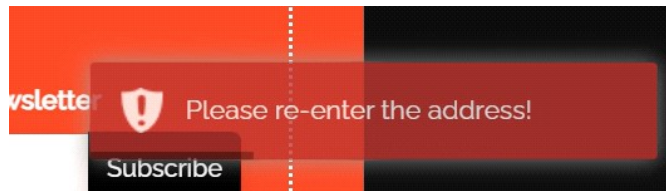Date: July 7th, 2023

Topic: DNC Observations

Observations:

1. We tried to make a purchase, but when I clicked on continue after filling in the Shipping form, the window opened again (with no option to scroll up).

I noticed this message until I reviewed the video. Please ensure these messages are visible; neither George nor I saw them.

https://www.dropbox.com/s/ndo2ilohlmv5wif/DoNotCarry%20-%20Google%20Chrome%202023-07-07%2009-51-36.mp4?dl=0

I re-entered the address by typing it and not selecting it from the computer, and no error came up. Please review the settings of the addresses' data fields.
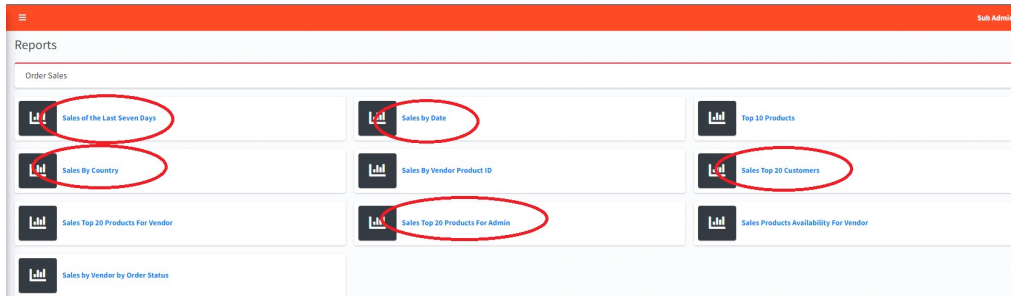
https://www.dropbox.com/s/8mjsf1c41gzncht/DoNotCarry%20-%20Google%20Chrome%202023-07-07%2011-33-36.mp4?dl=0

2. Please send a notification via email to Admins when any account (Orders, Subadmins, Vendors, Products,

Categories, Characteristics, etc.) is inactivated/canceled.

3. Admins can only inactivate, and not delete, subadmins. If a subadmin account with various vendors is inactivated, the default value for those subadmin data fields should be the profile of "SubAdmin." Our administrators will be in charge of assigning a subadmin at their earliest convenience.

3. On a vendor's account, I clicked on My Payments and got the following error message:

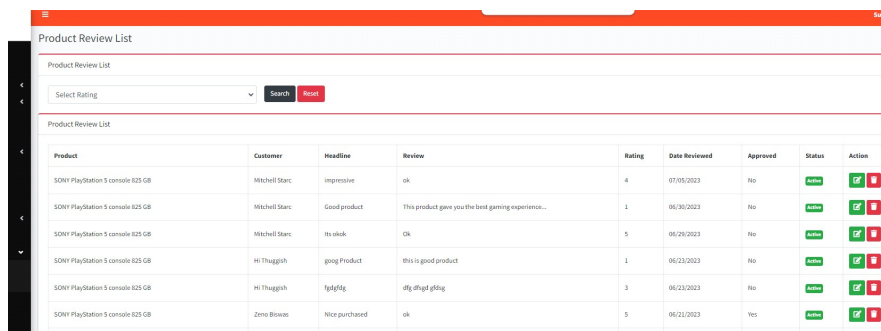4. This observation from September 2022 is still pending.

> 8. When reviewing the reports section under a subadmin account, I noticed the Sales by Month report, exclusive for Admins, is available for subadmins. Please review the available reports and ensure they are only visible to their specific account level.

Please make sure that SubAdmins only have access to their vendors' info.

5. Please ensure that when a product is rated three or less, the Customer Service Rep of that vendor's account receives an email with that notification.

23-09-2022	Admin	7. Please include a column in the Reviews List (today labeled as Comments List) that links the Order related to that product review. Our Customer Service Reps will have to respond to every review; linking every review with its customer information is necessary		Need to discuss

6. I am sending you the template for this notification.

ADMIN	Vendors will receive an email alert 24 hours before the coupon's expiration date. I will email the email template		In Progress

DoNotCarry
Delivery Made Easy

ACCOUNT ALERT!

This email is a friendly reminder that one of your coupons will expire soon.

DO NOT CARRY AND ENJOY!

Please save this email address in your Contacts list and let us know if you have any questions.
Our email is vendorsupport@donotcarry.com, or call us at 1-800-123-1212 if you need assistance.

We'll be glad to help you!