy.
- Data usage beyond plan entitlement (PAYG) is charged at a pulse 10KB, any charges of less than 1p will be forwarded to next data usage session. e.g. Rs 20 Per GB in 10KB pulse is 0.0191p per 10KB. Usage of a data session of 550KB is 10.5050p, the session is changed for 10p while 0.5050p will be added to the charges of next PAYG usage data session.

## DND (Do Not Disturb) Service

- You can opt for Full DND if you do not wish to receive any promotional calls/SMS. To activate Full DND, SMS 'START <0>' to 1909. Full DND will override any other category you may have selected.
- To allow promotional SMS from selected categories only, SMS 'START <preferred category no.>' to 1909. Categories and associated numbers are:
  - Banking / Insurance / Financial Products / Credit Cards; 2-Real Estate;
  - Education; 4-Health; 5-Consumer Goods / Automobiles;
  - Communication / Broadcasting / Entertainment / IT; 7-Tourism & Leisure

## Charges

- Itemized bill (local calls): ₹ 100 per printed copy
- Overdue charges (bills more than ₹ 200) ₹ 100 or 2% of bill, whichever is higher.
- Any disagreement on charges levied should be informed within 60 days of billing, failing which all charges will be considered valid.
- In the event of non-payment, part payment or late payment of the outstanding amount by the due date, or in the case of bounced cheques, RJIL reserves the right to disconnect services as per TRAI regulations.

## Complaints &amp; Service Requests

Visit [www.jio.com](http://www.jio.com), login with your Jio ID and password; click on "Service Request" option under Profile menu to raise a complaint. To track the status of your existing complaint, use your unique Service Request number.

You can also call 198 (toll-free) from your Jio number or 1800 889 9999 from other networks to register your service request / complaint.

## Appellate Authority

In case you are Not Satisfied with the response on a complaint, you can contact the regional appellate authority with your complaint docket number.

Email: [appellate.del@jio.com](mailto:appellate.del@jio.com), Telephone number: 1800-889-3999, Fax: 1800-889-1211  
Address: Reliance Jio Infocomm Limited, R K - 4 Square,  
Building No 4, DLF Cyber City, Phase-II  
Gurgaon 122002 Haryana  
(Working hours: Mon-Fri, 10:30 am to 6:00 pm)

## Other Information

- In case of permanent disconnection, your security deposit will be refunded within 60 days of disconnection, failing which you shall be paid interest @ 10% p.a, following adjustment of dues.
- In case of 2 consecutive payment reversal, service would be restored only against Cash/Credit Card/Online transfer.

## Service Accounting Codes (SAC)

SAC Code : Services	SAC Code : Services
998412 : Fixed Line Charges	998431 : Digital VAS Charges
998413 : Mobile Charges	998432 : Online Music Charges
998419 : VAS Charges	998433 : Online Video Charges
998422 : Data Charges	998439 : Online Content Charges

## Reach Us

Call 199 (from a Jio number) or 1800-88-99999 (from other networks) | Write to [care@jio.com](mailto:care@jio.com) | Manage your world of Jio with MyJio app | Visit [www.jio.com](http://www.jio.com)

**Registered Office:** Reliance Jio Infocomm Limited  
Office-101, Saffron, Nr.Centre Point, Panchwati 5 Rasta,  
Ambawadi, Ahmedabad-380006, Gujarat, India  
CIN: U72900GJ2007PLC105869

**State Office:** Reliance Jio Infocomm Limited  
Building No 4,  
R K - 4 Square,  
DLF Cyber City, Phase-II,  
Gurgaon 122002 Haryana

**GST Registered Office:** PLOT NO TC 58V AND 59V,  
Floor No.8,  
ELDECO CORPORATE CHAMBER 2,  
Road - PHASE 1 VIBHUTI KHAND, GOMTI  
NAGAR,LUCKNOW,  
226010 Uttar Pradesh

Signature Not Verified  
Digitally signed by Bhupendra Malhotra  
Date: 20190901143403  
Reason:  
Location: