# Magist in Brazilian market

Analyse by Dónal, Akbar and Rias

# Business growth



## Significant drop in sales

## Magist as a tech vendor

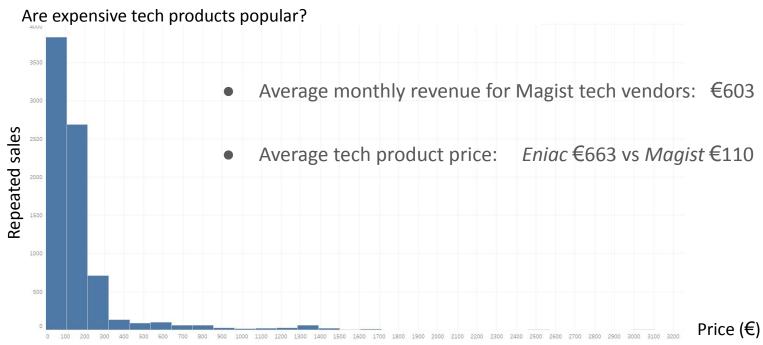
Time frame: 2016 - 2018

- Total qty of sales: €112,650
- Qty of tech product sales: €17,349
- 15.4% of their sales are tech products

```
audio
  cds_dvds_musicals
     cine photo
   consoles games
    dvds blu ray
     electronics
computers accessories
      pc_gamer
     computers
tablets_printing_image
      telephony
```

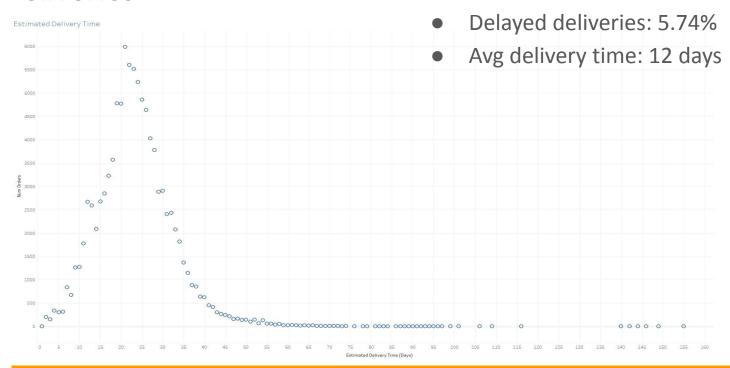
### Magist is familiar with tech products

## Magist as a tech vendor



Magist does not deal with large tech vendors Magist does not sell expensive tech products

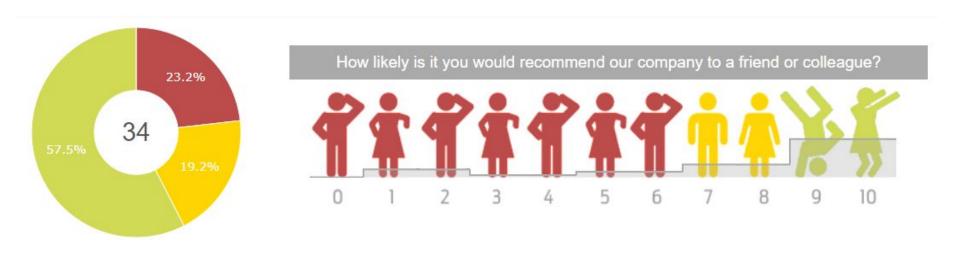
### **Deliveries**



**Delivery time estimates are unsatisfactory** 

#### Customer satisfaction

#### Net promoter score



#### Recommendation of action

- Magist has shown a significant drop in sales recently
- Magist is not an established high-end tech marketplace
- Magist may not have the capacity to handle the magnitude of our sales
- Delivery times are not satisfactory
- Customer satisfaction is adequate at best