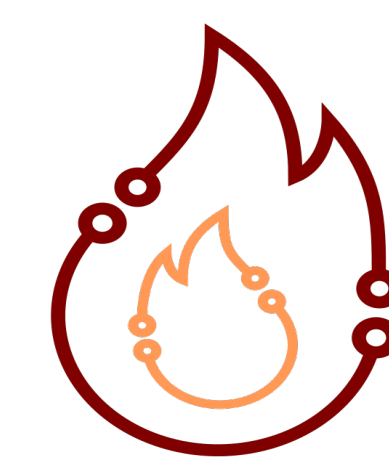
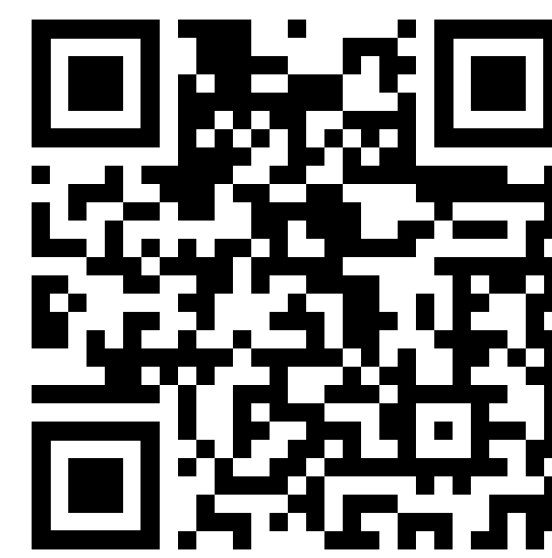


Iain Mackie, Paul Owoicho, Carlos Gemmell,  
Sophie Fischer, Sean MacAvaney, and Jeffrey Dalton



GRILL Lab



CODEC is a new resource for studying multifaceted complex information needs with entity-centric retrieval approaches.

**Task:** Adhoc document ranking and entity ranking

**Contributions:**

- New criteria to define complex topics
- 42 essay-style topics across history, economics and politics curated by domain experts
- 9.2 query reformulations per topic to explore multiple information needs (total 387 queries)
- New corpus of 730k documents across 24 websites
- 17,509 aligned judgments over documents and entities
- Entity links grounding documents to Wikipedia KB

**Findings:**

- Sparse and dense multi-stage retrieval methods perform poorly on complex topics
- Positive correlation between relevant documents and entities
  - Entity-centric methods improve document ranking (MAP+3%, Recall+7%)
- Exploration of complex topics requires multiple query reformulations covering different dimensions of the topic
  - Single and aggregate query reformulations improve document and entity ranking (MAP+3%, Recall+8%)

## CODEC Resource Overview

### Domain Experts

**History**

- History Teacher
- Historian

**Economics**

- FX Trader
- Accountant
- Investment Banker

**Politics**

- Political Scientist
- Politician

**Economics-1:** ☒ Entity-centric  
**Open Banking** ☒ Complex topic

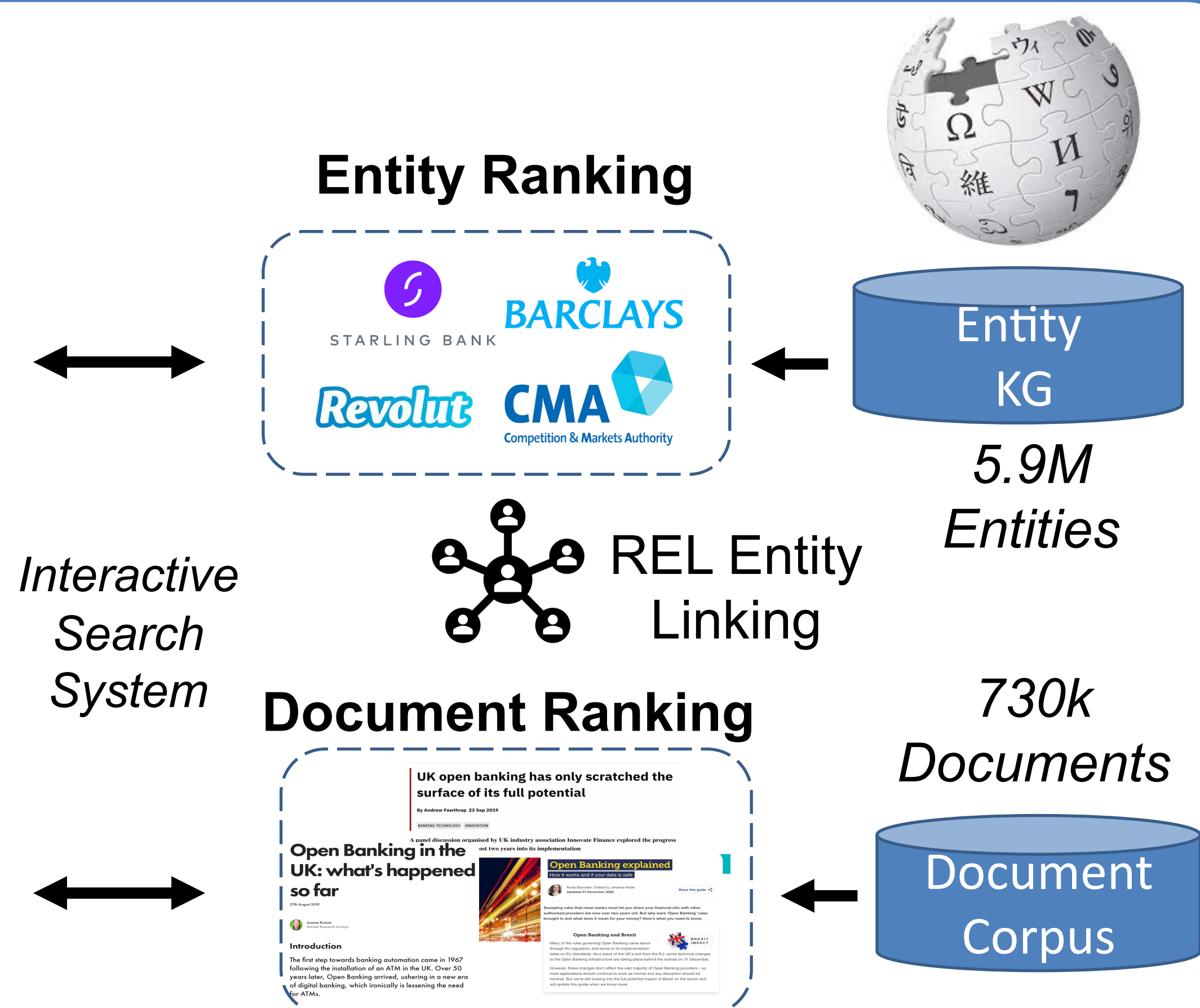
300h of annotation

**Annotator**

Judgment	Document Ranking	Entity Ranking
0	2,353	7,053
1	2,210	2,241
2	1,207	1,252
3	416	777
<b>TOTAL</b>	<b>6,186</b>	<b>11,323</b>

### Manual Query Reformulation

United Kingdom open banking regulation  
United Kingdom banking marketplace  
UK Challenger banks market share  
United kingdom open banking products  
UK Challenger banks  
UK Challenger banks (Atom Bank, Revolut, Starling, N26, and Tide)  
United Kingdom new open banking products  
PSD2 UK challenger banks  
UK fintech startup funding  
UK Open Banking impact on traditional banks (Barclays, HSBC, Lloyds Banking Group, and NatWest Group)



## Complex Topic Criteria

- Open-ended essay-style
- Natural language query
- Multiple points of view
- Concern multiple entities
- Requires domain knowledge

## 42 Essay-Style Topics

**How has the UK's Open Banking Regulation benefited challenger banks?**

**Domain:** Economics

**Narrative:** UK's Open Banking regulation, which has parallels to the EU's second payment service directive (PSD2), went live in January 2018. This piece of legislation ...

Challenger banks are small, recently created retail banks that compete directly with the longer-established banks in the UK. Specifically, ...

Challenger banks have used open banking to develop new products or capture market share ....

~13 words per query

~143 words per narrative

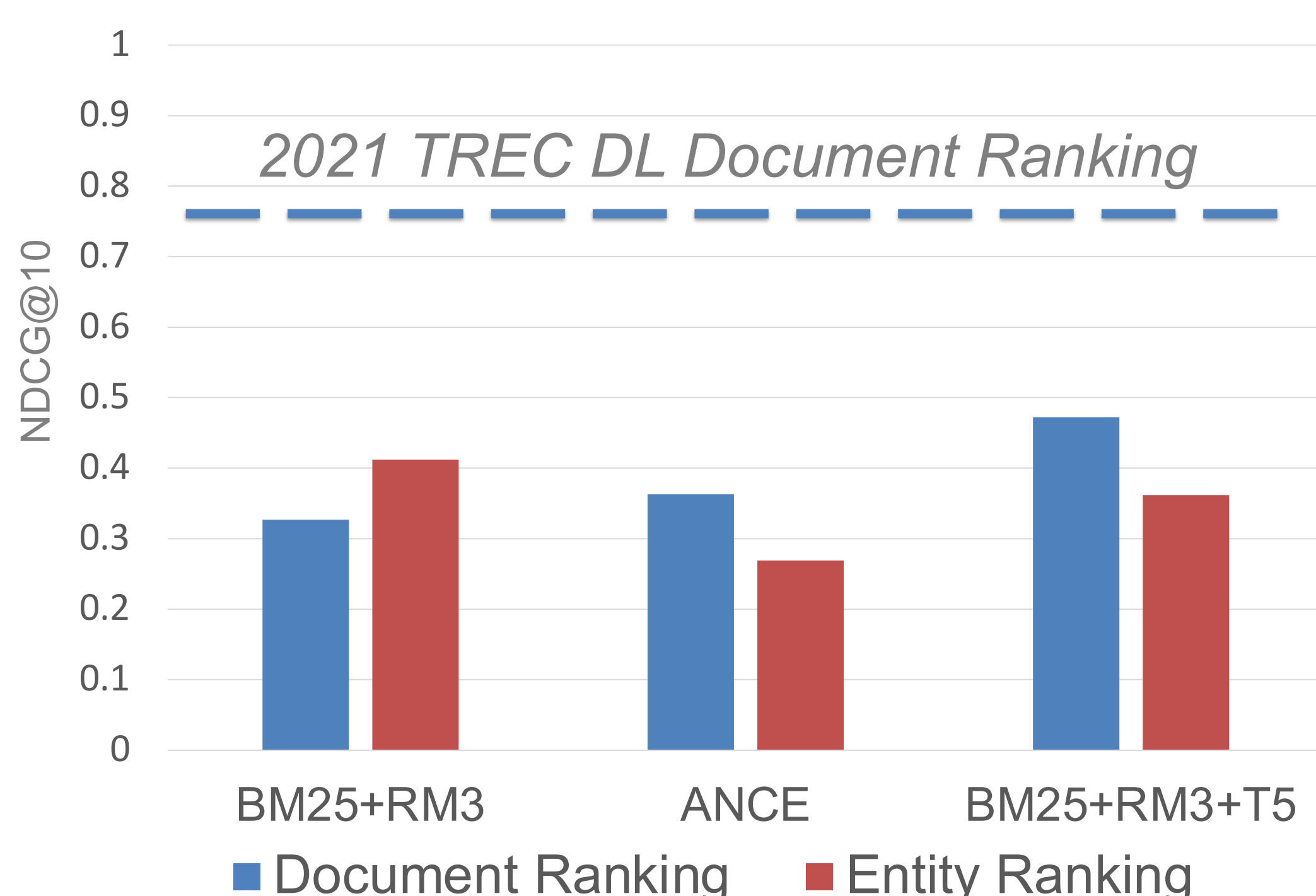
400+ judgments per topic

## 24 Document Sources



## Baselines

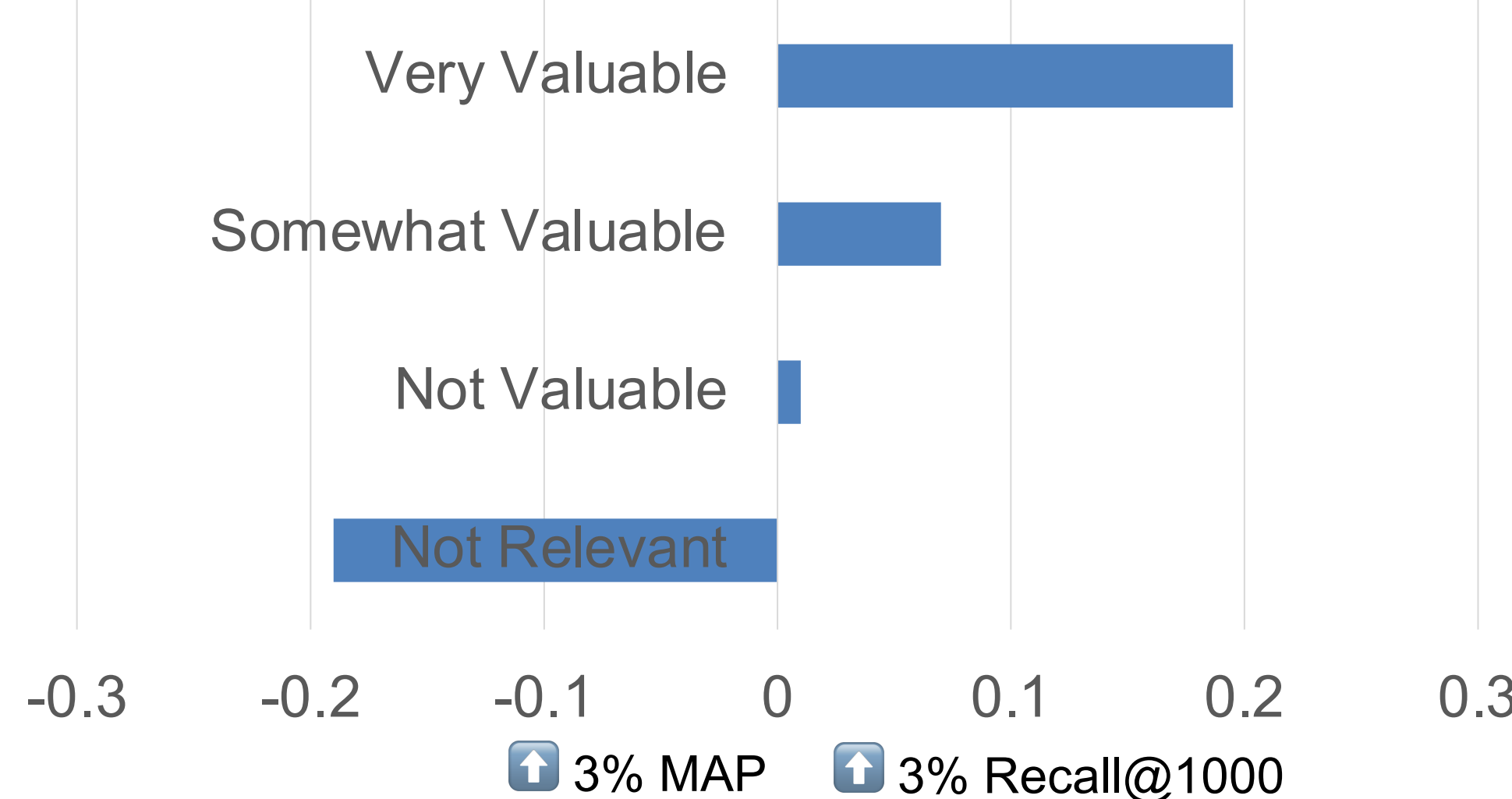
Existing methods fail on complex topics that require multi-document reasoning, external knowledge, or understanding of concepts



## Entity Query Expansion

There's a positive correlation between document and entity relevance.

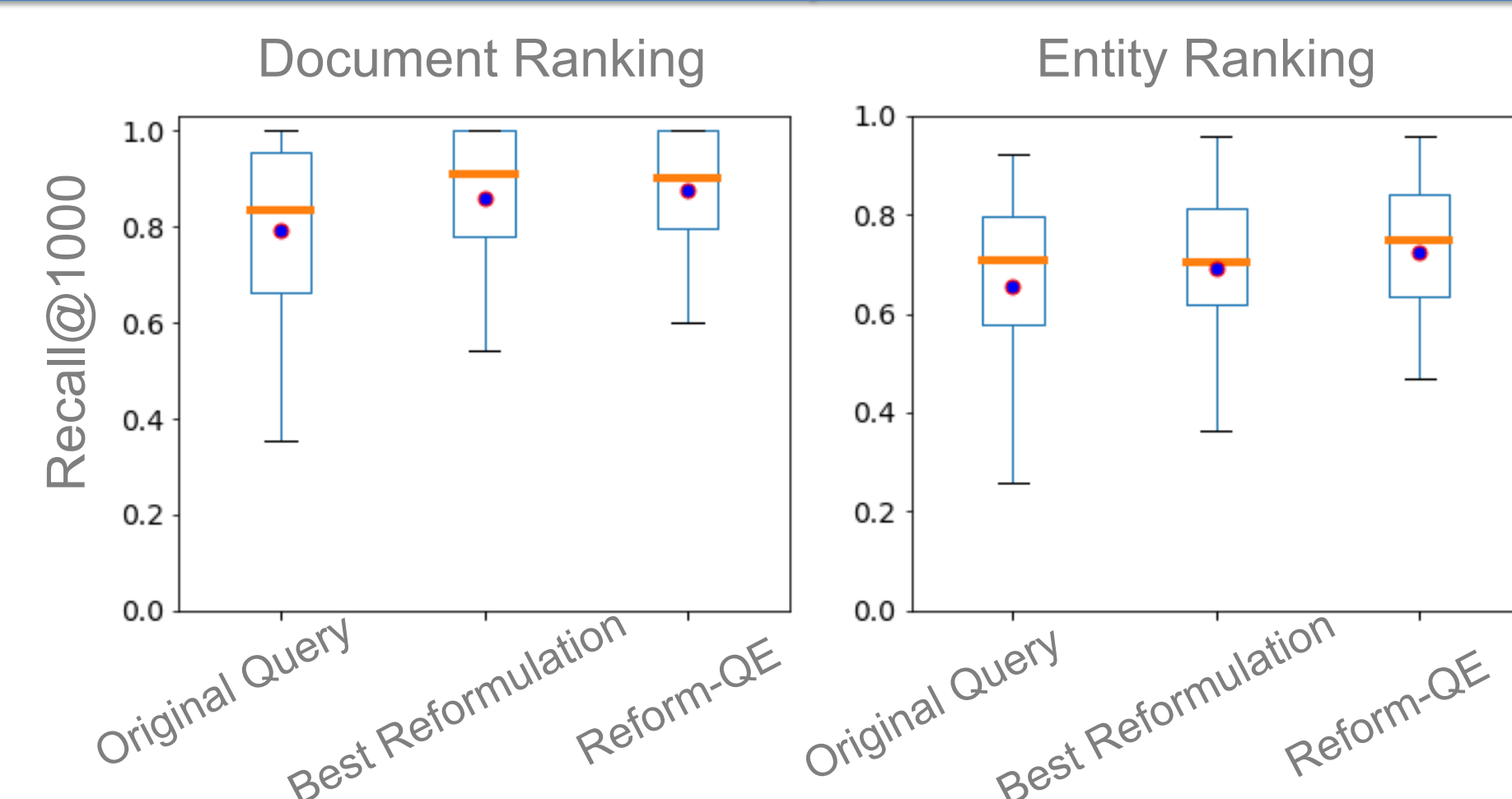
Pearson Correlation: Relevant Entities and Document Relevance



Entity-QE+T5: Expanding queries with relevant entities improves document ranking

## Query Reformulations

For each topic there are manual query reformulations that improve effectiveness



Reform-QE+T5: Multiple queries improves effectiveness with query expansion

