

# **Software Engineering and Agile Practices**Assignment - 2<sup>nd</sup>

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# **Software Requirements Specification**

Online Shopping Web System

# **Introduction**

#### 1.1 Purpose

• The purpose of the Online Shopping System is to provide a convenient and user-friendly platform for users to browse, select, and purchase products online.

#### 1.2 Scope

• The system will include features such as user registration, product catalog, shopping cart, secure payment processing, order management, and user account management.

#### 1.3 Definitions, Acronyms, and Abbreviations

SRS	Software Requirements Specification	
UI	User Interface	
DB	Database	
API	Application Programming Interface	

#### 1.5 Overview

 The Online Shopping System will be a web-based application accessible through standard web browsers. It aims to provide a seamless and secure shopping experience for users.

# **Overall Description**

#### 2.1 Product Perspective

• The system will be a standalone application interacting with external systems for payment processing and order fulfillment.

#### 2.2 Product Functions

- User Registration and Authentication
- Product Catalog Management
- Shopping Cart
- Secure Payment Processing
- Order Management

• User Account Management

#### 2.3 User Classes and Characteristics

- Regular Users: Individuals who browse and purchase products.
- Admin Users: Responsible for managing the product catalog, user accounts, and orders.

#### 2.4 Operating Environment

• The system will be compatible with standard web browsers (Chrome, Firefox, Safari, etc.) and will require a reliable internet connection.

#### 2.5 Design and Implementation Constraints

- The system will be developed using HTML, CSS, JavaScript, PHP and MySQL.
- Compatibility with various devices and screen sizes will be considered during the UI design.

# **System Features**

#### 3.1 User Registration and Authentication

• Users can create accounts, log in, and recover passwords.

#### 3.2 Product Catalog Management

- Admins can add, edit, or remove products from the catalog.
- Products will be categorized for easy navigation.

#### 3.3 Shopping Cart

• Users can add/remove items, view the cart, and proceed to checkout.

#### 3.4 Secure Payment Processing

• Integration with a secure payment gateway to process transactions.

#### 3.5 Order Management

- Users can view order history and track the status of their orders.
- Admins can manage and fulfill orders.

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#### 3.6 User Account Management

• Admins can manage user accounts, view activity logs, and handle support requests.

# **External Interface Requirements**

#### 4.1 User Interfaces

• Intuitive and responsive UI for both desktop and mobile users.

#### 4.2 Hardware Interfaces

• Suitable display monitors.

#### 4.3 Software Interfaces

• Integration with payment gateways, shipping providers, and any third-party services.

#### 4.4 Communication Interfaces

Use HTTPS for secure communication between the client and server.

# **Non-functional Requirements**

#### 5.1 Performance

- The system should handle a minimum of finite concurrent users.
- Response time for critical operations should be under 5 secs

#### 5.2 Security

- Implement encryption for sensitive data (user credentials, payment information).
- Regular security audits and updates.

# 5.3 Reliability

- The system should have a minimum uptime of 75%.
- Regular backups of the database.

### 5.4 Usability

- The UI should be user-friendly and accessible.
- Provide online help and documentation.

# 5.5 Maintainability

- Code should be well-documented.
- Allow for easy updates and maintenance.

This SRS document provides an overview of the requirements for the Online Shopping System. It serves as a foundation for the development team and stakeholders to understand the scope and functionality of the system.