

Bill date: Jun 28, 2024

Billing period: May 28 to Jun 27, 2024

**PANDYA,AKASH,ANAND**


Account number: 641 232 195

## Snapshot of what you owe

See page 2 for details

Balance from your last bill	\$0.00
This month's charges	\$126.08

**Total amount due \$126.08**

 To ensure your payment is reflected on your next invoice, please pay by Jul 23, 2024.

## Pay your bill



### Online

Visit [407etr.com/pay](https://407etr.com/pay) to make a payment



### Through your bank

Select '407 ETR' as the payee



### Using our mobile app

Download the 407 ETR mobile app on Apple and Android devices

## YOU NEED TO KNOW



### Important Information

Toll rates on Provincially-owned Highway 407 have increased based on the Consumer Price Index, effective June 1, 2024. More details can be found at [on407.ca/tolls](https://on407.ca/tolls).



### Extended live chat customer service hours to serve you better

Our award-winning customer service team is available to serve you by live chat Monday to Friday, 8:30 a.m. to 7:00 p.m. Visit [407etr.com/contactus](https://407etr.com/contactus) to get in touch. To self-serve 24/7 using My Account, visit [407etr.com/myaccount](https://407etr.com/myaccount) to log in or sign up.



### You have Camera Charges this month

Your bill includes charges of \$25.20 for trips recorded by camera. If you make more than six trips a year using a transponder, you save money. Visit [407etr.com](https://407etr.com) for details.



For answers to most common billing questions, visit [407etr.com](https://407etr.com).

SCAN TO PAY



Tear off here

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### New plates? New address? New car?

Visit [407etr.com](https://407etr.com) to update your account information within 6 days of the change.

Your account number:

641 232 195

Bill date:

Jun 28, 2024

Total amount due

**\$126.08**

Please pay by

**Jul 23, 2024**

Total amount paid

\$ \_\_\_\_\_

### Payment Options

- Visit [407etr.com/pay](https://407etr.com/pay)
- Through your bank
- 407 ETR's mobile app
- Contact us: [407etr.com/contactus](https://407etr.com/contactus)

This bill was not mailed.



L1J 7W3 ON

PANDYA,AKASH,ANAND  
275 OVERBANK DR  
OSHAWA ON L1J 7W3

00 00064123219 5 000012608 20240628 6

1007159001

96

## This month's charges



Toll charges	\$78.49
Trip toll charges (4 @ \$1.00 per trip)	\$4.00
Camera charges (6 @ \$4.20 per trip)	\$25.20
Account Fee	\$3.95
<b>Total 407 ETR charges this month</b>	<b>\$111.64</b>



Toll charges	\$14.44
<b>Total Highway 407 charges this month</b>	<b>\$14.44</b>
<b>Total charges this month</b>	<b>\$126.08</b>

**Total Amount Due \$126.08**

## Your trip details



### TRIPS RECORDED BY CAMERA

DATE OF TRIP	TIME YOU ENTERED	ENTRY AND EXIT	DISTANCE (KM)	COST PER KM (\$)	TOLL CHARGES (\$)
<b>LICENCE PLATE CYJF337</b>					
Light vehicle					
19 May 24	3:00 PM	Hwy412-Brock407	8.151	0.2527	2.06
cont'd	3:05 PM	Brock-Kennedy	18.908	0.4135	7.82
22 May 24	5:53 PM	Thickson-Brock	13.872	0.3330	4.62
cont'd	6:01 PM	Brock-Miss	67.661	0.5752	38.92
04 Jun 24	1:52 PM	Thickson-Brock	13.872	0.2732	3.79
cont'd	1:59 PM	Brock-Hwy427	48.462	0.4735	22.95
07 Jun 24	6:09 PM	Baldwin-LakeRidg	4.970	0.3440	1.71
07 Jun 24	6:13 PM	LakeRidg-Thickson	6.559	0.3445	2.26
12 Jun 24	7:42 AM	Whites-Kennedy	14.825	0.5935	8.80
<b>Total</b>		<b>407 ETR</b>	<b>149.8km</b>		<b>\$78.49</b>
<b>Total</b>		<b>407</b>	<b>47.4km</b>		<b>\$14.44</b>
<b>Total for all trips</b>			<b>197.2km</b>		<b>\$92.93</b>



407 ETR  
P.O. BOX 407 STN 'D'  
SCARBOROUGH, ONTARIO  
M1R 5J8

## Payment options

- Visit [407etr.com/pay](https://407etr.com/pay)
- Through your bank
- 407 ETR's mobile app
- Contact us: [407etr.com/contactus](https://407etr.com/contactus)

## HOW WE CALCULATE THE COST OF YOUR TRIP

All tolls, fees and other charges are disclosed at 407etr.com in the "Rate Chart" and "Complete Fee Details." Rates change from time to time, and we'll let you know when they do. When you drive on Highway 407 ETR or Highway 407, you pay toll charges based on a rate per kilometre. The rate depends on the type of vehicle you drive, the time of day, and the sections of the highway you use. You also pay a trip toll charge each time you drive on Highway 407 ETR, but you don't pay one on Highway 407 unless your trip continues onto Highway 407 ETR. If you haven't leased a 407 ETR transponder, your trips are captured by camera. You then pay a monthly account fee and a camera charge for each trip.

## BILLING & PAYMENT

We issue bills monthly. The person responsible for the bill is either the one who leased a transponder from us or the registered owner of the applicable licence plate (even if they weren't driving at the time). Due to processing cut-off times, some charges may appear on future bills. When we receive a payment from you, we decide how to allocate it to the amounts you owe. Payment is due when you receive your bill. If we don't receive your payment within 37 days of the bill date, we may charge interest (calculated daily and compounded monthly at the effective annual rate of 26.82% for Highway 407 ETR and 18% for Highway 407);

disable all transponders you've leased from us; and bill fees such as a Returned Payment Fee, Collection Fee, and Enforcement Fee. If your bill remains unpaid, we may start collections activity and you may ultimately be unable to renew or validate your vehicle licence and permits.

## INACTIVITY. INTEREST & CREDIT BALANCES

If your account has no activity for 2 months straight, we'll stop sending you bills, but any amounts owing will continue to accumulate interest until we receive payment. You may qualify for a discretionary suspension of interest. For details, see the payments section at 407etr.com. Credit balances don't earn interest and if such balances aren't used or refunded within 2 years they will be removed as part of regular account maintenance. Removed credit balances can be restored upon request.

## PRIVACY

We may collect, use, disclose and retain personal information for the purposes described in our Privacy Notice and in accordance with applicable privacy laws. To operate and managing the toll highways, for example, we may contact you about your overdue balance, request a credit investigation or a consumer report about you, or exchange information about you with governmental agencies, credit reporting agencies, collection agencies, or other relevant service providers in Canada or other jurisdictions. For details, read our Privacy Notice at 407etr.com.

## TELL US ABOUT CHANGES

To ensure billing accuracy and timely payments, please let us know within 6 days if you change your address, bank or credit card information, or if your licence plate changes. If you don't, you are responsible for all tolls, fees and other charges billed to you.

## HOW WE'LL COMMUNICATE WITH YOU

Unless we tell you otherwise, communication between us may be by phone or in writing. Communications in writing may be sent by mail, e-mail, or other comparable methods suitable for both of us. If we mail you something, it is deemed received 5 days after it's mailed. Communication by e-mail or other comparable methods is deemed received on the date sent.

## TOLL EVASION, ONTARIO LAW

Evading, obstructing, or interfering with an electronic toll system is an offence under Section 191.3 of Ontario's Highway Traffic Act. A police officer may, without a warrant, stop, enter, and search your vehicle if there's a reason to believe you are doing so. These terms and all billing and payment activities (by any means or methods) related to tolls, fees, and other charges, will be strictly governed by and interpreted under the laws of Ontario and the federal laws of Canada, and any dispute, proceeding or claim arising out of or in connection therewith will be subject to the exclusive jurisdiction of Ontario courts.

