Project 6

**USER STORIES**

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| **KPI 1 - Average time for transaction** |
| **As** a manager at Alpha Inc |
| **I want** the Average time for transaction |
| **So that** I know if there is any delay on the transaction and if I should be worried or not. |

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| **KPI 2 - Status of payment** |
| **As** a manager at Alpha Inc |
| **I want** the status of payment |
| **So that** I can know at which step my transaction is and the amount per status (NEW, PENDING, DELIVERED, COMPLETED, CANCELED). |

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| **KPI 3 - Total charges per period** |
| **As** a manager at Alpha Inc |
| **I want** the total charges per period for completed transactions |
| **So that** I know the total fees amount paid per year for all banks. |

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| **KPI 4 - Payment status forecast** |
| **As** a manager at Alpha Inc |
| **I want** the probability to have completed transaction on all new transactions |
| **So that** I know the percentage of success by transaction; here (27/39)\*100 = 69,23%. |

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| **KPI 5 - Amount per Creditor** |
| **As** a manager at Alpha Inc |
| **I want** the amount per creditor for all transactions |
| **So that** I can identify our main creditors |

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| **KPI 6 – Currency of the transaction** |
| **As** a manager at Alpha Inc |
| **I want** to know what is the rate currency for my transaction |
| **So that** I know if I have more transactions in USD or in EUROS. 78,8% are in US dollars and 21,11% in EUROS. |

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| **KPI 7 - Issues in correspondence chain** |
| **As** a manager at Alpha Inc |
| **I want** the Issues in correspondence chain |
| **So that** we have the number of issues per receiving bank. |

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| **KPI 8 - Number of transactions per country** |
| **As** a manager at Alpha Inc |
| **I want** to know in which country we have the higher number of transactions |
| **So that** we can identify where are our main creditors and optimize our financial process in term of international regulation (interest rate,…) |

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| **KPI 9 – Total amount per country** |
| **As** a manager at Alpha Inc |
| **I want** to know in which country we have the higher amount of transactions |
| **So that** we can identify where are our main creditors and optimize our financial process in term of international regulation (interest rate,…) |

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| **KPI 10 – Delayed Transaction** |
| **As** a manager at Alpha Inc |
| **I want** to know what is the ratio of delayed transaction (transaction that took more then 24h) |
| **So that** I can see how many delayed transactions we have and understandand why. |

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| **KPI 11 – Forecast of the number of transaction movements** |
| **As** a manager at Alpha Inc |
| **I want** to know a prediction of how many transaction movements we will have in the next months according to the previous one |
| **So that** I can anticipate and advise the treasury that transfers will need to be arranged |

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| **KPI 12 – Status per Bank** |
| **As** a manager at Alpha Inc |
| **I want** to know the status of our transaction movements |
| **So that** I can identify with which bank we have the most issues and delay in the process and try to understand why |

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| **KPI 13 – Forecast of the number of transaction movements** |
| **As** a manager at Alpha Inc |
| **I want** to know a prediction of how many transaction movements we will have in the next months according to the previous one |
| **So that** I can anticipate and advise the treasury that transfers will need to be arranged |