

Home Credit Scorecard Machine Learning Model

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https://github.com/akbaradie/home-credit-scoring

Problem Research

Many people face **challenges in obtaining loans** because they lack sufficient or any **credit history**. Home Credit is strive to expand financial inclusion for individuals who are not served by traditional banking services, by offering a favorable and secure borrowing process. To ensure a positive loan experience, Home Credit employs alternative data sources to **predict their clients' repayment capabilities**. This approach aims to prevent **deserving clients from being denied loans** and ensures that loans are provided with terms and repayment schedules that enable clients to succeed financially.

Data Preprocessing (1/2)

EDA

Bivariate Analysis

Multivariate Analysis

DATA CLEANING

Contain 307K rows and 122 columns including ID & label

Data Duplication

No data duplicate based on ID

Data Sampling

Undersampling data with TARGET=0 became 36K rows (from 282K)

MODEL BUILDING

Data Transformation

- Change negative to positives
- Create new columns by summing FLAG columns
- 44 columns remaining

Detecting Outliers

Replace outlier with null

Handling Missing Values

- Remove columns with >50% missing values, Getting 73 columns
- Replace null in categorical columns with mode
- Replace null in numerical columns with mean or median

Data Preprocessing (2/2)

MODEL BUILDING

PCA

Reduce dimension

- Expluatation
- Floorsmax
- Social Circle
- Family Member & Child
- Region Rating
- Amount of Credit & Goods
- 35 columns remaining

Label & One-Hot Encoding

- Label encoding categorical with 2 values, one-hot the others
- Getting 140 columns

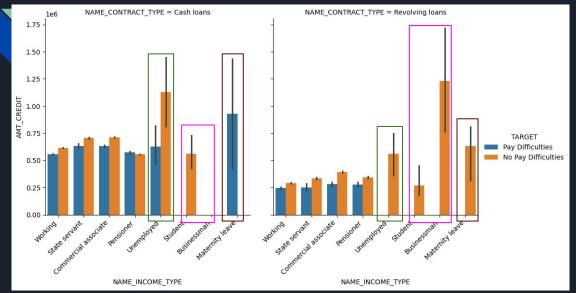
Model Building

- Split data 85:15
- Data Normalization (MinMax)
 Train and Validation
- Evaluate the model for the best

Feature Selection

Select all of features (139 columns)

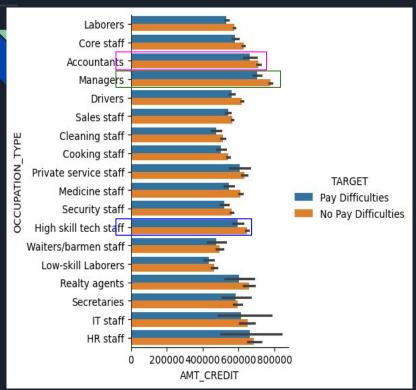


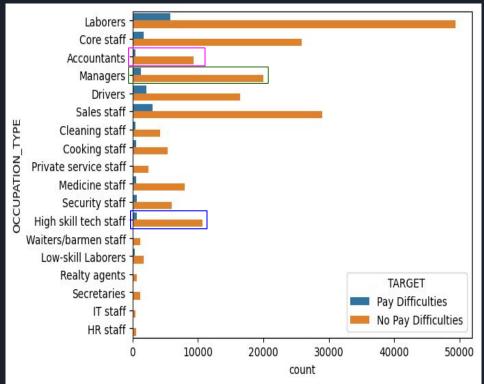


All students and businessman clients have no problems repaying the loans for a low to medium and medium to high credit amount of the loan respectively. All businessman clients prefer revolving loans.

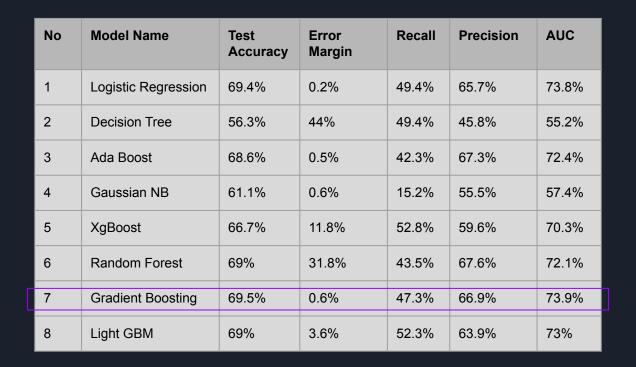
All clients with **maternity leave** as income type and **cash loans** have **problems** repaying the loans for a **medium to high** amount of the loan. But, **NOT** for the **revolving loans**.

Only unemployed clients with cash loans, more than 50%, who have problems in repaying the loans with medium credit amount.



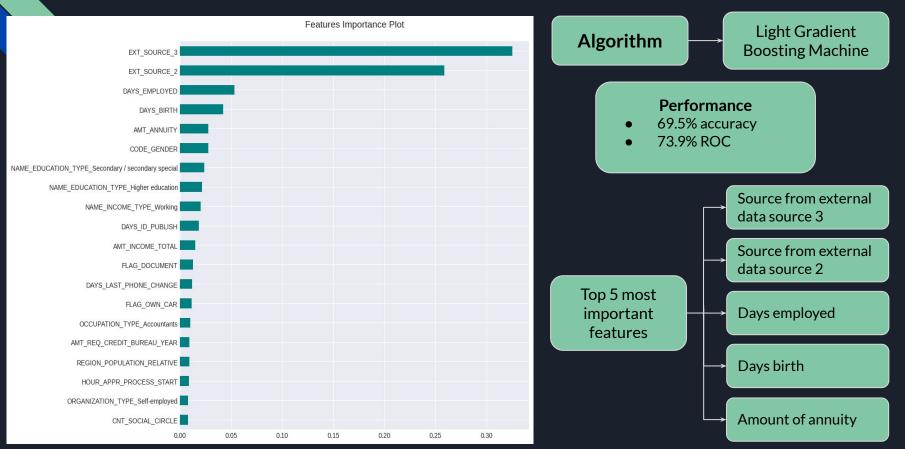


Client who work as accountants can be said as client who capable for repaying the loans (95%) with medium credit amount of loan. But, accountants only 4,64% of total applicants. So do High skill tech staff and managers (94%). They are capable but only a few applications from them, 10,1% and 5,4% of total respectively.



Accuracy value in train and test set in **Gradient Boosting** is not much different (0.06%) which is the model is very good, **no overfitting** and **underfitting**. So, we choose **Gradient Boosting** model to predict client's repayment abilities.

Best Model



Recommendation (1/2)

- A Client with **student** as income type is **the most capable** for **repaying** the loans (100%) both cash or revolving loans. But, **students** are only 18 out of 307.511 applicants (0,006%).
- A client who work as an **accountant** can be said as client who **capable** for **repaying** the loans (95%). But, an accountant only 4,64% of total applicants. So do **high skill tech staff** and **managers**. They are **capable** but only **a few** applications from them.

Create a campaign to get more students, accountants, high skill tech staff, and manager interested in applying for a loan.

Recommendation (2/2)

- All clients with **maternity leave** as income type and **cash loans** have **problems** repaying the loans for a **medium to high** amount of the loan. But, **NOT** for the **revolving loans**.
- Only unemployed clients with cash loans, more than 50%, who have problems in repaying the loans with medium credit amount.

Do a **research/survey** for **unemployed** and **maternity leave** clients about their problems in repaying the loans with **cash loans** type. So **in the future**, we can give recommendation about the **right contract type** for clients who have that type of income.