

Akash Magar

IT Industry with 2.3 years of experience in ITIL and IT Service Management Solutions in IT Infrastructure. A ServiceNow expert with experience on implementing end-to-end Service Catalog, Configuration & Asset Management and Change Management with extensive knowledge on Content Management System.

EXPERIENCE

Cognizant Technology – Service Now Engineer

Feb 2022 – Present

Medtronic Administration (ServiceNow Engineer)

1. Created reports, workflows, data imports for Incident, Problem, Service Request, and Change Service Now Modules Experience in Implementing ServiceNow Discovery and CMDB and integration.
2. Created and Maintained foundation data - User Accounts, Approvers, Support Groups, Sites, Production Categorizations, and Templates.
3. Responsible for preparing design level, program-level and user-level documentation.
4. Responsible for system development, project direction, process and roadmap guidance

Zeal Institute of Engineering – Teaching Assistant

Jan 2021 - July 2021 (0.7 yr)

1. Managing a student's size of 20+ people and assisting with day-to-day activities.
2. Responsible for Analyzing, reviewing, registering, scheduling training programs in PCB lab.

PERSONAL PROJECTS

ShopLane Web App

An E-commerce dynamic web app built with rendering dynamic product cards from GET API, add-to-cart functionality, place order POST API, functionality in checkout page.

Website: <https://akashmagar703.github.io/JsShopLane/>

To-Do App

App is created with functionalities like: Add, Edit, Update and Delete of To-Do items.

Website: https://akashmagar703.github.io/ToDo_Web_App/

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LinkedIn:

<https://www.linkedin.com/in/akash-magar-15-july/>

GitHub:

<https://github.com/akashmagar703>

SKILLS

ITSM
ServiceNow
CMDB
JavaScript
HTML5
CSS3
Data Management
Rest Api Services

EDUCATION

Master of Engineering (VLSI & Embedded System)

Zeal Institute of Engineering
(2020–2022)

Bachelor of Engineering (Electronic & Telecommunication)

Deogiri Institute of Engineering
(2017–2020)

CERTIFICATION

1. Certified HTML, CSS & JavaScript for Web Developer Program in Johns Hopkins University, Coursera – 2021
2. Certified ServiceNow Certified Application Developer – 2024