

# AKASH SHUKLA

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## WORK EXPERIENCE

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### Senior Software Engineer at Optum, UnitedHealth Group

Jan 2022 - Current

#### CDSS Cloud Migration - Care Delivery Support System — Wellmed

- Migrated monolith on-premises Spring application with millions of lines of code into logical microservices on a Azure Kubernetes cluster.
- Identified cost optimisation opportunity by migrating fully managed CosmosDB to dedicated MongoDB Cloud which resulted in \$100,000 in annual infrastructure savings.
- Implemented performance monitoring using elastic APM in order to identify most commonly queried APIs. Reduced api responses by 95 percent by utilising redis to cache most frequently used requests.
- Optimised User Experience on pages with slower APIs by utilising Infinite Scrolling pagination.
- Conducted technical domain specific interviews for Full Stack Engineers.

### Software Engineer at Optum, UnitedHealth Group

Jul 2019 - Dec 2022

#### Empirical - Automated Information Extraction from Images

- Developed a product for automated information extraction from images with 95% accuracy, leveraging a novel information structuring algorithm integrated with Azure OCR.
- Reduced insurance claims audit time from 50 mins to 6 minutes by integrating the in house information extraction tool to the audit workflow.
- Led multiple end to end product releases, while reducing time to build by an avg of 5 percent on every release by automating deployment, monitoring and alerts. Acted as a POC for client demos and product training.

#### Catalyst - Automated Patient Onboarding and Triage (Java, Swift, Python)

- Reduced patient waiting time in Optum hospitals by 50 percent by developing an iPad application that utilised facial recognition and insurance card OCR for patient onboarding and triage.
- Saved entire conversion cost of EDI(Electronic Data Interchange) file formats by developing in-house platform for EDI data parsing and conversion.

## ADDITIONAL EXPERIENCE

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**Nearmash, Internship:** Developed an Ionic Application for 5 Bangalore Apartment complexes, providing curated event and service listings for the neighborhood.

**Mercenary motorsports, Web development and crowdfunding lead:** Raised 6+ lakhs in 2 months through a crowdfunding campaign for high-performance race karts, developing a website with online payments integration.

**RCubed Club:** Founded a 100+ member computer club that nurtured software development skills through hackathons and seminars, resulting in 3 teams qualifying for ICPC regionals in the first year.

## TECHNICAL PROJECTS

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### Landbank (Django, SQLite, HTML/CSS)

March 2018

Designed and implemented a Django-based website for digitizing village land ownership data (10,000+ records) in Jhansi district, providing search and filtering capabilities for 50+ users.

## EDUCATION

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### Bachelor of Technology in Computer Science and Engineering

Jul 2015 - May 2019

Bundelkhand Institute of Engineering and Technology, Jhansi

**Undergraduate Coursework:** Operating Systems; Databases; Algorithms; Programming Languages; Comp Architecture; Engineering Entrepreneurship; Calculus III

## LANGUAGES AND TECHNOLOGIES

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Java, Python, TypeScript, AngularJS, Spring, Flask, MSSQL, MongoDB, CI/CD, Git, Linux, Bash