Customer Support Addon

Academy LMS

Usage Guide - Student/Instructor

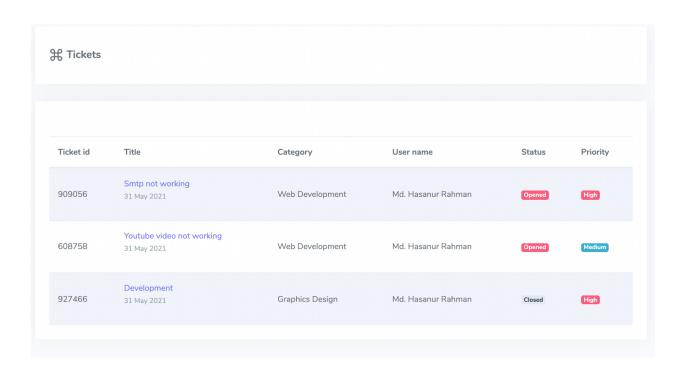
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<u>Addon Usage:</u>

If you've this addon, then it will be an opportunity for you to communicate with the site admin to resolve your questions/issues you are having while using the application.

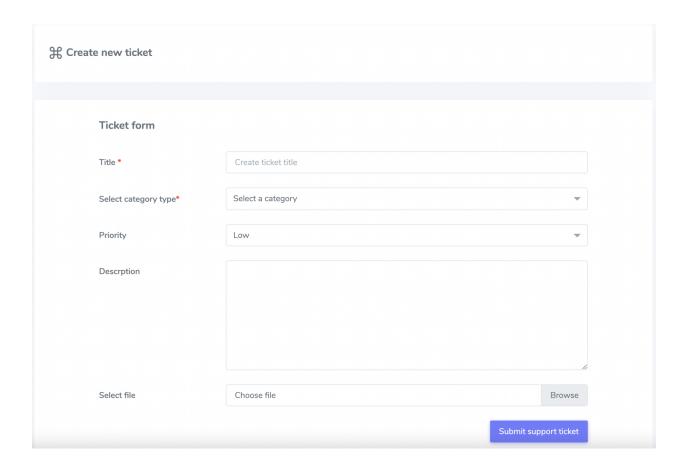
Ticket List:

You will find the tickets in the Ticket list page from the Support navigation menu or from the website header. You can view the tickets by clicking on the title.



Create Ticket:

You will be able to create a ticket with different categories and can choose the priority of your ticket depending on your issues here.



Viewing and replying a ticket:

You will find the ticket details and reply ticket from the view ticket page.

