

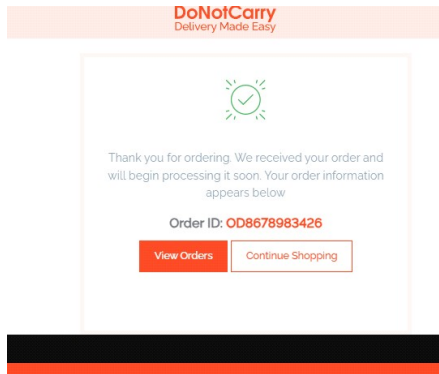


Date: July 12th, 2023

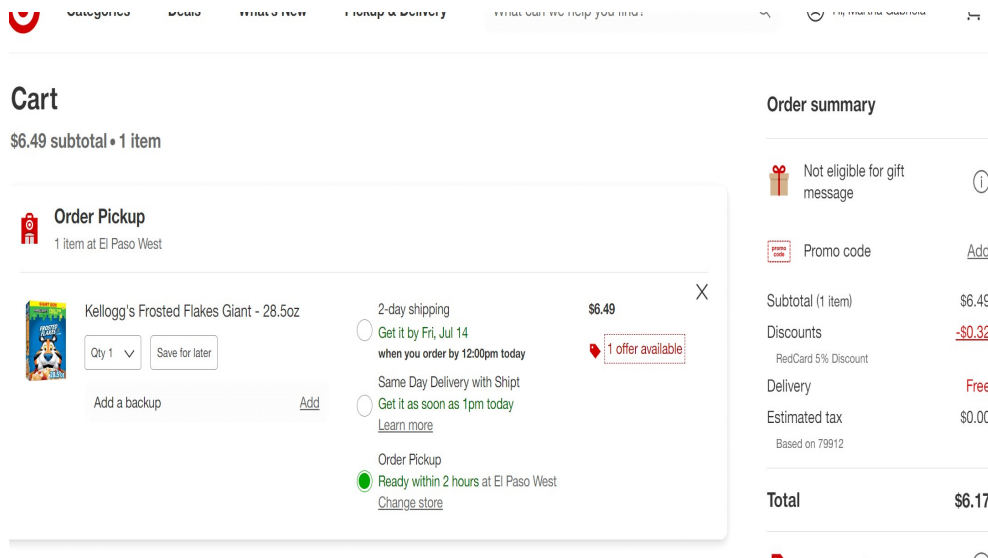
Topic: DNC Observations

Observations:

1. I understand that you are making changes in the system; when creating an order, I noticed that after selecting LOCAL delivery, the system jumped the window with the Delivery Times and sent me directly to the PayPal payment option. I am testing the system, so I followed the link and submitted the payment on PayPal, but I noticed that there is no Review Page for the customer to analyze their order before submitting it. Please include one last section, the Order Review, with the overall information of the order for the customer to review and approve, edit (any section), or cancel.



The following is an example of a Target purchase:



I clicked on the Checkout button, and the Order Review or Summary appears:



Checkout

Cart
\$6.17 total • 1 item [Edit](#)

Ready within 2 hours

at El Paso West

Order Pickup

Pickup person

Martha Gabriela Dominguez [Add](#)

Target Circle Earnings
Some exclusions apply [i](#)

\$0.12 available
Expires June 20, 2024 if earnings aren't accrued or redeemed ☐

Gift cards
Pay with a Target GiftCard [Add](#)

Order summary

Subtotal (1 item)

\$6.49

Discounts

- \$0.32

RedCard 5% Discount

Delivery

Free

Estimated tax

\$0.00

Based on 79912

Total

\$6.17

1 offer available [i](#)

\$6.17
RedCard Credit *0333

By placing an order, you agree to Target's [terms](#) and [privacy policy](#).

Place your order

Order confirmation and updates will be emailed to familia_dominguez@att.net

- I created another order with local as the shipping option, but I couldn't generate a third order with Local shipping; the option doesn't appear anymore. Please review and fix this.

Delivery Made Easy

Cart

Information

Shipping [+](#)

Payment

Thank you for ordering. We received your order and will begin processing it soon. Your order information appears below.
Order ID: OD2122022025
[View Orders](#) [Continue Shopping](#)

Apple's online store
APPLE iPhone 14 Pro Max (Green, 128GB)
Color: Green
\$1,650.00
Quantity: 1
Category: Electronics

Choose Delivery Option
☐ **Postal**
We offer the lowest rate for Next Day, Second Day, and Ground Deliveries from the major carrier companies.

[RETURN TO CART](#)

[CONTINUE](#)

I cannot test the Driver App if I cannot create local orders. Please review and fix it.

- Once the vendor approves the order, where can I find it? How is this order classified? And to what list did it go for review?
I couldn't find it in any of these lists within the vendor's or Admin's accounts.

- Please include the label "Delivery for:" before the name; this is not the customer's name but the contact person receiving the order.



New Delivery Request

Order No: OD2122022025

Martha Ortiz

12 Jul, 2023, 11:56 AM

Pick up Point
EL PASO, El Paso, Texas, United States, 79912

Drop Point
650 Wallenberg Drive, El Paso, TX, USA, El Paso, Texas, , 79902

Pick-Up Time: 18:00 PM
Drop-Off Time: 18:00 PM

Accept **Reject**

The Pick-Up Point address in this order doesn't exist. The order of the data fields is the following:

1. Address Line 1
2. Address Line 2
3. City
4. State
5. Country
6. Zip Code
7. Describe your store's location in detail

5. The system shouldn't allow local orders to have the same time for Pick-Up and Drop-Off times.

Pick-Up Time: 18:00 PM
Drop-Off Time: 18:00 PM

Accept **Reject**

6. I submitted the wrong zip code on purpose, assuming that a Subadmin or a vendor mistakenly wrote it down incorrectly. The address validation must include a zipcode and be input automatically, such as City and State; otherwise, it will cause problems.

Describe your store's location in detail
EL PASO

Address Line 1
650 Sunland Park Drive, El Paso, TX, USA

Address Line 2
Address Line 2

Country
United States

State
Texas

City
El Paso

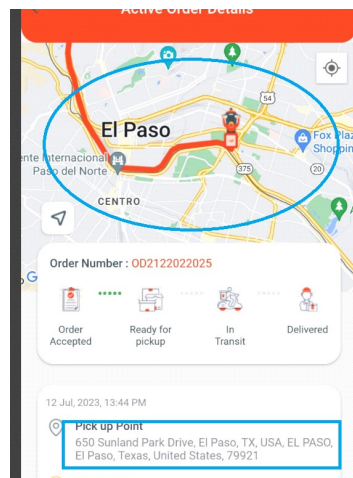
Zip Code
79921

Store Open Time
9:00 AM

The zip code 79921 doesn't exist.

City of El Paso, TX covers

79901 Zip Code
79902 Zip Code
79903 Zip Code
79904 Zip Code
79905 Zip Code
79906 Zip Code
79907 Zip Code
79913 Zip Code
79914 Zip Code
79915 Zip Code
79920 Zip Code
79922 Zip Code
79923 Zip Code
79924 Zip Code
79928 Zip Code



Therefore, the GPS sends the driver to a different location (our city's downtown). I suppose this is the reason why the GPS map in this order is incorrect. Please review and fix it.

Why does the Pick-Up Point address appear duplicated and different from the previous window in the app?

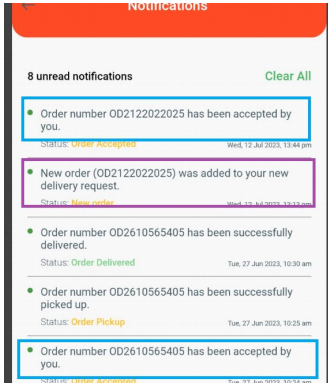
Active Orders

OD2122022025 **Accept**

Pick up Point
EL PASO, El Paso, Texas, United States, 79921



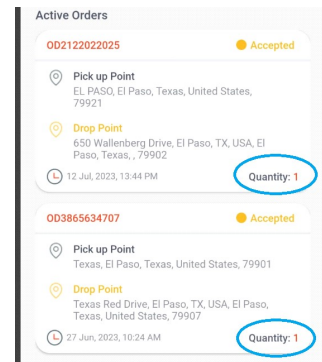
7. Please edit the notification to: "You accepted to deliver Order No. OD2122022025."



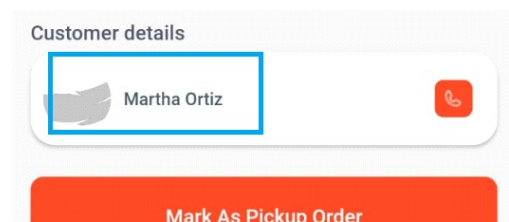
Please edit the rest of the notifications correspondingly to:

1. A new order request (OD2122022025) has been created.

8. Is this QUANTITY data field precisely the number of packages?
If two different types of products were ordered (say two apples and one pineapple), would this data field sum up the total of items in an order?



9. Martha Ortiz is not the DoNotCarry customer that purchased the product; she is the contact person receiving the local delivery.
Please change the label to "Recipient Details."



10. Please edit the invoice so that it is clear and neat.

- a. What is the data field: "Describe your store's location in detail" shown in the invoice? Please remove it.
- b. Why is the store's address duplicated?
- c. Please add the phone number format to every phone data field in the invoice: (***) ***-****
- d. The Date & Time format is wrong and is not including the time



- e. Please change the Mode of Payment label to Payment Method, and please Capitalize paypal to “PayPal.”
- f. What is the PAN No? GST No.?
- g. We have to ask the customer purchasing the product(s) if their purchase is a gift. The recipient must not see the pricing info if it is a gift.
- h. Is the recipient going to have access to the invoice? Can they see the Order Details when receiving the verification code for the driver without the pricing details? The recipient needs to see the Order Details to know the quantities and product descriptions and confirm they receive a complete order.
- i. What does Authorized Signatory means?