



**Get up to Rs 2500 off on Any hotel booking using your MakeMyTrip Bus ID.**

### Booking Details

From:	Indore	Bus Operator:	Om Sai Ram Travels	PNR/Ticket Number:	32858053-687654
To:	SAGAR	Bus Type:	TATA 2X1(43) NAC Seater-Semisleeper-Sleeper	MakeMyTrip Bus Id:	NU27010958849784
Bus Departure:	7-Dec-14,09:00 PM	Passengers:	2		
Boarding Time:	09:00 PM	Total Fare:	700.0		

*\*Please reach your boarding point 15 minutes before the scheduled time.*

### Passenger Details

S.No	Name	Seat	Seat Type	S.No	Name	Seat	Seat Type
1.	Ms sandhya mishra	8	SEATER	2.	Ms urmila gautam	7	SEATER

### Boarding Point Details

Boarding Point:	Sarwate bus stand
Landmark:	Window no. 3
Address:	Opp. Ticket Window No. 3, Sarwate Bus Stand, Indore
Bus Operator Contact Number:	0731-4225207,4055207 / 0731-4046977 /
( Please use the Ticket Number : " 32858053-687654 " as reference for interaction with the bus operator )	

### Online Cancellation & Rules

- How do I cancel my ticket?  
Please go to [customer support](#) section of makemytrip.com (Top right corner on website) and proceed to cancel your ticket. You will be asked to enter booking Id and Contact number. If you are unable to cancel, please mail us at [BusService@makemytrip.com](mailto:BusService@makemytrip.com) or call us at 0124-462 8765 (Standard Charges Apply) to cancel your e-ticket. MakeMyTrip would not be able to process refunds for cancellations done directly with the bus operators.
- Cancellation charges are as follows:**
  - 0 to 12 hr(s) : 100.0%(700.0 Rs.)
  - 12 to 24 hr(s) : 58.0%(406.0 Rs.)
  - 24 to 48 hr(s) : 48.0%(336.0 Rs.)
  - 48 to 744 hr(s) : 38.0%(266.0 Rs.)
  - 744 to 15000 hr(s) : 38.0%(266.0 Rs.)
  - 15000 hr(s) and above : 18.0%(126.0 Rs.)
- How do I contact MakeMyTrip.com?  
For your boarding point or departure time queries please call Om Sai Ram Travels directly at 0731-4225207,4055207 / 0731-4046977 /  
To get in touch with [MakeMyTrip.com](#), mail us as [BusService@makemytrip.com](mailto:BusService@makemytrip.com) or call us at 0124-462 8765 (Standard Charges Apply).

### The bus will cover below mentioned pickup points:

Boarding Point	Land Mark	Address	Departure Time
Sarwate bus stand	Window no. 3	Opp. Ticket Window No. 3, Sarwate Bus Stand, Indore	09:00 PM
Sarwate bus stand	Vijaynagar square	OM SAI RAM TRAVELS, I.g.-34, cross road, sayaji main road, near vijay nagar depot, indore	09:20 PM

### Important Terms & Conditions

- In case of change in bus type or any issue related to bus operator, please bring in it out notice with in 24 hours of bus departure. We will investigate it with the operator and revert accordingly. The customer is entitled for refunds in case a lower bus type is provided subjected to our investigation.
- Agency: MakeMyTrip (India) Pvt. Ltd (hereinafter 'MMT') is only providing the services as agent of various tour operators (hereinafter 'Operators'). MMT's obligations are limited to issuance of ticket, providing information as made available to it and processing refunds. MMT is not responsible for the provision of services by the respective operator. MMT assumes no responsibility or liability for the actions or omissions of the operators including non-adherence of the scheduled timings, behavior of the operator's staff, conditions inside the buses, loss of life or property, delay, breakdown or inconvenience suffered by the user or passenger.
- The primary passenger is required to furnish a print out of the e-ticket and an identity proof with the passenger's photograph on it at time of boarding the bus. Failing to do so, the bus operator may not allow boarding.
- The bus e-ticket booked is non transferable.
- The bus operator reserves the right to change the seat number(s) of the passenger(s).
- The bus operator reserves the right to change the boarding point and/or using a pick-up vehicle at the boarding point to take customers to the bus departure point
- The departure and arrival timings mentioned on the e-ticket are only tentative timings. The same are subject to change.
- The bus trips may be delayed, postponed or cancelled due to unavoidable reasons.
- Provision of video/air conditioning or any such other services is the responsibility of the bus operator. Any refunds/claims due to non-functioning or unavailability of these services needs to be settled directly with the service provider (the bus operator).
- In the event of cancellation of a bus/service trip, MMT's liability will be limited only to the extent of refunding the sum paid by the passenger for the price of the e-ticket.