

# Akash Chhabra

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## Experience

- Walmart Global Tech** Bengaluru, KA  
*Software Development Engineer II* Nov 2024 – Present
- Enhanced Walmart's Communications Platform, delivering **100M+** messages/day across multiple channels with **3K TPS** peak throughput, ensuring high scalability and system reliability.
  - Led the Block Calendar Initiative, driving a **5%** increase in customer attendance and contributing **\$12M+** in annual GMV through improved scheduling efficiency.
  - Designed and implemented a high-performance URL Shortener microservice processing **20M+** daily requests and **2.5K TPS**, saving **\$100K/year** in vendor costs.
  - Spearheaded the launch of Voice as a Channel capability (Voice OTPs), enabling **600K+** automated calls/day, improving customer reach and accessibility.
  - Implemented a solution to exclude disconnected phone numbers from customer accounts, preventing fraud and reducing communication costs by **4%**.
  - Awarded the Bravo Award **twice** (Sept & Dec 2025) for enhancing system resilience through stress testing, readiness checks, and dashboard optimization for the Black Friday sale, boosting on-call efficiency and incident response by **20%**.
- Deutsche Bank** Pune, MH  
*Software Development Engineer II* Oct 2023 – Oct 2024  
*Software Development Engineer I* Jul 2021 – Sept 2023
- Developed Spring Boot RESTful microservices for Hedge Accounting, reducing P&L volatility by **\$800M** over two years through automation and system resilience.
  - Integrated real-time trade valuation APIs for intraday hedges, improving accuracy by **11%** and processing latency by **20%**.
  - Improved OAuth 2.0 / OpenID Connect authentication, securing access for **8K+** internal users and strengthening compliance controls.
  - Remediated open-source software vulnerabilities, mitigating **97%** of identified issues, and improving system reliability and security posture.
  - Automated database release pipelines with Liquibase & Kubernetes Jobs, improving deployment consistency by **50%**.
  - Streamlined CI/CD workflows using Jenkins, Helm Charts, and Docker, reducing release cycle time by **60%** and minimizing manual interventions.

## Key Projects

- Minutes in Seconds** Aug 2023 – Oct 2023
- Built a Python (Flask) bot integrated with Microsoft Teams, generating automated meeting summaries and action items using OpenAI GPT APIs and Microsoft GraphAPI for enterprise users.

## Skills

**Core Backend:** Java, Spring Boot, Kafka, Python

**Distributed Systems:** SQL, Cassandra, Cosmos DB, Apache Pinot, Elasticsearch

**Cloud & DevOps:** Kubernetes, GCP, OpenShift, Helm, Jenkins, CI/CD

**Monitoring & Observability:** Grafana, PromQL, Splunk, OpenObserve

## Education

- Bachelor of Engineering, Information Technology** Aug 2017 – Jul 2021  
Thadomal Shahani Engineering College, Mumbai University CGPA – 9.14 / 10

## Certifications

- Google Certified Associate Cloud Engineer** Jan 2023 – Feb 2026