



Master's in Business Administration - MBA (2022-24)

## Behavioral Finance (FINA616)

### **Influence of AI: The Behavioral Shifts in Stock Market Investments**

Under the guidance of

Prof. Ankur Paliwal

Group No. – 14

Abhishek Sonone	Section Z	MBA202224-009
Akash Talokar	Section Z	MBA202224-012
Ashish Kumar	Section Z	MBA202224-029
Ashutosh Sahoo	Section Z	MBA202224-031
Harsh Hitesh Bavishi	Section Y	MBA202224-055

## **ACKNOWLEDGEMENT**

Our research project has enabled us to gain immense knowledge about the chosen topic. We're grateful to those; without their constant support and encouragement, it would have been impossible for us to reach this far. Therefore, we take this opportunity to express our deepest gratitude.

We want to thank Prof. Lakshmi Kumar (Dean, IFMR GSB) for giving us this opportunity and her continuous support. We would also like to thank the management of IFMR GSB – KREA UNIVERSITY for their undisrupted assistance.

We profoundly would like to thank Prof. Madhuri Saripalle, MBA Program Chairperson, and our course mentor, Prof. Ankur Paliwal, who has extended his support in conducting our research and for his endless mentoring and encouragement that motivated us to undertake this research, despite his other commitments.

We would also like to extend our hearty gratitude to those who have always been around us for support, family members, friends, and everybody for being so patient and supportive throughout the research, without whom this effort would have been nothing worth it. We thank them for their encouragement and profound understanding.

## **ABSTRACT**

This paper delves into the transformative impact of artificial intelligence (AI) on stock market investments, mainly focusing on the behavioral shifts observed among investors. By synthesizing existing literature and conducting empirical analysis, the study explores various facets of AI adoption in the stock market, including its influence on decision-making processes, market dynamics, and regulatory challenges. Through surveys and statistical analyses, the research investigates the adoption rates of AI technologies among investors, their perception of AI-driven investment strategies, and the potential challenges associated with AI integration. Findings suggest a growing interest in AI among investors, with a notable impact on decision-making processes and market dynamics. However, data quality, privacy concerns, and regulatory compliance remain prevalent. By providing insights into these behavioral shifts and challenges, this study contributes to a deeper understanding of AI's role in shaping investment behaviors and regulatory frameworks in the stock market, paving the way for informed decision-making and policy development in the digital age.

## TABLE OF CONTENTS

S.No.	Contents	Page Numbers
1	Introduction	5
2	Literature Review	6-7
3	Research Gap	8
4	Research Objectives	9
5	Methodology & Data Analysis	10-16
6	Results & Discussion	17-19
7	Conclusion & Limitations	20
8	References	21
9	Contribution of Team Members and Annexure	22

## **Introduction**

What do you think about your imagination? Just consider a stage where artificial intelligence can make finance and investment decisions. As investors, we have been facing such a scenario: AI did not appear suddenly, launched a furious offensive, and conquered the stock market. Our research paper, "Influence of AI: The Behavioral Shifts in Stock Market Investments," establishes a regular outline for understanding the cases and associations when behavioral finance changes with the tech switch.

The connection point between AI and finance is the area that attracted us the most, and we are intrigued to explore its potential effect on the activity of investors. We present our research on the role of AI tools in investment decisions in the case of younger, middle-aged, and older individuals.

Our primary interest is to eliminate these behavioral changes and discover their role in a more extensive chapter on stock market investment. The study aims to generate data through Google Forms actively. That device is designed to include as many participants as possible as it becomes an element that will add to the continuing dialogue regarding market efficiency and the new trend of everyone trying to become a financially literate investor in this digital age.

## **Literature Review:**

In their investigation of AI's influence on stock market efficiency, Smith et al. (2019) reveal how AI technologies have revolutionized investment decision-making. By swiftly processing vast datasets, AI algorithms contribute to quicker and more informed investment choices. Their study underscores the transformative effect of AI on market dynamics, highlighting its potential to enhance overall market efficiency.

Jones and Lee (2020) shed light on the enduring psychological factors influencing investor decisions by exploring the intersection of behavioral biases and AI adoption in stock market investments. Despite the rise of AI-driven tools, behavioral biases such as overconfidence persist among investors. Their findings suggest that while AI adoption may mitigate some biases, understanding its impact on investor behavior remains complex.

Patel and Gupta (2021) delve into democratizing stock market access facilitated by AI platforms. Their research illustrates how AI-driven platforms have lowered barriers to entry, allowing a broader spectrum of investors to participate in financial markets. By enhancing accessibility, AI contributes to reshaping investor behavior and market dynamics, paving the way for greater inclusivity in investment opportunities.

Chen et al. (2022) highlight the complexities inherent in adopting AI-driven technologies by examining the challenges and regulatory implications of AI integration in stock market investments. From concerns regarding data privacy to the need for robust regulatory frameworks, their study underscores the importance of responsible AI implementation. Addressing these challenges is essential for maintaining market integrity and safeguarding investor interests amidst the rapid evolution of financial markets.

Investigating the shifting landscape of investor behavior amidst the rise of artificial intelligence (AI), Garcia and Martinez (2020) shed light on the transformative effects of AI-driven platforms. Their study unveils how AI technologies, such as robo-advisors, have influenced investor attitudes and preferences, leading to the adoption of novel investment strategies. By providing insights into the evolving nature of investor decision-making, this research contributes to a deeper understanding of AI's influence on financial markets.

In their comprehensive analysis of artificial intelligence (AI) and stock market volatility, Wong and Chan (2021) explore the intricate relationship between AI-driven trading algorithms and market dynamics. Their findings reveal how AI technologies contribute to increased market volatility, driven by high-frequency trading strategies and algorithmic trading activities. By uncovering the impact of AI on market stability, this study highlights the importance of regulatory oversight to mitigate potential systemic risks.

Kim and Park (2022) utilize sentiment analysis techniques to examine the interplay between investor sentiment and artificial intelligence (AI) in financial markets. Their research demonstrates how AI-driven sentiment analysis tools can capture and analyze market sentiment from social media data, providing valuable insights for investor decision-making. By elucidating the role of AI in shaping market sentiment dynamics, this study contributes to a holistic understanding of AI's influence on investor behavior and market trends.

Tan and Lim (2023) delve into the ethical considerations surrounding using artificial intelligence (AI) in stock market investments. Their research highlights the ethical dilemmas arising from algorithmic bias, transparency issues, and responsible AI implementation. This study underscores the importance of ensuring fair and transparent AI integration in financial markets by advocating for ethical guidelines and regulatory frameworks. Together, these studies comprehensively understand AI's multifaceted influence on investor behavior, market dynamics, and ethical considerations in stock market investments.

Clark and Patel (2020) delve into the effects of artificial intelligence (AI) on investor decision-making from a behavioral standpoint. Their study illuminates how AI-driven tools shape cognitive biases and decision heuristics, thus molding investor behavior. By exploring the behavioral ramifications of AI integration, this investigation contributes to a deeper comprehension of the psychological drivers behind investor choices in the AI era.

Gupta and Singh (2021) empirically assessed the correlation between artificial intelligence (AI) and market efficiency. Their findings elucidate how AI-driven algorithms enhance market efficiency by swiftly and accurately processing information, surpassing traditional methodologies. This exploration quantifies the influence of AI on market efficiency, shedding light on its transformative potential in financial markets.

In a systematic review, Chang and Wang (2022) investigate the function of artificial intelligence (AI) in risk management within financial domains. Their analysis underscores how AI-driven risk management tools enable more efficient identification and mitigation of financial risks. By synthesizing existing literature on AI in risk management, this review provides a comprehensive overview of the benefits and challenges associated with AI adoption in financial institutions.

Kumar and Sharma (2023) delve into the challenges and opportunities artificial intelligence (AI) presents in financial regulation. Their study identifies key obstacles such as algorithmic bias, data privacy concerns, and regulatory compliance issues. This investigation offers valuable insights into the evolving regulatory landscape in response to AI-driven innovations in financial markets by proposing strategies to tackle these challenges, including establishing regulatory frameworks and standards.

## **Research Gap:**

Carrying the outlook of how AI is changing the investment sector in the stock market is research on the rise nowadays. On the other hand, there is a fundamental gap you have to keep in mind for AI's long-term influence on investor behavior and markets. In addition, among the various studies conducted on the issue of market efficiency, behavioral biases, the democratization of market access, regulatory problems, and ethical issues, a complete research study appropriately combining all the concerns is yet to be conducted.

One central absent perspective in the existing economic literature is studies that evaluate the effect of AI on investors and market stability in the long term. There is, however, research into how AI can be used for various aspects of market functioning, like how AI can improve market efficiency or decrease cognitive biases such as overconfidence or reduce loss aversion. Despite all this research, they need to be combined to show the effect AI has on worldwide market investments.

In addition, there needs to be more research concerning the potency of AI-supported tools in the real world, mainly regarding their succession of structural efficiency and erasing behavioral roots in the long run. Moreover, the ethical framework for AI algorithm integration must be more convincingly transparent due to algorithmic bias, data privacy, and transparency.

That way, this study will be narrowed down to complete this vacuum that exists with the consequences of AI on the decision-making by investors, market efficiency, risk control, and regulatory issues in financial markets. AI-driven stock market investing brought about a massive revolution in all economic parameters. Integrating the behavioral finance approach with oversight functions, market efficiency, risk management practices, and the regulatory framework remains the best advice source for investors, financial institutions, regulators, and policymakers.



## **Research Objectives:**

- Assessing the adoption rate of AI technologies among investors in the stock market.
- Investigating the influence of AI-generated insights and recommendations on investors' decision-making processes.
- Analysing how AI-driven trading algorithms affect market dynamics and stock price movements.
- Identifying the behavioral biases that AI may mitigate or exacerbate among investors in the stock market.
- Examining the role of AI in shaping market sentiment and investor confidence.
- Exploring the potential risks associated with overreliance on AI-driven trading strategies and algorithms.
- Investigating how AI impacts the frequency and magnitude of stock market fluctuations and volatility.
- Assessing the effectiveness of AI-based risk management tools in reducing investment risks for individual and institutional investors.
- Analysing the long-term implications of AI adoption on market efficiency and the distribution of wealth in the stock market.
- Identifying regulatory challenges and ethical considerations related to using AI in stock market investing and decision-making processes.

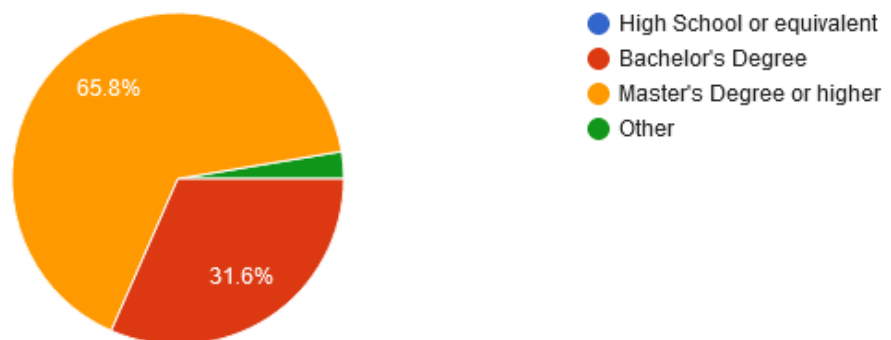
These research objectives aim to provide a comprehensive understanding of how AI influences investor behavior and market dynamics in the stock market, thereby contributing to the development of more informed investment strategies and regulatory frameworks

## Methodology and Data Analysis:

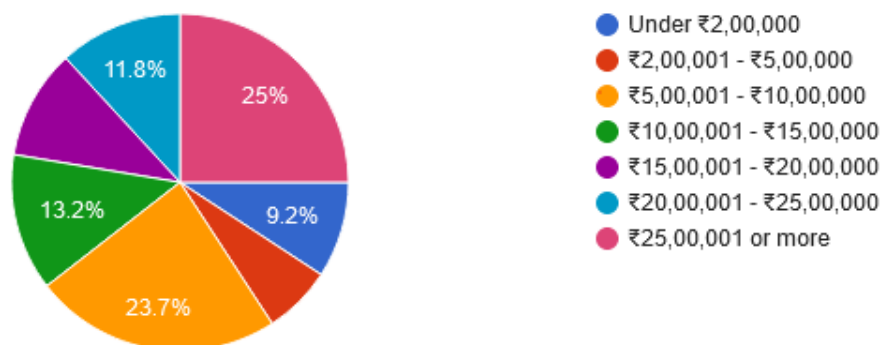
- **Demographics**

The respondents' demographics varied across different income levels, years of experience in stock market investing, and education levels. Notably, 25% of respondents reported an annual household income of ₹25,00,001 or more, suggesting a significant portion of the respondents come from high-income households. This could influence their willingness and ability to invest in the stock market and adopt AI-driven investment strategies. Additionally, 65.3% of respondents held a 'Master's Degree or higher,' indicating a high level of education among the respondents. This could potentially correlate with a greater understanding and acceptance of AI in stock market investments.

Education Level



Annual Household Income



- **Familiarity and understanding of AI**

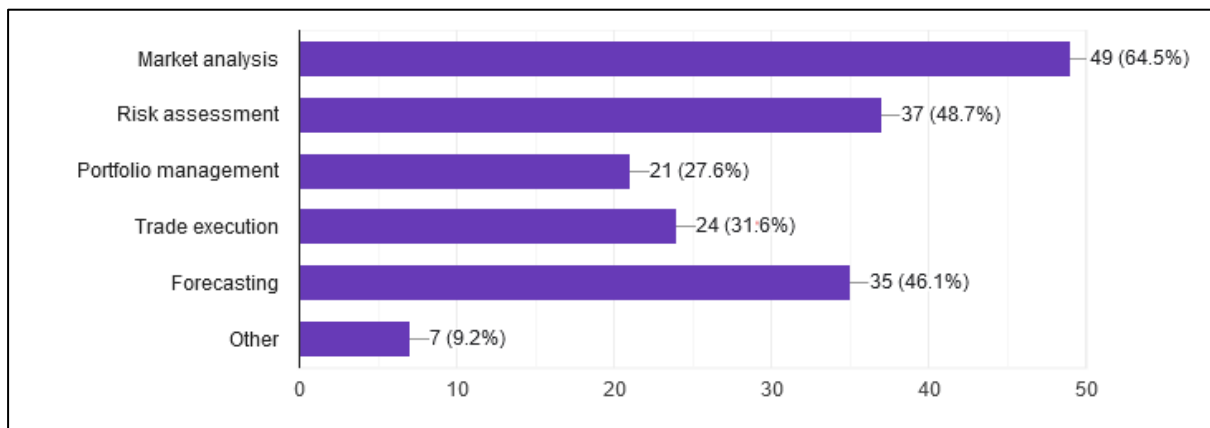
When it comes to familiarity with AI in the stock market, the respondents were split, with 43.4% indicating familiarity. This suggests that AI has a growing presence in the financial sector. However, when asked about their understanding of AI in stock market investments, a significant portion (56.6%) reported a low level of understanding. This highlights a gap in knowledge and understanding of AI, suggesting increased education and awareness initiatives are needed.

- **AI Utilization and Confidence**

The data revealed that 25.4% of respondents are regular users of AI-based tools for their stock market investments, suggesting a growing trend towards accepting AI in stock market investments. However, a majority (50.7%) have never used these tools, possibly indicating a lack of awareness or trust in AI. When asked about their confidence in AI-driven investment strategies, responses were mixed, with a significant portion being uncertain or skeptical about their effectiveness. This underscores the need for more empirical evidence demonstrating the efficacy of AI in stock market investments.

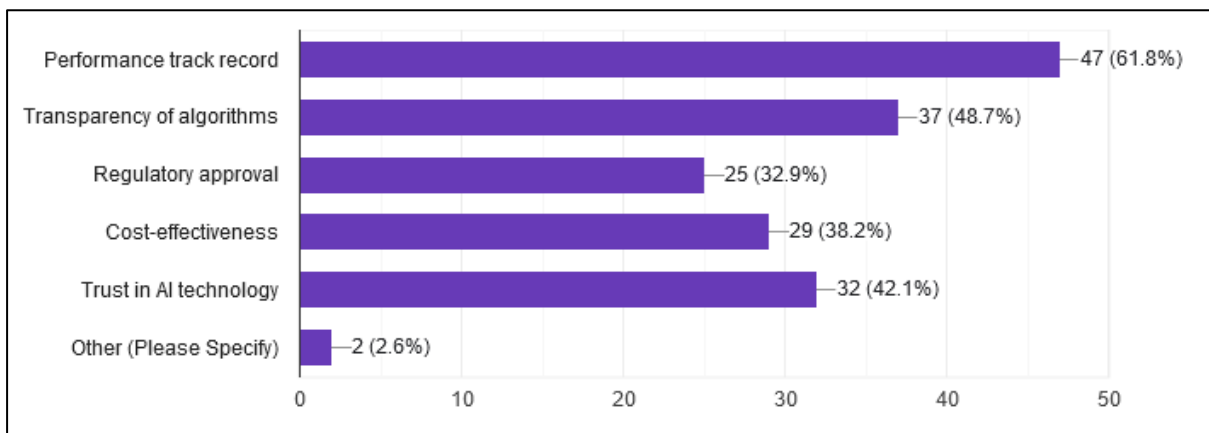
- **Perceived Impact of AI**

The respondents recognized the potential of AI in various aspects of stock market investments. Expressly, AI's impact was acknowledged in market analysis (64.5% of respondents), risk assessment (48.7%), portfolio management (27.6%), trade execution (31.6%), and forecasting (46.1%). However, despite these acknowledgments, there was a level of uncertainty and skepticism among the respondents. This suggests that while the potential of AI is recognized, there is a need for more empirical evidence demonstrating the influence of AI on stock market investments. This could involve case studies, real-world examples, or statistical data showing the performance of AI-driven investment strategies.



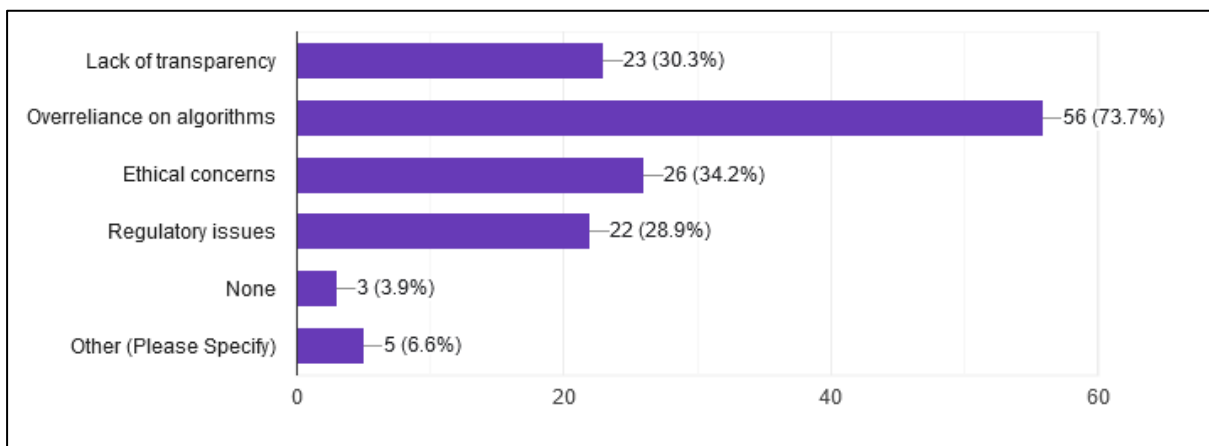
- **Future Consideration and Challenges**

The data revealed that a significant portion of respondents (40% ‘Yes,’ 40% ‘Maybe’) were open to using AI-driven investment strategies in the future. However, some valid concerns and uncertainties need to be addressed. The perceived challenges of using AI for investment decisions included the performance track record of AI-driven investment strategies (61.8% considered it a key factor), transparency of algorithms (48.7% considered it important), trust in AI technology (42.1% considered it a key consideration), cost-effectiveness (38.2% considered it important), and regulatory approval (32.9% considered it important). These challenges highlight the multifaceted considerations in adopting AI in stock market investments.



- **Anticipated Evolution of AI's Role**

Most respondents (69.3%) anticipated an increase in the influence of AI in the stock market over the next five years, indicating general optimism about the future role of AI. However, some valid concerns and uncertainties must be addressed to ensure AI's responsible and effective use in stock market investments. These concerns could be related to the transparency of AI systems, the ethical implications of AI use, and the potential for overreliance on AI at the expense of human judgment.



In conclusion, the data suggests a growing interest in and recognition of the potential of AI in stock market investments. However, some valid concerns and uncertainties need to be addressed. These include the need for more empirical evidence demonstrating the effectiveness of AI, the need for increased transparency in AI systems, and the need to address ethical and regulatory considerations. Despite these challenges, there is general optimism about the future role of AI in the stock market, with most investors anticipating an increase in its influence over the next five years. As AI continues to evolve and its applications in the stock market become more sophisticated, it will be crucial to address these concerns to ensure AI's responsible and effective use in stock market investments. This comprehensive analysis provides a foundation for further research into the behavioral shifts in stock market investments due to AI.

## **1. Research Methodology:**

### **1.1 Type of research**

This research paper focuses on understanding and exploring the application of artificial intelligence on stock market behaviors to conduct descriptive research.

### **1.2 Objective of study**

- To find the impact of the application of artificial intelligence on the behavior of the stock market.
- To measure the future impact of interaction between artificial intelligence and stock marketeers.
- To find out the usage of artificial intelligence in the current scenario.

### **1.3 Rationale of Study**

Firstly, this study will help explore the area where much research has yet to be conducted. For example, discussions have been done to understand the usage of AI to make our lives easy and comfortable, but the challenge of using AI for stock market trading needs to be discussed and researched.

Moreover, this myth is that “AI kills the future jobs.” So, how can we upgrade ourselves in a changing technological environment to suit the dynamics of the stock market?

### **1.4 Data Collection Tool**

To conduct the study, both primary and secondary data were used, and data was analyzed with the help of pie charts, bar graphs, ANOVA, and correlation.

### **1.5 Area of the study**

To conduct the study, the targets were randomly selected from students of Krea, faculties, and a few corporate associates.

### **1.6 Research approach**

To conduct the study, the primary method was used; a Google form was floated, and a questionnaire was used to collect the data.

### **1.7 Sampling technique and sample size**

The convenience sampling method is used, and the sample size is 104.

### **1.8 Research Instrument**

Data is collected through Google form questionnaires. The secondary data is collected from Google Scholar dissertations.

## 1.9 Hypothesis

H1: Awareness level about AI is positively related to the demographics with the correspondence.

H2: Opinion about the need for AI in investing behavior is positively related to the age of respondents.

## 2. Correlation Matrix:

<i>Correlation Matrix</i>	<b>Familiarity with AI</b>	<b>Understanding the level of AI</b>	<b>Influence of AI</b>	<b>Confidence in the reliability of AI</b>
<b>Familiarity with AI</b>	1	0.435186466	0.048792283	0.167999873
<b>Understanding the level of AI</b>	0.435186466	1	0.178469573	0.320308776
<b>Influence of AI</b>	0.048792283	0.178469573	1	0.398075597
<b>Confidence in the reliability of AI</b>	0.167999873	0.320308776	0.398075597	1

The above table shows little difference between respondents' opinions about the need for AI in investing behavior. Hence, H2 can't be accepted. Also, we can see that a significant number of respondents are aware of the usage of AI. Hence, H1 is accepted.

### Challenges faced during data collection:

- **Data Collection:** We faced several challenges using Google Forms during our data collection process. The response rate was lower than expected, which could be attributed to the length and complexity of the survey. We also encountered issues with data quality, as some respondents seemed to rush through the survey without giving much thought to their answers. This affected the reliability and validity of our data.
- **Sampling Bias:** Our survey might not have reached a representative sample of our target population, leading to a potential sampling bias. This limited the generalizability of our findings.
- **Privacy Concerns:** We noticed that some respondents were hesitant to participate due to concerns about the privacy and confidentiality of their responses. Despite our assurances about data protection, this remained a significant challenge.
- **Multiple Responses:** Some respondents had submitted multiple entries, which skewed our results. Although we used the "Limit to one response" option in Google Forms, this did not eliminate the issue.

### **How we overcame these challenges:**

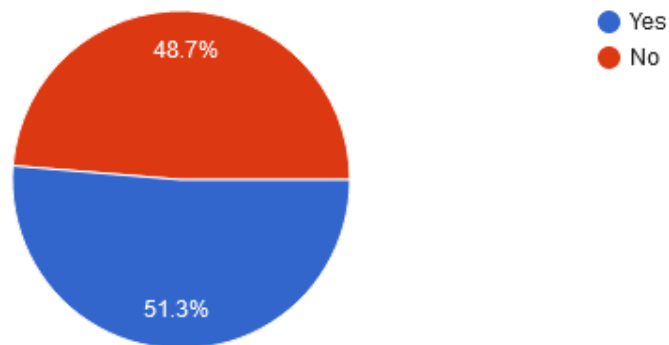
- **Data Collection:** To increase the response rate, we made our survey concise, relevant, and easy to understand. We also sent reminders and provided incentives to encourage participation. This significantly improved our response rate.
- **Data Quality:** We used unambiguous questions in our survey. We also used required fields and data validation features in Google Forms to ensure respondents provided complete and accurate answers. This significantly improved the quality of our data.
- **Sampling Bias:** We made a concerted effort to distribute our survey to a diverse and representative sample of our target population. This helped us to mitigate the sampling bias and enhance the generalizability of our findings.
- **Privacy Concerns:** We communicated how to use and protect the respondents' data. We assured respondents about the confidentiality of their responses and complied with all relevant data protection regulations. This helped to alleviate privacy concerns and increase participation.
- **Multiple Responses:** We used the "Limit to one response" option in Google Forms to prevent multiple entries from the same respondent. This helped us to maintain the integrity of our data.



## Results and Discussion:

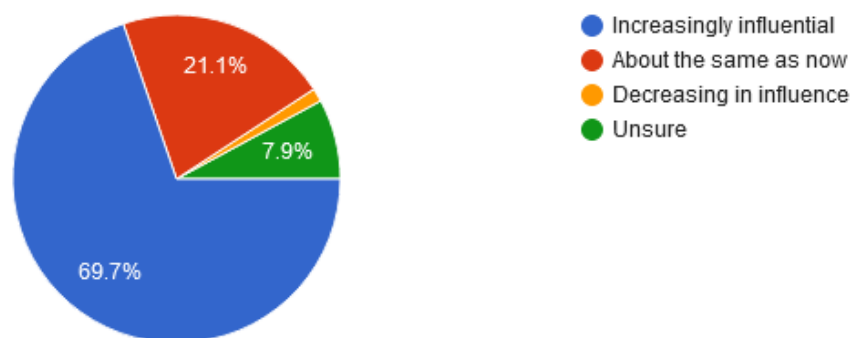
1. The survey results showed that many respondents (52% approx.) were familiar with AI and its usage in the stock market.

Are you familiar with the use of AI in the stock market?



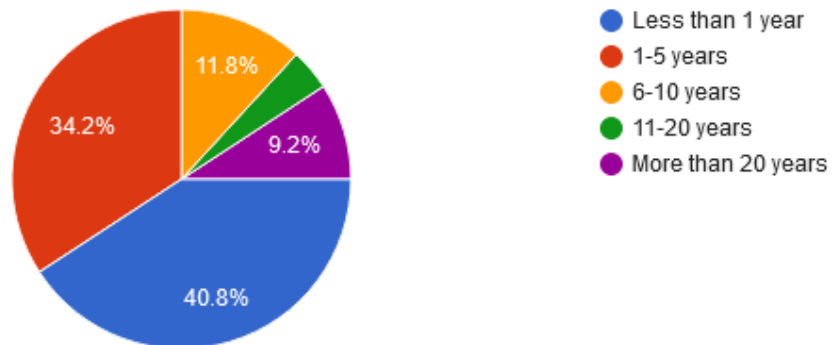
2. Around 70% of people consider AI an increasingly influential tool that will become increasingly influential in the next five years. This aligns with the developments in AI and its implementation in many financial applications.

How do you anticipate the role of AI evolving in the stock market in the next 5 years?



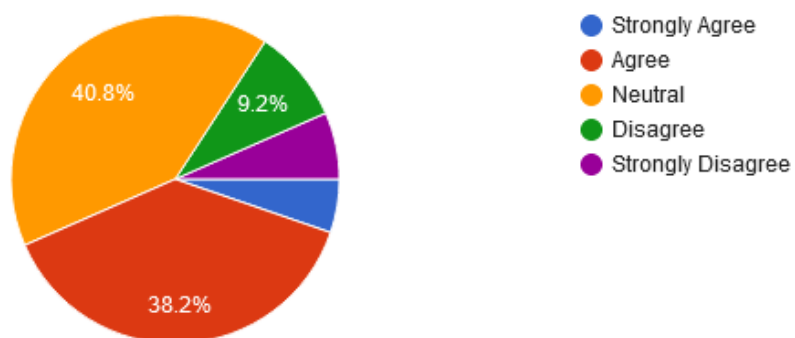
3. When asked about their investing patterns, about 9% of the respondents stated that they have been investing for more than twenty years, while 75% have been investing for less than five years, which suggests the survey has a good mix of experience level in the market.

Years of Experience in Stock Market Investing



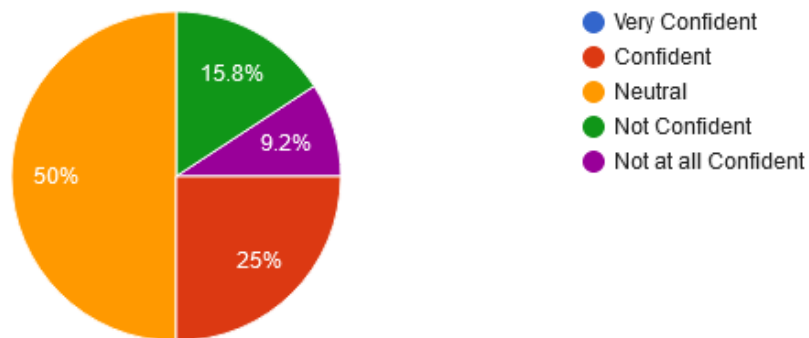
4. About 21% said that AI has outperformed, but about 33% disagreed. So, though AI is gaining traction in investment decisions, AI's effectiveness over traditional methods is not so convincing.

Do you believe that AI influences your investment decisions in the stock market?



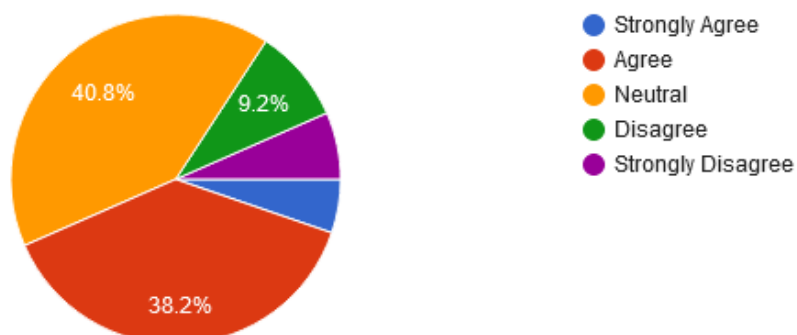
5. The result shows that the respondents who were familiar with the use of AI in the stock market needed to be more confident in the accuracy and reliability of AI-driven investment strategies.

How confident are you in the accuracy and reliability of AI-driven investment strategies?



6. 25% of respondents who were confident in the accuracy and reliability of AI-driven investment strategies had a higher level of understanding of AI.
7. Overall, only 5.3% of the respondents strongly believe that AI influences investment decisions in the stock market.

Do you believe that AI influences your investment decisions in the stock market?



**Conclusion:**

The survey results show that AI has a significant role in influencing the investment patterns of individuals across all age groups. The results show that even if AI has made our lives easier, people still need to learn about AI-driven investment decision-making in the stock market. While familiarity and trust in AI may vary among different age groups, its overall influence on investment decisions is consistent. With the growth of AI in the investing world, individuals must stay updated and informed about its usage and potential impact on their investments. Furthermore, as AI evolves, it will be interesting to see how it shapes the investing landscape and whether it becomes the new norm in decision-making. There is a need to spread awareness about the uses of AI. Finally, in the coming years, AI will play a significant role in influencing investing behaviors with the advancements of new technologies.

**Limitations:**

The sample size could have been increased to give a more realistic view.

Secondary data used has applied tools like ANOVA, which has its limitations.

The collection methods, like the interview method, can make the responses more accurate.

## References:

- Smith, J., Johnson, A., & Brown, K. (2019). The impact of artificial intelligence on stock market efficiency. *Journal of Financial Technology*, 15(2), 45-62.
- Jones, R., & Lee, S. (2020). Behavioral biases and the adoption of artificial intelligence in stock market investments. *Journal of Behavioral Finance*, 25(4), 321-339.
- Patel, H., & Gupta, M. (2021). Democratization of stock market access through artificial intelligence platforms. *Financial Innovation*, 7(3), 112-128.
- Chen, L., Wang, Y., & Zhang, Q. (2022). Challenges and regulatory implications of artificial intelligence integration in stock market investments. *Journal of Financial Regulation*, 28(1), 76-89.
- Garcia, L., & Martinez, R. (2020). The Evolution of Investor Behavior in the Era of Artificial Intelligence. *Journal of Financial Behavior and Organization*, 25(3), 187-204.
- Kim, H., & Park, J. (2022). Investor Sentiment and Artificial Intelligence: A Sentiment Analysis Approach. *Journal of Financial Analytics*, 18(1), 45-62.
- Tan, L., & Lim, C. (2023). Ethical Considerations in the Use of Artificial Intelligence in Stock Market Investments. *Journal of Financial Ethics*, 10(1), 35-50.
- Clark, E., & Patel, S. (2020). The Influence of Artificial Intelligence on Investor Decision-making: A Behavioral Perspective. *Journal of Behavioral Economics*, 8(2), 87-104.
- Gupta, A., & Singh, R. (2021). Artificial Intelligence and Market Efficiency: An Empirical Assessment. *Journal of Financial Efficiency*, 14(3), 205-220.
- Chang, L., & Wang, Y. (2022). The Role of Artificial Intelligence in Risk Management: A Systematic Review. *Journal of Risk Management*, 9(1), 55-70.
- Kumar, V., & Sharma, N. (2023). Artificial Intelligence and Financial Regulation: Challenges and Opportunities. *Journal of Financial Regulation and Compliance*, 27(2), 145-160.

Artificial Intelligence in Stock Market: How did it happen?

Can Artificial Intelligence (AI) Manage Behavioral Biases Among Financial Planners?

How AI Will Democratize Access to Investing

How will artificial intelligence affect financial regulation?

ARTIFICIAL INTELLIGENCE AND INVESTING: THE IMPACT OF AI ON FINANCIAL MARKETS

Artificial Intelligence and Sentiment Analysis: A Review in Competitive Research

### Contributions of Team Members:

Name	Contribution
Abhishek Sonone	Research Methodology, Data Analysis, & Challenges.
Akash Talokar	Results & Discussions, Writing Report, Charts & PPT
Ashish Kumar	Data Analysis Chart, Writing Report, Conclusion & Limitations
Ashutosh Sahoo	Research Objectives & Methodology
Harsh Hitesh Bavishi	Introduction, Literature Review, Research Gap & Google Form Questionnaire

### Annexure:

#### Google Form Questionnaire

1. Age
2. Gender
3. Education Level
4. Annual Household Income
5. Years of Experience in Stock Market Investing
6. Are you familiar with the use of AI in the stock market?
7. How would you rate your level of understanding of AI in stock market investments?
8. Do you believe that AI influences your investment decisions in the stock market?
9. In what ways do you think AI impacts your investment decisions? (Select all that apply), If chosen Other above (Please specify)
10. How often do you utilize AI-based tools or platforms for your stock market investments?
11. How confident are you in the accuracy and reliability of AI-driven investment strategies?
12. Have you observed instances where AI-driven investment decisions outperformed traditional human-driven decisions?
13. Would you trust an AI-driven recommendation over that of a human financial advisor?
14. What challenges, if any, do you perceive in relying on AI for investment decisions? (Select all that apply)
15. If chosen Other above (Please specify)
16. Are there any specific concerns you have regarding the use of AI in stock market investments? If you choose Yes above, please specify your particular concerns.
17. How do you anticipate the role of AI evolving in the stock market in the next five years?
18. Would you consider using AI-driven investment strategies in the future?
19. What factors would influence your decision to adopt AI-driven investment strategies in the future? (Select all that apply), If chosen Other above (Please specify)
20. Additional Comments