

Akash Chandra Mishra

Technical Support Engineer



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Education

Tech Support Engineering (Full Time)

Masai School

05/2022 – present | Bengaluru

Bachelor in commerce

Mahatma Gandhi Kashi Vidyapeeth University
Varanasi

04/2018 – 03/2021 | Varanasi

Skills

Technical Skills

- Operating Systems
- Networking
- Linux | Shell Scripting
- SQL
- HTML | CSS | JavaScript

Customer Service Skills

- Technical Assistance
- Critical Thinking
- Resolving issues promptly
- Responsive

Soft Skills

- Troubleshooting
- Interpersonal
- Teamwork
- Decision Making

Professional Summary

Dedicated Technical Support Engineer strongly interested in obtaining a Technical Support Engineer position to work on enhancing the product experience and providing a good technical support to the clients in person and remotely.

Projects

Asana Onboarding

Asana, Inc. is a web and mobile "work management" platform designed to help teams organize, track, and manage their work.

A collaborative project Done within a two days

- **Tech Stack Used** - HTML | CSS
- **Features** - Creation of Workspace of Asana
- **Area of Responsibility** - Worked on Features of Asana

PharmEasy clone

PharmEasy is an Indian e-pharmacy company that sells medicines, diagnostics and telehealth online.

A collaborative project developed within 5 days, with a team of 5.

- **Tech Stack Used** - HTML | JS | CSS
- **Features** - Homepage | Signup, and Login | Lend Page
- **Areas of Responsibility** - Built Lend Page of PharmEasy

Languages

English | Hindi

Interests

- Reading Books
- Cricket
- Esports