Akash Prajapati
Sr IT-Executive

PERSONAL INFORMATION

✉ **Email**
prajapatiakash123@gmail.com

📞 **Mobile**
(+91) 9067825687

💼 **Total work experience**
11 Years 3 Months

🌐 **Social
Link**
www.linkedin.com/in/akash-prajapati-
b74905164

KEY SKILLS

Computer Skills

Computer Operating

Asset Management

Network Security

Hardware Maintenance

Inventory Management

Ticketing

Reporting

AWS DevOps

AWS

Windows Server

Linux

Troubleshooting

Hardware Installation

Software Installation

Networking

Firewall

PROFILE SUMMARY

Experienced IT professional with 6+ years as a System Administrator and 4 years in Desktop Support. Proficient in managing and maintaining IT infrastructure, ensuring system security, and optimizing performance. Adept at troubleshooting complex technical issues, streamlining processes, and implementing effective solutions. Strong team player with a proactive approach to problem-solving and a commitment to delivering exceptional IT support. Enthusiastic, detail-oriented, and equipped with excellent communication skills to collaborate effectively across teams.

EDUCATION

2012
Diploma
Gujarat Technological University, Ahmedabad

2012
XIIth
Gujarati

2008
Xth
Gujarati

WORK EXPERIENCE

Jul 2023 - Dec 2024
Sr IT-Executive
growexx

Managed and maintained computer systems and networks, ensuring smooth functioning of IT infrastructure and minimizing downtime

Jul 2019 - Jul 2023
System Administrator
xbyte
Implemented and maintained network infrastructure, ensuring seamless connectivity and minimal downtime for 200+ users across multiple sites

Mar 2018 - Jun 2019
IDSS
K R India PVT LTD
Desktop Support Engineer

Mar 2017 - Mar 2018
Desktop Support Engineer
N B Patel
Provided technical support to end-users by diagnosing and

troubleshooting hardware, software, and network issues, resulting in a 20% reduction in downtime and increased productivity

Mar 2015 - Mar 2017

Desktop Support Engineer
LCIT

Installed and configured operating systems and software applications, ensuring seamless integration and compatibility with existing systems, resulting in improved system performance.

Dec 2024 - Present

Senior IT Infrastructure System Engineer
Webelight Solutions

- Implemented a new IT infrastructure system that resulted in a 20% increase in system performance and a 15% decrease in downtime, leading to improved overall productivity and cost savings.

- Led the successful migration of the company's servers to a cloud-based environment, reducing infrastructure costs by 25% and enhancing scalability and reliability.

- Developed and implemented a comprehensive disaster recovery plan, reducing recovery time by 30% and ensuring minimal data loss in case of system failures.

COURSES & CERTIFICATIONS

- CCNA - Cisco Certified Network Associate (Valid upto September 2020)