

### **CoolTShirts**

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## 1. Get Familiar With Cooltshirts

#### 1 Get Familiar with CoolTshirts

CoolTShirts uses the campaigns and sources listed below in following table.

A source is a form of communication that is shared with a prospective customer.

A campaign is a specific slogan or message that is utilized to encourage a response from a specific group

Campaigns	Sources
Getting-to-know-cooltshirts	Nytimes
Weekly-newsletter	Email
Ten-crazy-cool-tshirts-facts	Buzzfeed
Retargetting-campaign	Email
Retargetting-ad	Facebook
Interview-with-cool-tshirts-founder	Medium
Paid-search	Google
Cool-tshirts-search	Google

SELECT COUNT (DISTINCT utm\_campaign)
FROM page\_visits;

SELECT COUNT (DISTINCT utm\_source)
FROM page\_visits;

SELECT DISTINCT utm\_campaign, utm\_source
FROM page\_visits;

SELECT DISTINCT page\_name
FROM page visits;

#### **Source Count**

6

#### **Campaign Count**

8

#### 1 Get Familiar with CoolTshirts Continued

The following table lists the pages that are found on the CoolTShirts website.

SELECT DISTINCT page\_name
FROM page\_visits;

# Page Names 1 – landing\_page 2 – shopping\_cart 3 – checkout

4-purchase

## 1. What is the user journey

#### 2. What is the user journey?

The following table lists the campaigns and the number of first touches for each of them.

Source	Campaign	Count
Medium	Interview-with-coo- tshirts-founder	622
Nytimes	Getting-to-know- cool-tshirts	612
Buzzfeed	Ten-crazy-cool- tshirts-facts	576
Google	Cool-tshirts-search	169

```
WITH first touch AS (
SELECT user id,
MIN(timestamp) AS first touch at
FROM page visits
GROUP BY user id),
ft attr AS (
           ft.user id,
SELECT
             ft.first touch at,
             pv.utm source,
             pv.utm campaign
  FROM first touch ft
  JOIN page visits pv
  ON ft.user id = pv.user id
  AND ft.first touch at=
 pv.timestamp
SELECT
             ft attr.utm source,
             ft attr.utm source,
             COUNT (*) AS COUNT
FROM ft attr
GROUP BY 1,2;
```

#### 2. What is the user journey continued

The following table lists the campaigns and the number of last touches for each of them.

Source	Campaign	Count
buzzfeed	Ten-crazy-cool-tshirt-facts	190
Email	Retargetting-campaign	245
Email	Weekly-newsletter	447
facebook	Retargetting-ad	443
google	Cool-tshirts-search	60
google	Paid-search	178
Medium	interview-with-cool-tshirts- founder	184
nytimes	Getting-to-know-cool-tshirts	232

```
WITH last touch AS (
   SELECT user id,
     MAX (timestamp) AS last touch at
   FROM page visits
   GROUP BY user id),
ft attr AS (
 SELECT lt.user id,
        lt.last touch at,
        pv.utm source,
       pv.utm campaign
  FROM last touch lt
 JOIN page visits pv
  ON lt.user id = pv.user id
AND lt.last touch at = pv.timestamp
SELECT ft attr.utm source,
      ft attr.utm campaign,
      COUNT(*) AS count
FROM ft attr
GROUP BY 1,2;
```

#### 2. What is the user journey continued

The following table displays the number of visitors that make a purchase

SELECT COUNT(DISTINCT user\_id) AS 'Customers that Puchase' FROM page\_visits WHERE page\_name - '4 - purchase';

**Customers that make a purchase** 

361

#### 2. What is the user journey continued

The following table displays how many last touches on the purchase page that each campaign is responsible for.

Source	Campaign	Count
buzzfeed	Ten-crazy-cool-tshirt-facts	9
Email	Retargetting-campaign	54
Email	Weekly-newsletter	115
facebook	Retargetting-ad	113
google	Cool-tshirts-search	2
google	Paid-search	52
Medium	interview-with-cool-tshirts- founder	7
nytimes	Getting-to-know-cool-tshirts	9

```
WITH last touch AS (
  SELECT user id,
    MAX (timestamp) AS last touch at
   FROM page visits
  WHERE page name - '4 - purchase'
  GROUP BY user id),
ft attr AS (
SELECT lt.user id,
       lt.last touch at,
       pv.utm source,
        pv.utm campaign
 FROM last touch lt
 JOIN page visits pv
  ON lt.user id = pv.user id
AND lt.last touch at = pv.timestamp
SELECT ft attr.utm source,
      ft attr.utm campaign,
      COUNT(*) AS count
FROM ft attr
GROUP BY 1,2;
```

#### 2. Typical user Journey

The user journey begins on one of the websites story campaigns as these account for 91% of the first touches that take place on the site.

The user then requires an additional campaign in order to make a purchase as only 6% of the purchases made are accredited to the story campaigns.

92% of the purchases that were made on the site were as a result of paid-search, retargeting-campaign, retargeting-ad, and the weekly-newsletter.

# 3. Optimize the campaign budget

#### 3. Optimizing the campaign budget

The following table displays the percentages of first touch, last touch, and purchases generated by each campaign.

Campaign	First Touch %	Last Touch %	Purchase %
Ten-crazy-cool-tshirt-facts	29%	10%	2%
Retargetting-campaign	0%	12%	15%
Weekly-newsletter	0%	23%	32%
Retargetting-ad	0%	22%	31%
Cool-tshirts-search	9%	3%	1%
Paid-search	0%	9%	14%
interview-with-cool-tshirts- founder	31%	9%	2%
Getting-to-know-cool-tshirts	31%	12%	2%

#### 3. There can be only 5 campaigns

Based on the previous table the campaigns that should be chosen are as follows

Selecting interview-with-cool-tshirts-founder, getting-to-know-cool-tshirts, and tencrazy-cool-tshirt-facts will allow us to retain 91% of all first touches.

Selecting Weekly-newsletter and retargeting-ad will allow us to retain 55% of last touches and 63% of purchases.

Discontinuing cool-tshirts-search, retargeting-campaign, and paid-search will only eliminate 9% of first touches, 24% of last touches, and 30% of purchases.