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Trouble Ticketing Tool																																																									
id (Primary Key)	Title	Organization	Status	Service	Priority	Assigned Date	Closed Date	Description	End Date	Impact	Last Updated	Operational Status	Privileged	Product	Ref	Resolution Date	Ticket Subclass	Urgency	Agent	Agent - > Full Name	Agent - > Last Name	Agent - > Object Name	Agent - > First Name	Agent - > Organization Name	Agent - > Email	Agent - > Employee Number	Caller	Caller - > Full Name	Caller - > Last Name	Caller - > Object Name	Caller - > First Name	Caller - > Organization Name	Caller - > Email	Caller - > Employee Number	Organization - > Name	Organization - > Full Name	Organization - > Object Name	Organization - > Code	Related Change	Related Change - > Ref	Related Change - > Full Name	Related Change - > Ticket Subclass	Service - > Name	Service - > Full Name	Service - > Provider	Service - > Provider Name	Service - > Category	Service - > Subcategory	Service - > Group	Service - > Subgroup	Service - > Service Name	Team	Team - > Full Name	Team - > Email	Team - > Object Name	Team - > Organization	Team - > Organization Name
000	ticket raise #5	ectar	019-03-13 13:26:17	ew	arservices	gh		Software services needs		Department	019-03-13 13:26:17	ngoing			000		oblem	edium	ndefined			o	ndefined				ndefined			o	ndefined			ectar	ectar	o	EC-00	ndefined			arservices	arservices	MM	MM	oftwareservices	oftwareservices	oftwareservices	arservices	arservices	ndefined			o	ndefined			
P-000	Ticket raise	Nectar	2019-03-1	New	Telcoma	Critical		SI Mbl oc		ADepartm	2019-03-1	Ongoing			P-000		Problem	critical	undefined			No	undefined			undefined			No	undefined			Nectar	Nectar	No	NE-00	undefined			Telcoma	Telcoma	ITDepartment	ITDepartment	Mobile phone	Mobile phone	Mobile phone	Telcoma	Telcoma	undefined			No	undefined				

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ID (Primary Key)	Title	Organization	Status	Service	Priority	Assigned Agent	Closed Date	Description	End Date	Impact	Last Update	Operational Status	Privileged	Product	Ref	Resolved Date	Ticket Sub-class	Urgency	Agent	Agent -> Full Name	Agent -> Last Name	Agent -> Employee Number	Agent -> Email	Calendar	Calendar -> Full Name	Calendar -> Last Name	Calendar -> Oblotete	Calendar -> First Name	Calendar -> Organization	Calendar -> Email	Organization -> Name	Organization -> Full Name	Organization -> Oblotete	Organization -> Code	Related Change	Related Change -> Ref	Related Change -> Full Name	Related Change -> Ticketsub-class	Service -> Name	Service -> Full Name	Service -> Provider	Service -> Prvider Name	Service -> Category	Team	Team -> Full Name	Team -> Email	Team -> Oblotete	Team -> Organi zation	Team -> Organi zation name																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																			
P-0000	Ticket raise #2	Nectar	2019-03-13:23:30	Assigned	Critical	Computers and peripherals	2019-03-13:23:40	Troubles shooting for wires		ADepartment	2019-03-13:23:40	Ongoing			P-0000	Problem	High	Jean-Paul Sartre	Jean-Paul Sartre	Sartre	No	Jean-Paul	IT Department	sartre@it.com	Akhil Bhattacharya	Akhil Bhattacharya	Bhatia	No	Akhil	Nectar	Nectar	No	NEC-00	Undefined				Computers and peripherals	Computers and peripherals	IT Department	IT Department	Troubleshotting	Troubleshotting	Troubleshotting	Computers and peripherals	Computers and peripherals	System & application support	System & application support	No	System & application support	IT Department	IT Department																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																
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