

Akash Suresh Chavan

Software Engineer

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Professional Summary:

- **3.5 + Years** of experience in **Salesforce Administration / Developer**, Configuration and Customization, Requirements/Business Analysis, Implementation, Data Migration and Support of **Salesforce CRM**.
- Translate business requirements into a technical solution.
- Created **Users, Profiles, Roles, Public groups, Queues, and Implemented Role hierarchies, Sharing Rules** and record-level permissions to provide shared access among different users.
- Created **Custom objects, Tabs, Custom fields, Pick lists, Dependent pick lists, Formula fields, Assignment Rules, Validation Rules, Approval Processes**, field updates, and Email generation according to application requirements.
- Create **Reports and Dashboards** to share data across teams.
- Work on **Rest API** for integration of Salesforce org and External system.
- **Migrating** VF pages to Lightning Experience.
- Good knowledge and hands-on experience with **Lightning Web Components (LWC)**.
- Hands-on experience in developing Apex Triggers, Apex Classes, VF Pages, SOQL and SOSL.
- Used **Data Loader** for insert, update, and bulk import or export of data from Salesforce.com Objects and it to read, extract, and load data from comma-separated values files.
- Created **Page layouts**, custom links, related lists and VF Pages on a record detail and edit page.
- Conduct **Release Management** tasks required to promote tested functionality from the sandbox into a production environment.
- Creativity and flexibility to face and resolve challenges, Good presentation skills and effective team player with excellent communication skills.

Education Details:

- Bachelor of Engineering (BE) – Mumbai University (May 2019)

Professional Experience:

- Worked in **CGP IT Solutions PVT Ltd, Mahape Navi Mumbai as Associate Software Engineer** From 2nd December 2019 to 27 Jan 2023.
- Worked in **Emmbi Industries Ltd, Mumbai as Salesforce Executive** from 6th Feb 2023 to till date.

Certifications:

- Salesforce Certified Platform Developer 1 (December 21, 2022)
- Salesforce Certified Administrator (September 20, 2022)
- Salesforce Certified Associate (May 20, 2023)

Project Details:

Project Title #1 : Saral Vaastu and ManavGuru Mobile Application

Client Side : CGP IT Solutions PVT Ltd

Role : Salesforce Administrator / Developer

Description : Managing the entire project life cycle Saral Vaastu application and Manavguru Application, architectural design and coordination with the team. & preparing and maintaining project, stage and exception plans as required. Monitoring overall progress and use of resources.

Responsibilities :

- Creating Rest API for integration of Salesforce and Mobile App.
- Creating Apex Classes and Apex Triggers for backend logics.
- Designed various Web Pages in Visual Force for functional needs also developed backend logic using Apex class and Apex triggers within Salesforce.
- Involved in creating various Custom Objects, Fields, Record types, Formulas, Page Layouts, and Validations rules.

Project Title #2 : CGP Employee App

Client Side : CGP IT Solutions PVT Ltd

Role : Salesforce Administrator / Developer

Description : CGP Employee App for Internal employees who ever go to client's houses and collect information about their family details with lots of fields like Email id, contact numbers, social media ids and etc. In this project, there are 2 services. first service is the nominal cost and first point of contact with the customers. If the customers take the first level service then Convince those customers to take the Second level service and create the follow-up tasks. With the help of the CGP Employee App and the sales force Enterprise Edition system, business operations are performed.

Responsibilities :

- Designed various Web Pages in Visual Force for functional needs also developed backend logic using Apex class and Apex triggers within Salesforce.
- Creating Rest API for integration of Salesforce and Mobile App.
- Creating Apex Classes and Apex Triggers for backend logic.
- Involved in creating various Custom Objects, Fields, Record types, Formulas, Page Layouts, and Validations rules.
- Responsible for the creation of users, roles, profiles, and defined object and field-level security.
- Create Custom Reports and Dashboards as per the requirements of Users.

Project Title #3 : Performance Tracker & Marketing Activities of Employees and Dealers

Client Side : Emmbi Industries Ltd.

Role : Salesforce Administrator / Developer

Description : Managing the entire project life cycle performance tracker and Marketing activity application, architectural design and coordination with the sales team for implementing this application.

Responsibilities : Creating various Custom Objects, Fields, Record types, Formulas, Roll up summary fields, Page Layouts, and Validations rules.

Creating Apex Classes and Apex Triggers for backend logic.

Managing Reports and dashboards for performance tracking and Marketing Activity of Employees and Dealers.

Project Title #4 : Sending WhatsApp Messages and Emails

Client Side : Emmbi Industries Ltd.

Role : Salesforce Administrator / Developer

Description : Sending WhatsApp messages to every farmer after being connected with our Service or Company. As well as sending WhatsApp messages and Emails to Dealers and Employees with their targets and achievements on scheduled time.

Responsibilities : Creating Rest API for integration of Salesforce and Aisensy for sending WhatsApp Messages.

Creating Schedule Apex Classes and Apex callouts for backend logic.

Personal Details:

Languages known : English, Marathi, Hindi

Current Location : Thane, Maharashtra , 400612

Trailhead Profile : <https://trailblazer.me/id/akash0802>

Linkdin Profile : <https://www.linkedin.com/in/akash-chavan-7a7791168/>