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| Akash Magar  IT Industry with 2.3 years of experience in ITIL and IT Service Management Solutions in IT Infrastructure. A ServiceNow expert with experience on implementing end-to-end Service Catalog, Configuration & Asset Management and Change Management with extensive knowledge on Content Management System. | Pune,  Maharashtra  **+91 - 7709117592**  [**akash.s.magar@gmail.com**](mailto:akash.s.magar@gmail.com)  **LinkedIn:** [**https://www.linkedin.com/in/akash-magar-15-july/**](https://www.linkedin.com/in/akash-magar-15-july/)  **GitHub:**  **https://github.com/akashmagar703** |
| EXPERIENCECognizant Technology – Service Now EngineerFeb 2022 – Present **Medtronic Administration (ServiceNow Engineer)**   1. Created reports, workflows, data imports for Incident, Problem, Service Request, and Change Service Now Modules Experience in Implementing ServiceNow Discovery and CMDB and integration. 2. Created and Maintained foundation data - User Accounts, Approvers, Support Groups, Sites, Production Categorizations, and Templates. 3. Responsible for preparing design level, program-level and user-level documentation. 4. Responsible for system development, project direction, process and roadmap guidance  **Zeal Institute of Engineering - Teaching Assistant** Jan 2021 - July 2021 (0.7 yr)   1. Managing a student’s size of 20+ people and assisting with day-to-day activities. 2. Responsible for Analyzing, reviewing, registering, scheduling training programs in PCB lab.  PERSONAL PROJECTS **ShopLane Web App**  An E-commerce dynamic web app built with rendering dynamic product cards from GET API, add-to- cart functionality, place order POST API, functionality in checkout page.  Website: <https://akashmagar703.github.io/JsShopLane/>  **To-Do App**  App is created with functionalities like: Add, Edit, Update and Delete of To-Do items.  Website: <https://akashmagar703.github.io/ToDo_Web_App/> | SKILLS  * ITSM  ServiceNow * CMDB * JavaScript * HTML5 * CSS3 * Data Management * Rest Api Services  EDUCATION **Master of Engineering (VLSI & Embedded System)**  Zeal Institute of Engineering (2020-2022)  **Bachelor of Engineering (Electronic & Telecommunication)**  Deogiri Institute of Engineering (2017-2020) CERTIFICATION  1. Certified HTML, CSS & JavaScript for Web Developer Program in Johns Hopkins University, Coursera – 2021 2. Certified ServiceNow Certified Application Developer - 2024 |