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Trouble Ticketing Tool

id (Pri	Title	Startdate	Status			Enddate	I	Lastpendingdate	Lastupdate	Pendingreason	Priority	Privatelog	Publiclog		Solution	Ticketsub-class					Parentincident-		Parentincident-									Service-						Servicesubcategory	Servicesubcategory	Servicesubcategory			Tea		Tea		Tea	parentproble		parentproble	TT	SL	SL	TT	SL	SL
I-000	Ticketraise	2019-04-0509::34::09	2019-04-0509::34::16	0		erfor			2019-04-0509::34::55	phone	lo		I-000	assistance	2019-04-0509::34::55	46s	perfor	Incident	lo	nilesh.vish			ravindra.		1002	undefined		undefined				Internetservice	Internetservice	Internetservice				sonali.kate			undefined			no	0s		no	0s