

Sri. Akash Agarwal
S/o Dr. Alok Kumar Agarwal
Moh Dataganj, Tilhar
Dist Shahjahanpur
Uttar Pradesh-242307

Dear Sir,

Sub: First Appeal under Section 19 of RTI Act, 2005 dated 16.11.2019

I have studied the contents of your Appeal and the application submitted to the Public Information Officer (PIO), Canara Bank, Head Office, Bangalore and I conclude as under:

In your RTI application dated 26.08.2019, you had sought the information relating to your education loan account no. 410300JB00000007.


The PIO in his reply dated 25.09.2019 informed *that no information could be found for the said account no from CSIS Web Portal.*

Aggrieved by the decision of the PIO, you have preferred the subject appeal seeking the information for education loan account no. 410300JB000000075.

In this regard, please find the information enclosed herewith, furnished by our Government Portal Section, Priority Credit Wing, Head Office, Bangalore.

Accordingly, subject appeal is disposed off.

Yours sincerely


KVC JANAKI RAMA RAO
APPELLATE AUTHORITY
DEPUTY GENERAL MANAGER

INFORMATION SOUGHT UNDER RTI ACT, 2005

From CSIS Web Portal the following subsidy claim details are available in respect of the loan account number furnished by you.

1. Name of the student : Akash Agarwal and Alok Agarwal
2. Account Number / Bank : 410300JB000000075 / PNB
3. Date of Loan Sanction : 15.10.2009

Financial Year	Subsidy claim date	Subsidy claimed (Rs.)	Subsidy sanctioned by MoHRD (in %age)
2009-10-Supplementary	31.08.2011	5663.00	100% @
2013-14-Primary	15.09.2014	63359.00	100% @
2014-15-Primary	09.10.2015	62666.00	100% @
2015-16-Primary	28.09.2016	47209.00	100% @

CORRECTNESS OF AMOUNT CLAIMED AS SUBSIDY IS TO BE ASCERTAINED FROM FINANCING BANK ONLY.

@ Full subsidy has been settled by Ministry of Human Resource Development, Government of India and we have remitted the same to Head Office of your financing Bank for adjustment to loan account.

Interest subsidy was settled by Ministry of Human Resource Development, Government of India for the above years & remitted to Head Office of respective financing banks are as under:

FY	%age of claim settled by MoHRD, GoI	
	General Category	MM/YY
2009-10		
Supplementary	100	Sep-10
2013-14		
Primary	43.58	Oct-14
	24.46	May-15
	31.96	Jul-15
2014-15		
Primary	19.31	Jan-16
	13.46	Jul-16
	26.77	Aug-16



सूचना का अधिकार अधिनियम अनुभाग
वसूली विधि व धोखाधड़ी निवारण विभाग,
प्रधान कार्यालय (अनेक्स)
एल आई सी बिल्डिंग
,113जे सी रोड
बेंगलूरु 002 560 -

RIGHT TO INFORMATION ACT SECTION
RECOVERY, LEGAL AND FRAUD PREVENTION WING
HEAD OFFICE (ANNEX)
LIC BUILDING
113 J C ROAD
BENGALURU-560002

☎ : 080-22116378

Email: horia@canarabank.com

	19.81	Sep-16
	15.53	Feb-17
	1.28	Jun-17
	3.84	Sep-17
2015-16		
	25.00	Jul-17
	1.25	Sep-17
Primary	31.32	Nov-17
	11.39	Jan-18
	31.04	Jul-18

We observe from CSIS web portal that, PNB has not claimed subsidy to your account from the year 2010-11 to 2012-13 in the respective years.

It is the responsibility of respective bank branches to implement the scheme / claim subsidy /upload eligible subsidy claims correctly as per scheme guidelines to all the eligible student borrowers within the time schedule in the respective years and to adjust subsidy to the respective loan accounts whenever it is received. Students cannot claim the subsidy by themselves. If any Financing Bank / Branch does not claim subsidy as per guidelines within the time schedule, concerned Bank / Branch will be held responsible for the same.

We wish to inform that, Canara Bank has been nominated as a Nodal Bank, only for the purpose of administering Central Sector Interest Subsidy (CSIS) Scheme introduced by the Ministry of HRD, Govt. of India, New Delhi and our role as a Nodal Bank is for the limited purpose of consolidating the subsidy claims of Member Banks and forwarding the same to Ministry of HRD, Govt. of India, New Delhi and to pass on the subsidy to the Member Banks as and when it is received from the Ministry. For any disputes or further queries, student has to approach the respective financing bank only.

We furnish here below the address and e mail id of Head Office of Punjab National Bank for your reference.

The General Manager
Punjab National Bank
Retail Assets Division
Head Office
1, Tolstoy Marg
NEW DELHI - 110 001.



Email: rbd@pnb.co.in;

Vijay_kumar@pnb.co.in;apkakkar@pnb.co.in;vijay_kumar@pnb.co.in;