

## **BUSINESS FEES AND CHARGES** (effective as of 26 January 2026)

### **Business eWallet Account**

**Opening an account:**

Free of charge

**Minimum balance fee:**

Free of charge

**Account maintenance:**

Free of charge

**Annual fee:**

Free of charge

**Dormant account fee:**

Free of charge

**Closing the account:**

Free of charge

**Sending money (to another MyMonty eWallet Holder):**

Free of charge

**Receiving money (from another MyMonty eWallet Holder):**

Free of charge

**Pay to a merchant by QR:**

Free of charge

**Pay to a biller through the App:**

Free of charge (except for Touch Postpaid: LBP 50,000 or USD 0.7 according to the transaction currency / Alfa Postpaid: LBP 50,000 or USD 0.7 according to the transaction currency / Ihjoz: 1% of the transaction amount)

**Add money to your account (at our branches):**

Free of charge

**Add money to your account (through our Appointed Agents):**

With Cash in LBP or USD: free of charge

**Add money to your account (at our ATMs):**

Free of charge

**Withdraw money from your account (at our branches):**

In Cash LBP: 0.75 %, with a minimum of LBP 100,000 / In Cash USD: 0.75 %, with a minimum of USD 1

**Withdraw money from your account (through our Appointed Agent):**

In Cash LBP: 1.5 % / In Cash USD: 1.5 %

**Withdraw money from your account (at our ATMs):**

Free of Charge

**Withdraw money from your account (at Integrated ATMs):**

In Cash LBP: 0.75 %, with a minimum of LBP 100,000 / In Cash USD: 0.75 %, with a minimum of USD 1

**E-statement of account:**

Free of Charge

**SMS Notifications:**

Free of charge

**Currency Conversion**

Free of Charge

### **Virtual Prepaid MasterCard (USD)**

**Card issuance fee:**

Free of Charge

**Replacement card fee:**

Free of Charge

**Annual fee:**

Free of Charge

**Card cancellation:**

Free of Charge

**Adding money to your card (from your MyMonty eWallet):**

Free of Charge

**Adding money to your MyMonty eWallet (from your card):**

Free of Charge

**Online transactions:**

Transaction Fee (when you use your Card for the purchase of goods or services): Free of charge / Foreign currency conversion fee (if the Card is used for purchases in a currency other than USD): 4% of the transaction amount / Cross border fee (if the Card is used for USD purchases with any merchant located outside Lebanon): 1.5% of the transaction amount, with a minimum of USD 0.50

**Online servicing (available balance, transaction history):**

Free of Charge

**E-statement of account:**

Free of Charge

**SMS notifications:**

Free of Charge

**Chargeback fee:**

USD 10

**Platinum Prepaid MasterCard (USD)**

**Card annual fee:**

USD 12

**Replacement card fee (lost, stolen, fraud or damaged):**

USD 12

**Card delivery (local):**

USD 4

**Card delivery (international):**

Pass-Through Cost

**Card cancellation:**

Free of Charge

**Adding money to your card (from your MyMonty eWallet):**

Free of Charge

**Adding money to your MyMonty eWallet (from your card):**

Free of Charge

**Point of Sale (POS) and online transactions fees:**

Transaction Fee (when you use your Card for the purchase of goods or services): Free of charge / Foreign currency conversion fee (if the Card is used for purchases in a currency other than USD): 4% of the transaction amount / Cross border fee (if the Card is used for USD purchases with any merchant located outside Lebanon): 1.5% of the transaction amount, with a minimum of USD 0.50

**ATM withdrawal:**

By using the Issuer's ATMs: 1% of the transaction amount, with a minimum of USD 1 / By using other local ATMs: 1% of the transaction amount, with a minimum of USD 1 (some banks may apply additional fees) / By using an ATM outside Lebanon: 2% of the transaction amount + USD 3.75 (some banks may apply additional fees) / ATM Withdrawal FX conversion fee (if the Card is used for withdrawals in any currency other than USD): 4% of the transaction amount

**Online servicing (available balance, transaction history):**

Free of Charge

**E-statement of account:**

Free of Charge

**SMS notifications:**

Free of Charge

**Chargeback fee:**

USD 10